

**EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO**

P.S.C. MO. No. 2 2nd Revised Sheet No. 2.38  
Canceling P.S.C. MO. No. \_\_\_\_\_ 1st Revised Sheet No. 2.38  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**23. PROMOTIONAL PRACTICES- PROGRAMS**

**23.02 REHOUSING LOW-INCOME PILOT PROGRAM (continued)**

**PROVISIONS:** (continued)

Up to \$1,000 will be available for any eligible customer with total participation not to exceed the annual funding level. Program funds may be used to satisfy one or any combination of the following items associated with electric service previously provided to the customer:

- bad debt associated with a prior residential account,
- previously assessed late payment charges,
- bill amounts associated with past unauthorized residential use,
- up to one (1) previously assessed diversion fee, and/or
- future energy bill payment.

A customer that qualified for this Program shall not be assessed a deposit as a condition of initial services. The Company may reallocate funds to other assistance programs or rate jurisdictions that may have a higher level of demand for the program.

Program funds may not be used to satisfy a deposit requirement, and it is reasonable for Company to not assess a deposit for initial service for this pilot program.

**ADMINISTRATION, REPORTING AND EVALUATION:**

A summary of Program administration, reporting and evaluation will be provided via email to Staff and the Office of Public Counsel at the conclusion of each year of the Program and will consist of the number of customers that have participated, the number of participating customers that would have otherwise been required to pay a deposit to establish service, the total amount of Program funds utilized, and the funding utilized for each Rehousing Agency with each of the amounts described.