

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

P.S.C. MO. No. 2 2nd Revised Sheet No. 2.38

Canceling P.S.C. MO. No. _____ 1st Revised Sheet No. 2.38

For Missouri Retail Service Area

RULES AND REGULATIONS
ELECTRIC

23. PROMOTIONAL PRACTICES- PROGRAMS

23.02 REHOUSING LOW-INCOME PILOT PROGRAM (continued)

PROVISIONS: (continued)

Up to \$1,000 will be available for any eligible customer with total participation not to exceed the annual funding level. Program funds may be used to satisfy one or any combination of the following items associated with electric service previously provided to the customer:

- bad debt associated with a prior residential account,
- previously assessed late payment charges,
- bill amounts associated with past unauthorized residential use,
- up to one (1) previously assessed diversion fee, and/or
- future energy bill payment.

A customer that qualified for this Program shall not be assessed a deposit as a condition of initial services. The Company may reallocate funds to other assistance programs or rate jurisdictions that may have a higher level of demand for the program.

Program funds may not be used to satisfy a deposit requirement, and it is reasonable for Company to not assess a deposit for initial service for this pilot program.

ADMINISTRATION, REPORTING AND EVALUATION:

A summary of Program administration, reporting and evaluation will be provided via email to Staff and the Office of Public Counsel at the conclusion of each year of the Program and will consist of the number of customers that have participated, the number of participating customers that would have otherwise been required to pay a deposit to establish service, the total amount of Program funds utilized, and the funding utilized for each Rehousing Agency with each of the amounts described.

Issued: March 6, 2025
Issued by: Darrin R. Ives, Vice President

Effective: April 5, 2025
1200 Main, Kansas City, MO 64105

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(continued)¶

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<#>Step #3: If a participant agrees to the scope of work, the Program will facilitate installation through the Company's network of trade allies / contractors.¶
<#>Post Install Quality Control inspections – 100% of installations will be remotely inspected for quality assurance using geo-coded and time-stamped photo documentation.¶
<#>Program Administrator to notarize and file Property Notice with the location's property records.¶
<#>Company will initiate on bill charge 45 days following verification of installation. ¶

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Participation Requirements: ¶

<#>Location Ownership: If the participant is not the owner of the location, the owner must sign an Owner Agreement. The owner must agree to have a Property Notice attached to their property records.¶

<#>Notice: If the signature of the successor customer renting the location is not obtained on the Property Notice form, or if the purchaser in jurisdictions where the company cannot attach the Property Notice to property records does not receive notice, it will be considered as the owner's acceptance of consequential damages. This also grants permission for the tenant or purchaser to terminate their lease or sales agreement without penalty. Also, the customer can pay off the remaining balance including cost of upgrades and the Company's cost of capital remaining due. ¶

<#>Energy History: The customer authorizes the use of energy usage history by the Program Administrator to true up its energy analysis and determine qualifying recommendations.¶

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Energy Efficiency Plans: ¶

The company will have its Program Administrator conduct a cost analysis and develop an Energy Efficiency Plan, outlining recommended upgrades to enhance energy efficiency and reduce utility costs. This report will be provided to the customer at no cost, aiming to incentivize and educate them on the suggested energy efficiency improvements.¶

<#>Incentive Payment: The Company will offer incentives currently available for an eligible residential Measure as defined in the Company's MEEIA 4 Demand-Side Plan.¶

<#>Net Savings: Recommended upgrades shall be limited to those where the annual Service Charges and the utility's cost for capital, are no greater than 80% of the estimated annual benefit from reduction to customer annual utility charges based on electricity and/or gas rates.¶

<#>Co-Pay Option: If a project is not cost-effective, customers may agree to pay the portion of a project's cost that prevents it from qualifying for the Program as an upfront payment to the contractor. The Company will assume no responsibility for such upfront payments to the contractor. Co-payments will be applied after applying relevant incentive payments.¶

Deleted: October 15, 2024

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