

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Jim Moriarty,)	
)	
Complainant,)	
)	<u>File No. WC-2025-0204</u>
v.)	
)	
Missouri American Water,)	
)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: March 7, 2025

Effective Date: March 7, 2025

On January 16, 2025, Jim Moriarty filed a complaint against Missouri-American Water Company. On February 18, 2025, Missouri American Water filed an Answer and a request that the complaint be referred to a neutral third-party mediator for voluntary mediation of the complaint. On February 21, 2025 the Complainant was ordered to notify the Commission if they wanted to participate in mediation by March 13, 2025.

On February 28, 2025, Staff sent an email requesting clarification on the Order. On March 3, 2025, the Commission issued an Order clarifying that Staff need not file their recommendation. On March 4, 2025 the Complainant, Jim Moriarty filed a response to the Order, denying the request for mediation. The Commission will order staff to file a recommendation or alternative pleading no later than March 21, 2025.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall file a Recommendation or a Status Report no later than March 21, 2025.

2. This order is effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Karolin S. Walker, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 7th day of March, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7th day of March 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 7, 2025

File/Case No. WC-2025-0204

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.