

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Ramey Chisum		)	
	Complainant,	)	
		)	
v.		)	<b><u>File No. EC-2025-0192</u></b>
		)	
Everygy Metro, Inc.		)	
	Respondent.	)	

**ORDER SETTING PREHEARING CONFERENCE**

Issue Date: March 25, 2025

Effective Date: March 25, 2025

On December 31, 2024 Ramey Chisum filed a Complaint on before the Commission. A prehearing conference about the case will be held on April 14, 2025 at 10:00 a.m., via WebEx.

Commission Rule 20 CSR 4240-2.070(15)(G) states that after affording the parties reasonable opportunity for discovery and a fair hearing, the regulatory law judge in a small formal complaint case shall issue a recommended report and order within 100 days following the filing of the complaint. However, the time period may be extended upon a finding of good cause by the regulatory law judge.

The six month period in this case ends July 1, 2025. Given that an evidentiary hearing cannot be scheduled and concluded by July 1, 2025, good cause exists to extend the time period allowed to resolve this matter. Therefore, the time period under the Commission rule to issue a recommended report and order will be extended.

**THE COMMISSION ORDERS THAT:**

1. The Commission will convene a prehearing conference on April 14, 2025, at 10:00 a.m., via WebEx. The Commission will send parties information needed to access WebEx for the conference via email.
2. Pursuant to Commission Rule 20 CSR 4240-2.070(15)(G), the time for the regulatory law judge in this matter to issue a recommended report and order is extended for good cause.
3. This order shall be effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Karolin S. Walker  
Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 25<sup>th</sup> day of March, 2025.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 27<sup>th</sup> day of March 2025.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 27, 2025**

**File/Case No. EC-2025-0192**

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**Ramey Chisum**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.