

# CenturyLink Communications, LLC dba Lumen Technologies

## Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

## TELECOMMUNICATIONS/IVoIP ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of  
January 1 - December 31, 2024

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and Section 392.210 RSMo.

**Please select how the company is certificated and/or registered with the Commission (check all that apply):**

- ☐ Incumbent Local Telecommunications Company (ILEC)
- ☒ Competitive Local Exchange Telecommunications Company (CLEC)
- ☒ Interexchange or Local Non-Switched Telecommunications Company (IXC)
- ☒ Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If unsure of the company's authorization, see list of companies at: [https://psc.mo.gov/Forms/Telecommunications\\_Forms](https://psc.mo.gov/Forms/Telecommunications_Forms)

**Please choose one of the following filing options to indicate the security level of the filing:**

- ☒ **Public**
- ☐ **Confidential** (See instructions for how to file an annual report under seal)

Excel Issue Date: 02-04-25

Redacted

For use when filing under seal.

**Annual Report of CenturyLink Communications, LLC dba Lumen Technologies**

**for the calendar year of January 1 - December 31, 2024**

**1. Provide the following company information:**

100 CenturyLink Drive  
Company Street

(318) 388-9000  
Telephone Number

Company Mailing Address  
(if different from street address)

[www.lumen.com](http://www.lumen.com)  
Company Website Address (if no website insert "none")

Monroe LA 71203  
City State Zip

**2. The company's contact information in EFIS has been reviewed and updated as applicable.**

☒ Yes ☐ No

**3. Provide the following information for the person completing this annual report:**

Name: Wayne Vo  
Email Address: [wayne.vo@lumen.com](mailto:wayne.vo@lumen.com)  
Telephone: (318) 388-9772

Street Address:  
100 CenturyLink Drive  
Monroe LA 71203

I am (check as appropriate): ☒ An employee of the company ☐ A third-party preparer

I am listed in EFIS as the company's annual report contact: ☒ Yes ☐ No

**4. Identify the company's top three principal officers at the end of the year.**

Title
President
EVP & CFO
EVP and Chief Revenue Officer

Name
Dwight Steiner
Chris Stansbury
Ashley Haynes-Gaspar

**5. ILECs, CLECs and IVoIP companies are required to provide the following Relay Missouri assessment information:**

Relay Missouri: 2024 calendar year <sup>1</sup>			
Relay Missouri Surcharge applied per line in December 2024		\$0.10	
Revenue Collected From Relay Missouri Surcharge		\$0.00	
Amount Retained for Billing and Collecting the Surcharge		\$0.00	
Relay Missouri Revenue Remitted to Relay Missouri Fund		\$0.00	

**6. All companies are required to provide the following Missouri USF assessment information:**

Amount remitted to the Missouri USF fund for 2024 calendar year <sup>2</sup>	\$0.00
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*The amounts for Item Nos. 5 and 6 should reflect the time period associated with the payment and not dependent on when a payment is made. For example this amount can include a payment made in 2025 for a time period within 2024.*

Redacted

*For use when filing under seal.*

<sup>1</sup> For information about the Relay Missouri assessment see [https://psc.mo.gov/Telecommunications/Assessments\\_and\\_Filing\\_Requirements](https://psc.mo.gov/Telecommunications/Assessments_and_Filing_Requirements)

<sup>2</sup> For information about the Missouri USF assessment see [www.missouriusf.com](http://www.missouriusf.com).

for the calendar year of January 1 - December 31, 2024

## 7. Please provide the following revenue information:

If no revenue was collected for any box insert \$0.

Row	RETAIL END USER REVENUES	Missouri Intrastate (Column A)	Missouri Interstate & International (Column B)	Missouri Total Company <sup>3</sup> (Column C)
1.	<b>Voice Local Service</b> (Basic local telecommunications service, IVoIP service <sup>4</sup> including revenue with other features associated with these services. Includes any bundled service whereby these services are bundled with other non-regulated services. <sup>5</sup> )			
2.	<b>Interexchange Service</b> (Message toll services, 800 services, interexchange operator services).			
3.	<b>Non-Switched Services</b> <sup>6</sup> (Dedicated non-switched private line services typically used by business customers. <i>Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 6).</i>			
4.	<b>Retail Uncollectibles.</b> (Amount is typically a negative number.)			
5.	<b>RETAIL END-USER TOTAL</b> (Row 1+2+3+4) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)			
<b>WHOLESALE AND UNIVERSAL SERVICE FUND REVENUES</b>				
6.	<b>Wholesale Revenue</b> <sup>7</sup>			
7.	<b>Wholesale Uncollectibles.</b> (Amount is typically a negative number.)			
8.	<b>Federal USF Revenue</b> (This revenue will be usually listed in Column B; however, list in column A any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions.)			
9.	<b>State USF Revenue</b>			
10.	<b>TOTAL REVENUES</b> (Row 5+6+7+8+9) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.			

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<sup>3</sup> Total Company Revenue (Column C) = Column A revenue + Column B revenue.<sup>4</sup> IVoIP Revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage of 35.1% intrastate and 64.9% interstate or as otherwise adjusted by the FCC.<sup>5</sup> Bundled Service Revenue: If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP service; or Method 2: Report all bundled revenue in Column A.<sup>6</sup> Retail Non-Switched Private Line Service Revenue: If 10% of more of the customer's private line network traffic is considered interstate traffic then 100% of the customer's non-switched private line service revenue can be classified as interstate traffic.<sup>7</sup> Wholesale Revenue: Revenue from telecommunications or IVoIP services sold to other service providers including revenue associated with switched access service, special access service, billing and collection and any remaining carrier's carrier revenue provided in FCC Form 499-A, Block 3. NECA settlements should be reported in Column B.

for the calendar year of January 1 - December 31, **2024**

## VERIFICATION

Note: Prefer Affiant to be President, Treasurer, General Manager or Receiver of Company \*

Company Name: CenturyLink Communications, LLC dba Lumen Technologies

Annual Report for calendar year 2024

Affiant Information	
Name	Mary Garris
Title	Manager, Regulatory Finance
City, State	Monroe, LA
County	Ouachita (Parish)

Under penalty of perjury, I declare the information contained in this annual report is true and correct to the best of my knowledge and belief.

\* If Affiant is not the President, Treasurer, General Manager or Receiver of the company then explain Affiant's ability to verify the accuracy of the information presented:

Signing under Delegation Authority from the Chief Accounting Officer and Controller, and the person signing is the Manager of the group that actually prepared the report.

3-20-2025

Date

Mary Garris

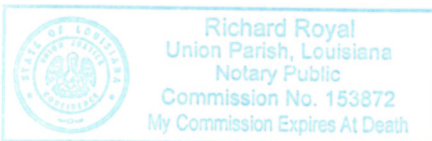
Signature of Affiant

(If electronic signatures are used, you must use "/s/" before the name.)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,

this 20 day of March, 2025

My Commission expires At Death



Richard Royal

Signature of Notary Public

(If electronic signatures are used, you must use "/s/" before the name.)

153872

Notary Commission Number

**Missouri Revised Statutes §392.210, §393.140 and §509.030**