

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Reapplication of The )  
United Way of Greater Kansas City, Inc. f/k/a )  
The Heart of America United Way, Inc. for an )  
Order of the Commission Granting it )  
Continuing Authority as an Information and )  
Referral Provider for Purposes of 211 service )

**File No. AO-2017-0059**

**ORDER DIRECTING FILING**

Issue Date: August 30, 2016

Effective Date: August 30, 2016

On August 29, 2016, the Commission received the above-referenced application to continue as a 211 provider for an additional three years. The Commission last granted this authority to The United Way of Greater Kansas City, Inc., f/k/a The Heart of America United Way, Inc., in Case No. AO-2014-0093. The Commission directs the Staff of the Commission to file a list of all entities to which Staff recommends notice be given in this matter.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Commission shall file a recommended list of entities to which notice should be sent no later than September 12, 2016.

2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff  
Secretary

Nancy Dippell, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 30<sup>th</sup> day of August, 2016.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 30<sup>th</sup> day of August 2016.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**August 30, 2016**

**File/Case No. AO-2017-0059**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

James Owen  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@ded.mo.gov

**United Way of Greater Kansas  
City, Inc.**

Mark W Comley  
601 Monroe Street., Suite 301  
Jefferson City, MO 65102-0537  
comley@ncrpc.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.