



Standard Outage Ticket 173912

27031 - SEMO Electric

Date/Time: 01/05/2021 02:31pm

Consumer Information

Name:	[REDACTED]	Med Alert:	
Cons Addr:	89 COUNTY HIGHWAY 425 ORAN, MO 63771	Priority:	
Service Addr:	03 E07 006A ORAN, MO 63771	Account:	[REDACTED] Stby Gen: No
Home Phone:	[REDACTED]	Meter:	60782449 Serv Status: 1
Business Phone:	[REDACTED]	Transf:	94458 Cycle: 1
Mobile Phone:	[REDACTED]	Transf Size:	0.00 Phase: B
Alternate Phone:	[REDACTED]	Sub:	3 Feeder: 3
None - Defaulted by Nisc:		Line Sect:	SW689-A
Time Called:	07/10/2018 08:51:45	Equip Map Loc:	29-07-06-52
		Serv Map Loc:	29-07-06-52-261
		Serv Desc:	MOBILE HOME
		Meter Misc 1:	
		Meter Misc 2:	

Outage Details

Outage:	173912	Time Off:	07/10/2018 08:13:17 <
Status:	Restored	Time On:	07/10/2018 09:04:08 < <i>duration: 56</i>
Type:	Line Section	Cause Code/Desc:	54 / TREE LIMBS/TREE/VINES
Sub:	3	Equip Code/Desc:	30 / LINE CONDUCTOR
Feeder:	3	Attention:	
Line Section:	SW689-A	Assigned Crew:	(GRIFFIN)(KEESEE)
Phase:	ABC	Protective Device:	03 #3 FEEDER
Nbr of Calls:	24	Map Location:	
Nbr Cons Out:	8	User:	IVR
Weather:		Voltage:	

Dispatch Comments

This outage ticket is is from 3e at pole 36. There is a line down on pole 36. VK

Phone Call Comments

(28-11-04-45-133) loud bang
 (28-03-18-55-261) power out
 () power out again
 (28-05-23-88-258) power outage

Miscellaneous

Time On: _____ **Date:** ___/___/___ **Field Employee:** _____

Costs: Materials: _____ **Labor:** _____ **Transportation:** _____

Field Comments: _____

Standard Outage Ticket 173873

27031 - SEMO Electric

Date/Time: 01/05/2021 02:30pm

Consumer Information

Name:	Med Alert:		
Cons Addr:	Priority:		
Service Addr:	Account:	██████████	Stby Gen: No
Home Phone:	Meter:	60785843	Serv Status:
Business Phone:	Transf:		Cycle: 0
Mobile Phone:	Transf Size:	0.00	Phase:
Alternate Phone:	Sub:	3	Feeder: 3
None - Defaulted by Nisc:	Line Sect:	03 #3 FEEDER	
Time Called: 07/09/2018 20:46:00	Equip Map Loc:		
	Serv Map Loc:		
	Serv Desc:		
	Meter Misc 1:		
	Meter Misc 2:		

Outage Details

Outage: 173873	Time Off: 07/09/2018 19:27:15 <
Status: Restored	Time On: 07/09/2018 20:54:00 <
Type: Feeder	Cause Code/Desc: 1 / POWER SUPPLIER
Sub: 3	Equip Code/Desc: 1 / GENERATION
Feeder: 3	Attention: duration 1:26
Line Section: 03 #3 FEEDER	Assigned Crew: (GRIFFIN)
Phase: ABC	Protective Device: 03-VANDUSER
Nbr of Calls: 57	Map Location: 03 #3 FEEDER
Nbr Cons Out: 172	User: IVR
Weather:	Voltage:

Dispatch Comments

OPEN AT THE SUB. PER JOHN HE AND JONATHAN WILL C/I TO C/O.
 CALL TO "SIK" {CELLPHONE} RE: LOCATION 3/3/ABC 03 E06A 001, ORAN -RELAYED THAT I WAS ABLE TO GET AHOLD OF A COUPLE OF THE MBRS WHO STATED THAT THEY DID HAVE POWER - GAVE RESTORAL INFO AND SAID THEY WILL C/I TO C/O Other Service Dispatch.
 OPEN AT SUB. PER JOHN HE AND JONATHAN WILL C/I TO C/O.
 Discarded in OMS. PER JOHN HE AND JONATHAN WILL C/I TO C/O.
 OPEN AT SUB. PER JOHN HE AND JONATHAN WILL C/I TO C/O.
 DISP SIK - JOHNATHON3/3/C 03 E07 062-1A, B -C/I FOR MISSED CALL RELAYED GRP 16, HE SAID TO MAKE SURE WE EMAIL HIM THE TICKETS AND WE CAN HOLD ADDS FOR 03 E07 -7/9 SIK 03 E07 HOLD ADDS UNLESS PERT
 "SIK" {Griffin, John} 3/3/ABC 03 E06A 001, ORAN -Griffin, John CHECKED IN CONCERNING WHO WAS ON CALL WITH HIM - WHO THE LINEMAN GOING OUT WITH HIM- RELAYED Frederick, Johnathan
 DISP SIK - Frederick, Johnathan3/3/ABC 03 E00 059-2-3WA -Outbound Call [CELL] to Frederick, Johnathan Assembling Crews: JOHNATHON FREDERICK.
 CALL TO "SIK" {Keesee, Brandon} RE: LOCATION 3/3/ABC 03 E00 059-2-3WA -Outbound Call [CELL] to Keesee, Brandon Assembling Crews: BRANDON KEESEE. Left Message.
 DISP SIK - Griffin, John3/3/ABC 03 E00 026C, ORA -Outbound Call [CELL] to Griffin, John Assembling Crews: JOHN GRIFFIN.

Phone Call Comments

() CRC Ticket. Call taken by ARRD-7/9/2018 8:46:21 PM: Non outage. *** Callback #: ██████████ Cell *** CALLER NAME: ██████████ N**PREPAID** *** CANCEL CREW POWER IS BACK ON
 (28-05-23-88-258) CRC Ticket. Call taken by ARRD-7/9/2018 8:33:33 PM: No power. yes CALLER REQUESTED CALLBACK. *** Callback #: ██████████ Cell *** Repeat Call. *** CALLER NAME: ██████████ **PREPAID** ***

Standard Outage Ticket 188681

27031 - SEMO Electric

Date/Time: 01/05/2021 02:38pm

Consumer Information

Name:	[REDACTED]	Med Alert:	
Cons Addr:	2192 STATE HIGHWAY U SIKESTON, MO 63801	Priority:	Unspecified
Service Addr:	03 E07 039SAUG SIKESTON, MO 63801	Account:	[REDACTED] Stby Gen: No
Home Phone:	[REDACTED]	Meter:	62966385 Serv Status: 1
Business Phone:	[REDACTED]	Transf:	94307 Cycle: 1
Mobile Phone:	[REDACTED]	Transf Size:	25.00 Phase: A
Alternate Phone:	[REDACTED]	Sub:	3 Feeder: 3
None - Defaulted by Nisc:		Line Sect:	3327
Time Called:	06/22/2019 07:36:00	Equip Map Loc:	29-08-09-76
		Serv Map Loc:	29-08-09-76-674
		Serv Desc:	STORAGE BARN
		Meter Misc 1:	
		Meter Misc 2:	

Outage Details

Outage:	188681	Time Off:	06/22/2019 07:36:00
Status:	Restored	Time On:	06/22/2019 10:27:30
Type:	Meter	Cause Code/Desc:	21 / STORMY WEATHER
Sub:	3	Equip Code/Desc:	30 / LINE CONDUCTOR
Feeder:	3	Attention:	
Line Section:	3327	Assigned Crew:	(KELLY) <i>duration 2:51</i>
Phase:	A	Protective Device:	OCR-3327
Nbr of Calls:	1	Map Location:	29-08-09-76-674
Nbr Cons Out:	1	User:	CRC
Weather:		Voltage:	

Dispatch Comments

No dispatch comments found.

Phone Call Comments

(29-08-09-76-674) CRC Ticket. Call taken by HDG-6/22/2019 7:37:52 AM: ##PRIORITY## (Fuse out) No power. Main Fuse/Breaker not checked. Inside Fuses/Breakers not checked. Unsure if neighbors out. Documented address *** Callback # [REDACTED] *** CALLER NAME: [REDACTED] *** ## Verified location. DETAILS: ACCT# [REDACTED] -- MTR#62966385--2192 STATE HWY U FUSE IS OUT ON TOP OF THE POLE#39--2192 STATE HWY U

Miscellaneous

Time On: _____ **Date:** ___/___/___ **Field Employee:** _____

Costs: Materials: _____ **Labor:** _____ **Transportation:** _____

Field Comments: _____
