

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Catherine Cogorno,)	
Complainant,)	
)	
v.)	<u>File No. GC-2025-0277</u>
)	
Spire Missouri Inc. d/b/a Spire,)	
Respondent)	
)	

ORDER DIRECTING COMPLAINANT TO EXPLAIN VIOLATION

Issue Date: April 16, 2025

Effective Date: April 16, 2025

On April 14, 2025, Catherine Cogorno, Complainant, filed a complaint with the Commission against Spire Missouri Inc. d/b/a Spire. In her complaint, Complainant states that she does not want to pay \$30 per month for an Advanced Metering Infrastructure (AMI) meter. The Commission's formal complaint form asks complainants to state the statute, tariff, or Commission regulation or order that Spire violated. Complainant's formal complaint form states: "No violation. Just a request..."

Section 386.390 RSMo, provides that a person may file a complaint against a utility, regulated by this Commission, setting forth any act or thing done or omitted to be done by any corporation, person or public utility in violation, or claimed to be in violation, of any provision of law subject to the Commission's authority, of any rule promulgated by the Commission, of any utility tariff, or of any order or decision of the Commission.

Complainant has not alleged a violation recognized under the complaint statute. Before proceeding further with this complaint, the Commission will direct Complainant to explain what Spire's alleged violation.

THE COMMISSION ORDERS THAT:

1. Catherine Cogorno shall file a pleading explaining Spire's alleged violation no later than April 25, 2025.
2. This order is effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 16th day of April, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 16th day of April 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 16, 2025

File/Case No. GC-2025-0277

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Catherine Cogorno

Catherine Cogorno
1001 Woodgate Dr.
St. Louis, MO 63122
catcogorno@sbcglobal.net

Spire

Matthew Aplington
700 Market Street
Saint Louis, MO 63101
matt.aplington@spireenergy.com

Spire

J. Antonio Arias
700 Market Street, 6th Floor
St. Louis, MO 63101
antonio.arias@spireenergy.com

Spire

Sreenivasa Dandamudi
700 Market Street
St. Louis, MO 63101
sreenu.dandamudi@spireenergy.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.