

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Ian Bone,)	
Complainant,)	
)	
v.)	<u>File No. WC-2025-0254</u>
)	
Missouri-American Water Company,)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: April 17, 2025

Effective Date: April 17, 2025

On March 21, 2025,¹ Ian Bone filed a complaint with the Missouri Public Service Commission against Missouri-American Water Company (MAWC). The same day, the Commission ordered MAWC to file an answer, notice of satisfaction of complaint, or a request for mediation by April 21. MAWC filed a *Notice of Settlement* on April 17.

The Commission will allow responses.

THE COMMISSION ORDERS THAT:

1. If Ian Bone wishes to respond, he shall do so no later than April 30, 2025.
2. Any other party wishing to respond shall do so no later than April 30, 2025.
3. All other actions in this matter shall cease and all time limitations and deadlines are tolled until further order of the Commission.
4. This order shall be effective when issued.

¹ All dates refer to the year 2025 unless otherwise indicated.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Riley G. Fewell, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 17th day of April, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 17th day of April 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 17, 2025

File/Case No. WC-2025-0254

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.