



**Jason D. Topp**  
Assistant General Counsel  
(651) 312-5364

April 18, 2025

Nancy Dippell  
Secretary of the Commission  
Missouri Public Service Commission  
200 Madison Street  
PO Box 360  
Jefferson City, MO 65102

Re: Global Crossing Local Services, Inc., and Global Crossing Telecommunications, Inc.  
**Courtesy Letter of Discontinuance of Voice Telecommunications Services**

Dear Ms. Dippell:

Global Crossing Local Services, Inc., and Global Crossing Telecommunications, Inc. (Global Crossing or Company) files this letter as an additional courtesy notice to the Missouri Public Service Commission (Commission).<sup>1</sup> In Missouri, the Company is certificated as a Competitive Local Exchange Carrier (CLEC) and Interexchange Carrier (IXC). Global Crossing Local Services, Inc. does have tariffs on file with the Commission.

Specifically, on **April 14, 2025**, the Company filed an application with the Federal Communications Commission (FCC) pursuant to Section 214 of the 1996 Telecommunication Act and related regulations. The Company in its FCC 214 filing seeks authorization to discontinue voice telecommunications services. The Company also notified affected business of the discontinued services by letter dated **April 10, 2025**. Global Crossing does not have residential customers. The Company has no wholesale customers in the state of Missouri. The Company plans to discontinue the affected services and exit the voice telecommunications market on or around **July 10, 2025**. Global Crossing will continue to provide access services in the state of Missouri and is therefore not cancelling certification or registrations at this time.

Very truly yours,

*/s/ Jason D. Topp*

Jason D. Topp

JDT/dmb  
cc: Service List

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<sup>1</sup> The FCC 214 filing was served upon the Commission.

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

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In the Matter of )

Section 63.71 Application of )

WC Docket No. 25-\_\_\_\_

Global Crossing Telecommunications, Inc. and )

Global Crossing Local Services, Inc. )

For Authority Pursuant to Section 214 of )

the Communications Act of 1934, as amended, to )

Discontinue the Provision of Voice Services )

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**SECTION 63.71 APPLICATION OF GLOBAL CROSSING TELECOMMUNICATIONS,  
INC. AND GLOBAL CROSSING LOCAL SERVICES, INC.**

Global Crossing Telecommunications, Inc. (FRN: 0002-8505-19) and Global Crossing Local Services, Inc. (FRN: 0003-7331-44)<sup>1</sup> (collectively referred to herein as “Global Crossing”) seek authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, to discontinue all voice services (the Affected Services) in Alaska, Arizona, Arkansas, Delaware, Louisiana, Maine, Minnesota, Missouri, Mississippi, Nevada, New Hampshire, New Mexico, North Dakota, Ohio, Oklahoma, Rhode Island, South Carolina, South Dakota, West Virginia, and Wyoming.

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<sup>1</sup> Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc. are competitive local exchange carrier and interexchange carrier subsidiaries of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53).

Global Crossing provides the following information pursuant to Section 63.71 of the Commission's Rules:

**1. Name and Address of the Carrier**

Global Crossing Telecommunications, Inc.  
Global Crossing Local Services, Inc.  
100 CenturyLink Drive  
Monroe, LA 71203

**2. Date of Planned Service Discontinuance**

Global Crossing plans to discontinue the Affected Services noted below on July 10, 2025, or as soon thereafter as any necessary regulatory approvals are obtained. Global Crossing's voice portfolio runs on aging, legacy network equipment, the majority of which is no longer supported by underlying vendors. Thus, repairing and/or replacing this network equipment has become challenging, if not impossible. Decommissioning of this network is necessary now to prevent an irreparable failure in the future.

**3. Points of Geographic Areas of Service Affected**

Global Crossing proposes to discontinue the Affected Services in Alaska, Arizona, Arkansas, Delaware, Louisiana, Maine, Minnesota, Missouri, Mississippi, Nevada, New Hampshire, New Mexico, North Dakota, Ohio, Oklahoma, Rhode Island, South Carolina, South Dakota, West Virginia, and Wyoming.

**4. Description of Services Affected<sup>2</sup>**

The Affected Services provided by Global Crossing are:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network

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<sup>2</sup> As noted in the customer notice, Global Crossing is also discontinuing three international services. Discontinuance of those services will be separately addressed in a Section 63.19 filing. 47 C.F.R. § 63.19.

- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area
- Toll Free Service - allows domestic & international calls to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party
- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

**5. Brief Description of the Dates and Methods of Notice to All Affected Customers**

Global Crossing sent a written notification of the planned discontinuance to customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent by U.S. Mail or United Parcel Service on April 10, 2025. A copy of the notification is attached to this application (Attachment A).

**6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued**

Global Crossing is considered non-dominant with respect to the services to be discontinued.

**7. Other Information**

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.


## CONCLUSION

The public convenience and necessity will not be adversely affected by the discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available from other providers. Therefore, Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc. respectfully request that the Commission approve this Section 63.71 application.<sup>3</sup>

Respectfully submitted,

**GLOBAL CROSSING  
TELECOMMUNICATIONS, INC.;  
AND GLOBAL CROSSING LOCAL  
SERVICES, INC.**

By:

  
Craig J. Brown  
Lumen  
660 North Capitol St. NW  
Suite 240  
Washington, DC 20001  
Phone 303-992-2503  
[Craig.J.Brown@Lumen.com](mailto:Craig.J.Brown@Lumen.com)  
Its Attorney

Dated: April 15, 2025

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<sup>3</sup> Although Global Crossing proposes in this application to discontinue certain TDM-based voice services, this discontinuance is not a “technology transition,” as defined in 47 C.F.R. § 63.60(i), as the affected customers can choose to switch to a TDM-based voice service offered by another provider.



931 14<sup>th</sup> Street  
Denver, Colorado 80202

4/10/2025

**Important Notice: Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc., Lumen Companies, will soon exit the voice telecommunications market**

Dear | :

Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc., Lumen companies, (the Company) will soon exit the voice telecommunications market. In Alaska, Arizona, Arkansas, Delaware, Louisiana, Maine, Minnesota, Missouri, Mississippi, Nevada, New Hampshire, New Mexico, North Dakota, Ohio, Oklahoma, Rhode Island, South Carolina, South Dakota, West Virginia and Wyoming, the Company will **discontinue** the voice service(s) you subscribe to on **July 10, 2025**, or as soon after that date as authorized by the Federal Communications Commission (FCC) and the state regulatory commission, if required.

If you want to retain a voice service after **July 10, 2025**, contact Lumen or another provider of your choice as soon as possible but no later than **June 26, 2025**, to ensure there is no disruption to your service(s).

You must take action in order to keep your current telephone number(s).

You are receiving this notice because you subscribe to one or more of the following services that will be discontinued on **July 10, 2025**, subject to any necessary regulatory authorizations:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area
- International Long Distance (ILD) – allows calls originating in one country to terminate in another country
- International Local Inbound (ILI) - is an inbound local trunking solution for international DDIs for local presence in a specific country
- Toll Free Service - allows domestic & international calls to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party

- International Toll Free Service (ITFS) and Universal International Free Phone Number (UIFN) Service – allows calls to originate from international countries. ITFS provides the ability to have a different toll-free number per country; whereas UIFN provides the same toll-free number for multiple countries
- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

### **Important information**

- When your voice service is discontinued, we will automatically apply any applicable deposits or credits to your Global Crossing bill.
- If the amount due on your bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service before the date listed above, no early termination fees will apply.
- The states of Alaska, Arizona, Arkansas, Delaware, Louisiana, Maine, Minnesota, Missouri, Mississippi, Nevada, New Hampshire, New Mexico, North Dakota, Ohio, Oklahoma, Rhode Island, South Carolina, South Dakota, West Virginia and Wyoming are impacted by this discontinuance of voice services.

We are committed to making it easy to do business with us. Our goal is to provide you with secure and reliable connections when, where, and how you need them.

If you have any questions about these changes, if you wish to cancel your service or want to discuss alternatives to your current service(s), contact your account team directly or call us at **844-537-2271** today.

If you are a wholesale or federal customer, please contact your account representative directly.

***Thank you for choosing Global Crossing - we value you as our customer.***

### **The following statement is required by the Federal Communications Commission (FCC):**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment or service. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc. Comments should include specific information about the impact of this proposed or reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list; and
- 4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

  
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Marjorie Herlth

April 15, 2025

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<sup>1</sup> Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc. did not identify any Tribal Nations in the geographic area covered by this Application.



Office of the Governor  
P. O. Box 110001  
Juneau, AK 99811-0001

Regulatory Commission of Alaska  
Suite 300  
701 West 8<sup>th</sup> Avenue  
Anchorage, AK 99501-3469

Office of the Governor  
State Capitol  
1700 West Washington Street  
Phoenix, AZ 85007

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2996

Office of the Governor  
State Capitol, Rm. 250  
Little Rock, AR 72201

Arkansas Public Service Commission  
P. O. Box 400  
Little Rock, AR 72203-0400

Office of the Governor  
150 Martin Luther King Jr. Blvd. South  
Dover, DE 19901

Delaware Public Service Commission  
Cannon Building, Suite 100  
861 Silver Lake Boulevard  
Dover, DE 19904

Office of the Governor  
P. O. Box 94004  
Baton Rouge, LA 70804

Louisiana Public Service Commission  
P. O. Box 91154  
Baton Rouge, LA 70821-9154

Office of the Governor  
#1 State House Station  
Augusta, ME 04333-0001

Maine Public Utilities Commission  
18 State House Station  
Augusta, ME 04333-0018

Office of the Governor  
130 State Capitol  
75 Rev. Dr. Martin Luther King Jr. Blvd.  
St. Paul, MN 55155

Minnesota Public Utilities Commission  
121 7th Place East  
Suite 350  
St. Paul, MN 55101-2147

Office of the Governor  
P. O. Box 139  
Jackson, MS 39205

Mississippi Public Service Commission  
501 N. West Street, Suite 201A  
Woolfolk Building  
Jackson, MS 39201-1174

Office of the Governor  
P. O. Box 720  
Jefferson City, MO 65102

Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102-0360

Office of the Governor  
State Capitol Building  
101 N. Carson Street  
Carson City, NV 89701

Public Utilities Commission of Nevada  
1150 E. William Street  
Carson City, NV 89701-3109

Office of the Governor  
State House  
107 North Main Street  
Concord, NH 03301

New Hampshire Public Utilities  
Commission  
Suite 10  
21 South Fruit Street  
Concord, NH 03301-2429

Office of the Governor  
490 Old Santa Fe Trail, Room 400  
Santa Fe, NM 87501

New Mexico Public Regulation Commission  
P. O. Box 1269  
Santa Fe, NM 87504-1269

Office of the Governor  
600 E Boulevard Avenue  
Bismarck, ND 58505-0001

North Dakota Public Service Commission  
600 E Boulevard Ave, #408  
Bismarck, ND 58505-0480

Office of the Governor  
Riffe Center, 30<sup>th</sup> Floor  
77 South High Street  
Columbus, OH 43215-6117

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215

Office of the Governor  
Oklahoma State Capitol  
2300 N. Lincoln Blvd., Room 212  
Oklahoma City, OK 73105

Oklahoma Corporation Commission  
P. O. Box 52000  
Oklahoma City, OK 73152-2000

Office of the Governor  
82 Smith Street  
Providence, RI 02903

Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

Office of the Governor  
1205 Pendleton Street  
Columbia, SC 29201

Public Service Commission of South  
Carolina  
101 Executive Center Drive  
Suite 100  
Columbia, SC 29210

Office of the Governor  
500 East Capitol Avenue  
Pierre, SD 57501

South Dakota Public Utilities Commission  
Capitol Building, 1st Floor  
500 East Capitol Avenue  
Pierre, SD 57501-5070

Office of the Governor  
State Capitol  
1900 Kanawha Boulevard, East  
Charleston, WV 25305

Public Service Commission of West  
Virginia  
201 Brooks Street  
Charleston, WV 25301

Office of the Governor  
State Capitol  
200 W. 24<sup>th</sup> Street  
Cheyenne, WY 82002

Wyoming Public Service Commission  
Hansen Building  
2515 Warren Avenue  
Suite 300  
Cheyenne, WY 82002

Department of Defense  
Special Assistant for Telecommunications  
Pentagon  
Washington, DC 20301