

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant)	
v.)	<u>File No. GC-2020-0201</u>
)	
Spire Missouri, Inc., d/b/a Spire,)	
)	
Respondent)	

ORDER DIRECTING STAFF REPORT AND RECOMMENDATION

Issue Date: March 9, 2020

Effective Date: March 9, 2020

The Commission on February 18, 2020, appointed a mediator in this matter and suspended the procedural schedule. Mediation was not successful.

The Commission will now set a revised schedule for Staff's investigation and report and recommendation in this matter.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall investigate and file its report and recommendations no later than April 20, 2020.
2. Service on Complainant in this matter shall comply with the provisions of Commission Rule 20 CSR 4240-2.080(16)(B), which addresses service on parties not represented by an attorney.
3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 9th day of March, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 9th day of March 2020.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 9, 2020

File/Case No. GC-2020-0201

**Missouri Public Service
Commission**

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**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.