

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Claude Scott,)	
)	
Complainant)	
v.)	File No. WC-2020-0194
)	
Missouri-American Water Company,)	
)	
Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: March 9, 2020

Effective Date: March 9, 2020

On January 6, 2020, Claude Scott filed a formal complaint against Missouri-American Water Company (MAWC). After notice was issued, MAWC filed its answer, affirmative defenses and request to dismiss, on February 5, 2020. The Staff of the Missouri Public Service Commission (Staff) was directed to investigate and respond, and on March 6, 2020, Staff filed its report.

Having received the complaint, the answer, and the Staff's report, this matter is ready to be set for hearing. In order to discuss a procedural schedule and possible settlement of this matter, the Commission will set a prehearing conference. In addition, for the convenience of the parties, they may appear by telephone as set out below.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference to be held on March 27, 2020, at 11:15 a.m. Failure to appear at the conference without being excused may result in a default being issued in accordance with Commission Rule 20 CSR 4240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711. **Any party may participate in the prehearing conference by telephone by dialing (650) 479-3207 and entering access code 801 570 369 followed by # at the start time of the conference.**

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is fluid and cursive.

Morris L. Woodruff
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 9th day of March, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 9th day of March 2020.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 9, 2020

File/Case No. WC-2020-0194

**Missouri Public Service
Commission**

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**Missouri-American Water
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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.