

Missouri Public Service Commission
Data Center
P.O. Box 360
Jefferson City, Missouri 65102-0360

MO 419-2651 (9-10)

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MO PUBLIC SERVICE COMMISSION
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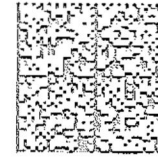
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DEC 21 2020

Missouri Public
Service Commission

Fanklin County Water Company, Inc.
LaVerne Faulkenberry
1A1 Lakeshore Dr.
St. Clair MO, 63077

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**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Motion for an Emergency)
Order Establishing a Temporary Moratorium) File No. AO-2021-0164
on Utility Discontinuances to Protect Public)
Health and Safety by Mitigating the Spread of)
the COVID-19 Pandemic.)

**ORDER DIRECTING NOTICE AND SHORTENING
TIME FOR RESPONSES**

Issue Date: December 8, 2020

Effective Date: December 8, 2020

On December 7, 2020, Consumers Council of Missouri filed its *Motion for an Emergency Order and Request for Expedited Treatment* requesting the Commission issue a statewide moratorium on the involuntary disconnection or discontinuance of residential service by Commission-regulated electric, gas, and water corporations through at least March 31, 2021. The motion also requests the Commission order the waiver of any late fees and related costs. The motion states that these measures are necessary to protect the health and welfare of the public during the Covid-19 pandemic. Consumers Council requests that the Commission take action by December 16, 2020.

The Commission will direct notice of this motion and shorten the time for responses.

THE COMMISSION ORDERS THAT:

1. Responses to Consumers Council's motion for a disconnection moratorium and request for expedited treatment shall be filed no later than December 14, 2020.
2. The Commission's data center shall provide a copy of this order to all Missouri investor-owned electric, gas, water, and sewer utilities.

3. The Commission's Public Policy and Outreach Department shall make notice of this order available to the members of the Missouri General Assembly, and to the news media serving the state of Missouri.

4. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Nancy Dippell, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

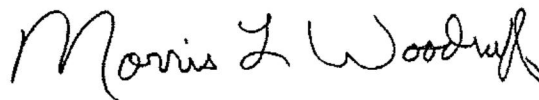
Dated at Jefferson City, Missouri,
on this 8th day of December, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 8th day of December, 2020.



Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 8, 2020

File/Case No. AO-2021-0164

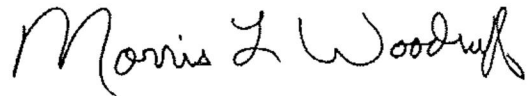
**Missouri Public Service
Commission**
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P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

Consumers Council of Missouri
John B Coffman
871 Tuxedo Blvd.
St. Louis, MO 63119-2044
john@johncoffman.net

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



Morris L. Woodruff
Secretary

Distributed to All Missouri Investor-Owned Electric, Gas, Water, and Sewer Utilities.

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.