

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Unice Harris,	)	
	)	
Complainant,	)	
	)	<b>File No. EC-2020-0079</b>
v.	)	
	)	
Evergy Missouri West,	)	
	)	
Respondent	)	

**ORDER DIRECTING COMPLAINANT TO EXPLAIN  
WHY SHE DID NOT APPEAR FOR THE PREHEARING CONFERENCE**

Issue Date: March 12, 2020

Effective Date: March 12, 2020

Unice Harris filed a complaint against Evergy Missouri West (Evergy West) on September 18, 2019.<sup>1</sup> A prehearing conference was scheduled for March 11, 2020, beginning at noon. Evergy West and the Commission’s Staff were present at the prehearing conference. Unice Harris failed to appear in person or by telephone, and did not contact the Commission prior to the prehearing conference to request a continuance.

Commission Rule 20 CSR 4240-2.090(5) provides that “[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party’s complaint...unless good cause for the failure to appear is shown”. The Commission will not dismiss the complaint without giving Unice Harris an opportunity to explain why she did not attend the prehearing conference.

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<sup>1</sup> The complaint was originally filed against Kansas City Power & Light Company, although Ms. Harris was a customer of KCP&L Greater Missouri Operations Company. Further, a corporate name change from KCP&L Greater Missouri Operations Company to Evergy Missouri West was effective October 7, 2019.

**THE COMMISSION ORDERS THAT:**

1. Unice Harris shall file a response no later than March 27, 2020, explaining why she failed to appear at the prehearing conference.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 12<sup>th</sup> day of March, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 12<sup>th</sup> day of March 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 12, 2020**

**File/Case No. EC-2020-0079**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opcservice@opc.mo.gov

**Evergy Missouri Metro**

Robert Hack  
1200 Main, 19th Floor  
P.O. Box 418679  
Kansas City, MO 64141-9679  
rob.hack@evergy.com

**Evergy Missouri Metro**

Roger W Steiner  
1200 Main Street, 16th Floor  
P.O. Box 418679  
Kansas City, MO 64105-9679  
roger.steiner@evergy.com

**Missouri Public Service  
Commission**

Casi Aslin  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
casi.aslin@psc.mo.gov

**Unice Harris**

Unice Harris  
4612 NE Whispering Winds Apt B  
Lees Summit, MO 64064  
Uharris1111@gmail.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.