Transcript of Proceedings

April 24, 2025

Page 1 1 BEFORE THE PUBLIC SERVICE COMMISSION 2 STATE OF MISSOURI 3 TRANSCRIPT OF PROCEEDINGS 4 LOCAL PUBLIC HEARING 5 6 In the Matter of Union ) Electric Company d/b/a Ameren) File No. GR-2024-0369 Missouri's Tariffs to Adjust ) 7 Its Revenues for Natural Gas ) 8 Service. ) 9 THURSDAY, APRIL 24, 2025 10 11 12:00 p.m. 12 13 Jefferson City, Missouri 14 Via Webex 15 VOLUME IV 16 RON PRIDGIN, Presiding 17 DEPUTY CHIEF REGULATORY LAW JUDGE 18 KAYLA HAHN, Chair 19 MAIDA J. COLEMAN, GLEN KOLKMEYER, 20 JOHN MITCHELL, COMMISSIONERS 21 2.2 Reported By: Shelley L. Bartels, RPR, CCR 23 Job No.: 185729 24 25



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1	APPE	ARANCES:
2		MS. TRACY JOHNSON Public Service Commission
3		200 Madison Street P.O. Box 360
4		Jefferson City, Missouri 65102-0360 573.751.4140
5	For:	Staff of the Missouri Public Service Commission
б		
7		MS. ANNA MARTIN Office of the Public Counsel
8		200 Madison Street P.O. Box 2230
9		Jefferson City, Missouri 65102 573.751.5324
10	For:	Office of the Public Counsel
11		MS. JENNIFER MOORE
12		jmoore499a@ameren.com Ameren Missouri
13		1901 Chouteau Avenue St. Louis, Missouri 63103-3003
14	For	314.621.3222 Ameren Missouri
15	ror .	Ameren Missouri
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1	Page: Proceedings began at 12:00 p.m.:
2	JUDGE PRIDGIN: All right. We will go on
3	the record then please. The Missouri Public Service
4	Commission has set this time for a virtual public
5	hearing in File No. GR-2024-0369. The Missouri
6	Public Service Commission regulates the rates charged
7	by investor-owned utility companies in Missouri to
8	ensure those rates are just and reasonable. The
9	Commission also regulates the quality of service and
10	the safety of the operations of investor-owned
11	utilities.
12	The Commission is made up for four
13	commissioners, all of whom are on the Webex with us
14	today. The commissioners are appointed by the
15	governor to fixed terms and confirmed by the senate.
16	The commissioners employ a staff of engineers,
17	accountants, attorneys, financial analysts, and other
18	specialists in the field of utility regulation.
19	I am Ron Pridgin. I am a regulatory law
20	judge for the Missouri Public Service Commission, and
21	I will preside over this hearing. With me today on
22	the Webex is the chair of the commission, Chair Hahn,
23	and Commissioners Coleman, Kolkmeyer, and Mitchell.
24	At this time I would like to get entries
25	of appearance from counsel please beginning with

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1	Page Ameren Missouri.
2	MS. MOORE: Good afternoon. Thank you,
3	your Honor. Appearing on behalf of Ameren Missouri,
4	Jennifer Moore. My business address is 1901 Chouteau
5	Avenue, St. Louis, Missouri 63101.
б	JUDGE PRIDGIN: Ms. Moore, thank you.
7	Any entry on behalf of the Staff of the commission?
8	MS. JOHNSON: Thank you, Judge. This is
9	Tracy Johnson representing the Staff of the
10	commission. The business address is 200 Madison
11	Street and P.O. box 360, Jefferson City, Missouri and
12	it's 65102.
13	JUDGE PRIDGIN: Ms. Johnson, thank you.
14	Any entry on behalf of the Office of the Public
15	Counsel.
16	MS. MARTIN: Yes, thank you, Judge. I am
17	Anna Martin. I am the associate attorney
18	representing the Office of the Public Counsel in this
19	matter, and I believe our address, excuse me, is on
20	file.
21	JUDGE PRIDGIN: Ms. Martin, thank you.
22	Any other entries of appearance from counsel? All
23	right. Hearing none. I want to remind everyone this
24	is an official hearing of the Missouri Public Service
25	Commission. Statements and testimony of witnesses



1	Page 5 will be recorded by the court reporter and must be
0	
2	given under oath. The purpose of this hearing is to
3	hear from you. The Company will not present
4	witnesses and will not answer questions during this
5	hearing. This is your chance to testify, and your
б	remarks will be part of the official record of this
7	case.

8 I will call the name of each witness who 9 has signed up to testify. When your name is called, I will ask you a couple of preliminary questions such 10 as your name and I'll ask you to spell your name for 11 12 the court reporter so she can get it in the record 13 correctly. Then I'll ask what your testimony is for 14 the commissioners. The commissioners may have 15 questions for you after you're done with your 16 testimony. Does anyone have any questions about the procedure we will follow? 17 Hearing no questions. Do 18 any commissioners have any opening remarks before we 19 receive testimony?

20 CHAIR HAHN: Yes, Judge, thank you. 21 Chair Kayla Hahn, on behalf of the entire commission 22 as all the commissioners are present today, just want 23 to thank you for coming to testify at this hearing 24 today. We know it's in the middle of the day which 25 can be good for some of you and not good for others,



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1	Page6 so we appreciate the time that you're taking to visit
2	with us today and to share your perspectives. We
3	know that it will undoubtedly inform help inform
4	us to make a better decision in this case. So with
5	that, just thank you all, appreciate you being here,
6	and we look forward to hearing from you. Thanks.
7	JUDGE PRIDGIN: Chair Hahn, thank you. I
8	do have a couple of people who have signed up to
9	testify. After those people are done, I will ask one
10	last time if anyone else would like to testify before
11	we close. So is Al Robinson ready to testify? I
12	don't hear is Mr. Robinson there? Did you need to
13	unmute, Mr. Robinson? I'm not hearing anything. Let
14	me go to the next witness and then we'll come back to
15	Mr. Robinson. Is a Jeff Holzem available to testify?
16	If Mr. Holzem is there yeah, I think you might
17	need to unmute so we can hear you. I believe you're
18	on mute.
19	MR. HOLZEM: Thank you.
20	JUDGE PRIDGIN: Mr. Holzem, I can hear
21	you now. Can I ask you to raise right hand to be
22	sworn please.
23	MR. HOLZEM: Sure.
24	(Witness sworn.)
25	JEFF HOLZEM



script of Proceedings	

	Transcript of Proceedings April 24, 2025
1	Page7 the witness, having been first duly sworn,
2	testified as follows:
3	JUDGE PRIDGIN: Yes, sir. Thank you. If
4	you would, please state and spell your name for the
5	court reporter.
6	MR. HOLZEM: Certainly. Jeff Holzem,
7	H-o-l-z-e-m.
8	JUDGE PRIDGIN: And are you a customer of
9	Ameren Missouri Gas?
10	MR. HOLZEM: I am, yes.
11	JUDGE PRIDGIN: Yes, sir. Okay. Thank
12	you. What is your testimony today?
13	MR. HOLZEM: First of all I guess I want
14	to say I read through the comments from other people.
15	I think I read 48 of them. We all pretty much have
16	the same message right now. This is big increase,
17	and let me tell you why it impacts me and people who
18	are also working, struggling to pay their bills.
19	My wife and I retired. She was a teacher
20	in the Catholic School. We didn't make all that much
21	money as we were employed. We're now retired, living
22	on Social Security. We have no pensions. We have
23	Social Security plus what we've managed to save and
24	that's what we're living on. This is a big increase
25	right now.



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1	Page8 And the other thing that makes it worse
2	is that there's another increase pending for
3	electricity rates. And yet a third thing that's out
4	there. This is something approved by the legislature
5	and just signed by the governor, I realize the PSC
6	has no control over this, but I'm still raising it as
7	a concern. The total of all these will probably
8	raise my rates an average of 133 a month. That's a
9	big jump, big jump. And it's going to be a big
10	burden on people who are struggling to pay their
11	bills right now.
12	So what I ask is the Commission consider
13	lowering these amounts to be awarded. I realize this
14	is only gas, but start with this one. Do not give
15	the full rate increase. I don't see the benefit of
16	the technology improvements to do time of use.
17	JUDGE PRIDGIN: All right. Mr. Holzem,
18	thank you. Does that conclude your testimony, sir?
19	MR. HOLZEM: It does, yes.
20	JUDGE PRIDGIN: All right. Thank you
21	very much. Let me see if any commissioners have
22	any questions for you, sir. Any questions from
23	the commissioners? I'm not hearing any. So
24	Mr. Holzem, thank you so much for your time and your
25	testimony. And let me double back to see if



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1	Page 9 Mr. Robinson is present and would like to testify. I
2	don't believe I don't hear from Mr. Robinson, and
3	I don't see him on the Webex. And that concludes the
4	people who have signed up to testify.
5	But before we close, is there anyone else
6	who would like to testify before the commission
7	today? All right. I'm not hearing anyone else.
8	Does anyone from the commission have any closing
9	remarks before we go off the record?
10	CHAIR HAHN: Sure. Thank you,
11	Mr. Holzem, for testifying today. That's very
12	helpful. You know, we know a lot of folks out there
13	live on fixed incomes and that's certainly something
14	that we take into consideration. So thank you and
15	thanks to everyone, all the parties for being
16	available today and I look forward to seeing everyone
17	at the hearing tonight as well. Thank you.
18	JUDGE PRIDGIN: All right. Chair Hahn
19	MS. GIBSON: May I speak?
20	JUDGE PRIDGIN: any further closing
21	remarks? All right. Hearing none
22	MS. MARTIN: Judge Pridgin, I did hear
23	someone say, Can I speak, at one point, so we might
24	want to wait for one more moment. Sorry. I it
25	was while you were speaking, so I understand that you

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1	Page 10 may not have heard it.
2	JUDGE PRIDGIN: Yes. Thank you,
3	Ms. Martin. I'm sorry. Did we need did you have
4	any remarks or I'm sorry, I didn't catch
5	everything you said.
6	MS. MARTIN: Oh. There was someone
7	else who said, Can I speak. So I just thought we
8	wanted we would let her speak.
9	JUDGE PRIDGIN: Okay. Is anyone else who
10	wishes to testify?
11	MS. GIBSON: Yes, I would like to please.
12	JUDGE PRIDGIN: Okay. Thank you very
13	much. Could you raise your right hand to be sworn
14	please.
15	MS. GIBSON: Okay. But I don't want to
16	invoke a god.
17	(Witness affirmed.)
18	SUSAN GIBSON
19	the witness, having been first duly sworn,
20	testified as follows:
21	JUDGE PRIDGIN: All right. Thank you so
22	much. Could you please state and spell your name for
23	the court reporter. And I'm having a little trouble
24	hearing you, so if I could ask you to speak up
25	please.



	I ranscript of Proceedings April 24, 2023
1	Page 11 MS. GIBSON: My name is Susan Gibson,
2	G-i-b-s-o-n.
3	JUDGE PRIDGIN: All right. And are you a
4	customer of Ameren Missouri Gas?
5	MS. GIBSON: I am.
6	JUDGE PRIDGIN: All right. Thank you.
7	What is your testimony today?
8	MS. GIBSON: My testimony is I am weary
9	and resentful of being asked so often and really at
10	all by the PSC to consider rate increases by a
11	company that does not operate in good in good
12	faith or honorably. They have been ordered by a
13	federal court to spend more than \$61 million to
14	offset past clean air violations. Their Rush Island
15	Energy Center operated for years in violation of the
16	Clean Air Act. That was a choice. Then they shut it
17	down rather than install pollution controls to bring
18	it into compliance. Ameren Missouri bought our
19	governor's favor in donations, and I don't think they
20	deserve to be considered for rate increases. That
21	concludes my testimony.
22	JUDGE PRIDGIN: Ms. Gibson, thank you so
23	much. Any questions from the commissioners for
24	Ms. Gibson? All right. I'm not hearing any
25	questions. So, Ms. Gibson, thank you for your time

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1	Page 12 and for your testimony.
2	And let me ask one last time, is there
3	anyone else who would like to testify for this
4	hearing? All right. I'm not hearing anyone, and I
5	believe Chair Hahn has already given closing remarks.
6	Anything further from the Commission before we
7	adjourn? All right. I'm not hearing anything, so
8	thank you to everyone for attending this afternoon's
9	hearing. And that will conclude the local public
10	hearing set for noon in File No. GR-2024-0369. Thank
11	you very much. We are off the record.
12	(Off the record at 12:44 p.m.)
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		April 24, 202
1	CERTIFICATE OF REPORTER	Page 13
2	STATE OF MISSOURI )	
3	COUNTY OF CALLAWAY )	
4	I, Shelley L. Bartels, a Certified Court	
5	Reporter, CCR No. 679, do hereby certify that I w	as
6	authorized to and did stenographically report the	
7	transcript of proceedings; and that the foregoing	
8	transcript, pages 1 through 12, is a true record	of
9	my stenographic notes.	
10	I FURTHER CERTIFY that I am not a relative,	
11	employee, or attorney, or counsel of any of the	
12	parties, nor am I a relative or employee of any o	f
13	the parties' attorney or counsel connected with t	he
14	action, nor am I financially interested in the	
15	action.	
16		
17	DATED this 28th day of April, 2025.	
18		
19	Shelley h Bartes	
20	3	
21	Shelley L. Bartels, CCR	679
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23		
24		
25		



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