

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 18th day of
March, 2020.

In the Matter of Union Electric Company d/b/a)	
Ameren Missouri for a Variance from Portions)	<u>File No. EE-2020-0290</u>
of Its Tariffs Related to Reconnection and Late)	
Payment Fees)	

ORDER GRANTING VARIANCE

Issue Date: March 18, 2020

Effective Date: March 28, 2020

On March 17, 2020, in response to the national COVID-19 emergency, Union Electric Company, filed an application for a variance from certain Commission rules and from provisions of its tariffs. Ameren Missouri specifically requested a variance from the portions of its tariffs regarding reconnection and late payment fees for customers during the COVID-19 pandemic. Ameren Missouri also requested waivers from Commission procedural rules regarding filing requirements and notice of its application.

Ameren Missouri stated in its application that it requests this variance to ease some of the financial burdens on its customers that reductions in hours worked, job and shift losses, sick leave, and other impacts of COVID-19 emergency may cause. Ameren Missouri requested this variance be effective until it becomes evident that the COVID-19 outbreak is waning. Ameren Missouri stated that it will provide at least a 15-day notice to affected customers before these fees are reinstated.

The Commission directed that any responses or objection to Ameren Missouri's filing be made expeditiously. The Staff of the Commission and the Office of the Public

Counsel each filed a response on March 17, 2020, recommending that the Commission grant the variance request. Staff also recommended that Ameren Missouri be required to notify the Commission and the press before reinstating these fees.

The Commission finds good cause due to the COVID-19 emergency to grant Ameren Missouri a variance from the provisions of its tariffs as requested. The Commission also finds that good cause exists to grant Ameren Missouri a waiver from the Commission's procedural and notice requirements as requested. The Commission further finds that this order should be effective in less than 30 days.

THE COMMISSION ORDERS THAT:

1. Union Electric Company, d/b/a Ameren Missouri, is granted a variance from compliance with the reconnection or assessment of late payment fees portions of its tariffs during the pendency of the current COVID-19 emergency. Union Electric Company, d/b/a Ameren Missouri is specifically granted a variance from:

Union Electric Company, Electric Service, MO.P.S.C. No. 6, 1st Revised Sheet No. 136
General Rules and Regulations, Section V.J.
and

Union Electric Company, Electric Service, MO.P.S.C. No. 6, 1st Revised Sheet No. 145
General Rules and Regulations, Section II.I.

2. Prior to Union Electric Company, d/b/a Ameren Missouri, reinstating the tariff provisions that are granted a variance in Ordered Paragraph 1, it shall provide at least 15 days' notice to potentially affected customers and the press in its service territories, and at least 20 days' notice to the Commission.

3. Union Electric Company, d/b/a Ameren Missouri, is granted a variance from the 60-day notice requirement of 20 CSR 4240-4.017(1) and the requirement for an affidavit attached to its application of 20 CSR 4240-2.060(1)(M).

4. This order shall become effective on March 28, 2020.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and
Holsman CC., concur.

Dippell, Senior Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 19th day of March 2020.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 19, 2020

File/Case No. EE-2020-0290

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

**Missouri Public Service
Commission**

Jeff Keevil
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
jeff.keevil@psc.mo.gov

Union Electric Company

Paula Johnson
1901 Chouteau Avenue
St Louis, MO 63103
AmerenMOS@ameren.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.