# STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 18<sup>th</sup> day of March, 2020.

In the Matter of the Application of Spire
Missouri Inc. d/b/a Spire for a Temporary
Variance from Rule and Tariff Provisions
Relating to Late Payment Fees And
Disconnection Rules and Motion for
Expedited Treatment

File No. GE-2020-0289
Tracking Nos. YG-2020-0157
and YG-2020-0158

# ORDER REGARDING TEMPORARY VARIANCE

Issue Date: March 18, 2020 Effective Date: March 28, 2020

On March 16, 2020, in response to the national COVID-19 emergency, Spire Missouri Inc. filed an application for a temporary variance from certain Commission rules and from provisions of its tariffs. Spire Missouri specifically requested a variance until May 1, 2020, from any of the disconnection provisions set forth in Commission rules 20 CSR 4240-13.050 and 20 CSR 4240-13.055 and from the Rules and Regulations for the Spire East and Spire West service territories that might be construed as requiring that service be discontinued. Spire Missouri also requests that the Commission grant a variance of its tariff provisions regarding assessing late payment charges for service rendered between March 1, 2020, and May 1, 2020, for residential and commercial service. On March 17, 2020, Spire Missouri filed revised tariff sheets designed to implement this variance. Those tariff sheets bear an effective date of April 16, 2020.

Spire Missouri stated in its application that it requests this variance to avoid any utility-related actions that would impair the ability of its customers to remain in their homes

or obtain vital services during the COVID-19 emergency. Thus, Spire Missouri is temporarily suspending any disconnection activities relating to residential or commercial service and is proposing to waive any late payment charges that might accrue for service provided on and after March 1, 2020.

Spire Missouri filed revised tariff sheets to reflect this variance. Those tariff sheets would continue in effect through May 1, 2020, unless extended through a subsequent tariff filing. Spire Missouri stated that it had contacted the Staff of the Commission and the Office of the Public Counsel and neither has an objection to the grant of this variance.

The Commission finds good cause due to the COVID-19 emergency to grant Spire Missouri a variance from the provisions of the Commission rules and the company's tariffs as requested. The Commission also finds that good cause exists to approve the revised tariffs sheets, Tracking Nos. YG-2020-0157 and YG-2020-0158, on an expedited basis to become effective on March 28, 2020. The Commission further finds that this order should be effective in less than 30 days.

#### THE COMMISSION ORDERS THAT:

1. Spire Missouri Inc. is granted a temporary variance from compliance with any of the disconnection or assessment of late payment charges for service rendered between March 1, 2020, and May 1, 2020, under the following Commission rules and company tariff provisions:

20 CSR 4240-13.050

20 CSR 4240-13.055

Spire Missouri Inc., P.S.C. MO. No. 7, Sheet No. R-5

Spire Missouri Inc., P.S.C. MO. No. 7, Sheet No. R-11

Spire Missouri Inc., P.S.C. MO. No. 7, Sheet Nos. 2-5 Spire Missouri Inc., P.S.C. MO. No. 8, Sheet Nos. 2-5

- 2. Spire Missouri Inc.'s revised tariff sheets, Tracking Nos. YG-2020-0157 and YG-2020-0158, are approved on an expedited basis to become effective on March 28, 2020.
  - 3. This order shall become effective on March 28, 2020.



BY THE COMMISSION

Morris L. Woodruff Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and Holsman CC., concur.

Dippell, Senior Regulatory Law Judge

# STATE OF MISSOURI

## OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 19<sup>th</sup> day of March 2020.

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Morris L. Woodruff Secretary

# MISSOURI PUBLIC SERVICE COMMISSION March 19, 2020

#### File/Case No. GE-2020-0289

#### Missouri Public Service Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102

staffcounselservice@psc.mo.gov

#### Office of the Public Counsel

Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov

### Missouri Public Service Commission

Bob Berlin 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 bob.berlin@psc.mo.gov

#### Spire

Goldie Bockstruck 700 Market Street St. Louis, MO 63101 Spire

Michael C Pendergast 423 Main Street St. Charles, MO 63301

goldie.bockstruck@spireenergy.com mcp2015law@icloud.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.