BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Dora Michelle Middleton,)
Complainant,))) File No. EC-2020-0083
V.)
Union Electric Company d/b/a Ameren Missouri,)))
Respondent)

ORDER RE-SETTING PREHEARING CONFERENCE

Issue Date: March 23, 2020 Effective Date: March 23, 2020

On September 19, 2019, Dora Michelle Middleton filed a complaint against Union Electric Company d/b/a Ameren Missouri. Thereafter, the Commission ordered its Staff to investigate and file a report. Staff filed its report on November 4, 2019.

The Commission set a prehearing conference to occur in February, for which Ms. Middleton did not appear. The scheduling orders sent to Ms. Middleton's two known addresses were later returned as undeliverable. In the interim, the Commission had directed Ms. Middleton to explain her absence at the February prehearing conference. The Commission will withdraw its order and reset the case for a prehearing conference.

Due to the closing of state office buildings and the public health pandemic caused by COVID-19,¹ this prehearing conference **shall ONLY be held telephonically.** This means that all parties, including the presiding officer, will participate in a conference call. The purpose of a prehearing conference is to 1) set a schedule for how the case will

¹ Executive Order 20-02, issued March 13, 2020.

proceed; and 2) provide a forum for settlement discussions. Neither of these purposes require an in-person appearance, but the conference is required for the case to continue.

THE COMMISSION ORDERS THAT:

- 1. The parties shall appear **by telephone ONLY** at a prehearing conference to be held on April 15, 2020, at 12:00 noon. Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission rule 20 CSR 4240-2.090(5).
- 2. The prehearing conference will convene **ONLY** by telephone. Participants shall dial **650-479-3207** and enter access code **807 563 513#**, or alternatively may use the WebEx link emailed to all parties to connect to the conference call.
- 3. The Commission's Data Center shall send an electronic copy of this order to the email address on file in this case for Dora Michelle Middleton, middletondora42@gmail.com.
- 4. The Commission's Data Center shall send, by first class mail, a copy of this order to Dora Michelle Middleton at:

Dora Michelle Middleton 72 Mallard Pointe Drive O'Fallon, Missouri 63368

5. The Commission's Data Center shall send, by first class mail, a copy of this order to Dora Michelle Middleton at:

Dora Michelle Middleton 17 Sea Pines Ct O'Fallon, Missouri 63368

- 6. The Commission's *Order Directing Complainant to Explain Why She Did Not Appear For the Prehearing Conference*, issued February 25, 2020, is withdrawn and of no further effect.
 - 7. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff Secretary

Charles Hatcher, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 23rd day of March, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 23rd day of March 2020.

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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION March 23, 2020

File/Case No. EC-2020-0083

Missouri Public Service Commission

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Dora M. Middleton

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Union Electric Company

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Union Electric Company

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.