

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Hoy Shoe Company,	)	
	)	
Complainant,	)	
vs.	)	<b><u>File No. GC-2025-0297</u></b>
	)	
Spire Missouri Inc. d/b/a Spire,	)	
	)	
Respondent.	)	

**STATUS REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission ("Staff"), by and through counsel, and in response to the Commission's April 25, 2025, Order Giving Notice of Case Filing, Directing an Answer, and Directing A Staff Investigation ("Order"), states:

1. On April 24, 2024, Complainant, Hoy Shoe Company, filed a Complaint with the Missouri Public Service Commission against Spire Missouri Inc. d/b/a Spire.

2. Complainant alleges the amount in dispute is \$40,540.18. The Complaint, inter alia, requested attorney's fees and costs. The Commission's Order stated that the Commission does not have authority to award a monetary judgment or an order for an accounting and stated that the Commission may determine only whether a utility has violated a law, rule, tariff, decision or order of the Commission.

3. The Commission ordered Spire to answer the Complaint or to request mediation no later than May 26, 2025. It ordered Staff to file a pleading stating when it could file a report about the Complaint no later than May 7, 2025.

4. Staff has reviewed the Complaint and filings and proceeded with informal investigation. Staff has asked for information from Spire, who has asked for time on its side to investigate and provide the requested information. Staff, accordingly, does not

know whether the Complaint will be contested. Staff states that until Spire has answered the Complaint and it is known whether and why Spire contests the Complaint, the time Staff will require to file a report is conjectural.

5. Subject to these unknowns, Staff would suggest that it may be able to file a report by July 15, 2025, but also because of these unknowns would also suggest that the Commission set July 15, 2025, as a deadline for either Staff's Investigation Report or Status Report.

**WHEREFORE**, for the above-stated reasons, Staff respectfully requests the Commission order Staff to file a report regarding its investigation, or a report on the status of Staff's investigation, no later than July 15, 2025.

**Respectfully Submitted,**

/s/ *Paul T. Graham* #30416

Senior Staff Counsel  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Mo 65102-0360  
(573) 522-8459  
[Paul.graham@psc.mo.gov](mailto:Paul.graham@psc.mo.gov)

Attorney for the Staff of the  
Missouri Public Service Commission

### **CERTIFICATE OF SERVICE**

The undersigned by his signature below certifies that the foregoing pleading was served upon all counsel of record on this May 6, 2025, by electronic filing in EFIS, electronic mail, hand-delivery, or U.S. postage prepaid.

/s/ *Paul T. Graham*