

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cause of the February)
2021 Cold Weather Event and its Impact on) **File No. AO-2021-0264**
Investor Owned Utilities)

ORDER DIRECTING APPEARANCES

Issue Date: March 11, 2021

Effective Date: March 11, 2021

The Commission opened this file for its Staff to report on the events related to the February 2021 cold weather event and the preparation and response by Missouri's electrical and natural gas utilities. In addition to Staff's report, the Commission will order Missouri's investor-owned natural gas utilities to present at a workshop additional information related to potential consequences and options to mitigate the impact of the February 2021 extreme cold weather event.¹

Each gas utility shall be prepared to discuss the following:

- What are possible solutions to rules and tariff language that may impede financial relief for the utility and its customers? This could include discussion of the potential extreme prices on PGA/ACA.
- What magnitude of a price increase could result? Could the period of recovery be extended? Would another mechanism such as an Accounting Authority Order (AAO) need to be available?
- Did the gas utility issue operational flow orders (OFOs) lead to penalties to customers? If so, what solutions may need to be considered if tariff language restrictions create extreme hardships for customers? Did the gas utility curtail customers and what impact did that have on the utility system? How did the utility work with its customers during the weather event?

¹ Because this is a non-contested, investigatory case, the gas utilities are not required to appear through counsel.

THE COMMISSION ORDERS THAT:

1. Missouri's investor-owned gas utilities shall appear via WebEx at 11:00 a.m.

March 23, 2021 to report as ordered above.

2. The workshop shall be held by video and teleconference via WebEx. WebEx access information:

Meeting number (access code): **133 230 4386**

Meeting password: **0264**

Join from a video system or application

Dial 1332304386@stateofmo.webex.com

You can also dial 173.243.2.68 and enter meeting number

Join by phone

1-855-718-6621 (toll free), enter meeting number followed by #

3. Any comments to the gas utilities March 23, 2021 presentations may be filed in writing no later than April 8, 2021.

4. The Data Center shall provide a copy of this order to Liberty Utilities, Union Electric Company d/b/a Ameren Missouri, Spire Missouri Inc. d/b/a Spire, and Summit Natural Gas of Missouri, Inc.

5. The Data Center shall file this order in Files Nos. GR-2021-0108, GU-2021-0275, GU-2021-0276, GR-2020-0372, GR-2021-0101, GR-2021-0121, GR-2021-0124, GR-2021-0127, GR-2021-0128, GR-2021-0280, GO-2021-0126, GO-2021-0257, GS-2021-0019, AW-2020-0356, AW-2021-0070, AW-2020-0148, and AW-2019-0127.

6. This order shall become effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff
Secretary

Ronald D. Pridgin, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 11th day of March, 2021.