

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office in  
Jefferson City on the 7<sup>th</sup> day of  
May, 2025.

Ramey Chisum,

Complainant,

v.

Evergy Metro Inc. d/b/a Evergy Missouri Metro,

Respondent.

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**File No. EC-2025-0192**

**ORDER DISMISSING COMPLAINT**

Issue Date: May 7, 2025

Effective Date: June 6, 2025

On December 31, 2024, Ramey Chisum filed a Complaint against Evergy Metro Inc., d/b/a Evergy Missouri Metro before the Commission. On January 7, 2025, the Commission issued an order directing Evergy to file an answer or directing Evergy to request mediation no later than February 7, 2025. On February 7, 2025, Evergy filed an answer with a motion to dismiss the formal complaint. On March 11, 2025 Staff filed a recommendation. On March 25, 2025 the Commission ordered a Pre-Hearing Conference be held on April 14, 2025, by WebEx and teleconference. On April 14, 2025, at 10:00 a.m. by WebEx, a Pre-Hearing Conference was held and the Complainant neither appeared nor did the Complainant contact the Commission to request a continuance of the conference.

On April 14, 2025 the Commission ordered the Complainant to file a pleading showing cause by April 25, 2025 why they did not appear at the Pre-Hearing Conference. The order noted that failure by a party to appear at a prehearing conference without securing a continuance constitutes grounds for dismissal of a party's complaint, unless good cause for the failure to appear is shown. No response to the order was timely filed.

Three Commission rules address the failure of a party to appear for a prehearing conference. First, Commission Rule 20 CSR 4240-2.116(3) states:

A party may be dismissed from a case for failure to comply with any order issued by the commission, including failure to appear at any scheduled proceeding such as a public hearing, prehearing conference, hearing, or mediation session.

Second, Commission Rule 20 CSR 4240-2.090(5) states:

Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the party or the party's complaint, application or other action unless good cause for the failure to appear is shown.

Third, Commission Rule 20 CSR 4240-2.070(7) states:

The commission, on its own motion or on the motion of a party, may after notice dismiss a complaint for failure to state a claim on which relief may be granted or failure to comply with any provision of these rules or an order of the commission, or may strike irrelevant allegations.

Complainant failed to appear for the April 14, 2025, scheduled Prehearing Conference and failed to timely comply with a Commission order to show good cause for his failure to appear. Therefore, as provided by the Commission's rules, the complaint will be dismissed.

Under Commission Rule 20 CSR 4240-2.070(14), the regulatory law judge shall cause the parties to be notified that the Commission's decision will be final unless an

application for rehearing is filed. The application for rehearing must be filed with the Commission before the effective date of this order, which is June 6, 2025.<sup>1</sup> If the Commission denies the application for rehearing, the parties then have 30 days after the denial is issued to file an appeal with the court of appeals.<sup>2</sup> If the Commission grants the application for rehearing, then the Commission will order appropriate actions at that time.

**THE COMMISSION ORDERS THAT:**

1. For all the reasons stated above, the complaint of Ramey Chisum against Every Metro, Inc. is dismissed.
2. If any party wishes to request a rehearing by the Commission, such request must be filed no later than June 6, 2025.
3. This order shall become effective on June 6, 2025.
4. This file shall be closed on June 7, 2025.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Hahn, Ch., Coleman, Kolkmeier,  
and Mitchell CC., concur.

Karolin S. Walker, Regulatory Law Judge

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<sup>1</sup> Section 386.500, RSMo 2016, and Section 386.515, RSMo (Supp. 2024).

<sup>2</sup> Section 386.510, RSMo (Supp. 2024).

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7<sup>th</sup> day of May 2025.**



*Nancy Dippell*

**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**May 7, 2025**

**File/Case No. EC-2025-0192**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.