#### STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held by telephone/internet audio conference on the 25th day of March, 2020.

In the Matter of the Application of Summit Natural Gas of Missouri, Inc. for a Temporary Variance from Rule and Tariff Provisions Relating to Late Payment Fees and Service Disconnections and Motion for Expedited Treatment

File No. GE-2020-0296

# ORDER REGARDING APPLICATION

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Issue Date: March 25, 2020

Effective Date: March 27, 2020

On March 23, 2020, Summit Natural Gas of Missouri, Inc. filed an application asking the Commission for a temporary variance from various rule and tariff provisions relating to late payment fees and service disconnection requirements. Summit makes that request in order to assist its customers who have been impacted by the COVID-19 pandemic. Summit asks that the waivers continue indefinitely until Summit determines that business has returned to normal or near normal conditions. Summit will provide at least fifteen-days' notice to customers before reinstating late fees and disconnection activities. Summit asks the Commission to approve its application as soon as possible.

Upon receiving Summit's application, the Commission directed its Staff and the Office of Public Counsel to respond. Both filed responses on March 24 expressing their nonopposition to the application.

The Commission will grant Summit's application.

Given the urgency of the situation, the Commission will make this order effective in two days.

## THE COMMISSION ORDERS THAT:

1. Summit Natural Gas of Missouri, Inc.'s Application for a Temporary Variance from Rule and Tariff Provisions Relating to Late Payment Fees and Disconnection Rules is granted.

2. This order shall be effective on March 27, 2020.



## BY THE COMMISSION

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Morris L. Woodruff Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and Holsman CC., concur.

Woodruff, Chief Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 25<sup>th</sup> day of March 2020.



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Morris L. Woodruff Secretary

## MISSOURI PUBLIC SERVICE COMMISSION

### March 25, 2020

#### File/Case No. GE-2020-0296

#### Missouri Public Service Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov Office of the Public Counsel Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov Missouri Public Service Commission Travis Pringle 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 Travis.Pringle@psc.mo.gov

### Summit Natural Gas of

Missouri, Inc. Brooke South 115 N. 12th Street Fort Smith, AR 72902 bsouth@aogc.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

orris I Woodruff

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.