

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Levi and Adrienne (Goble) Teel,)	
Complainants)	
v.)	<u>File No. MC-2020-0250</u>
Clayton Homes, Champion Homes, and)	
Bill Hembree,)	
Respondents)	

ORDER DIRECTING RESPONSE TO MEDIATION REQUEST

Issue Date: March 25, 2020

Effective Date: March 25, 2020

On February 20, 2020, the Commission's Staff filed a motion to open a formal complaint against Respondents, which the Commission granted. The Commission gave Respondents until March 25, 2020, to answer the complaint. On March 24, 2020, Respondents filed an answer and a request for mediation. Mediation is an informal method of dispute resolution in which the parties voluntarily agree to participate, if mediation is unsuccessful the complaint returns to the contested case track. No party relinquishes any rights by agreeing to participate in mediation, and the complaint is suspended until mediation is concluded.

THE COMMISSION ORDERS THAT:

1. No later than April 1, 2020, Respondents, Champion Homes and Bill Hembree, and Complainants, Levi and Adrienne Teel, shall respond to Clayton Homes' mediation request and state whether they agree to enter into mediation.

2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

John T. Clark, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 25th day of March, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 25th day of March 2020.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 25, 2020

File/Case No. MC-2020-0250

**Missouri Public Service
Commission**

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**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.