

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Unice Harris,	)	
	)	
Complainant,	)	
	)	File No. EC-2020-0079
v.	)	
	)	
Evergy Missouri West,	)	
	)	
Respondent	)	
	)	

**ORDER DIRECTING RESPONSES REGARDING FILING**

Issue Date: March 30, 2020

Effective Date: March 30, 2020

On March 27, 2020, Unice Harris filed what was titled a *Request to Withdraw Complaint*. The body of the filing, an electronic communication, instead makes a settlement offer to dismiss her complaint case in exchange for Evergy Missouri West (Evergy West) granting her 45 days to remedy the balance.

The Commission will order Evergy West to respond to Ms. Harris' filing within 30 days.

**THE COMMISSION ORDERS THAT:**

1. Evergy Missouri West shall respond to the March 27, 2020, filing by Unice Harris, no later than April 29, 2020.
2. Any party may respond to Evergy Missouri West's response within 3 days of its filing.
3. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 30<sup>th</sup> day of March, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 30<sup>th</sup> day of March 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 30, 2020**

**File/Case No. EC-2020-0079**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opcservice@opc.mo.gov

**Evergy Missouri Metro**

Robert Hack  
1200 Main, 19th Floor  
P.O. Box 418679  
Kansas City, MO 64141-9679  
rob.hack@evergy.com

**Evergy Missouri Metro**

Roger W Steiner  
1200 Main Street, 16th Floor  
P.O. Box 418679  
Kansas City, MO 64105-9679  
roger.steiner@evergy.com

**Missouri Public Service  
Commission**

Casi Aslin  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
casi.aslin@psc.mo.gov

**Unice Harris**

Unice Harris  
4612 NE Whispering Winds Apt B  
Lees Summit, MO 64064  
Uharris1111@gmail.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.