

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Confluence Rivers Utility)
Operating Company, Inc.'s Request for a) **File No. WR-2020-0053**
Water Rate Increase) YS-2020-0156 and YW-2020-0155

ORDER DIRECTING RESPONSES REGARDING DELAY OF TARIFF EFFECTIVE DATES DUE TO COVID-19 PANDEMIC

Issue Date: March 30, 2020

Effective Date: March 30, 2020

On August 29, 2019, Confluence Rivers Utility Operating Company, Inc. (Confluence Rivers) filed notices opening two staff assisted rate cases under Commission Rule 20 CSR 4240-10.075. On February 10, 2020, the parties filed a *Unanimous Agreement Regarding Disposition of Small Utility Company Revenue Increase Request*. On March 13, 2020, Confluence Rivers filed tariffs with an effective date of April 12, 2020.

The world is now experiencing a pandemic related to the spread of the COVID-19 virus. Because of the economic disruptions resulting from the pandemic, the Commission is concerned about an immediate increase in utility rates. For that reason, the Commission would like input from all parties on delaying implementation of Confluence Rivers' currently filed tariffs, YS-2020-0156 and YW-2020-0155. The Commission would specifically like to know if Confluence Rivers is willing to voluntarily extend the effective date of its filed tariffs for 90 days due to the ongoing impact of the COVID-19 pandemic.

Furthermore, the Commission will direct Confluence Rivers to identify what measures, if any, it is currently taking or will take to help customers facing disconnections due to lack of payment or late payment fees due to the economic impacts of COVID-19.

The Commission will direct all parties to respond.

THE COMMISSION ORDERS THAT:

1. No later than noon on April 3, 2020, all parties shall respond regarding a 90 day delay in implementation of the tariffs, YS-2020-0156 and YW-2020-0155, as discussed in the body of this order.
2. No later than noon on April 3, 2020, Confluence Rivers Utility Operating Company, Inc. shall provide the information as described in the body of this order.
3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 30th day of March, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 30th day of March 2020.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 30, 2020

File/Case No. WR-2020-0053

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@psc.mo.gov

**Confluence Rivers Utility
Operating Company, Inc.**

Dean L Cooper
312 East Capitol
P.O. Box 456
Jefferson City, MO 65102
dcooper@brydonlaw.com

**Confluence Rivers Utility
Operating Company, Inc.**

Jennifer L Hernandez
312 E. Capitol Avenue
PO Box 456
Jefferson City, MO 65102
jhernandez@brydonlaw.com

**Confluence Rivers Utility
Operating Company, Inc.**

Russ Mitten
500 Northwest Plaza Drive, Suite
500
St. Ann, MO 63074
rmitten@cswrgroup.com

**Missouri Public Service
Commission**

Whitney Payne
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
whitney.payne@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.