



The Empire District Electric Company

A Liberty Utilities Company

Case No. ER-2019-0374

OPC Data Request – 2064

Data Request Received: 09/26/19

Request No. 2064

Date of Response: 10/14/19

Respondent: Nate Hackney

Submitted by: Geoff Marke

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**REQUEST:**

Please list each and every low-income assistance program Empire offers directly or in conjunction with another entity for its retail customers. Please include at a minimum:

- a. The name of the program
- b. The date the program was launched
- c. The budgeted amount allocated for said program attributed to ratepayers
- d. The budgeted amount allocated for said program attributed to shareholders

**RESPONSE:**

1a. Low-income Pilot Program

1b. February 27, 2017

1c. \$250,000, per tariff, fully expended

1d. None

2a. Empire's Action to Support the Elderly (EASE)

2b. January 1, 2007

2c. Waives late fees for eligible customers, no expenses

2d. Waives late fees for eligible customers, no expenses

3a. Project Help

3b. Launched in 1981

3c. Emergency Assistance Fund Administered under the discretion of Liberty-Empire and the Project Help Board of Directors. Funds collected through charitable donations and voluntary enrollment in automatic donations through customer bills. Current running balance of the program is \$116,562.

3d. No cost to shareholders

4a. Missouri Low Income Weatherization Assistance Program (LIWAP)

4b. March 17, 2005

4c. \$250,000

4d. None