

2. On October 11, 2024, the Commission ordered Respondent to file an answer to the Complaint or an agreement to participate in mediation no later than November 12, 2024.” Respondent failed to do so, and on December 19, 2024,

the Commission entered an *Order of Default* against Respondent, effective January 18, 2025.¹

3. The original filing of the Complaint was filed as a “public” copy and a “confidential” copy. The public copy was blank, as no part of it was made available to the public. The Staff is now filing a new “public” version of the Complaint with the Commission which is redacted in part, rather than completely redacted. Only the personally identifiable information has been redacted in this version of the “public” copy of the Complaint being filed with this pleading.

4. This filing is being done for the convenience of the commission and the public.

WHEREFORE, Staff files this pleading and a copy of its original Complaint in redacted form for the Commission’s information only.

Respectfully submitted,

/s/ Carolyn H. Kerr
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¹ *Order of Default, Manager of the Manufactured Homes & Modular Units Program of the Missouri PSC v. Hanson, d/b/a Countryside Modular Homes, LLC*, File No. MC-2025-0133, eff. Jan. 18, 2025.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 27th day of May, 2025, to all parties and counsel of record.

/s/ Carolyn H. Kerr