Exhibit No.: Issue(s): Rate Design; Data Accuracy; Class Cost of Service Study; Miscellaneous Service Charges; Propane Revenues; Spire Income Eligible Rate Witness: Keri Roth MoPSC Staff Sponsoring Party: Type of Exhibit: Rebuttal Testimony GR-2025-0107 Case No.: Date Testimony Prepared: May 30, 2025

MISSOURI PUBLIC SERVICE COMMISSION

INDUSTRY ANALYSIS DIVISION

WATER, SEWER, GAS, AND STEAM DEPARTMENT

REBUTTAL TESTIMONY

OF

KERI ROTH

SPIRE MISSOURI INC., d/b/a Spire

CASE NO. GR-2025-0107

Jefferson City, Missouri May 2025

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| 1 | | REBUTTAL TESTIMONY | | | | |
|--------|---|---|--|--|--|--|
| 2 | | OF | | | | |
| 3 | | KERI ROTH | | | | |
| 4 5 | | SPIRE MISSOURI INC., d/b/a Spire | | | | |
| 6 | | CASE NO. GR-2025-0107 | | | | |
| 7 | Q. | Please state your name and business address. | | | | |
| 8 | А. | My name is Keri Roth and my business address is 200 Madison Street, | | | | |
| 9 | P.O. Box 360 | 0, Jefferson City, Missouri 65102. | | | | |
| 10 | Q. | By whom are you employed and in what capacity? | | | | |
| 11 | А. | I am employed by the Missouri Public Service Commission ("Commission") as | | | | |
| 12 | a Lead Senio | or Utility Regulatory Auditor in the Water, Sewer, Gas, and Steam Department, | | | | |
| 13 | Industry Analysis Division. | | | | | |
| 14 | Q. | Are you the same Keri Roth who filed Class Cost of Service and Rate Design | | | | |
| 15 | direct testime | ony filed May 7, 2025, in this case? | | | | |
| 16 | А. | Yes, I am. | | | | |
| 17 | Q. | What is the purpose of your rebuttal testimony? | | | | |
| 18 | А. | The purpose of this rebuttal testimony is to respond to Spire Missouri, Inc., d/b/a | | | | |
| 19 | Spire ("Spire Missouri") Witnesses Timothy S. Lyons, regarding Spire Missouri's rate design | | | | | |
| 20 | proposal, Julie Johnson, regarding Spire Missouri's proposed changes to miscellaneous service | | | | | |
| 21 | charges, and David A. Yonce, regarding Spire Missouri's proposal to remove revenues | | | | | |
| 22 | associated w | with propane from its cost of service calculation. I will also address known | | | | |
| 23 | calculation e | rrors in Staff's Class Cost of Service filed with direct testimony on May 7, 2025. | | | | |

Additionally, I will respond to Office of the Public Counsel's ("OPC") Witness Geoff Marke
 regarding his proposal for a Spire Income Eligible Rate.

3 **RATE DESIGN**

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Q. Has Spire Missouri proposed any changes to its current rate design structure?

A. Yes. Spire Missouri has proposed to remove the inclining block rate structure
for the Residential class summer rates.¹ Additionally, Spire Missouri has proposed to
consolidate its rate structures so that it will have customer classes and associated rate structures
consistent between both Spire East and Spire West territories.²

9 Q. Has Staff proposed any changes to Spire Missouri's current rate 10 design structure?

A. No. As shown in Staff's Class Cost of Service and Rate Design direct testimony,
Staff has not recommended any changes to the current design structure of Spire Missouri's gas
rates. Staff continues to recommend a set Residential monthly Customer Charge with a flat
volumetric Delivery Charge. Additionally, Staff has not recommended any changes to
Spire Missouri's rate territories (i.e., Spire East and Spire West).

Q. Is Staff supportive of Spire Missouri's proposal to remove the inclining block
rate structure for the Residential class summer rate?

18 A. Staff does not object to Spire Missouri's proposal to remove the inclining
19 block rate.

20

Q.

Has the summer block rate had an effect on customer usage?

¹ Spire Missouri Witness Timothy S. Lyons, Rate Design direct testimony, page 28, lines 3 – 6.

² Spire Missouri Witness Julie Johnson, direct testimony, page 3, lines 8 – 12.

No, customer usage has been relatively stable before and after the inclining 1 A. block rate was implemented as shown in the charts below.³ Staff does not feel changing this 2 3 portion of the rate design will have a negative effect on customers or Spire Missouri.

4



³ Schedules KR-r1 and KR-r2, attached to this rebuttal testimony.





9 Currently, Staff does not find any benefit to customers to propose a full consolidation of rates 10 between the two territories. By moving to full consolidation of rates, this would move further

from cost causation being the driver for customer rates.

11

12 **DATA ACCURACY**

Q.

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Does Staff have concerns regarding the billing data provided by Spire Missouri?

Yes. Staff Witness Melissa J. Reynolds provided direct testimony, filed on 1 A. 2 April 23, 2025, explaining several concerns that Staff has regarding the billing data provided 3 by Spire Missouri. For example, Staff requested that the "raw data" provided by Spire Missouri 4 be separated by rate class. Currently, data is only separated by Residential, Commercial, and 5 Industrial. Spire Missouri indicated they do not pull data in such a way and a new database 6 query would need to be developed.⁴ Additionally, Spire Missouri has indicated during meetings 7 with Staff that customer counts during the test year are "artificially inflated" due to back billing. 8 Some customers were billed for up to 12 months of usage in a single month starting around 9 March 2024.⁵

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Q. How do these concerns affect Staff's Class Cost of Service ("CCOS") and rate design proposal?

A. Staff's CCOS and rate design are only as accurate as the data provided by
Spire Missouri. Accurate customer counts and usage data are needed to calculate normalized
revenues which are a portion of the CCOS. Additionally, this data is used to calculate accurate
billing determinants to calculate Staff's proposed rate design.

Q. Has Spire Missouri provided additional data regarding back billing since thefiling of direct testimony?

A. Spire Missouri has not provided additional data as of the filing date of this
testimony. Staff Witness Melissa J. Reynolds further discusses Spire Missouri's proposed
Customer Variance Adjustment and Staff's opposition and reasoning in her rebuttal testimony.

⁴ Staff Witness Melissa J. Reynolds, direct testimony, page 4, lines 16 – 19.

⁵ Staff Witness Melissa J. Reynolds, direct testimony, page 5, lines 3 - 8.

CLASS COST OF SERVICE STUDY 1 2 Q. Is Staff aware of calculation errors in workpapers provided to other parties in 3 this case as supporting documentation to its CCOS? 4 A. Yes. 5 **Q**. Can you please briefly describe the errors that Staff is aware of? 6 A. Yes. First, in Staff's allocation factors used in its CCOS, the usage was 7 inaccurately summed for Large Volume Service, Unmetered Gas Light Service, and 8 Transportation Service classes. 9 Second, incorrect allocation factors for 'Max HDD usage' and 'Max HDD less 10 transport' were included in the CCOS. 11 Lastly, Staff has a few errors relating to its Distribution Mains allocator. Staff attempted 12 to utilize the Average and Excess method to calculate the Distribution Mains allocator as 13 Staff has used in prior cases. During this process, Staff erroneously utilized incorrect data for 14 coincident peak ("CP") and non-coincident peak demand ("NCP"). However, when attempting 15 to correct errors, Staff discovered that Spire Missouri did not fully provide data for each rate class as requested.⁶ 16 17 Should Spire Missouri have been able to provide this data in full? Q. 18 A. Yes. This has been an ongoing issue in past rate cases. For example, in case 19 number GR-2021-0108, Staff Witness Robin Kliethermes wrote in surrebuttal testimony on 20 page 7: 21 What is the concern with the allocation of distribution mains? Q. 22 A. Since daily demand data per rate schedule is limited in this case, 23 allocators used by the Company and Staff to allocate cost related 24 to distribution mains disproportionately weights the number of

⁶ Staff Data Request 0186.

| 1 2 | | customers per rate class and does not appropriately weight class usage. |
|-------------|-----------------|--|
| 2 3 4 | | Q. What alternative to the Company's mains allocation did Staff review? |
| 4 5 | | A. Consistent with the Ameren Gas rate case, File No GR-2019-0077, |
| 6 | | A. Consistent with the Ameren Gas fate case, The No GK-2019-0077, Staff reviewed the use of an Average and Excess ("A&E") allocator |
| 7 | | for mains. While this is generally a more reasonable allocator than |
| 8 | | Spire's mains allocation, it depends on accurate coincident and non- |
| o 9 | | coincident demand data. Staff developed an allocator for study |
| 9 10 | | purposes based on imputed demand data, as actual daily demand |
| 10 | | |
| | | data is unavailable at this time for Spire. However, Spire indicated |
| 12 | | that possibly by the time of its next rate case, daily demand data |
| 13 | | could be available" |
| 14 | Q. | Did the lack of demand data continue to the following Spire Missouri rate case? |
| 15 | А. | Yes. As indicated in the CCOS Direct Testimony of Staff Witness |
| 16 | Sarah L.K. Lar | nge, case number GR-2022-0179, on page 5: |
| 17 | | Q. Has Spire provided the daily demand data in this case? |
| 18 | | A. No. The daily demand data would have been an input into Spire's CCOS, |
| 19 | | had Spire performed and provided a CCOS. ⁷ |
| 17 | | had spire performed and provided a ceeds. |
| 20 | Q. | Did Staff submit a similar data request in the current rate case for peak |
| 21 | demand data? | |
| 22 | А. | Yes. Staff submitted Data Request ("DR") number 0186 requesting the same |
| 23 | information as | requested in the previous rate case. However, it does not appear that data was |
| 24 | provided for ea | ach individual rate class and does not detail which rate classes were provided. |
| 25 | Staff recomme | nds that the Commission order Spire Missouri to present sufficient information |
| 26 | on peak usage | with their next rate case. Similar to some of the data transparency issues |
| 27 | mentioned by o | other witnesses, Staff is simply requesting Spire Missouri be able to provide its |
| | | |

⁷ In response to Staff DR 0243, Spire Missouri stated that it did not track the data to respond to Staff's request, which was: "Separately for Spire East and Spire West, for each calendar month, please identify the top three days of gas consumption. For each specified date, please indicate the usage, by rate schedule that occurred on that date. If this information is not available, please explain what additional information or process is needed to provide the information requested."

| 1 | own data. Since this data is used to generate bills, it is a reasonable assumption that |
|----|---|
| 2 | Spire Missouri can determine their peak usage for calculating a CCOS. |
| 3 | Q. In the absence of this data, what are Staff's intentions? |
| 4 | A. As with previous cases, Staff will attempt to provide an updated allocation based |
| 5 | on Staff's review of the data provided thus far by Spire Missouri. Since this data is affected by |
| 6 | excessive re-billing and uncertain usage distribution, the accuracy of Staff's analysis will |
| 7 | be impacted. |
| 8 | MISCELLANEOUS SERVICE CHARGES |
| 9 | Q. Is Spire Missouri proposing any changes to its miscellaneous service charges in |
| 10 | the effective tariff? |
| 11 | A. Yes. Spire Missouri is proposing the following changes to its miscellaneous |
| 12 | service charges: |
| 13 | • Increase the Residential Class reconnection charge from \$65.00 to \$70.00; |
| 14 | • Remove the meter reading non-access charge – Spire Missouri will continue to adhere |
| 15 | to the guidelines in its current tariff sheet number R-6.1 if unable to obtain an actual |
| 16 | meter reading. ⁸ Staff is supportive of this change so long as Spire continues to adhere |
| 17 | to the guidelines currently set out in its tariff if unable to obtain an actual meter read. |
| 18 | • Remove the collection trip charge – Spire Missouri is proposing to remove this charge, |
| 19 | because payments are no longer accepted at a customer's premises. ⁹ Staff has no |
| 20 | objection to the Company no longer accepting payments at the customer's premises and, |
| 21 | therefore, no longer needs to charge a collection trip charge. |

⁸ Spire Missouri Witness Julie Johnson, direct testimony, page 8, lines 19 – 23, and page 9, lines 1 – 13. ⁹ *Id*.

| 1 | • | Remove the charge related to relocating a meter from an inside to outside |
|----|---|---|
| 2 | | location-Spire Missouri is proposing to remove this charge to encourage customers to |
| 3 | | request, on their own, to move their meter outside without incurring a fee. ¹⁰ Staff is |
| 4 | | supportive of efforts to encourage meters to be moved to an outside location which |
| 5 | | would be more accessible for actual meter reading data collection. |
| 6 | • | Remove the charge related to relocating a meter from an inside location to another inside |
| 7 | | location – Spire Missouri is proposing to remove this charge to encourage customers to |
| 8 | | request, on their own, to move their meter outside without incurring a fee. ¹¹ Again, |
| 9 | | Staff is supportive of efforts to encourage meters to be moved to an outside location |
| 10 | | which would be more accessible for actual meter reading data collection. |
| 11 | • | Remove the charge related to temporarily disconnecting a service line – Spire Missouri |
| 12 | | is proposing this change to align Spire West's process to Spire East's current process. ¹² |
| 13 | | Staff is supportive of Spire Missouri's efforts to better align processes between both |
| 14 | | Spire East and Spire West service territories. Change the currently set charge for |
| 15 | | relocating an outside meter assembly to actual cost of time and materials; |
| 16 | • | Change the currently set charge for adjusting the height of a meter assembly due to a |
| 17 | | grade change to actual cost of time and materials; |
| 18 | • | Change the currently set charge for relocating or expending a service line $(0 - 10 \text{ feet})$ |
| 19 | | to actual cost of time and materials; |
| 20 | • | Remove all charges currently described in tariff P.S.C. MO. No. 9, Sheet No. 19.3; and, |
| | | |
| | | |
| | | |

- ¹⁰ Id. ¹¹ Id. ¹² Id.

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Align all miscellaneous service charges to be the same between both Spire East and
 Spire West service territories.¹³

Q. What is Staff's response to Spire Missouri's proposal?

A. Staff does not have any concerns with Spire Missouri's proposal to remove the
charges from its tariff sheets as described previously, or to align all miscellaneous service
charges to be the same between both Spire East and Spire West service territories. Additionally,
the changes in fees proposed by Spire Missouri for meter and service relocations reasonably
cover the costs associated with the services listed. Changing the currently set fees to actual cost
of time and materials, as described above, appears to result in a decrease in rates for those
specific miscellaneous service charges.¹⁴

11 **PROPANE REVENUES**

Q. Does Spire Missouri currently have propane as part of its gas supply portfolio?
A. Spire Missouri has taken steps to remove propane peaking facilities from its portfolio. The facilities are no longer used to serve customers; therefore, Spire Missouri is proposing to remove all propane assets, inventories, revenues and expenses from its cost of service calculation.¹⁵

17 Q. Did Spire Missouri actually remove all revenues from its cost of18 service calculation?

¹³ Spire Missouri response to Staff Data Request 0192.

¹⁴ Spire Missouri response to Staff Data Request 0188.

¹⁵ Spire Missouri Witness David A. Yonce, page 18, lines 7 - 8.

| 1 | A. | No. Spire Missouri has shifted a large majority of usage revenues from its liquid | | | | | | | |
|----|---|---|--|--|--|--|--|--|--|
| 2 | propane customer class to its residential class. This is further discussed in Staff Witness | | | | | | | | |
| 3 | Melissa J. Reynolds rebuttal testimony. | | | | | | | | |
| 4 | Q. If Spire Missouri has shifted propane usage from one class to another, how does | | | | | | | | |
| 5 | this affect bill | ing determinants for rate design? | | | | | | | |
| 6 | А. | Billing determinants for residential usage would be inaccurately inflated by | | | | | | | |
| 7 | including pro | pane usage, which would cause inaccurate rates to be calculated. | | | | | | | |
| 8 | Q. | Has Staff proposed to remove all propane assets, inventories, revenues and | | | | | | | |
| 9 | expenses from | n its cost of service calculation? | | | | | | | |
| 10 | А. | No. As indicated in Staff Witness Keith Majors' direct testimony, Staff's | | | | | | | |
| 11 | position was | and still is that the propane cavern and related equipment have the potential to | | | | | | | |
| 12 | provide reven | ue opportunities to the benefit of Spire East ratepayers. ¹⁶ | | | | | | | |
| 13 | Q. | Has Staff continued to propose a customer charge and usage per gallon charge | | | | | | | |
| 14 | for liquid pro | pane customers? | | | | | | | |
| 15 | А. | Yes. This was included in my rate design proposal filed in direct testimony | | | | | | | |
| 16 | on May 7, 202 | 25. | | | | | | | |
| | | | | | | | | | |
| 17 | SPIRE INCO | OME ELIGIBLE RATE PROGRAM | | | | | | | |
| 18 | Q. | What is the Spire Income Eligible Rate program proposed by OPC | | | | | | | |
| 19 | Witness Geof | f Marke? | | | | | | | |
| 20 | А. | Dr. Marke is recommending that costs related to the residential customer | | | | | | | |
| 21 | charged be w | vaived for income-eligible residential customers, which includes those whose | | | | | | | |
| | | | | | | | | | |

¹⁶ Staff Witness Keith Majors, direct testimony, page 19, lines 13 – 15.

incomes are at or below 150% of the federal poverty line (or 60% of the State's Median Income 1 2 depending on which metric the Missouri Department of Social Services adopts).¹⁷ 3 Q. Does Staff agree with this proposal? 4 At this time, Staff does not support this proposal. Staff does not believe that a A. 5 complete waiver of the customer charge is appropriate and it would cause other ratepayers who 6 do not choose to participate in this program to subsidize those who do, even though they may 7 be in the same economic situation. 8 Furthermore, with the recent passage of Senate Bill 4, all low-income programs are 9 going to be reviewed and it is anticipated that more uniform programs may come out of that 10 review. It is Staff's position that it is better to wait for this review to start any new 11 low-income programs. 12 Q. If the Commission is interested in a program similar to the one proposed by 13 OPC, does Staff have an alternative? 14 Yes. Staff would propose that instead of a 100% waiver of the customer charge A. as proposed by OPC, that the customer charge be reduced by 75%. 15 16 Q. If the Spire Income Eligible Rate or an alternative as proposed by Staff is 17 approved by the Commission, does Staff have an additional proposal related to revenue loss? 18 A. Yes. Staff would propose that the revenue loss be allocated amongst all 19 customer classes, rather than only the residential class, and especially not isolated to the 20 residential customer charge. 21 Does this conclude your rebuttal testimony? Q. 22 A. Yes, it does.

¹⁷ OPC Witness Geoff Marke, direct testimony, page 11, lines 8 – 12.

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

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In the Matter of Spire Missouri Inc. d/b/a Spire's Request for Authority to Implement a General Rate Increase for Natural Gas Service Provided in the Company's Missouri Service Areas

Case No. GR-2025-0107

AFFIDAVIT OF KERI ROTH

| STATE OF MISSOURI |) | |
|-------------------|---|-----|
| |) | SS. |
| COUNTY OF COLE |) | |

COMES NOW KERI ROTH and on her oath declares that she is of sound mind and lawful age; that she contributed to the foregoing Rebuttal Testimony of Keri Roth; and that the same is true and correct according to her best knowledge and belief.

Further the Affiant sayeth not.

ROTH

JURAT

Subscribed and sworn before me, a duly constituted and authorized Notary Public, in and for the County of Cole, State of Missouri, at my office in Jefferson City, on this _____ day of May 2025.

D. SUZIE MANKIN Notary Public - Notary Seal State of Missouri **Commissioned for Cole Count** Commission Expires: April 04, 2029 Commission Number: 12412070

sullankin Notary Pub

| | Customer 600296.8 | | Block 1 Summer | | | Total usage | Actual Usage per Customer |
|------------------|----------------------|----------------------------|----------------------------|----------------------------|------------------------|----------------------------|----------------------------|
| Oct-19 Nov-19 | 6040296.8 | 104.3 48846003.1 | 11216818.7 | -884.1 | 987424.1 | 12203463 49899851.5 | 20.32904822 |
| Dec-19 | 612552.5 | 71713874.5 | 934058.1 6978.8 | 7784.2 3321.6 | 112006.1 5737.3 | 71729912.2 | 82.61181029 117.1000159 |
| Jan-20 | 616659 | 85378386.3 | 13088.9 | 670.9 | -9253.9 | 85382892.2 | 138.46047 |
| Feb-20 | 616035.8 | 87911507.6 | 6932.6 | 1231.4 | -3008.6 | 87916663 | 142.7135568 |
| Mar-20 | 616124.4 | 68550836 | 6455.7 | 1746.3 | -1743.1 | 68557294.9 | 111.2718388 |
| Apr-20 | 616589.1 | 41758099.2 | 6037.9 | 1408.4 | 587.6 | 41766133.1 | 67.73738146 |
| May-20 | 617285.7 | 1574377.8 | 19489435.7 | 16964.6 | 4187504 | 25268282.1 | 40.93450298 |
| Jun-20 | 617043.1 | 22176.9 | 12036372.7 | 4323.8 | 1144292.6 | 13207166 | 21.40396027 |
| Jul-20 | 617556.5 | 21849.5 | 9171494.8 | -57.4 | 420219.8 | 9613506.7 | 15.56700781 |
| Aug-20 | 613327.9 | 12315.5 | 8108133.7 | 1234.3 | 455925.5 | 8577609 | 13.98535573 |
| Sep-20 | 611815.5 | 4977.3 | 8271724.5 | 339.8 | 764589.4 | 9041631 | 14.77836114 |
| Oct-20 | 612187.4 | 14265 | 14253153 | -885.1 | 2154440.6 | 16420973.5 | 26.82344465 |
| Nov-20 | 613259.8 | 36121101 | 165402 | -449.7 | 13862.2 | 36299915.5 | 59.19174045 |
| Dec-20 | 617925.3 | 62811654.9 | 4171.3 | 945.8 | -6236.5 | 62810535.5 | 101.6474605 |
| Jan-21 | 620393.3 | 94506090 | 6764.9 | 1334.4 | -5628.3 | 94508561 | 152.3365201 |
| Feb-21 | 620623.6 | 101852664.3 | 8024.4 | 3540.5 | 260 | 101864489.2 | 164.1324777 |
| Mar-21 | 622813.4 | 74614547.7 | 5989.1 | -695.3 | 312.7 | 74620154.2 | 119.8114218 |
| Apr-21 | 622603.1 | 38969020.1 | 4986.4 | -127.4 | 2800.4 | 38976679.5 | 62.60277234 |
| May-21 | 620028.1 | 407729.4 | 19245881.2 | 0 | 3254103.9 | 22907714.5 | 36.94625211 |
| Jun-21 Jul-21 | 617673.6 615457.9 | 35074.90196 | 11754209.22 8477278.725 | 161.0784314 120.1960784 | 1194971.569 481880 | 12984416.76 8963935.098 | 21.02148743 14.56466101 |
| Aug-21 | 615457.9 | 4656.176471 15023.72549 | 7820432.745 | 120.1960784 | 380102.6471 | 8215559.118 | 13.3665718 |
| Sep-21 | 617077.9 | 13498.72549 | 7945644.902 | 0 | 748247.451 | 8707391.078 | 14.11068304 |
| Oct-21 | 611746.4 | 27676.66667 | 8910058.725 | 0 | 848402.8431 | 9786138.235 | 15.99705053 |
| Nov-21 | 612381.9 | 31205806.86 | 557817.2549 | 242.3529412 | 13896.07843 | 31777762.55 | 51.89206779 |
| Dec-21 | 619063.7 | 56799247.34 | 1349.935098 | 440.1960784 | -12884.30392 | 56788153.17 | 91.7323216 |
| Jan-22 | 622025.7 | 82573468.49 | 5109.63 | 2810.05 | -5261.32 | 82576126.85 | 132.7535676 |
| Feb-22 | 624263 | 93365232.01 | 4175.58 | 0 | 1790.25 | 93371197.84 | 149.570297 |
| Mar-22 | 624891.9 | 67534391.1 | 8126.86 | 3189.51 | 17218.01 | 67562925.48 | 108.1193759 |
| Apr-22 | 623941.8 | 45237564.47 | 1790.5 | 1198.54 | -10837.38 | 45229716.13 | 72.49028636 |
| May-22 | 622708 | 12646866.46 | 7694940.98 | 695.11 | 1063852.64 | 21406355.19 | 34.37623393 |
| Jun-22 | 619913.2 | 3183.4 | 9995450.5 | 150.92 | 1024261.5 | 11023046.32 | 17.78159639 |
| Jul-22 | 617086.2 | -12058.8 | 7823611.24 | 5061.21 | 289776.38 | 8106390.03 | 13.13656086 |
| Aug-22 | 616141.9 | -2479.54 | 7149412.68 | 2746.06 | 325805.63 | 7475484.83 | 12.13273285 |
| Sep-22 | 614218.8 | -16978.41 | 7932600.65 | -431.2 | 834680.9 | 8749871.94 | 14.24552958 |
| Oct-22 | 613126.9 | 2571.46 | 12287655.4 | 428.75 | 1457634.34 | 13748289.95 | 22.42323799 |
| Nov-22 Dec-22 | 615029.1 620031.7 | 16945251.28 69620485.53 | 11606587.99 68098.69 | 1790.56 485.69 | 2978735.11 26671.55 | 31532364.94 69715741.46 | 51.26970885 |
| Jan-23 | 622844.4 | 85838643.81 | 748509.72 | 820.06 | -753129.65 | 85834843.94 | 112.4389918 137.811064 |
| Feb-23 | 623500.3 | 75286216.92 | 3850.45 | 020.00 | -5081.25 | 75284986.12 | 120.7457173 |
| Mar-23 | 624307.4 | 57040939.3 | 2934.01 | 1159.63 | -1218.36 | 57043814.58 | 91.37135595 |
| Apr-23 | 624155.1 | 41662184.33 | 878.71 | 0 | -1422.77 | 41661640.27 | 66.74886356 |
| May-23 | 638319 | 10531317.33 | 7800020.73 | 0 | 464112.22 | 18795450.28 | 29.44523126 |
| Jun-23 | 606642.8 | 46309.34 | 9185256.32 | 0 | 1089465.99 | 10321031.65 | 17.01335885 |
| Jul-23 | 618456.2 | 4723.19 | 7769862.6 | 149.74 | 458496.93 | 8233232.46 | 13.31255524 |
| Aug-23 | 618330.4 | 14978.6 | 7174692.7 | 0 | 392426.04 | 7582097.34 | 12.262211 |
| Sep-23 | 617432.8 | 3873.24 | 7790457.04 | 0 | 745914.62 | 8540244.9 | 13.83186227 |
| Oct-23 | 616191 | 6017.66 | 9937222.49 | 0 | 836946.48 | 10780186.63 | 17.49487842 |
| Nov-23 | 617673.8 | 15527464.3 | 13016265.18 | 0 | 688071.74 | 29231801.22 | 47.32562843 |
| Dec-23 | 621516.8 | 55178035.51 | 71441.45 | 0 | -6146.37 | 55243330.59 | 88.8846983 |
| Jan-24 | 625891.1 | 82200064.78 | 11051.41 | 0 | -11883.42 | | 131.3315336 |
| Feb-24 | 625761.8 | 80398526.44 | 3240.93 | 0 | -4276.2 | 80397491.17 44677823.28 | 128.4793808 71.2281949 |
| Mar-24 Apr-24 | 627249.1 624432.3 | 44671108.16 32739430.36 | 9590.61 5336.04 | 0 | -2875.49 -1568.97 | 32743197.43 | 52.43674943 |
| May-24 | 623513.5 | 8967441.44 | 5755697.52 | 1634.84 | 378414.34 | 15103188.14 | 24.22271349 |
| Jun-24 | 623515.5 | 71200.2 | 8865206.12 | 1034.84 | 876785.74 | 9813192.06 | 15.72006695 |
| Jul-24 Jul-24 | 623705.5 | 48115.18 | 7620154.95 | 0 | 362712.61 | 8030982.74 | 12.87624207 |
| Aug-24 | 622429.7 | 30317.3 | 7629853.05 | -356.62 | 460581.88 | 8120395.61 | 13.04628535 |
| Sep-24 | 621197.1 | 95119.33 | 7603096.37 | 0 | 681408.26 | 8379623.96 | 13.48947782 |
| Oct-24 | 622025 | 136338.02 | 9427460.29 | 0 | 846450.98 | 10410249.29 | 16.73606171 |
| Nov-24 | 621361.7 | 11047140.67 | 9535872.78 | 0 | 330344.21 | 20913357.66 | 33.65730299 |
| Dec-24 | 625650.2 | 61692411.78 | 83738.97 | 1175.22 | 9424.63 | 61786750.6 | 98.75606147 |
| Jan-25 | 629494.2 | 87541378.17 | 4423.63 | 0 | -776.83 | 87545024.97 | 139.0720165 |
| Feb-25 | 629001.7 | 94546336.66 | 3110.24 | 0 | -5780.85 | 94543666.05 | 150.3074937 |
| Mar-25 | 627516.2 | 61846981.72 | 3469.43 | 0 | -1689.94 | 61848761.21 | 98.56121836 |
| | | | | | | | |





The annual heating season is the calendar year from July 1 through June 30. Heating degree days are base 65 degrees.

| | Customer | Block 1 Winter | Block 1 Summer | Block 2 Winter | Block 2 Summer | Total Usage | Actual Usage per customer |
|--------|------------------------|-------------------|--------------------------|----------------|----------------|-------------------------|----------------------------|
| | 476521.16 | -5295.1 | 8916871.2 | 0 | | 9596482 | 20.13862721 |
| | 474923.89 | 37282027.4 | 76518.2 | 0 | | 37364040.1 | 78.67374307 |
| Dec-19 | 495404.74 | 53332516.4 | -401 | 0 | -2501.7 | 53329613.7 | 107.6485738 |
| Jan-20 | 493558.36 | 66586876.4 | 7097.9 | 0 | -995.9 | 66592978.4 | 134.9242233 |
| Feb-20 | 492569.03 | 68496799.9 | 699 | 0 | -874.9 | 68496624 | 139.0599486 |
| Mar-20 | 493591.15 | 49551425.6 | 3442.6 | 0 | 371.5 | 49555239.7 | 100.3973424 |
| Apr-20 | 493176.44 | 30660687.4 | -1501.7 | 0 | 433.9 | 30659619.6 | 62.16764856 |
| May-20 | 492394.85 | 174391.4 | 15289276.6 | 0 | 2636307.1 | 18099975.1 | 36.75906663 |
| Jun-20 | 491974.12 | -8271.5 | 8420381.9 | 0 | 580706.5 | 8992816.9 | 18.27904464 |
| Jul-20 | 492459.92 | -9721.2 | 6277650.8 | 0 | 325523.5 | 6593453.1 | 13.38881162 |
| Aug-20 | 488966.15 | 1992 | 5573603.3 | 0 | 313088.7 | 5888684 | 12.04313223 |
| Sep-20 | 487835.12 | -1106.1 | 5941632.8 | 0 | 396004.3 | 6336531 | 12.98908328 |
| Oct-20 | 485143.94 | 872.9 | 10448207.8 | 0 | 1142442.9 | 11591523.6 | 23.89295762 |
| Nov-20 | 485994.73 | 28373542.7 | 194367.8 | 0 | 46450.1 | 28614360.6 | 58.87792364 |
| Dec-20 | 501792.05 | 47776289.1 | -341.2 | 0 | -5656 | 47770291.9 | 95.1993797 |
| Jan-21 | 496648.49 | 71291862.6 | -539.5 | 0 | -1141.7 | 71290181.4 | 143.5425313 |
| Feb-21 | 497238.13 | 78293903.7 | 807.6 | 0 | -3167 | 78291544.3 | 157.452817 |
| Mar-21 | 499554.63 | 60233793.2 | -2145.5 | 0 | -5533.1 | 60226114.6 | 120.5596165 |
| Apr-21 | 499576.14 | 31735308.49 | 1328.33 | 0 | 13.55 | 31736650.37 | 63.52715398 |
| May-21 | 496947.85 | 231298.9 | 14732234.53 | 0 | | 17270040.15 | 34.75221827 |
| Jun-21 | 494864.47 | 2230.54 | 8243658.38 | 0 | 629518.1022 | 8875407.022 | 17.93502577 |
| Jul-21 | 492972.2 | -4592.32 | 5960272.65 | 0 | 365893.0128 | 6321573.343 | 12.82338709 |
| Aug-21 | 491480.5 | 2051.26 | 5465584.5 | 0 | 327897.2784 | 5795533.038 | 11.79198979 |
| Sep-21 | 490207.32 | 1849 | 5542014.46 | 0 | 389568.651 | 5933432.111 | 12.10392393 |
| Oct-21 | 489264.81 | 1653.24 | 6477426.19 | 0 | 450332.75 | 6929412.18 | 14.16290736 |
| Nov-21 | 491095.61 | 23164589.76 | 56490.4 | 0 | -8496.71 | 23212583.45 | 47.26693332 |
| Dec-21 | 496459.98 | 39299613.42 | -902.45 | 0 | -2518.02 | 39296192.95 | 79.15279083 |
| | 499771.67 | 67940333.23 | -0.94 | 0 | -2241 | 67938091.29 | 135.9382601 |
| | 501205.02 | 69387861.33 | 415 | 0 | | 69385224.33 | 138.4368104 |
| Mar-22 | 501789.16 | 57053760.15 | 471.47 | 0 | | 57053286.12 | 113.6997183 |
| Apr-22 | 503009.38 | 38775571.33 | 11502.88 | 0 | | 38786855.49 | 77.10960676 |
| - | 501462.22 | 3032914.71 | 12734021.24 | 0 | | 17221132.12 | 34.34183361 |
| Jun-22 | 499057 | -153360.02 | 7394443.32 | 0 | | 7767733.19 | 15.56482163 |
| | 496587.15 | 237942.48 | 5757323.78 | 0 | | 6305484.68 | 12.69763964 |
| - | 495446.08 | 33657.59 | 5172970.03 | 0 | | 5467835.97 | 11.03618777 |
| Sep-22 | 493794 | 7969.35 | 5683278.15 | 0 | | 6087160.34 | 12.32732747 |
| | 492401.05 | -874.67 | 8718057.72 | 0 | | 9425505.09 | 19.14192728 |
| | 496397.74 | 14637096.06 | 10227933.87 | 0 | | 25430039.13 | 51.22915977 |
| | 502016.84 | 58160196.01 | 41738.75 | 0 | | 58158684.15 | 115.8500662 |
| | 505330.54 | 73143665.39 | 2597.3 | 0 | | 73145666.2 | 144.7481607 |
| | 505879.75 | 63464300.16 | -1969.77 | 0 | | 63453694.06 | 125.4323662 |
| | 507795.78 | 49918273.45 | 858.54 | 0 | | 49907587.81 | 98.28279355 |
| - | 505864.74 | 33914043.14 | 1703.45 | 0 | | 33913268.86 | 67.04019114 |
| - | 502141.12 | 7843356.55 | 6068184.08 | | | 14132167.34 | 28.1438161 |
| | 498520.56 495073.95 | 15313.9 | 6876943.73 5605548 38 | 0 | | 7401230.44 | 14.84638957 |
| | 495073.95 | -274.1 6120.08 | 5605548.38 5175024.71 | 0 | | 5930214.72 5447024.4 | 11.97844225 11.01071014 |
| 0 | 493342.32 | -316.56 | 5509594.62 | 0 | | 5852382.26 | 11.86272092 |
| - | 493211.18 | -5951.44 | 7375306.76 | 0 | | 7813713.25 | 15.84253068 |
| | 498395.77 | 13850350 | 10456001.88 | 0 | | 25028132.7 | 50.21738587 |
| | 502646.88 | 45196459.58 | 10450001.88 | 0 | | 45227154.78 | 89.97798769 |
| | 505956.88 | 68807292.52 | -793.17 | 0 | | 68806164.66 | 135.9921515 |
| | 505344.22 | 63238640.96 | 1727.22 | 0 | | 63242219.07 | 125.1468139 |
| | 507967.45 | 34768706.15 | 3487.08 | 0 | | 34772232.7 | 68.45366312 |
| | 505747.02 | 25493783.83 | | 0 | | | 50.41370933 |
| | 505825.66 | 6302999.32 | | 0 | | 11016452.82 | 21.7791498 |
| | 506318.69 | 98605.1 | | 0 | | 6984738.66 | 13.79514286 |
| | 505726.56 | 102927.31 | | 0 | | 5835565.52 | 11.53897379 |
| | 502881.64 | 35999.38 | | 0 | | 5929891.17 | 11.79182276 |
| | 503472.36 | 84587.86 | | 0 | | 5846706.67 | 11.61276593 |
| | 503476.21 | 111165.18 | | 0 | | 7174431.19 | 14.24979184 |
| | 504336.79 | 8521158.03 | | 0 | | 15329962.88 | 30.39628118 |
| | 507949.76 | 48307868.45 | 41734.84 | 0 | | 48352722.16 | 95.19193819 |
| Jan-25 | 511663.5 | 72715064.77 | | 0 | | 72727585.15 | 142.1394826 |
| | 512119.19 | 77634160.28 | 3698.9 | 0 | | 77637670.05 | 151.6007827 |
| | 511467.35 | 49912927.89 | 1898.37 | 0 | | 49914565.7 | 97.59091309 |
| | | | | 0 | | | |





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