

GENERAL AND LOCAL EXCHANGE TARIFF

As of November 13, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived* pursuant to §392.420 RSMo. 2008:

A. Rules

- 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
- 4 CSR 240-32.060 – Engineering and Maintenance
- 4 CSR 240-32.070 – Quality of Service
- 4 CSR 240-32.080 – Service Objectives and Surveillance Levels
- 4 CSR 240-33.040 (1-3) and (5-10) – Billing and Payments Standards
- 4 CSR 240-33.045 – Identification and Placement of Charges on Bills

B. Statutes

- Section 392.280 RSMo – Depreciation
- Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 RSMo – Transfer of Property
- Section 392.310 RSMo – Approval of Issuance of Stocks, Bonds, or Other Indebtedness
- Section 392.320 RSMo – Certificate of Approval for Dividends
- Section 392.330 RSMo – Account for Disposition of Proceeds
- Section 392.340 RSMo – Reorganization

*See PSC Case No. IE-2009-0183.

Issued: December 12, 2008

Effective: January 11, 2009

Tom Young, General Manager
Kingdom Telephone Company
P.O. Box 97, 211 South Main
Auxvasse, MO 65231

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0394

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Missouri Public
Service Commission
JI-2009-0441

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by *SR51-3*
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MO. PUBLIC SERVICE COMM

Issued: April 3, 1997

Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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211 South Main Street
Auxvasse, MO 65231

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Tom Young
General Manager
211 South Main
Auxvasse, MO 65231

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211 South Main Street
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Public Service Commission
MISSOURI

Missouri Public
Service Commission

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Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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Tom Blevins
Kingdom Telephone Company
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Auxvasse, MO 65231

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**Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231**

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Public Service Commission
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211 South Main Street
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MO PUBLIC SERVICE COM

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DEFINITIONS

APR 3 1997

MISSOURI
Public Service Commission

2. Definitions (Cont'd)

Private Line

A circuit provided to furnish communication only between the two or more locations directly connected to it, and not having connection with central office switching apparatus.

Rural Area

The territory surrounding the Base Rate Area (BRA) in which urban classes of services are provided.

Serving Wire Center

The wire center from which service is provided to the customer.

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm is contemplated or to be implied except when definitely provided for in the specific service descriptions in the tariff.

Tariff

The document filed by the Company with the Public Service Commission which lists the communication services offered by the Company and the associated rates and charges.

Termination Charge

A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

Toll Message

A message from a calling station to a station located in a different local service area.

CANCELLED

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By 1st RS#2-4
Public Service Commission
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Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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JUL 1 1997

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DEFINITIONS

APR 3 1997

2. Definitions (Cont'd)

MISSOURI
Public Service Commission

Toll Service

Telephone service rendered by the Company or other Common Carriers between patrons in different local service areas in accordance with the rates and regulations of the company providing service.

Trunk

A telephone communication channel between two switching entities.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

APR 3 1997

3.5 Establishment and Furnishing of Service (Cont'd)

MISSOURI
Public Service Commission

E. Line Extensions

Lines will be extended for permanent customers in accordance with the guidelines established in Section 7.1.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way.

F. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay such costs pursuant to Section 7.

3.6 Telephone Directories

The Company will prepare and furnish to each subscriber an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber or listings will be handled on a nonpublished basis or nonlisted basis (see Section 6.7 following) if requested. Such alphabetically arranged lists shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the contract for service or when new directories are issued.

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

SEP 28 2000

3.7 Deposits and Guarantees of Payment for Residential Customers

(T)

A. Establishment of Credit for Residence Service

MISSOURI
Public Service Commission

1. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
 - a. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
4. Terms of Deposits:
 - a. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
 - b. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest may be credited monthly to the customer's bill, or accrued annually upon the account of the customer and paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

(C)

(C)

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GENERAL RULES AND REGULATIONS

APR 3 1997

3. General Rules and Regulations (Cont'd)

MISSOURI
Public Service Commission

3.7 Establishment and Maintenance of Credit

A. Establishment of Credit for Residence Service

The Company may require an applicant for service to post a deposit if:

1. The applicant is unable to establish that he had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

- Has a valid major national charge card
- Has a valid major national oil charge card
- Has a local charge card
- Home ownership
- Has been employed two years or more with the current employer
- Has a savings account
- Has an existing loan from a financial institution not considered delinquent by the creditor

2. The Company is not obligated to furnish service to any individual that owes for service furnished by the Company previously rendered at the same or a different address until arrangements have been made for payment in full of such previous indebtedness to the Company.
3. The Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two out of the last twelve (12) billing periods become delinquent. The deposit shall not exceed charges for two (2) months service based on the average bill during the preceding twelve (12) months.
4. If within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

SEP 28 2000

3.7 Deposits and Guarantees of Payment for Residential Customers (Cont'd)

(T)

MISSOURI
Public Service Commission

A. Establishment of Credit for Residence Service (Cont'd)

4. Terms of Deposits (Cont'd)

(C)

c. Upon discontinuance or termination of service, the deposit will be credited, with any unpaid accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued unpaid interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.

e. The Company will maintain records of all pertinent information with regard to each deposit held.

f. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

(C)

5. Service Reconnection Charges

(T)

Where service has been discontinued for failure to establish credit as authorized above, a service reconnection charge found in Section 5.4.E will apply.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

NOV 19 1997

3.7 Establishment and Maintenance of Credit (Cont'd)

MO. PUBLIC SERVICE COMMISSION

A. Establishment of Credit for Residence Service (Cont'd)

- 5. In lieu of a deposit the Company may accept a written guarantee. The guarantee shall be limited to an amount not to exceed the cash deposit provided for in these tariffs.
- 6. No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical location of residence of the subscriber.
- 7. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of a new applicant for service the average monthly bill for all subscribers within a customer class.

It shall bear interest of five (5) percent per annum which shall be credited monthly upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with any accrued unpaid interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Company may withhold the refunding of a deposit, to the extent of a disputed amount, pending the resolution of a dispute with respect to charges secured by such deposit.

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

A service deposit will not be required for lifeline service if the qualifying low income customer voluntarily elects toll blocking where available. If toll blocking is unavailable, a service deposit may be charged. (N)

JAN -1 1998

FILED (N)

CANCELLED

OCT 30 2000

By 2nd R.S. 3-13
Public Service Commission
MISSOURI

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GENERAL RULES AND REGULATIONS

APR 3 1997

3. General Rules and Regulations (Cont'd)

MISSOURI
Public Service Commission

3.7 Establishment and Maintenance of Credit (Cont'd)

A. Establishment of Credit for Residence Service (Cont'd)

- 5. In lieu of a deposit the Company may accept a written guarantee. The guarantee shall be limited to an amount not to exceed the cash deposit provided for in these tariffs.
- 6. No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical location of residence of the subscriber.
- 7. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of a new applicant for service the average monthly bill for all subscribers within a customer class.

It shall bear interest of five (5) percent per annum which shall be credited monthly upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with any accrued unpaid interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Company may withhold the refunding of a deposit, to the extent of a disputed amount, pending the resolution of a dispute with respect to charges secured by such deposit.

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

APR 3 1997

3.7 Establishment and Maintenance of Credit (Cont'd)

MISSOURI
Public Service Commission

A. Establishment of Credit for Residence Service (Cont'd)

- 8. The Company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Company.

A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charges become delinquent. A guarantor may also be released from the guarantee commitment by giving the Telephone Company thirty days written notice of termination of the guarantee.

- 9. Deposit not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of the service for non-payment of any sums due the Company for service rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

- 10. Records

The Company maintains a record of previous accounts by name, address and telephone number.

The Company shall maintain records which show the name of each customer who has posted a deposit, the current address of such customers, the date and amount of the deposit, the date and amount of interest paid, and the earliest possible refund date.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

APR 3 1997

3.7 Establishment and Maintenance of Credit (Cont'd)

MISSOURI
Public Service Commission

A. Establishment of Credit for Residence Service (Cont'd)

10. Records (Cont'd)

Each customer posting a deposit shall receive in writing at the time of posting or within ten days from that date, a receipt which contains the following information:

- a. Name of customer.
- b. Address where the service for which the deposit is required will be provided.
- c. Place where deposit was received or a designated code which identifies the location.
- d. Date when the deposit was received.
- e. Amount of deposit.
- f. The terms which govern retention and refund of the deposit.

The Company shall show on the customer's bill whether or not the customer has a deposit with the Company and thereby provide means whereby a person entitled to a refund of a deposit is not deprived of the refund even though he may be unable to produce the receipt for the deposit, provided he can produce identification to ensure that he is the person entitled to the refund. The Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two years after the refund is made.

11. Service Reconnection Charges

Where service has been discontinued for failure to establish credit as authorized above, a service reconnection charge found in Section 5.4.E will apply.

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Public Service Commission
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GENERAL RULES AND REGULATIONS

APR 3 1997

3. General Rules and Regulations (Cont'd)

MISSOURI
Public Service Commission

3.8 Billing and Collection Standards

A. Billing Standards:

1. Bills for telephone service are issued monthly, and are due when rendered. Generally, monthly recurring charges are billed in advance. The Company shall render a bill during each billing period except when there is a zero balance.
2. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.
3. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration.

B. Collection Standards:

1. Subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Company, an authorized collection agency, or by mail.
2. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of Section 3.8.B.3 as they may apply. This utility will conform to all rules and regulations of the Public Service Commission as they may apply.
3. Demand for payment of toll charges may be made on less than twenty-one (21) days in the event a customer's service has been discontinued in accordance with "Termination of Service by the Company", in Section 3.9.C.1.a or b, within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required. Such demand may be made by a telephone call to the customer followed by written notification by first class mail.

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GENERAL RULES AND REGULATIONS

3 General Rules and Regulations (Cont'd)

3 8 Billing and Collection Standards (Cont'd)

B Collection Standards (Cont'd)

4 Total bills remaining unpaid twenty-two (22) days after rendition shall be considered delinquent

5 A \$10 00 charge will apply for all checks and automatic withdrawals returned to the company or denied for insufficient funds, and any credit card denials * Following two (2) occurrences, within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check

(C)
|
(C)

6 A late payment charge of three dollars (\$3) will be charged to customer accounts with an unpaid balance as of the 22nd day of each month

C Customer Bill Format

Every bill shall clearly state

1 The number of Network Access lines for which charges are stated

2 The beginning or ending dates of the billing period for which charges are stated

3 A statement of the date the bill becomes delinquent if not paid, either by stating the date payment is due, the actual date of delinquency, or the number of days from the billing date when the bill becomes delinquent

4 The previously unpaid balance, if any

5 The amount due for basic service

6 An itemization of the amount due for all other regulated or non-regulated services including the date and time duration of each toll call

7 The amount due for all other regulated or non-regulated services offered at a packaged rate and an itemization of each service included in the offerings

8 An itemization of the amount due for taxes and franchise fees which the Company under its tariffs may pass on to customers

* The rate for this service is for informational purposes only

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3. General Rules and Regulations (Cont'd)

SEP 28 2000

3.8 Billing and Collection Standards (Cont'd)

**MISSOURI
Public Service Commission**

B. Collection Standards: (Cont'd)

- 4. Total bills remaining unpaid twenty-two (22) days after rendition shall be considered delinquent. (C)
- 5. A charge as determined by the company will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.
- 6. A late payment charge of three dollars (\$3) will be charged to customer accounts with an unpaid balance as of the 22nd day of each month.

C. Customer Bill Format

Every bill shall clearly state:

- 1. The number of Network Access lines for which charges are stated.
- 2. The beginning or ending dates of the billing period for which charges are stated.
- 3. A statement of the date the bill becomes delinquent if not paid, either by stating the date payment is due, the actual date of delinquency, or the number of days from the billing date when the bill becomes delinquent.
- 4. The previously unpaid balance, if any.
- 5. The amount due for basic service. (C)
- 6. An itemization of the amount due for all other regulated or non-regulated services including the date and time duration of each toll call. (C)
- 7. The amount due for all other regulated or non-regulated services offered at a packaged rate and an itemization of each service included in the offerings. (C)
- 8. An itemization of the amount due for taxes and franchise fees which the Company under its tariffs may pass on to customers. (T)

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By 2nd RS 318
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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

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3.8 Billing and Collection Standards (Cont'd)

MISSOURI
Public Service Commission

B. Collection Standards: (Cont'd)

- 4. Total bills remaining unpaid twenty-two (22) days after rendition, or toll bills remaining unpaid ten (10) days after demand, whichever is less, shall be considered delinquent.
- 5. A charge as determined by the company will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.
- 6. A late payment charge of three dollars (\$3) will be charged to customer accounts with an unpaid balance as of the 22nd day of each month.

C. Customer Bill Format

Every bill shall clearly state:

- 1. The number of Network Access lines for which charges are stated.
- 2. The beginning or ending dates of the billing period for which charges are stated.
- 3. A statement of the date the bill becomes delinquent if not paid, either by stating the date payment is due, the actual date of delinquency, or the number of days from the billing date when the bill becomes delinquent.
- 4. The previously unpaid balance, if any.
- 5. The amount due for local exchange service and an itemization of the amount due for toll service including the date and time duration of each toll call.
- 6. An itemization of the amount due for taxes and franchise fees which the Company under its tariffs may pass on to customers.
- 7. The total amount due.

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3. General Rules and Regulations (Cont'd)

3.8 Billing and Collection Standards (Cont'd)

MISSOURI
Public Service Commission

C. Customer Bill Format (Cont'd)

8. The amount of a deposit or of interest accrued on a deposit which has been credited to the charges stated.
9. The telephone number where inquiries may be made.
10. The amount of a deposit, if any, that is held by the Company.

3.9 Minimum Contract Periods and Termination of Service

A. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

Service will not be installed for a period of less than one month unless the subscriber pays, in addition to one month's rental, the cost of installation and removal of the necessary facilities.

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3. General Rules and Regulations (Cont'd)

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3.9 Minimum Contract Periods and Termination of Service (Cont'd)

MO. PUBLIC SERVICE COMM

C. Termination of Service By The Company

1. Service may be discontinued for any of the following reasons:

- a. Nonpayment of an undisputed delinquent charge.
- b. Failure to post a required deposit or guarantee.
- c. Unauthorized use of the Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- d. Failure to substantially comply with the terms of a settlement agreement.
- e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment.
- f. Material misrepresentation of identity in obtaining telephone utility service.
- g. As provided by state or federal law.
- h. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange charges including any FCC-approved end user charges or both, with the exception of Lifeline service. (N)

2. The failure to pay charges not subject to the Missouri Public Service Commission or Federal Communications Commission's jurisdiction shall not constitute cause for discontinuance of service except as indicated in 3.9.C.1.h., above. (N)

D. Procedures for Discontinuance of Service

- 1. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

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GENERAL RULES AND REGULATIONS

APR 3 1997

3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Cont'd) MISSOURI
Public Service Commission

C. Termination of Service By The Company

1. Service may be discontinued for any of the following reasons:
 - a. Nonpayment of an undisputed delinquent charge.
 - b. Failure to post a required deposit or guarantee.
 - c. Unauthorized use of the Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
 - d. Failure to substantially comply with the terms of a settlement agreement.
 - e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment.
 - f. Material misrepresentation of identity in obtaining telephone utility service.
 - g. As provided by state or federal law.
 - h. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange charges including any FCC-approved end user charges or both.
2. The failure to pay charges not subject to the Missouri Public Service Commission or Federal Communications Commission's jurisdiction shall not constitute cause for discontinuance of service except as indicated in 3.9.C.1.h., above.

D. Procedures for Discontinuance of Service

1. A written notice shall be sent to the customer **CANCELLED** five (5) days prior to discontinuance of service.

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GENERAL RULES AND REGULATIONS

APR 3 1997

3. General Rules and Regulations (Cont'd)

MISSOURI
Public Service Commission

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

D. Procedures for Discontinuance of Service (Cont'd)

2. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for a non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
3. At least twenty-four (24) hours preceding a discontinuance of service the Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
4. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with reasonable evidence of such necessity.
5. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at the last known address and at the address where the service is to be discontinued. This rule applies in the following situations:
 - a. The customer incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due.
 - b. The customer damages or evidences an intent to damage the Company's facilities.
 - c. The notice required by paragraph 3.9.D.5 shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage the Company's facilities.

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Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

CANCELED
June 26, 2015
Missouri Public
Service Commission
JI-2015-0341

LOCAL EXCHANGE SERVICE

Missouri Public
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REC'D NOV 30 1999

4. Local Exchange Service

4.1 Description

A. Local Exchange Service

1. Local exchange service provides for unlimited calling within the boundaries of a Kingdom exchange as it is shown on the map in Section 4.7. Access to facilities to the end users for Interexchange Carriers offering interexchange services are provided under the Company's Interstate and Intrastate Access Services Tariffs. This service is subject to all terms and conditions as outlined in this tariff. Local exchange service rates are listed in Section 4.6.
2. Local exchange service can be activated by equipment generating pulses (rotary) or multi-tone (touch) signals to the switching equipment.

B. Extended Area Service (EAS)

1. Extended Area Service provides exchange service between different contiguous exchange areas whereby the subscribers of one exchange may call one way or may call and be called by the subscribers of the other exchange or exchanges. EAS will be provided at no additional charge beyond the Local Exchange Service charge except as described in Section 4.7(B). (N)

2. List of Exchange Areas and Extended Area Service:

<u>Exchange</u>	<u>Extended Area Service</u>	
All Kingdom Exchanges - 2 way	All Kingdom Telephone Co. Exchanges	(N) (D)
Tebbetts - 1 way	Jefferson City	(D) (D) (D)

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LOCAL EXCHANGE SERVICE

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4. Local Exchange Service

4.1 Description

A. Local Exchange Service

1. Local exchange service provides for unlimited calling within the boundaries of a Kingdom exchange as it is shown on the map in Section 4.7. Access to facilities to the end users for Interexchange Carriers offering interexchange services are provided under the Company's Interstate and Intrastate Access Services Tariffs. This service is subject to all terms and conditions as outlined in this tariff. Local exchange service rates are listed in Section 4.6.
2. Local exchange service can be activated by equipment generating pulses (rotary) or multi-tone (touch) signals to the switching equipment.

B. Extended Area Service (EAS)

1. Extended Area Service provides exchange service between different contiguous exchange areas whereby the subscribers of one exchange may call one way or may call and be called by the subscribers of the other exchange or exchanges at a fixed monthly rate.
2. List of Exchange Areas and Extended Area Service:

<u>Exchange</u>	<u>Extended Area Service</u>
Auxvasse - 2 way	Hatton, Williamsburg
Big Spring - 2 way	Rhineland
Hatton - 2 way	Auxvasse, Williamsburg
Mokane - 2 way	Tebbetts
Tebbetts - 1 way	Jefferson City
- 2 way	Mokane
Rhineland - 2 way	Big Spring
Williamsburg - 2 way	Auxvasse, Hatton

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4. Local Exchange Service (Cont'd)

APR 3 1997

4.1 Description (Cont'd)

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C. Discontinuance of EAS

The Company will discontinue service from specific EAS routes as a result of a survey as set forth following:

1. The Company has received petition or petitions representing at least 20% of the customers from one of the affected exchanges or at least 10% of the customers in each of the affected exchanges, requesting that the Company conduct a survey to determine whether EAS should be discontinued. A petition or petitions for discontinuance cannot occur more often than every two years.
2. A minimum of 33.3% of the customers of the affected exchange or exchanges as outlined above in "A" must vote. Then at least 60% of the customers in the affected exchange voting must vote to discontinue such service.
3. The survey cards will be returned by the customers to the Secretary of the MO PSC for validation and tabulation. The MO PSC will advise the Company of the survey results. If appropriate requirements are met, the Company will discontinue such service and rate component as soon as is practicable.

4.2 Terms and Conditions

A. Business Rates Apply:

1. To any location where activities are of a business, trade, or professional nature.
2. To any location where the listing of service at that location indicates a business, trade, or profession.
3. Where only one network access line is provided at a location which is both a residence and a business.
4. To schools, hospitals, libraries, and other similar institutions.
5. To any number where public advertising provides evidence that the number is used for business purposes.

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LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.3 Vacation Rates

Vacation rate service is available upon advance notice. Local exchange service will be placed on a half rate basis for a period of not less than one calendar month, which corresponds to the billing period, and not more than six months. This service applies where a subscriber closes his residence or place of business for the above time and to schools if applied for during vacation.

4.4 Private Branch Exchange (PBX) Trunks

PBX trunks are not provided on a one-way basis. Therefore, in only, out-only, or two-way trunks must be used in combinations which provide for two-way service for the PBX system.

Where PBX trunks are provided outside the base rate area, a monthly increment equal to the increment for individual line business service will apply.

PBX trunks are provisioned as either Ground Start or Loop Start.

4.5 Multi-Line Hunt Service

A. Description

Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line in the Multi-Line Hunt Service group. This service does not include trunks set up for DID, as referenced in section 6.5.A.3.

4.6 Concession

Employees will be provided with local exchange service and basic custom calling service within the company's local exchange service. Customer Activity Charges will not apply on services provided to full-time employees.

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LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.7 Kingdom Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	<u>Monthly Rate Per Line*</u>	<u>Tariff Reference</u>	
	Business	\$18.00	4.2A	(I)
	Residence	\$18.00	4.2B	(I)
	PBX Trunk	\$19.87	4.4	(I)

B. Optional Extended Area Service

In addition to the exchange rate proceeding in section 4.7.A, the following additives are applicable for one-way, Optional Extended Area Service EAS from Tebbetts to Jefferson City, MO only.

	<u>Monthly Rate*</u>	<u>Tariff Reference</u>
Residence	\$8.45	4.1.C
Business	\$12.65	4.1.C

C. Multi-Line Hunt Service

In addition to Local Exchange Service	\$1.75	4.4.A
---------------------------------------	--------	-------

4.8 Local Exchange Maps/Base Rate Area Maps

A. The following exchange maps are attached to this tariff:

Auxvasse
Big Spring
Hatton
Mokane
Rhineland
Tebbetts
Williamsburg

*Rates are shown for informational purposes only.

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Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65251

Effective: June 1, 2016

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.7 Kingdom Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	Monthly Rate Per Line*	Tariff Reference	
	Business	\$16.00	4.2A	(I)
	Residence	\$16.00	4.2B	(I)
	PBX Trunk	\$17.87	4.4	

B. Optional Extended Area Service

In addition to the exchange rate proceeding in section 4.7.A, the following additives are applicable for one-way, Optional Extended Area Service EAS from Tebbetts to Jefferson City, MO only.

	Monthly Rate*	Tariff Reference
Residence	\$8.45	4.1.C
Business	\$12.65	4.1.C

C. Multi-Line Hunt Service

In addition to Local Exchange Service	\$1.75	4.4.A
---------------------------------------	--------	-------

4.8 Local Exchange Maps/Base Rate Area Maps

A. The following exchange maps are attached to this tariff:

Auxvasse
Big Spring
Hatton
Mokane
Rhineland
Tebbetts
Williamsburg

*Rates are shown for informational purposes only.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.7 Kingdom Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	<u>Monthly Rate Per Line*</u>	<u>Tariff Reference</u>	
	Business	\$14.00	4.2A	(I)
	Residence	\$14.00	4.2B	(I)
	PBX Trunk	\$17.87	4.4	

B. Optional Extended Area Service

In addition to the exchange rate proceeding in section 4.7.A, the following additives are applicable for one-way, Optional Extended Area Service EAS from Tebbetts to Jefferson City, MO only.

	<u>Monthly Rate*</u>	<u>Tariff Reference</u>
Residence	\$8.45	4.1.C
Business	\$12.65	4.1.C

C. Multi-Line Hunt Service

In addition to Local Exchange Service	\$1.75	4.4.A
---------------------------------------	--------	-------

4.8 Local Exchange Maps/Base Rate Area Maps

A. The following exchange maps are attached to this tariff:

Auxvasse
Big Spring
Hatton
Mokane
Rhineland
Tebbetts
Williamsburg

*Rates are shown for informational purposes only.

Issued: March 14, 2013

Tom Young

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CANCELED
December 1, 2014
Missouri Public
Service Commission
JI-2015-0104

Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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Missouri Public
Service Commission
JI-2013-0394

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.7 Kingdom Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	Monthly Rate Per <u>Line*</u>	Tariff <u>Reference</u>	
	Business	\$11.75	4.2A	
	Residence	\$10.00	4.2B	
	PBX Trunk	\$17.87	4.4	(I)

B. Optional Extended Area Service

In addition to the exchange rate preceding in section 4.7.A, the following additives are applicable for one-way, Optional Extended Area Service EAS from Tebbetts to Jefferson City, MO only.

	Monthly <u>Rate*</u>	Tariff <u>Reference</u>
Residence	\$8.45	4.1.C
Business	\$12.65	4.1.C

C. Multi-Line Hunt Service

In addition to Local Exchange Service	\$1.75	4.4.A
---------------------------------------	--------	-------

4.8 Local Exchange Maps/Base Rate Area Maps

A. The following exchange maps are attached to this tariff:

Auxvasse
Big Spring
Hatton
Mokane
Rhineland
Tebbetts
Williamsburg

*Rates are shown for informational purposes only.

Issued: March 30, 2012

Tom Young
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211 South Main Street
Auxvasse, MO 65231

Effective: June 1, 2012

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.7 Kingdom Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	<u>Monthly Rate Per Line*</u>	<u>Tariff Reference</u>
	Business	\$ 11.75	4.2A
	Residence	\$ 8.50	4.2B
	PBX Trunk	\$ 17.87	4.4

B. Optional Extended Area Service

In addition to the exchange rate preceding in section 4.7.A, the following additives are applicable for one-way, Optional Extended Area Service EAS from Tebbetts to Jefferson City, MO only.

	<u>Monthly Rate*</u>	<u>Tariff Reference</u>
Residence	\$ 8.45	4.1.C
Business	\$ 12.65	4.1.C

(C)
|
(C)

C. Multi-Line Hunt Service

In addition to Local Exchange Service \$ 1.75 4.4.A

4.8 Local Exchange Maps/Base Rate Area Maps

A. The following exchange maps are attached to this tariff:

- Auxvasse
- Big Spring
- Hatton
- Mokane
- Rhineland
- Tebbetts
- Williamsburg

*Rates are shown for informational purposes only.

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4. Local Exchange Service (Cont'd)

REC'D NOV 30 1999

4.7 Kingdom Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	Monthly Rate Per Line*	Tariff Reference	
	Business	\$11.75	4.2.A	(I)
	Residence	\$8.50	4.2.B	(I)
	PBX Trunk	\$17.87	4.4	(I)

B. Extended Area Service (EAS)

In addition to the exchange rate preceding in section 4.7.A, the following additives are applicable for one-way EAS from Tebbetts to Jefferson City, MO only.

	Monthly Rate*	Tariff Reference
Residence	\$ 8.45	4.1.B
Business	\$12.65	4.1.B

C. Multi-Line Hunt Service

In addition to Local Exchange Service	\$1.75	4.4.A
---------------------------------------	--------	-------

4.8 Local Exchange Maps/Base Rate Area Maps

A. The following exchange maps are attached to this tariff:

Auxvasse
Big Spring
Hatton
Mokane
Rhineland
Tebbetts
Williamsburg

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* Rates are shown for informational purposes only.

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Effective: January 1, 2000

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LOCAL EXCHANGE SERVICE

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4. Local Exchange Service (Cont'd)

4.7 Kingdom Exchange Rates

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Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A. <u>Local Exchange Service</u>	Monthly Rate Per Line	Tariff Reference
Business	\$9.25	4.2.A
Residence	\$6.00	4.2.B
PBX Trunk	\$15.37	4.4

B. Extended Area Service (EAS)

In addition to the exchange rate preceding in section 4.7.A, the following additives are applicable for one-way EAS from Tebbetts to Jefferson City, MO only.

	Monthly Rate	Tariff Reference
Residence	\$ 8.45	4.1.B
Business	\$12.65	4.1.B

C. Multi-Line Hunt Service

In addition to Local Exchange Service	\$1.75	4.4.A
---------------------------------------	--------	-------

4.8 Local Exchange Maps/Base Rate Area Maps

A. The following exchange maps are attached to this tariff:

- Auxvasse
- Big Spring
- Hatton
- Mokane
- Rhineland
- Tebbetts
- Williamsburg

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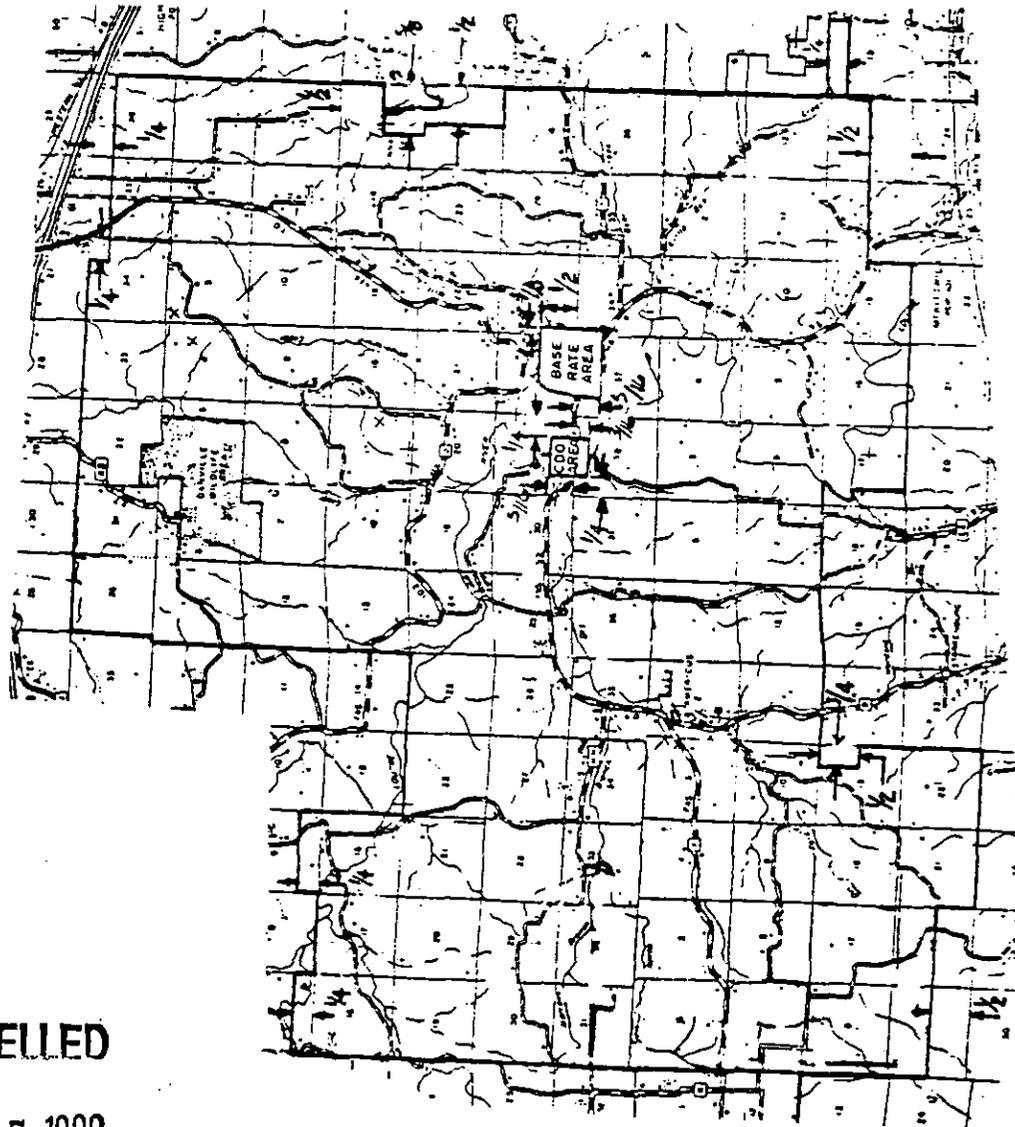
4. Local Exchange Service (Cont'd)

APR 3 1997

4.8 Local Exchange Maps/Base Rate Area Maps (Cont'd)

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A.2 Big Spring



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By ¹⁵ RS 4-7
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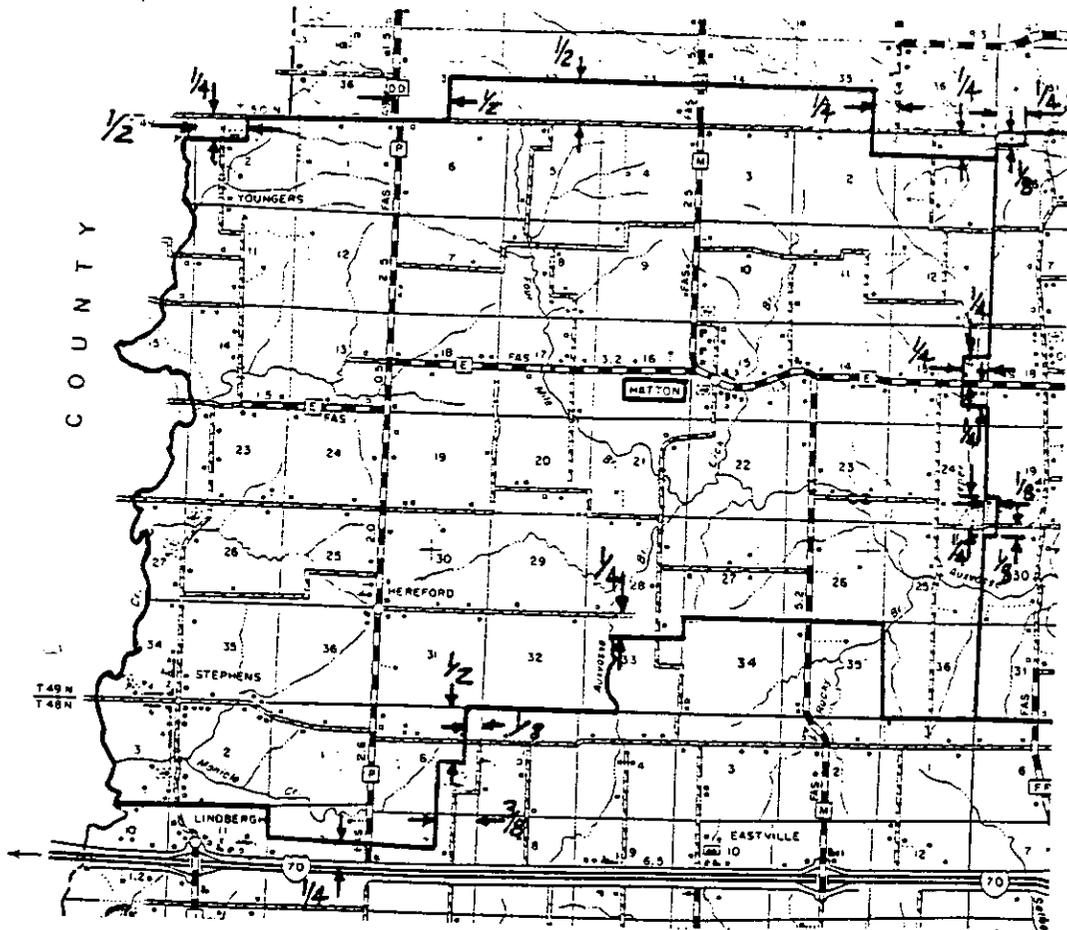
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4. Local Exchange Service (Cont'd)

4.8 Local Exchange Maps/Base Rate Area Maps (Cont'd)

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A.3 Hatton



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4. Local Exchange Service (Cont'd)

OCT 23 1997

4.8. Local Exchange Maps/Base Rate Area Maps (Cont'd)

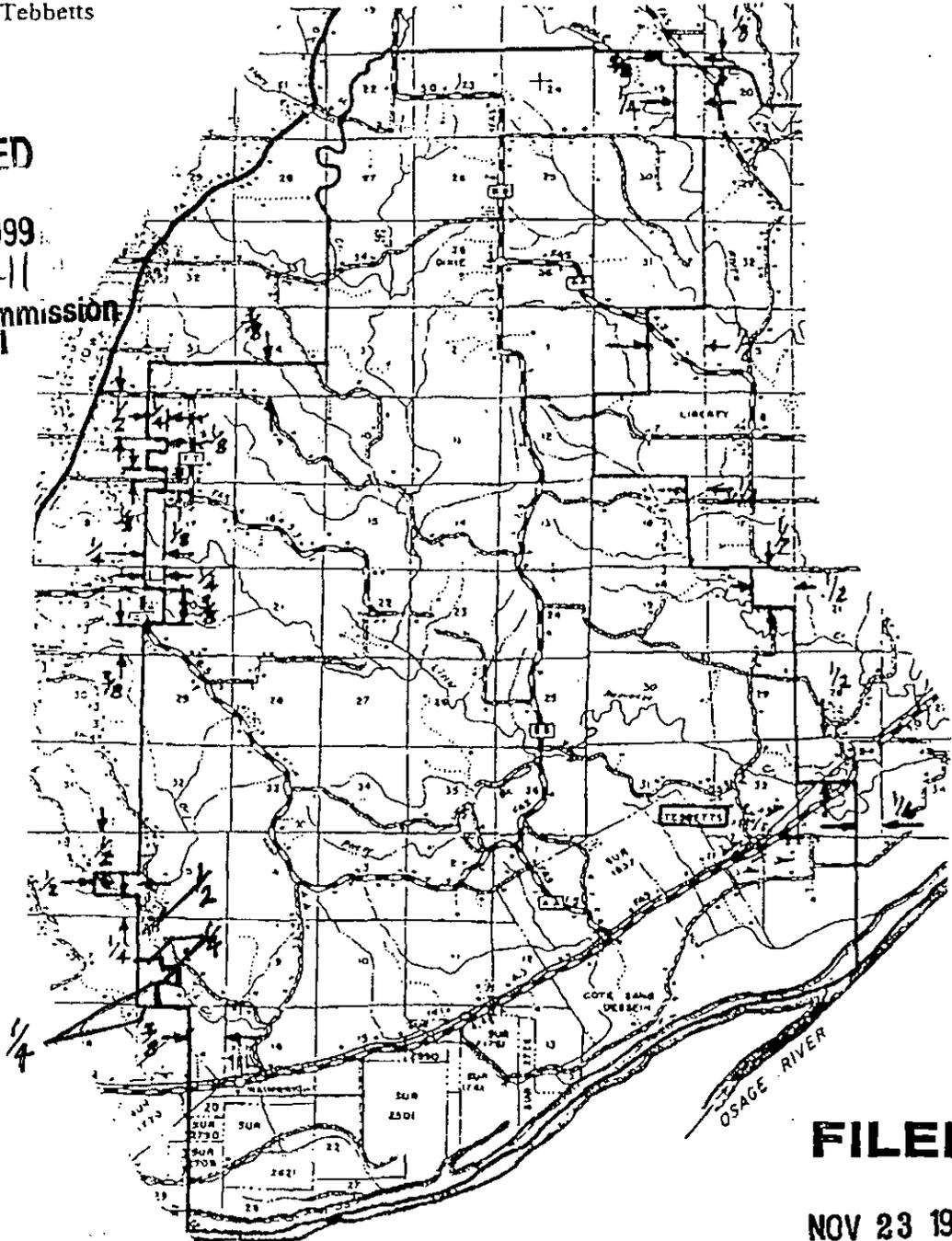
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A.6 Tebbetts

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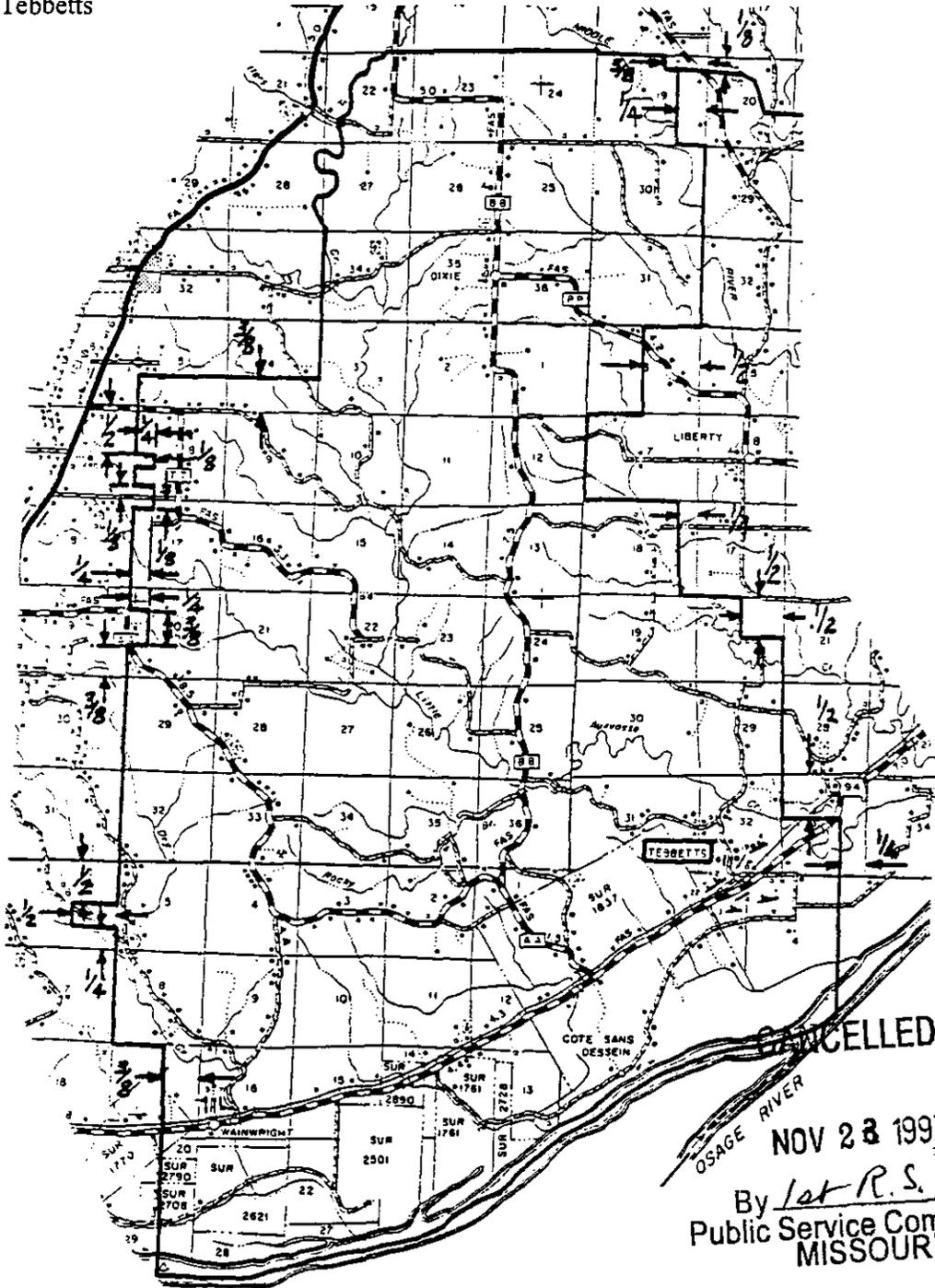
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4. Local Exchange Service (Cont'd)

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4.8 Local Exchange Maps/Base Rate Area Maps (Cont'd)

A.6 Tebbetts



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JUL 1 1997

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LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

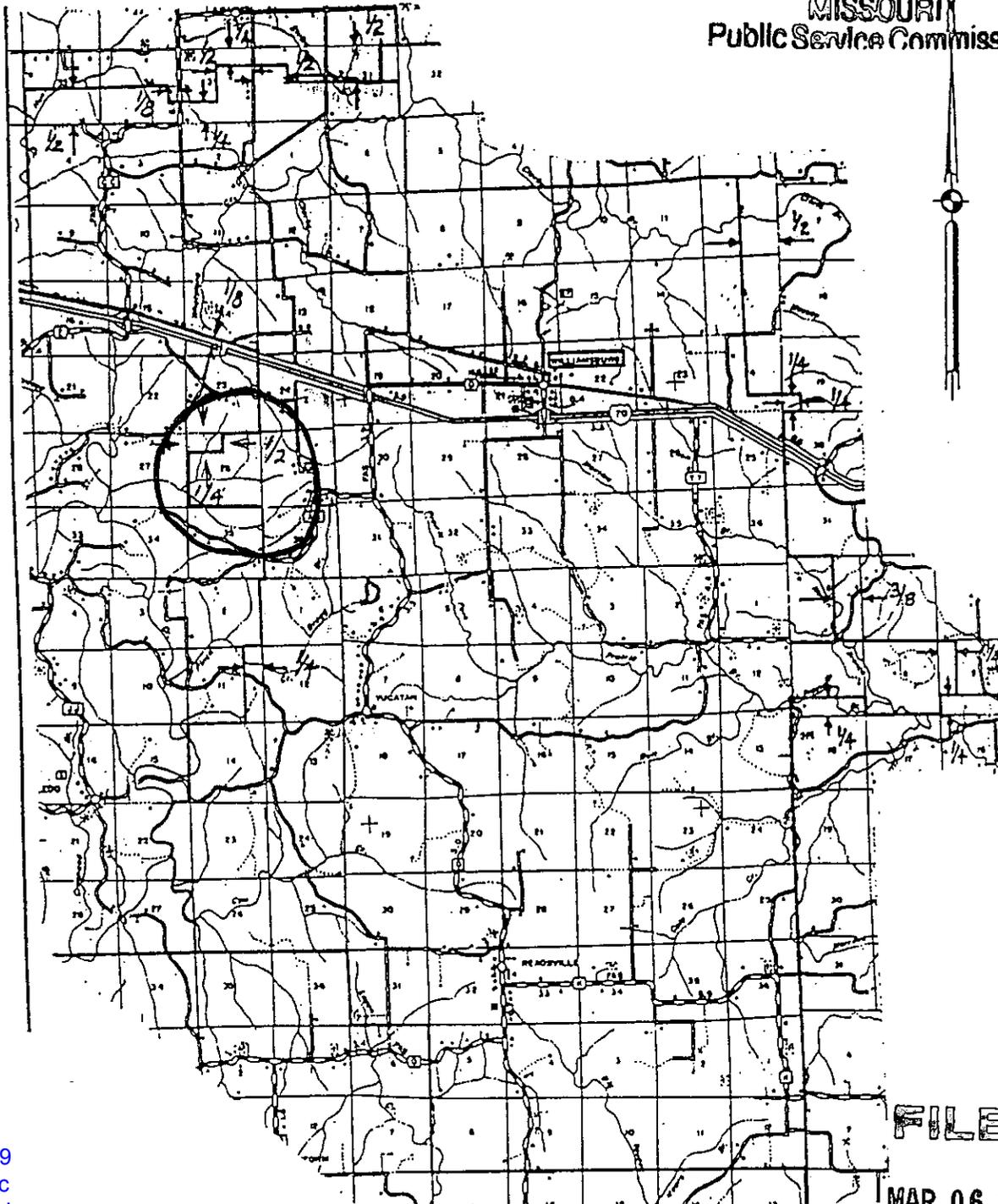
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4.8. Local Exchange Maps/Base Rate Area Maps (Cont'd)

A.7 Williamsburg

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MAR 06 1998

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Cancelled
March 21, 2009
Missouri Public
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JI-2009-0598

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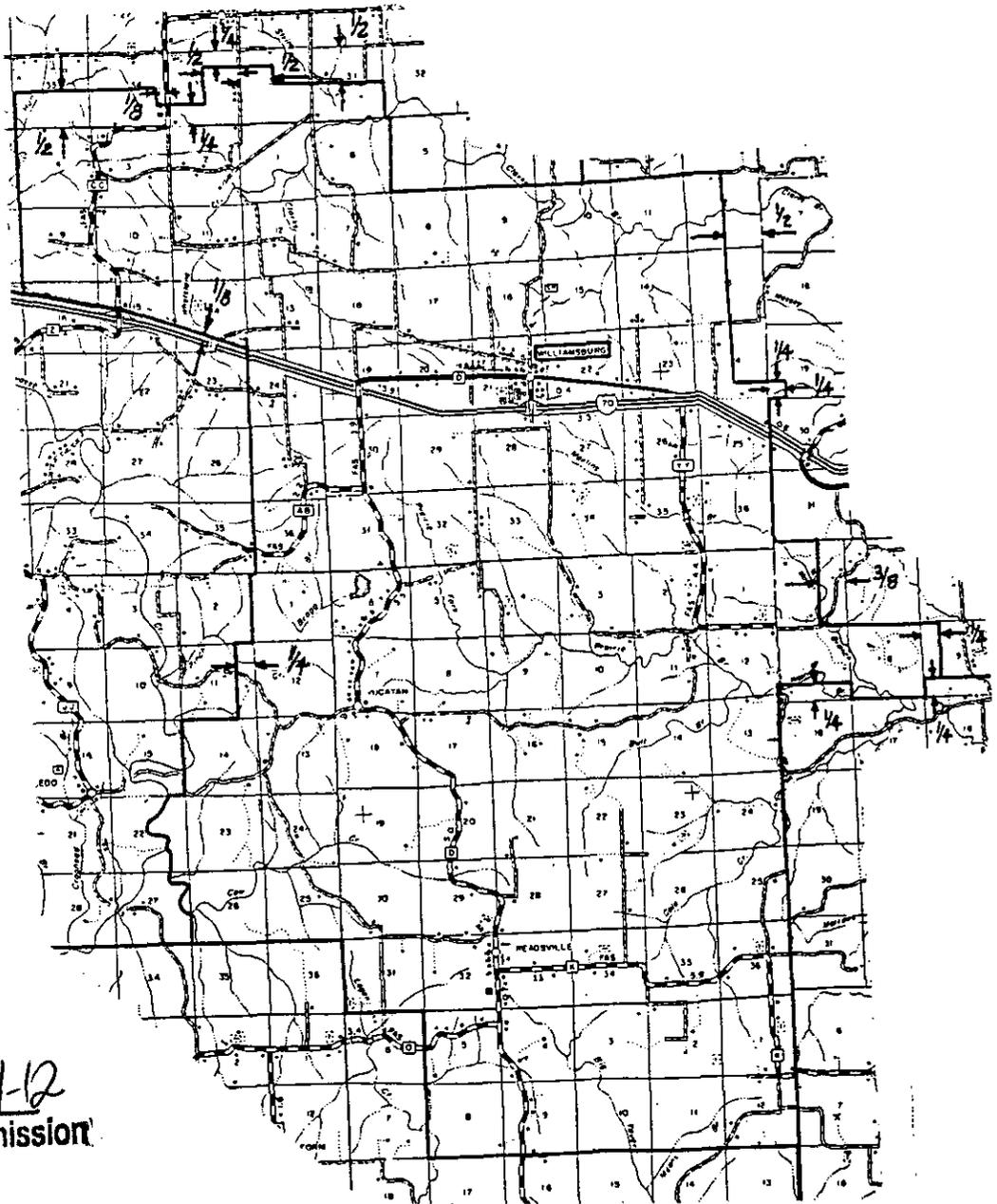
4. Local Exchange Service (Cont'd)

APR 3 1997

4.8 Local Exchange Maps/Base Rate Area Maps (Cont'd)

A.7 Williamsburg

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4. Local Exchange Service (Cont'd)

APR 3 1997

4.9 Payphone Service

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A. General Regulations

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail. +
12. Off-Premise Extensions are not permitted.
13. Hold for future use.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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FILED APR 15 1999

Issued: March 16, 1999

Tom Blevins
Kingdom Telephone Company
211 S. Main Street
Auxvasse, MO 65231

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LOCAL EXCHANGE SERVICE

APR 3 1997

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

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Public Service Commission

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible to comply with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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By *SPS #4-22*
Public Service Commission
MISSOURI

Issued: April 3, 1997

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Auxvasse, MO 65231

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LOCAL EXCHANGE SERVICE

APR 3 1997

4. Local Exchange Service (Cont'd)

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Public Service Commission

4.9 Payphone Service (Cont'd)

B. Responsibility of the Customer (Cont'd)

3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

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MO. PUBLIC SERVICE COMM

Issued: April 3, 1997

Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

Effective: ~~August 1, 1997~~
JUL 1 1997

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LOCAL EXCHANGE SERVICE

APR 3 1997

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

MISSOURI
Public Service Commission

C. Violation of Regulations

1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.
2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).

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Tom Blevins
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LOCAL EXCHANGE SERVICE

APR 3 1997

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

MISSOURI
Public Service Commission

E. Central Office (CO) Implemented Coin Line (Cont'd)

3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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JUL 1 1997

MO. PUBLIC SERVICE COMM

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate*</u>	<u>NRC</u>	<u>Tariff Reference</u>	
Customer Provided Payphone Service, 2-Way Service	\$18.00		4.7.A	(I)
Customer Provided Payphone Service, 1-Way Service	\$18.00		4.7.A	(I)
CO Implemented Coin Line	\$18.00		4.7.A	(I)

2. Features and Function

Answer Supervision	\$0.83		4.9.F	
Coin Collection and Return	\$1.38		4.9.F	
Special Number Assignment		\$5.00	4.9.F	
Selective Class of Call Screening	\$2.00		4.9.F	

3. Hold for Future Use.

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified or CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

*Rates are shown for informational purposes only.

Issued: March 28, 2016

Renee Reeter
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65251

Effective: June 1, 2016

CANCELLED
January 1, 2017
Missouri Public
Service Commission
JI-2017-0096

FILED
Missouri Public
Service Commission
JI-2016-0248

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate*</u>	<u>NRC</u>	<u>Tariff Reference</u>	
Customer Provided Payphone Service, 2-Way Service	\$16.00		4.7.A	(I)
Customer Provided Payphone Service, 1-Way Service	\$16.00		4.7.A	(I)
CO Implemented Coin Line	\$16.00		4.7.A	(I)

2. Features and Function

Answer Supervision	\$0.83		4.9.F	
Coin Collection and Return	\$1.38		4.9.F	
Special Number Assignment		\$5.00	4.9.F	
Selective Class of Call Screening	\$2.00		4.9.F	

3. Hold for Future Use.

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified or CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

*Rates are shown for informational purposes only.

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Tom Young

Effective: December 1, 2014

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June 1, 2016
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JI-2016-0248

Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65251

FILED
Missouri Public
Service Commission
JI-2015-0104

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate*</u>	<u>NRC</u>	<u>Tariff Reference</u>	
Customer Provided Payphone Service, 2-Way Service	\$14.00		4.7.A	(I)
Customer Provided Payphone Service, 1-Way Service	\$14.00		4.7.A	(I)
CO Implemented Coin Line	\$14.00		4.7.A	(I)

2. Features and Function

Answer Supervision	\$0.83		4.9.F	
Coin Collection and Return	\$1.38		4.9.F	
Special Number Assignment		\$5.00	4.9.F	
Selective Class of Call Screening	\$2.00		4.9.F	

3. Hold for Future Use.

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified or CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

*Rates are shown for informational purposes only.

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Tom Young
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65251

Effective: June 1, 2013

FILED
Missouri Public
Service Commission
JI-2013-0466

LOCAL EXCHANGE SERVICE

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Service Commission

4. Local Exchange Service (Cont'd)

REC'D NOV 30 1999

4.9 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

Description	Monthly Rate*	NRC	Tariff Reference	
Customer Provided Payphone Service, 2-Way Service	\$11.75		4.7.A	(I)
Customer Provided Payphone Service, 1-Way Service	\$11.75		4.7.A	(I)
CO Implemented Coin Line	\$11.75		4.7.A	(I)
2. Features and Functions			4.7.A	
Answer Supervision	\$0.83		4.9.F	
Coin Collection and Return	\$1.38		4.9.F	
Special Number Assignment		\$5.00	4.9.F	
Selective Class of Call Screening	\$2.00		4.9.F	
3. Hold For Future Use.				
4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.				
5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.				
6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.				
7. Rates and Charges contemplate a normal business exchange access line service installation.				

* Rates are shown for informational purposes only.

Missouri Public
Service Commission

FILED JAN 01 2000

Issued: November 30, 1999

Tom Blevins

Effective: January 1, 2000

Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

CANCELLED
June 1, 2013

Missouri Public
Service Commission
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JI-2013-0466

LOCAL EXCHANGE SERVICE

- 4. Local Exchange Service (Cont'd)
- 4.9 Payphone Service (Cont'd)
- G. Rates and Charges
 - 1. Exchange Access Line

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MO. PUBLIC SERVICE COMM

<u>Description</u>	<u>Monthly Rate</u>	<u>NRC</u>	<u>Tariff Reference</u>
Customer Provided Payphone Service, 2-Way Service	\$9.25		4.7.A
Customer Provided Payphone Service, 1-Way Service	\$9.25		4.7.A
CO Implemented Coin Line	\$9.25		4.7.A
2. Features and Functions			
Answer Supervision	\$ 0.83		4.9.F
Coin Collection and Return	\$ 1.38		4.9.F
Special Number Assignment		\$ 5.00	4.9.F
Selective Class of Call Screening	\$ 2.00		4.9.F
3. Hold for future use.			
4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.			
5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.			
6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.			
7. Rates and Charges contemplate a normal business exchange access line service installation.			

CANCELLED

DEC 30 1999

By *2nd RS 4-26*
Public Service Commission
MISSOURI

Missouri Public Service Commission

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Issued: March 16, 1999

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Kingdom Telephone Company
211 S. Main Street
Auxvasse, MO 65231

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LOCAL EXCHANGE SERVICE

APR 3 1997

4. Local Exchange Service (Cont'd)

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Public Service Commission

4.9 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

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APR 15 1999
By *[Signature]*
Public Service Commission
MISSOURI

Description	Monthly Rate	NRC	Tariff Reference
Customer Provided Payphone Service, 2-Way Service	\$9.25		4.7.A
Customer Provided Payphone Service, 1-Way Service	\$9.25		4.7.A
CO Implemented Coin Line	\$9.25		4.7.A
2. Features and Functions			4.7.A
Answer Supervision	\$0.83		4.9.F
Coin Collection and Return	\$1.38		4.9.F
Special Number Assignment		\$5.00	4.9.F
Selective Class of Call Screening	\$2.00		4.9.F
3. Local messages per call \$0.25			
4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.			
5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.			
6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.			
7. Rates and Charges contemplate a normal business exchange access line service installation.			

Issued: April 3, 1997

Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

Effective: ~~July 1, 1997~~

JUL 1 1997

JUL 1 1997

MO. PUBLIC SERVICE COMMISSION

LIFELINE SERVICE

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

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|
(T)
(D)

(D)
(D)

*Indicates new rate or text
+Indicates change

Issued: March 16, 2012

Tom Young
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

Effective: April 15, 2012

LIFELINE SERVICE

Missouri Public
REC'D MAY 31 2002

Service Commission

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction of their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75	
Federal baseline Lifeline reduction:	(a)	(+)

The Federal baseline lifeline reduction shall be used to waive the consumers Federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

Missouri Public

FILED JUL 01 2002

Service Commission

- (a) Baseline amount of Federal Credit is equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff. (*)

* Indicates new rate or text
+ Indicates change

LIFELINE SERVICE

REC'D NOV 30 2001

A. General Regulations

Service Commission

- 1. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one-party service of \$6.75. The components of the reduction to basic residential one-party rates are as follows: +

State reduction in local rate:	\$1.75	
Federal baseline Lifeline reduction:	\$5.00	+

The Federal baseline lifeline reduction shall be used to waive the consumers Federal End-User Common Line charge.

- 3. Lifeline will not be furnished on a Foreign Exchange service.
- 4. Lifeline service shall not be disconnected for non-payment of toll charges.
- 5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

* Indicates new rate or text
+ Indicates change

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By JUL 01 2002
3 RO RS 4.27
Public Service Commission
MISSOURI

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Service Commission

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Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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LOCAL EXCHANGE SERVICE

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4. Local Exchange Service (Cont'd)

JAN 05 1998

4.10 Lifeline Service

MISSOURI
Public Service Commission

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	\$3.50

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge. +

CANCELLED
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 By 2nd RS 4-27
 Public Service Commission
 MISSOURI

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FEB 04 1998

MO. PUBLIC SERVICE COMM

Issued: JAN 05 1998

Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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LOCAL EXCHANGE SERVICE

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4. Local Exchange Service (Cont'd)

NOV 19 1997

4.10 Lifeline Service

MO. PUBLIC SERVICE COMM

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	\$3.50

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. The rate for toll blocking will be charged on a monthly basis as specified in the Toll Access Restriction section.

CANCELLED

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 By SPS #4-27
 Public Service Commission JAN - 1 1998
 MISSOURI

FILED

Issued: November 26, 1997 Tom Blevins
 Kingdom Telephone Company
 211 South Main Street
 Auxvasse, MO 65231

Effective: January 1, 1998
 MISSOURI
 Public Service Commission

LOCAL EXCHANGE SERVICE

4. Local Exchange Service

4.10 Lifeline Service (Cont'd)

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Mo HealthNet (f/k/a Medicaid) (T)
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance or Section 8
- 5) Low Income Home Energy Assistance Program
- 6) National School Free Lunch Program (T)
- 7) Temporary Assistance for Needy Families, or (T)
- 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012). (N)
(N)

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in 1.a. above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

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Tom Young

Effective: April 15, 2012

Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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Missouri Public
Service Commission
JI-2012-0464

Kingdom Telephone Company
of Auxvasse, Missouri

P.S.C. MO NO. 2
1st Revised Sheet No. 4-28
Cancels Original Sheet No. 4-28

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.10 Lifeline Service (Cont'd)

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Medicaid
 - 2) Food stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal public housing assistance
 - 5) Low Income Home Energy Assistance Program
 - 6) National School Lunch Program (N)
 - 7) Temporary Assistance for Needy Families (N)
 2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs in 1.a. above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
 3. The premises at which the residence service is requested must be the applicant's principal place of residence.
 4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

Issued: May 23, 2005

Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

Effective: June 22, 2005

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April 15, 2012
Missouri Public
Service Commission
JI-2012-0464

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Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

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4. Local Exchange Service (Cont'd)

NOV 19 1997

4.10 Lifeline Service (Cont'd)

MO. PUBLIC SERVICE COMM

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Medicaid
 - 2) Food stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal public housing assistance
 - 5) Low Income Home Energy Assistance Program
2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs in 1.a. above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

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JAN -1 1998

MISSOURI
Public Service Commission

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.11 Missouri Universal Service Fund Low-Income Assistance

- A. General-A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
- 1) Mo HealthNet (f/k/a Medicaid) (T)
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal Public Housing Assistance or Section 8
 - 5) Low Income Home Energy Assistance Program
 - 6) National School Free Lunch Program (T)
 - 7) Temporary Assistance for Needy Families, or (T)
 - 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012). (N)
|
(N)
- C. Eligible Services – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges: (T)
- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - 2) Access to local emergency service, including, but not limited to, 911 service established by local authorities
 - 3) Access to basic local operator services
 - 4) Access to basic local directory assistance
 - 5) Standard intercept service
 - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - 7) One (1) standard white pages directory listing
 - 8) Toll blocking or toll control for qualifying low-income customers

Issued: March 16, 2012

Tom Young

Effective: April 15, 2012

Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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Missouri Public
Service Commission
JI-2012-0464

LOCAL EXCHANGE SERVICE

4 Local Exchange Service (Cont'd)

4.11 Missouri Universal Service Fund Low-Income Assistance

A. General-A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance of the disabled assistance program.

B. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) National School Lunch Program
- 7) Temporary Assistance for Needy Families

(N)
(N)

A. Eligible Services – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- 2) Access to local emergency service, including, but not limited to, 911 service Established by local authorities
- 3) Access to basic local operator services
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll blocking or toll control for qualifying low-income customers

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Tom Blevins
Kingdom Telephone Company
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LOCAL EXCHANGE SERVICE

4 Local Exchange Service (Cont'd)

4.11 Missouri Universal Service Fund Low-Income Assistance

- A. General-A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
- 1) Medicaid
 - 2) Food Stamps
 - 3) Supplementary Security Income (SSI)
 - 4) Federal Public Housing Assistance or section 8
 - 5) Low Income Home Energy Assistance Program (LIHEAP)
- C. Eligible Services – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - 2) Access to local emergency service, including, but not limited to, 911 service Established by local authorities
 - 3) Access to basic local operator services
 - 4) Access to basic local directory assistance
 - 5) Standard intercept service
 - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - 7) One (1) standard white pages directory listing
 - 8) Toll blocking or toll control for qualifying low-income customers

LOCAL EXCHANGE SERVICE

- A. Support Amount – Customers eligible under the established criteria can receive a Discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communication Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential total telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

4.12 Missouri Universal Service Fund Disabled Assistance

- A. General – A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 4.11(C) of this tariff, and meets the eligibility requirements set forth in this tariff.
- B. Regulations – Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- 1) Federal Social Security Disability benefits
 - 2) Federal Supplemental Security income benefits
 - 3) Veterans Administration benefits
 - 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
 - 5) State aid to blind persons pursuant to Section 209.240 RSMo
 - 6) State Supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
- C. Support Amount – Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

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LOCAL EXCHANGE SERVICE

4.13 “Missouri Universal Service Fund”

- A. Company will place on each retail end-user customer’s bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as “Missouri Universal Service Fund.”
- C. The surcharge percentage will be applied to the total of each customer’s charges for Intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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CUSTOMER ACTIVITY CHARGES

SEP 3 1997

5. Customer Activity Charges (Cont'd)

MO. PUBLIC SERVICE COMMISSION

5.4 Rates

Reference

A.	Initial Service Order Charge	\$7.20	5.2.A
B.	Subsequent Service Order Charge	\$5.00	5.2.B
C.	Service Installation Charge	\$20.00	5.2.C
D.	Programming Change Charge	\$5.00	5.2.D
E.	Service Reconnection Charge	\$15.00	5.2.E
F.	Centrex Establishment		5.2.F
	1. Centrex I	\$50.00	
	2. Centrex II	\$80.00	
G.	Direct-Inward-Dialing Service Charge, not applicable to Centrex		
	Establish or add a group of 10 lines	\$10.00	5.2.G

5.5 Waivers

- A. Non-recurring charges for establishing 900 blocking service will be waived for 60 days from the date the customer established services.
- B. The company reserves the right to block 900 service should the subscriber to the service fail or refuse to pay the incurred billing for two (2) or more months. An exception can be made should a subscriber file a complaint regarding a particular pay-per-call program.
- C. Non-recurring charges for adding Enhanced Calling Features will be waived for 30 days from the date the customer established services.

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*

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CUSTOMER ACTIVITY CHARGES

APR 3 1997

5. Customer Activity Charges (Cont'd)

MISSOURI
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Tariff
Reference

5.4 Rates

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CUSTOMER ACTIVITY CHARGES

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5. Customer Activity Charges (Cont'd)

MO. PUBLIC SERVICE COMM

5.6 Link Up Missouri - Service Connections

A. Applicability of Link Up Missouri Service Connection Program

1. The Link Up Missouri Service Connection Program is a Federal LifeLine assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.

- a. Customer Activity Charges, as set forth in this tariff*, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence. (C)
- b. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period. (C)
- c. A qualifying low-income customer may choose either a or b, or both a and b as described above. (N)
- d. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.
- e. The premises at which the residence service is requested must be the applicant's principal place of residence.
- f. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- g. Link Up will not be furnished on a Foreign Exchange service. (N)

* These do not include other charges that may be required at the initiation of service such as purchase of stock, security deposit, excess construction charges, customer advances, etc.

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CUSTOMER ACTIVITY CHARGES

APR 3 1997

5. Customer Activity Charges (Cont'd)

MISSOURI
Public Service Commission

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 - b. An interest free, 2 month deferred payment schedule will be established for the charges of initiating local telephone service at the subscriber's option. The Company shall inform each eligible subscriber of the availability of this deferred payment schedule.

* These do not include other charges that may be required at the initiation of service such as purchase of stock, security deposit, excess construction charges, customer advances, etc.

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CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.6 Link Up Missouri - Service Connections (Cont'd)

A. Applicability of Link Up Missouri Service Connection Program (Cont'd)

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance.

a. The customer must participate in one of the following programs:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) National School Lunch Program (N)
- 7) Temporary Assistance for Needy Families (N)

b. The customer must sign, under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs in 2.a. above.
- 2) Name of the program(s) from which they are receiving benefits.
- 3) That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

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CUSTOMER ACTIVITY CHARGES

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5. Customer Activity Charges (Cont'd)

MO. PUBLIC SERVICE COMM

5.6 Link Up Missouri - Service Connections (Cont'd)

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- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program

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(C)

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CUSTOMER ACTIVITY CHARGES

APR 3 1997

5. Customer Activity Charges (Cont'd)

MISSOURI
Public Service Commission

5.6 Link Up Missouri - Service Connections (Cont'd)

A. Applicability of Link Up Missouri Service Connection Program (Cont'd)

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance.

- a. Subscribers must have lived at an address where there has been no telephone service for at least three months prior to the date that assistance is requested.
- b. Eligible subscribers must not have received this assistance within the last two years.
- c. Subscribers must not be dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
- d. Subscriber is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

Of the eligibility requirements listed above, items a., b., and c., will be certified by the subscriber, and item d. will be State certified by the Department of Social Services.

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