

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Michael Perkins,)	
)	
Complainant,)	
)	File No. WC-2025-0308
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent.)	

**MISSOURI-AMERICAN WATER COMPANY'S
REQUEST FOR MEDIATION IN LIEU OF FILING AN ANSWER**

COMES NOW the Respondent, Missouri-American Water Company (“MAWC” or “Company”), pursuant to 20 C.S.R. 4240-2.125(2), and for its *Request for Mediation in Lieu of Filing an Answer*, respectfully states as follows to the Missouri Public Service Commission (“Commission”):

1. On May 5, 2025, Michael Perkins (“Complainant” or “Mr. Perkins”) filed a complaint with the Commission.
2. On May 6, 2025, the Commission issued an *Order Giving Notice of Complaint and Directing Response* giving the Company until June 6, 2025, to file its answer or request for mediation. This filing complies with that Order.¹
3. MAWC believes this matter is appropriate for mediation and therefore requests the Commission appoint a presiding officer to this matter to mediate the dispute between Complainant and Mr. Perkins, pursuant to 20 C.S.R. 4240-2.0125(2)(B).
4. On June 2, 2025, and June 4, 2025, MAWC attempted to contact Mr. Perkins several times via the telephone number provided in his complaint, however Mr. Perkins’ phone number was not in service, and he did not provide an email address within his formal complaint.²

¹ 20 C.S.R 4240-2.050 (1).

² Pursuant to 20 C.S.R 4240-2.070(4)(B), formal complaints must contain an email address.

5. MAWC further requests that the Commission toll the timeline in this case pending completion of the mediation process, pursuant to 20 C.S.R. 4240-2.125(2)(C).

Wherefore, MAWC requests that the Commission accept this *Request for Mediation in Lieu of Filing an Answer* and to toll all of the time limitations in this matter until completion of the mediation process and any further relief that is just and proper under the circumstance.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

/s/ Rachel L. Niemeier

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CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic mail or U.S. Mail on this 5th day of June 2025 to the following:

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