

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Michael Perkins,)	
)	
Complainant,)	
)	<u>File No. WC-2025-0308</u>
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent)	

ORDER DIRECTING RESPONSE TO MEDIATION REQUEST

Issue Date: June 6, 2025

Effective Date: June 6, 2025

On May 5, 2025, Michael Perkins filed a complaint with the Missouri Public Service Commission against Missouri-American Water Company (MAWC). On May 6, 2025, the Commission issued an *Order Giving Notice of Complaint, and Directing Staff Response*, which also explained how to request mediation. Mediation is an informal method of dispute resolution in which the parties voluntarily agree to participate. If mediation is unsuccessful, the case returns to the contested case track. No party relinquishes any rights by agreeing to participate in mediation. MAWC filed a request for mediation on June 5, 2025.

The Commission will order Mr. Perkins to state whether he agrees to mediation of the formal complaint.

THE COMMISSION ORDERS THAT:

1. No later than June 20, 2025, Michael Perkins shall respond to MAWC's mediation request and state whether he agrees to enter into mediation.

2. This order is effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Ronald D. Pridgin, Deputy Chief
Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 6th day of June, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 6th day of June 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

June 6, 2025

File/Case No. WC-2025-0308

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Michael Perkins

Michael Perkins
1115 Orchard Lakes Dr.
St. Louis, MO 63146
perkins.michael.005@gmail.com

**Missouri-American Water
Company**

Timothy Luft
727 Craig Road
St. Louis, MO 63141
tim.luft@amwater.com

**Missouri-American Water
Company**

Rachel Niemeier
727 Craig Rd.
St. Louis, MO 63141
rachel.niemeier@amwater.com

MO PSC Staff

Paul Graham
200 Madison Street
Jefferson City, MO 65101
paul.graham@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.