

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant)	
v.)	File No. WC-2020-0194
)	
Missouri-American Water Company,)	
)	
Respondent)	

**ORDER DIRECTING COMPLAINANT TO SHOW CAUSE WHY THE
COMPLAINT SHOULD NOT BE DISMISSED**

Issue Date: April 10, 2020

Effective Date: April 10, 2020

Claude Scott filed a complaint against Missouri American Water Company on January 6, 2020. A telephone prehearing conference was scheduled for April 9, 2020, beginning at 10:00 a.m. Missouri American Water Company and the Commission's Staff were present at the prehearing conference. Mr. Scott failed to appear by telephone, and did not contact the Commission prior to the prehearing conference to request a continuance.

Commission Rule 20 CSR 4240-2.090(5) provides that "[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party's complaint...unless good cause for the failure to appear is shown". Missouri American Water Company made an oral motion to dismiss Mr. Scott's complaint for failure to appear at the prehearing conference. The Commission will not dismiss the complaint without giving Mr. Scott an opportunity to explain why he did not attend the prehearing conference. Therefore, Mr. Scott shall file a pleading

showing cause why his complaint should not be dismissed for failure appear by telephone at the prehearing conference.

THE COMMISSION ORDERS THAT:

1. Claude Scott shall file a pleading no later than April 20, 2020, showing cause why his complaint against Missouri American Water Company should not be dismissed.
2. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 10th day of April, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 10th day of April 2020.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 10, 2020

File/Case No. WC-2020-0194

**Missouri Public Service
Commission**

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Claude Scott

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**Missouri-American Water
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**Missouri-American Water
Company**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.