

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held by telephone/internet  
audio conference on the 15th day of  
April, 2020.

In the Matter of Union Electric Company     )  
d/b/a Ameren Missouri for a Variance from     )  
Portions of Its Keeping Current Tariffs        )

**File No. EE-2020-0314**

**ORDER APPROVING VARIANCE**

Issue Date: April 15, 2020

Effective Date: April 25, 2020

On April 3, 2020, in response to the national COVID-19 emergency, Union Electric Company d/b/a Ameren Missouri (Ameren Missouri) asked for a variance from its Keeping Current Low-Income Pilot tariff. Ameren Missouri asks that a provision in the tariff, which limits the missed, late, or partial payments a customer may make and remain in Keeping Current, be waived indefinitely. Such a variance would ease the financial strains on the customers that reductions in hours worked, job and shift losses, sick leave, and other impacts of COVID-19 may cause. Ameren Missouri also asks for a waiver of the Commission's notice rule, 20 CSR 4240-4.017(1)(D), which requires a utility to provide at least 60 days' notice before filing a case at the Commission.

The Staff of the Commission filed a Recommendation on April 7, 2020. Staff recommends that the Commission approve Ameren Missouri's request. No other party responded.

The Commission finds good cause due to the COVID-19 emergency to grant the requested waiver. The Commission further finds good cause to waive its 60-day notice rule. The Commission further finds that this order should be effective in less than 30 days.

Ameren Missouri has committed to providing at least 15 days' notice before reinstating the tariff provisions for which it has requested the variance. The Commission will order Ameren Missouri to provide periodic status reports regarding when it believes it will file that 15-day notice.

**THE COMMISSION ORDERS THAT:**

1. The Commission grants a variance to Union Electric Company, d/b/a Ameren Missouri from the provisions of its tariff entitled Pilots, Variances, and Promotional Practices, D. Keeping Current Low-Income Pilot Program Tariff Sheet Nos. 160.1 and 160.2 that limit the missed, late, or partial payments a customer may make and remain in the Keeping Current program.
2. Commission Rule 20 CSR 4240-4.017(1)(D) is waived.
3. Ameren Missouri shall file status reports every 30 days regarding when it believes it will file its 15-day notice to reinstate the tariff provisions for which the Commission granted Ameren Missouri a variance in ordered paragraph one.
4. This order shall be effective on April 25, 2020.



**BY THE COMMISSION**

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and  
Holsman CC., concur.

Pridgin, Regulatory Law Judge

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 15<sup>th</sup> day of April 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

***April 15, 2020***

**File/Case No. EE-2020-0314**

**Missouri Public Service  
Commission**

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**Union Electric Company**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



***Morris L. Woodruff  
Secretary***

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.