

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Evergy)
Metro, Inc. d/b/a Evergy Missouri Metro and)
Evergy Missouri West, Inc. d/b/a Evergy)
Missouri West for Approval of COVID-19)
Related Customer Programs and Motion for)
Expedited Treatment)

File No. EO-2020-0383

ORDER DIRECTING EXPEDITED FILING

Issue Date: May 26, 2020

Effective Date: May 26, 2020

On May 22, 2020,¹ Evergy Metro, Inc. d/b/a Evergy Missouri Metro and Evergy Missouri West, Inc. d/b/a Evergy Missouri West (collectively, the Company) filed an Application for Approval of COVID-19 Related Programs and a Motion for Expedited Treatment. The Company wishes to implement certain COVID-19 relief programs effective on June 1. The programs address disconnection for non-payment of arrearages, the application of late fees, offers of extended payment plans, and forgiveness of arrearages. The Company acknowledges the proposed programs implicate preferential treatment issues per Section 393.130.3, RSMo. The Commission will order the Commission Staff to file a recommendation. The Commission will also set a deadline for any party so wishing to file objections or comments.

THE COMMISSION ORDERS THAT:

1. No later than 8:30 a.m., on May 27, 2020, the Commission shall file a recommendation concerning Evergy's Application for Approval of COVID-19 Customer Programs and Motion for Expedited Treatment (Application).

¹ All date references will be to 2020 unless otherwise indicated.

2. Any other party who wishes to file objections or comments to Evergy's Application shall do so no later than 9 a.m. on May 27, 2020.

3. This Order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
By delegation of authority pursuant
To Section 388.240, RSMo 2016.

Dated at Jefferson City, Missouri,
On the 26th day of May, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 26th day of May 2020.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

May 26, 2020

File/Case No. EO-2020-0383

**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.