

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Jennifer)
Dutcher for Change of Electric Supplier to)
Platte-Clay Electric Cooperative, Inc. from) File No. EO-2022-0320
Evergy Missouri, Inc. d/b/a Evergy Missouri)
West)

**EVERGY MISSOURI WEST’S RESPONSE
TO APPLICATION TO CHANGE ELECTRICAL SUPPLIER**

COMES NOW, Evergy Missouri West, Inc. d/b/a Evergy Missouri West (“Evergy Missouri West” or the “Company”) and hereby submits its *Response to Application to Change Electrical Supplier* (“Response”) pursuant to the Missouri Public Service Commission’s (“Commission”) *Order Directing Notice, Adding Parties, and Directing Responses to Application* (“Order”) issued on May 19, 2022¹ and, in support thereof, state as follows:

1. On May 18, 2022, Jennifer Dutcher (“Ms. Dutcher” or “Customer”) filed an *Application for Change of Electric Service Provider* (“Application”) with the Commission, requesting a change from Evergy Missouri West to Platte-Clay Electric Cooperative (“Platte-Clay”) for 13400 N. Congress Ave., Kansas City, MO 64163 (the “Property”).

2. Evergy has observed that this Customer location is within the city limits of Kansas City, Missouri. As it is the Company’s understanding that Platte-Clay is not franchised to operate within the City, this would restrict the Platte-Clay’s ability to serve

¹ Pursuant to the extension granted by the Commission’s *Order Granting an Extension of Time* issued June 22, 2022.

this customer.” Evergy believes it has the right to serve the Customer pursuant to section 393.106 RSMo.

3. Evergy has taken steps to clearly identify the Customer and is taking steps to identify any other similarly situated customers to allow identification when making contact with the customer call center, particularly when reporting outages at the customer location.

4. The Company believes it has corrected the outage response issue described in the Application. The Customer’s facilities have been loaded into Evergy’s Network Management System and any reported outages in the future will be presented to the dispatcher and processed accordingly.

WHEREFORE, the Company submits its response to the *Order* and *Application*.

Respectfully submitted,

/s/ Roger W. Steiner

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CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been hand-delivered, emailed or mailed, postage prepaid, to the Staff of the Commission and to the Office of the Public Counsel this 28th day of June 2022.

/s/ Roger W. Steiner

Attorney for Evergy Missouri West