

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In The Matter of the Application of
Good Methods Global Inc. d/b/a CareStack
to Provide Interconnected Voice over
Internet Protocol Services

File No. DA-2025-0321

STAFF NOTICE

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), through the undersigned counsel, and hereby respectfully submits this *Staff Notice*.

1. On May 29, 2025, Good Methods Global Inc. d/b/a CareStack (“Good Methods Global Inc.”) filed an application seeking authorization for Registration to Provide Internet Telecommunications Service.

2. Rule 20 CSR 4240-28.011 requires an applicant to specify the service area.

Rule 20 CSR 4240-28.011(1)(A) states:

(A) Authorization is limited to the service area specified by the company's initial application; however, a company's service area can later be altered by submitting a Notice of Change form.

3. Rule 20 CSR 4240-2.060(1)(B) provides that all applications filed by a Missouri corporation must include a Certificate of Good Standing from the secretary of state.

4. Rule 20 CSR 4240-2.060(1)(E) adds that if an applicant does business under a fictitious name, the applicant must provide a copy of the registration of the fictitious name with the secretary of state.

5. Good Methods Global Inc. failed to specify the service area in its application and failed to include a Certificate of Good Standing from the Missouri Secretary of State and a copy of the registration of the fictitious name with the Missouri Secretary of State.

6. Staff has reached out to Good Methods Global Inc. alerting it of the deficiencies in its filing and requested that it file a revised application with specified service area, provide a copy of the Applicant's Certificate of Good Standing from the Missouri Secretary of State's Office, and provide a copy of registration of the Fictitious name with the Missouri Secretary of State's Office. However, as of the date of this filing, the company has not submitted a revised application with the Commission. Staff requests that the Commission order Good Methods Global Inc. to correct the deficiencies with its filing.

WHEREFORE, Staff respectfully submits this *Staff Notice* and requests the Commission direct Good Methods Global Inc. to submit a revised application; and grant such other and further relief as it finds just in the circumstances.

Respectfully submitted,

/s/ Mark Johnson

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 16th day of June, 2025, to all counsel of record.

/s/ Mark Johnson