

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Michael Perkins,)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2025-0308</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	
)	

ORDER GRANTING REQUEST FOR MEDIATION AND SUSPENDING SCHEDULE

Issue Date: June 18, 2025

Effective Date: June 18, 2025

On May 5, 2025,¹ Mr. Michael Perkins filed a complaint with the Missouri Public Service Commission against Missouri-American Water Company (Missouri-American). The Commission directed a response from Missouri-American regarding the complaint, and ordered the Staff of the Commission (Staff) to file a report.

On June 5, Missouri-American filed *Missouri-American Water Company's Request for Mediation in Lieu of Filing an Answer*. On June 17, Mr. Perkins filed his acceptance of the request for mediation. As the parties agree in seeking mediation, the Commission will grant the request for mediation.

As Commission Rule 20 CSR 4240-2.125(2)(C) suspends all time limitations during the mediation process, the deadlines imposed are tolled pending mediation. Specifically, the timelines ordered for the filing of Missouri-American's answer to the

¹ All dates refer to 2025 unless otherwise indicated.

underlying complaint and Staff's filing of its report are both suspended during the mediation process.

The Commission hereby appoints Ron Pridgin, Deputy Chief Regulatory Law Judge, as Mediator.

THE COMMISSION ORDERS THAT:

1. Missouri-American's request for mediation is granted.
2. The deadlines included in the Commission's *Order Giving Notice of Complaint and Directing Response* are suspended pending mediation.
3. Ron Pridgin, Deputy Chief Regulatory Law Judge, is appointed Mediator.
4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 18th day of June, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 18th day of June 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

June 18, 2025

File/Case No. WC-2025-0308

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.