

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of a Working Case to Consider a  
Proposed Residential Customer Disconnection  
Data Reporting Rule

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**File No. AW-2020-0148**

## ORDER DIRECTING STATUS REPORT

Issue Date: May 29, 2020

Effective Date: May 29, 2020

The Commission opened this working case at the request of the Office of Public Counsel to consider a rule regarding the reporting of residential customer disconnection data. The Commission initially scheduled a workshop meeting to be held on March 30, 2020, to discuss such a rule. That meeting was indefinitely postponed due to the COVID 19 pandemic. Public Counsel and the Commission's Staff filed a status report on May 29, indicating they tentatively plan to hold an in-person workshop on September 1, 2020, at the Commission's office in Jefferson City. Staff has reserved Room 450 (Ballroom) for that purpose. Public Counsel and Staff ask that they be directed to file a further status report by August 14, 2020, to address the feasibility of holding the workshop on September 1. The Commission will do so.

### THE COMMISSION ORDERS THAT:

1. The Commission's Staff and Public Counsel shall file a joint status report no later than August 14, 2020, to address the feasibility of holding a workshop meeting on September 1, 2020.

2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 29<sup>th</sup> day of May, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 29<sup>th</sup> day of May 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**May 29, 2020**

**File/Case No. AW-2020-0148**

**Missouri Public Service  
Commission**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.