

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Barbara Edwards,

Complainant

V.

Evergy Missouri West, Inc.
d/b/a Evergy Missouri West,

Respondent

File No. EC-2020-0252

NOTICE OF DESIGNATION AS SMALL FORMAL COMPLAINT AND EXTENSION FOR GOOD CAUSE

Issue Date: June 8, 2020

On February 24, 2020, Barbara Edwards filed a complaint with the Commission against Evergy Missouri West, Inc. d/b/a Evergy Missouri West.¹ Staff's report, filed on April 27, 2020, indicates that billing amounts and fees at issue in this matter concern less than \$3,000. Because the complaint involves less than \$3,000, this matter will be designated a small formal complaint under Commission Rule 20 CSR 4240-2.070(15).

A prehearing conference was held in this case on May 19, 2020. In the parties' joint proposed procedural schedule, the parties request an in-person hearing in July 2020. With COVID-19 restrictions in mind, the parties request that any hearing date be postponed until an in-person hearing can be conducted.

Commission Rule 20 CSR 4240-2.070(15)(G) provides that a recommended report and order be issued within 100 days after the filing of a complaint in a small formal

¹ This case was originally captioned as a complaint against Evergy Missouri Metro, Inc. However, Evergy's answer, filed on March 26, 2020, and Staff's report, filed on April 27, 2020, indicate Ms. Edwards is a customer of Evergy Missouri West, Inc.

complaint case. This 100-day period can be extended upon a finding of good cause by the regulatory law judge assigned to the case.

Good cause exists to extend the time period allowed to resolve this matter. Although Evergy filed a timely answer and Staff conducted its investigation in a prompt manner, adequate time does not exist to provide the parties a reasonable opportunity for a fair hearing before the 100-day deadline, which expired on June 3, 2020. Therefore, the time period allowed to resolve this case is extended for good cause.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 8th day of June, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 8th day of June 2020.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

June 8, 2020

File/Case No. EC-2020-0252

**Missouri Public Service
Commission**

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Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.