

Linked Comments

GR-2025-0107

| Comment No. | Date Filed | Comments |
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| P202500886 | 10/25/2024 11:50 AM | Consumer is opposed to Spire procedures for inspecting gas meters. He set up an inspection but was unable to make the appointment. When he called to change the inspection, the company was inflexible, claiming the inspection was overdue. As a result, the consumer had to take off a day of work to allow access to his meter or face disconnection, including a new appointment and charge to reconnect service. |
| P202500901 | 10/29/2024 11:37 AM | "I am emailing to update you on this situation involving Spire. A couple of weeks ago, Spire sent someone to my home to disconnect my gas service. I called Spire as they had known for the last six months that this was in the process of being resolved and, until such time, I was paying my bill except for \$100 that I believe was overcharged. I finally reached a supervisor who was willing to look at the numbers and they confirmed that Spire had in fact overcharged me. When Spire changed my meter in January of this year, they entered the last meter read wrong.* See attached for full comment |
| P202500930 | 11/8/2024 11:05 AM | "Spire is scheduled to be at my home, 6601 Waterman Avenue, 63130, to do a safety inspection of their meter. I appreciate they will be doing this. However, the "Window for Service" they gave me is "7:30 AM till 4:30 PM." This is beyond unreasonable as I, and I'm sure most of their customers, cannot stay at home all day waiting for this kind of service." *See attached for full comment. |
| P202501005 | 11/20/2024 2:17 PM | Dear Sir or Madam: I do not understand why dealing with you organization is like pulling teeth from a Hippo..." * Please attached for full comment. |
| P202501237 | 12/24/2024 9:39 AM | I am writing to vehemently oppose Spire's rate increases. The People are FED up with being strangled by rising costs, when too many are already struggling to meet their basic needs! With all due respect, the Mo Public Service Commission, needs to stop allowing these monopolies from putting Profits over Customers! (See attached pdf) |
| P202501265 | 12/31/2024 10:03 AM | I Strongly oppose. Spire is not doing a good enough job to justify a pay increase or a rate increase. I also should not be charged to opt out of smart meters. 25% of the population is electromagnetically sensitive, these smart meters emit harmful radiation. They affect our health, safety and welfare in a negative way. |
| P202501300 | 1/7/2025 12:20 PM | "https://missouriindependent.com/2025/01/06/missouri-bills-would-let-utilities-use-projections-to-set-rates-may-increase-prices/ What the heck are you guys doing. This is a Spire scam under your noses! |
| P202501662 | 1/29/2025 12:22 PM | "The additional charges on my bill are ridiculous. The additional charges are more than my actual gas usage.. \$82.51 in charges/fess and \$71.90 in gas usage! I am a senior citizen on a fixed income and this is really hard to keep up with. Please eliminate some of these fees." |
| P202501813 | 3/6/2025 9:46 AM | Spire charges outrageous fees. They also want to charge \$30 fee for not wanting a smart meter. This should be illegal. |
| P202501879 | 3/11/2025 4:08 PM | The customer called and stated that they had gotten two late fees. They most recently received the bill on February 20th, and it was due on the 24th. Spire confirmed that the mail is running late. They said they could do it online or over the phone. They are dyslexic. They were able to get the late fees waived, but not for the next one. |
| P202502011 | 3/21/2025 2:38 PM | "The Spire utility company have been over charging their customers for the use of a natural resource and abused the power they have over their customers. We are being charged \$20.00 just for being a paying customer, treated us as a entity with shares/ownership/partnership because we became responsible for a purchase/change that was made within the company without notification nor vote from their "customers". ""See attached for full comment. |
| P202502068 | 3/27/2025 11:59 AM | "I am a Spire customer who needs help with my outrageous bill in which Spire is charging me double just for delivering the gas to the unit. Moreover, they stated that this is smth that is regulated by your body which is allowing them to rip me off. I am being charged double the charge for delivery plus other charges, taxes, pipeline upgrades, WNAR and the actual gas. These charges are bogus and made to take advantage of the general population and require the state to help me and stop this extortion. If the public service commission has approved these outrageous fees then they should never represent us the people or any consumer and should all be expelled from this disgraceful institution. " |
| P202502151 | 4/12/2025 8:22 PM | I am writing to express my strong opposition to Spire Missouri's proposed rate increase in case File No. GR-2025-0107. As a resident of MO, I am deeply concerned about the financial burden this increase would place on consumers, especially during these challenging economic times. Many Missourians are already struggling with the rising costs of living, including housing, groceries, and healthcare. The proposed rate increase would exacerbate these financial pressures, particularly for households already burdened by high utility bills.The increase, which may seem modest, can be significant for those already facing financial hardship. Given these concerns, I urge the MPSC to consider the financial well-being of MO residents. Thank you. |
| P202502160 | 4/14/2025 8:20 AM | I am a current Spire customer, I am opposed to the rate increase GR-2025-0107. |

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| P202502161 | 4/14/2025 8:27 AM | I would like to urge you to reconsider the significant increase that is being proposed. An increase of 14% - 15% is well outside the range of what most households are able to afford today. This is well beyond the current inflation rate, as very far above the salary increase that most local customers have received. We are a household of first responders, and our annual increases, if any, are never above 3%. (See attached PDF) |
| P202502163 | 4/14/2025 8:40 AM | I'm responding to the rate increase proposal for Spire as I'm unsure I'll be able to attend a public hearing. Based on my research, Spire reported net income of ~\$236M in fiscal 2024. This reflects an increase over fiscal 2023 of \$34M. The requested increase would seem to double their net income to almost \$500M, all other variables held equal. Given Spire's strong financial position, a rate increase does not seem justified. The citizens of Missouri should not be charged to increase shareholder profits. I'm not in favor of a rate increase and am curious why the state would allow this increase. |
| P202502165 | 4/14/2025 8:43 AM | Dear Public Counsel, This is too much of an increase for homeowners. Please stay within normal wage increases of no more than 4 to 5%. Everyone knows how much prices have gone up and wages have not kept up. It's irresponsible for Spire to request such a large increase. Furthermore, geopolitical reasons have already pushed winter gas prices to new highs. (See attached PDF) |
| P202502167 | 4/14/2025 8:46 AM | I am submitting this communication to voice my non support of the proposed increase by spire. I've grown weary of all the companies wanting to continue to take money from the consumer as opposed to increased fiscal responsibility. I am sure there's areas within the company that could stand some belt tightening. You can't continually just keep taking. People like me that are retired and on a fixed income cannot continue to bear all this burden. |
| P202502168 | 4/14/2025 8:49 AM | To Whom It May Concern, I am writing to express my deep concern and frustration regarding the announced 15% increase in gas rates. As a resident and consumer, I find this sudden and significant increase extremely unfair, especially in the current economic climate. (see attached PDF) |
| P202502169 | 4/14/2025 8:59 AM | To Whom This May Concern: I am offended that Spire is requesting a increase of 14%. These types of requests need to stop and they need to learn about sticking to a budget. They can not always expect the public to bail them out by always increasing our bills. The citizen's can not constantly approve an increase. I worked for over 45 years and did with very minimum to no raises each year. I suggest they look within their organization to find ways to save money to do the things that they need to do. Thank you for listening. |
| P202502173 | 4/14/2025 10:20 AM | Please let the records show that both my wife & I are against the proposed increase by Spire. This 15% increase by this fall is outrageous. We are both retired seniors living on a tight fixed income. We use less gas than ever before in our lives, but pay more more for gas than we ever did in our lives. |
| P202502175 | 4/14/2025 10:23 AM | Please let the records show that both my wife & I are against the proposed increase by Spire. This 15% increase by this fall is outrageous. We are both retired seniors living on a tight fixed income. We use less gas than ever before in our lives, but pay more more for gas than we ever did in our lives. Our vote is NO Spire increases please! |
| P202502189 | 4/14/2025 11:33 AM | My wife and I received a letter over the weekend discussing the proposed 15% increase Spire is requesting for their services this fall. We are retired and on a fixed income. We have not budgeted for "crazy" high increases like these. While we understand their need to recover infrastructure investments, inflationary costs, increased cost of service and weather impacts, we cannot afford to "bleed out" these kinds of increases. With things continuing to increase, we ask that you do not grant these wishes and keep the price increase at or below the going rate of inflation. Thank you |
| P202502191 | 4/14/2025 11:36 AM | I've recently moved to the downtown area of Saint Charles in the Hidden Oaks subdivision. I'm curious what "infrastructure improvements" Spire has identified that they need additional funding for. They've recently been blocking off areas near the entrance to our neighborhood to do some sort of maintenance or replacement of lines, and they've just been crudely filling in the previously cement sidewalks they dig up with asphalt and spilling it everywhere. It looks atrocious and it's already falling apart. I've seen many other spots around saint Charles this is happening and if they can't put it back to at least the condition they found it in, frankly they can't afford to make the repairs. (See attached PDF) |
| P202502192 | 4/14/2025 11:38 AM | I reside in Arnold, MO I've received notice Spire Missouri has filed for a rate increase request of 14 % As you're aware this rate increase follows on the heels of Ameren Missouri requesting a rate hike increase of 15.7 %. Collectively the average resident would realize an increase of over \$30.00 per month. In the big scheme of things \$30.00 per month seems like a manageable dollar amount, however for many it is a lot. Spire revenue increased 13% in 2024 with a revenue of 110.5 million Ameren revenue increased 4.9% in 2024 with revenue of 7.62 billion It is my hope your commissions will deny both utilities requests.I feel they are doing OK.. |
| P202502195 | 4/14/2025 12:02 PM | Opposes rate increase. Rates are already high enough. Would like the PSC to deny Spire's request. |
| P202502196 | 4/14/2025 12:08 PM | "I think this is a bad time for the company to be asking for an increase due to the economic climate. I have been in this area for 16 years and I don't see that they've done any infrastructure in this area so for them to put those costs on the backs of all customers; I am not for that. I am retired and on a fixed income." |
| P202502198 | 4/14/2025 12:25 PM | I completely disagree with a higher rate for my gas bill. PEAK TIME SPIRE already collects a lot more money from Peak Time. 5 AM to 9 AM and 5 PM to 9 PM. Off-peak hours are from 9 AM to 5 PM and 9 PM to 5 AM. GROCERIES If my paycheck jumps from \$12/ hr to \$15/ hr, due to inflation, that's only really \$30 extra per 10 hours. However, food prices are \$2 more. That's an extra \$20 per 10 items or \$40 per 20 items, etc.. (See attached PDF) |
| P202502199 | 4/14/2025 2:07 PM | "I don't understand these catastrophic increases. How can they justify them? Maybe don't take so much of a bonst" |

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| P202502200 | 4/14/2025 2:11 PM | "I am retired and on social security. I only received a 2% increase in my social security. Now Spire wanting 14-15%?! All of these increases are criminal! Spire had a revenue of \$2.5 Billion last year 2024. I might have to file a lawsuit." |
| P202502201 | 4/14/2025 2:14 PM | "I hope they make accommodations for seniors especially ones that are handicap. I am on a VERY fixed income. This will too much for the people. Many of us are already concerned about having to give up food or turning the heat on." |
| P202502203 | 4/14/2025 2:21 PM | " I do not want this increase. \$14/month is a biggy especially when you're on social security and a fixed income. " |
| P202502206 | 4/14/2025 2:32 PM | *See attached for full comment |
| P202502211 | 4/14/2025 2:41 PM | "Good morning! As a senior citizen the proposed increase is not something we can easily manage. The \$14 increase may not seem much to some but that's a lot to our older citizens. Can't they do better with money management? Thanks " |
| P202502212 | 4/14/2025 2:47 PM | "I am a disabled combat veteran and on SSI and if things keep going up, I will have to sell my house. I am very frustrated how everything is going up. I have lived in my house for so long and now may lose my house. I fought for our country and this is not right. |
| P202502213 | 4/14/2025 2:50 PM | "All of these increases are going to kill of the senior citizens. They are going to have to choose between meds, food, utilities, etc. This is getting out of hand. 14-15% increase?! I received \$33 increase in my social security but did I see it? No with everything else increasing! When are they going to open their eyes?" |
| P202502214 | 4/14/2025 2:51 PM | Hello, Id like to voice my opinion on this increase. If there are already funds being collected under the Infrastructure System Replacement Surcharge (ISRS) the amount needed is already being funded. We should not have to pay more for something that is already planned and in the budget. I disagree with this increase. Funds should be allocated where they were intended to go in the first place. Its not our responsibility to pay more when we have already paid into this. Thanks, Heather |
| P202502215 | 4/14/2025 2:53 PM | "\$14/mo is too much. I am barely making it as it is! Spire has ZERO ways of helping people that are struggling. I would like to rip them a new one and I will do whatever it takes to make them stop" |
| P202502220 | 4/14/2025 3:06 PM | This proposed increase of approximately 15% is well above the inflation rate. Please examine the Spire administrative and executive salaries (and bonuses) and ensure that those are reasonable. |
| P202502221 | 4/14/2025 3:08 PM | Please tell us how handing over every rate increase requested by utility companies, who routinely make millions in profits. The PUBLIC gets no choice to buy electricity or gas from those who hold these monopolies. People are struggling as groceries are sky high, etc. So jacking up utility prices makes sense to the so-called PSC?! |
| P202502223 | 4/14/2025 3:14 PM | I would like to urge you to reconsider the significant increase that is being proposed. An increase of 14% - 15% is well outside the range of what most households are able to afford today. This is well beyond the current inflation rate, as very far above the salary increase that most local customers have received. We are a household of first responders, and our annual increases, if any, are never above 3%. To increase utilities by multiples of what most of us receive, not only puts our household at a disadvantage, it also ignores any accountability on the part of the utility to challenge their budgets as consumers are forced to do. **see attached for full comments |
| P202502224 | 4/14/2025 3:17 PM | So Ameren is begging for more money, and now Spire is. Must be nice to push the rate increases on the public rather than having the CEO and the other executives of these money-hungry companies take a pay cut. Spires' CEO earns \$5 million dollars a year. Privilege at its best. Public hearings are just a formality, and the rate increases will just be pushed through. It is a really sad world we live in..... |
| P202502225 | 4/14/2025 3:20 PM | "The last thing we need now is an average \$15 a month increase when we have a rogue insane federal government running over middle class Americans. The Missouri government is no better. Soon everything will cost more and taxes will increase to accommodate billionaires in need. No to Spire increases." |
| P202502226 | 4/14/2025 3:22 PM | "Please NO. Spire just had an increase. Old people like me are going to have to choose between food and meds. I don't think they need another increase since they just got a huge one." |
| P202502227 | 4/14/2025 3:25 PM | "I have received the notice of the proposed rate increase Spire is requesting. I understand that Spire must increase rates \$236 million in order to stuff the pockets of their CEO and top executives. They must really work hard to deserve a 14% increase. I wonder how many of their customers have received a 14% increase to their salary. I can tell you that all the other senior citizens on Social Security like myself never get an increase like that. If this increase is approved I can guarantee you that there will be an older senior citizen who will either turn their furnace down real low or don't eat properly or can't afford their medicine just to pay the gas bill. *See attached for full comment. |
| P202502228 | 4/14/2025 3:26 PM | I received a notice from Spire stating they are requesting a rate increase. As a senior citizen and disabled veteran on a fixed budget this increase will put a burden on me. What is Missouri doing to help people like me? |
| P202502229 | 4/14/2025 3:27 PM | I object to the approval of this increase for two reasons: 1. There is no explanation of any need for an increase other than the desire for more funds. 2. Given the current financial instability of our country and possible effect upon citizens, any increase in the cost of living should not be possible at present. |
| P202502230 | 4/14/2025 3:28 PM | *See attached for full comment |

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| P202502234 | 4/14/2025 4:09 PM | *See attached for comment. |
| P202502237 | 4/14/2025 4:40 PM | I am on SSI and I cannot afford any increase. I've only been in their service territory for 2 years and have nothing good to say about their service. These industries need to take the elderly customers into consideration." |
| P202502238 | 4/14/2025 7:58 PM | The customer, who is on a fixed income, pays \$76 monthly. If his bill exceeds \$100, he won't be able to afford it, as he only has about \$150 left for groceries after covering other expenses. |
| P202502241 | 4/15/2025 8:01 AM | "I oppose this increase. Senior citizens on a fixed income cannot afford this increase. This will make me have to give up a medication to afford my utility bill. " |
| P202502245 | 4/15/2025 8:24 AM | Do not approve this increase. I am not for it at all. |
| P202502247 | 4/15/2025 8:32 AM | "This increase couldn't be happening at a worst time, especially for seniors. I got a very small increase in my social security and my Medicare also went up. We've been losing ground for the last couple years and it's just getting worse. I can't handle an increase." |
| P202502249 | 4/15/2025 8:38 AM | " I am 77years old and can't afford any increases. I need knee surgery. After paying bills I am only left with \$250/mo to live on out of my social security. They are always bragging on TV about how much they make and I'm going to have to give up food or meds." |
| P202502251 | 4/15/2025 8:49 AM | I am appalled at Spire's request for another rate increase for infrastructure upgrades.Why is it the consumers who always must flip the bill and not those profiting off of us such as Spire itself or it's stockholders?! I'm on SSI and currently on a budget plan with Spire.Last year my budget billing went from 45\$ a month to 65\$ a month,nearly a 50% increase! What have they been doing with the money from last year's increases? More greed from a multi billion dollar industry,when will it stop?! Please don't allow them to do this,don't they think there are enough poor people and seniors struggling to get by AND trying to stay warm through the winter months already? When is enough enough? |
| P202502252 | 4/15/2025 8:51 AM | The last thing we need now is an average \$15 a month increase when we have a rogue insane federal government running over middle class Americans. The Missouri government is no better. Soon everything will cost more and taxes will increase to accommodate billionaires in need. No to Spire increases. |
| P202502253 | 4/15/2025 8:54 AM | "We just went through a rate in crease and my average bill went up on average \$30 a month from 2023 to 2024. I am sure it is easy to show they need it, but do they really? Unless they show a lot of cost savings and reduce waist to improve their financial situation they can't prove it. It's Time they have to really show what they are doing to reduce cost before they should get an increase. I had to cut expenses in 2025 to pay my increase in all utilities and taxes to afford the utility companies increase, they should to. My opinion is that the MO Public Service Commission should decline their increase. |
| P202502254 | 4/15/2025 8:55 AM | I am writing as a concerned Missouri resident and Spire customer to express my strong opposition to Spire Missouri's proposed natural gas rate increase currently under consideration by the Missouri Public Service Commission. *See attached for full comments |
| P202502255 | 4/15/2025 8:57 AM | I am writing to urge your office to stand firmly against Spire Missouri's proposed natural gas rate increase currently under review by the Missouri Public Service Commission. *See attached for full comments |
| P202502256 | 4/15/2025 9:00 AM | "I am against the Spire rate increase at this time. While everything else cost wise is skyrocketing making it extra difficult to survive monthly bills Please don't let them increase more now. Please let the world calm down & adjust to the new administration tariffs that may or may not benefit the American people. Please don't let them jump on the "screw the customers, cause they want big pay raises" theory. Please wait at least a year & see if our economy is better!" |
| P202502257 | 4/15/2025 9:01 AM | This simple .35 to .54 per 1000 kw doesn't say anything. The percentage increase is what determines an actual cost. Who uses just 1000 kw? Last I knew of, Spire was requesting a rate increase of 14% then jumped it up to 30%. With a common summer or winter usage charge of \$250 to \$400 the rate would be \$325 to \$520. I am just using simple math and a 30% increase. I see misleading information in the equations used. |
| P202502258 | 4/15/2025 9:04 AM | I am writing with regards to GR-2025-0107 Spire's proposed rate increase targeted for autumn 2025. I am a St Louis resident and customer of spire for more than 5 years. *See attached for full comments |
| P202502262 | 4/15/2025 9:18 AM | How in the world are people on social security supposed to pay our bills . The cost of living , groceries etc has gone up drastically. We only received a 2.5 percent increase in social security. Please do not approve this rate increase . We are already making tough choices about health care, groceries medications . Now we get to be cold all winter!?! What a shame . It will be blood on someone's hands when old people start freezing to death . How about a 2.5 percent increase like seniors got ! |
| P202502263 | 4/15/2025 9:23 AM | See attached for Comments |
| P202502264 | 4/15/2025 9:25 AM | As a Missouri resident. I strongly oppose another rate hike. The spire should have use its already large profits to improve their service and other things. |

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| P202502265 | 4/15/2025 9:26 AM | "Is there a rational provided by Spire for raising rates, given the current administration's stated objective to "drill baby drill", increase energy production and reduce energy costs? ...or is the idea that their desired increase in profits is \$290 million 'more' than the expected increase in revenue from the increased production?" |
| P202502266 | 4/15/2025 9:28 AM | See attached for comments |
| P202502267 | 4/15/2025 9:30 AM | I already pay more in what you call delivery charges then I do for gas. I am an older woman on a fixed income how do you expect people my age to continually pay your bogus increases. I find this 14% rate increase ridiculous. You are making it to where just basic household necessities are going to be more than anyone can afford. This is total corporate greed |
| P202502268 | 4/15/2025 9:31 AM | I find this 14% gas rate increase ridiculous. It is corporate green and puts undue hardship on citizens who are already under duress just trying to put food on their table. We already pay a substantial charge in what your company is calling delivery charges and now you want to raise gas rates again. Do you publish the bonuses your CEOs make. Maybe you should take that increase out of their bonus |
| P202502269 | 4/15/2025 9:33 AM | "I am writing to express my strong concern regarding the proposed rate increase by Spire Missouri Inc., Case No. GR-2025-0107. As a residential customer, I find the suggested 14% increase — approximately \$14 more per month — to be excessive, especially given that natural gas rates have already risen significantly in recent years. In fact, over the past five years, natural gas bills for end consumers have nearly doubled. Spire Missouri has already implemented substantial rate increases in 2022 or 2023. Adding another major hike now, during a period of inflation and economic pressure, will place an even greater burden on working families. ...*See Attached for full comment. |
| P202502270 | 4/15/2025 9:33 AM | I don't think Spire should be allowed to pass on operating cost again. These plans should have been included in the last rate hike. These ongoing request for higher pricing can not and should not be passed on to consumers who can not absorb more of their operating expenses. I vote that this proposal be denied |
| P202502271 | 4/15/2025 9:36 AM | My vote is no. Spire has been granted several rate increases since they have taken over. Their customers cannot afford to keep warm based on the gas rates and yet they request another increase. I will be contacting Josh Hawley in reference to this request. |
| P202502272 | 4/15/2025 9:37 AM | "I am writing to strongly oppose Spire Missouri's proposed rate increase under Case No. GR-2025-0107, which seeks to raise residential gas rates by approximately 14% or \$14 per month. This proposal is out of touch with the economic realities that Missourians are facing and reflects a disturbing pattern of utilities placing profit above people."... *Please see attached for full comment. |
| P202502274 | 4/15/2025 9:44 AM | "It is difficult for me to justify a 15% increase in natural gas from Spire when my Social Security cost of living increase in 2026 is anticipated to be around 2.2%! How am I supposed to pay for this unrealistic increase on top of all of the other necessary inflationary items such as food, gasoline and medical care? Please do not allow this increase to be awarded to Spire as you will be a retired citizen yourself someday." |
| P202502277 | 4/15/2025 9:58 AM | "Last year Social Security increased 1.5%. As a social security recipient, we cannot continue to make ends meet with increases such as the 14% Spire is asking. I understand their costs have gone up, however, I seriously doubt their costs have gone up as much as senior citizens cost of living has. I therefore request that this increase NOT be approved. " |
| P202502279 | 4/15/2025 10:02 AM | "I'm writing to submit a comment against the price increase for Spire Missouri Inc. With everything else going up, that's the last thing we all need as consumers. Prices the company have to pay for gas should go down as we tap into our natural resources for gas now that Trump is in office. " |
| P202502281 | 4/15/2025 10:08 AM | hello I just wanted to share how hard it is for seniors who are a FIXED income to keep up with all of these price increases on everything. Please help thanks anne |
| P202502282 | 4/15/2025 10:20 AM | "These companies are already rich; how rich do they need to be? We cannot afford an increase." |
| P202502283 | 4/15/2025 10:20 AM | I just cant afford it !!!! I'm a retired senior on a fixed income and pay \$70 per month for a single person. Seems too high as it is. *See attached for full comments |
| P202502285 | 4/15/2025 10:49 AM | "I am old, have had a stroke and on just \$900/mo social security. Why do you keep doing this? Why can't you say NO? No one gives us a raise. This is going to start effecting my health. Ameren is also raising rates. What about us old people? I only received a small increase in my social security but Spire and Ameren are going to take it plus some. I am totally against this increase." |
| P202502288 | 4/15/2025 10:53 AM | " I am 78yrs old and don't get around very well so I will not be able to attend the meetings. My heat/gas bill triples over the last 2 years. My furnace is the only thing that uses gas. It's getting so bad I don't think I'll be able to afford it. The delivery charge is absolutely ridiculous! Spire doesn't deserve an increase. Older people can't afford another increase." |
| P202502290 | 4/15/2025 10:58 AM | " I am against the increase and hope they do not get it." |

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| P202502292 | 4/15/2025 11:03 AM | "I am appalled at Spire's request for another rate increase for infrastructure upgrades. Why is it the consumers who always must flip the bill and not those profiting off of us such as Spire itself or it's stockholders?! I'm on SSI and currently on a budget plan with Spire. Last year my budget billing went from 45\$ a month to 65\$ a month, nearly a 50% increase! What have they been doing with the money from last year's increases? More greed from a multi billion dollar industry, when will it stop?! Please don't allow them to do this, don't they think there are enough poor people and seniors struggling to get by AND trying to stay warm through the winter months already? When is enough enough?" |
| P202502297 | 4/15/2025 11:46 AM | "It never ends. I don't see any major projects that would warrant an increase. It should not be approved." |
| P202502298 | 4/15/2025 11:57 AM | "I am vehemently against Spire's rate increase! They increased profit 13% last year, use that money instead of continuously increasing rates! Nobody can afford another assault from Spire! NOBODY!! I'm sick of greedy corporations milking the public instead of using their own ghastly over-charged rates already. There has to be an end to the greed." |
| P202502299 | 4/15/2025 11:59 AM | "It is not a good time for an increase. Not with everything being too high already." |
| P202502304 | 4/15/2025 12:14 PM | "I just cant afford it !!!! Im a retired senior on a fixed income and pay \$70 per month for a single person. Seems too high as it is. I dont keep my heat at a high temperature...67° or 68° during coldest times in winter and 66° at night. That is within the suggested temps from the gas company. All 3 utilities want to raise the prices...very bad timing considering the economy. Also, i dont believe we should pay for companies up grades etc. That is part of the expense of being a company. I dont pay for food or gas prior to going to the location to purchase said food or gas. Same applies to utilities. Its bad enough that we pay a significant base price just for having the service and then the cost as read on the meter. NO INCREASE. |
| P202502305 | 4/15/2025 1:08 PM | " I want to vote against this increase. My delivery charge is more than my usage and that's just crazy!" |
| P202502307 | 4/15/2025 1:20 PM | "14% is way too much. I can't do that! NO! I am retired and on a fixed income." |
| P202502308 | 4/15/2025 1:24 PM | I don't think Spire should be allowed to pass on operating cost again. These plans should have been included in the last rate hike. These ongoing request for higher pricing can not and should not be passed on to consumers who can not absorb more of their operating expenses. I vote that this proposal be denied |
| P202502310 | 4/15/2025 1:30 PM | I am writing to both of your offices to ask that you REJECT the rate increase proposed by Spire Energy of Missouri per their letter sent in April 2025. (See attached PDF) |
| P202502311 | 4/15/2025 1:30 PM | "How in the world can they have the audacity to ask for an increase right now?! It's infallible! They don't have to do this now. People can't go to the store and are having to choose between good and meds. They are ridiculous asking for another increase. It's greed! I just don't understand." |
| P202502312 | 4/15/2025 1:33 PM | Please do the right thing and deny a rate increases to all utility companies. According to https://www.snopes.com/news/2022/09/15/us-is-becoming-a-developing-country-on-global-rankings-that-measure-democracy-inequality/ In its global rankings, the United Nations Office of Sustainable Development dropped the U.S. to 41st worldwide, down from its previous ranking of 32nd. Under this methodology – an expansive model of 17 categories, or “goals,” many of them focused on the environment and equity – the U.S. ranks between Cuba and Bulgaria. Both are widely regarded as developing countries. (see attached PDF) |
| P202502314 | 4/15/2025 1:39 PM | As residents of St. Charles County in Missouri, my wife Dee and I have received notice of Spire Missouri's proposed 15% rate increase request, which would be charged beginning in October 2025. We view any increase exceeding the annual increase in the Consumer Price Index to be exorbitant. Costs incurred by Spire for infrastructure investments and to cover the effects of weather and other uncontrollable acts should not be assessed directly upon taxpayers. |
| P202502316 | 4/15/2025 1:52 PM | We are a current SPIRE customer and do not believe the 15% rate increase should be approved. While we understand the costs of doing business have possibly increased but their rates are already exceedingly high! A 15% increase is just too much especially for us on a fixed income. |
| P202502317 | 4/15/2025 1:53 PM | We are a current SPIRE customer and do not believe the 15% rate increase should be approved. While we understand the costs of doing business have possibly increased but their rates are already exceedingly high! A 15% increase is just too much especially for us on a fixed income. |
| P202502318 | 4/15/2025 1:57 PM | Spire is requesting a \$290 million increase - NO Oh, sorry, only \$236 million as they want to recategorize the "temporary" infrastructure system replacement surcharge program (TSRS) into the permanent rate structure. As usual, they trot out the same justifications.(See attached PDF) |
| P202502320 | 4/15/2025 2:07 PM | The rate hike being requested by Spire should be denied. MO residents should not have to finance corporate greed. Spire request rate hikes regularly while the cost of gas decreases year after year. |
| P202502321 | 4/15/2025 2:09 PM | Hello! So Ameren is begging for more money, and now Spire is. Must be nice to push the rate increases on the public rather than having the CEO and the other executives of these money-hungry companies take a pay cut. Spire's CEO earns \$5 million dollars a year. Privilege at its best. Public hearings are just a formality, and the rate increases will just be pushed through. It is a really sad world we live in..... Regards Steven Rettke |

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| P202502322 | 4/15/2025 2:29 PM | No is my answer. You have requested and been provided a rate increase nearly every year while your customers freeze because they can't afford to pay gas bills. I am contacting Josh Hawley about this proposed rate increase. |
| P202502323 | 4/15/2025 2:31 PM | Good Afternoon, We received yet another notice for one of our utility providers proposing to increase our rates. Again, as we do not have a choice in who our utility provider is, we should not be asked to pay for the infrastructure improvements. Since this company is granted a monopoly in our service area with no competition to keep costs down and likely other incentives and protections, they should bear the costs of these improvements. Thank you. |
| P202502325 | 4/15/2025 2:35 PM | "I am asking the Commission not to approve this increase. I am on SSI and only get \$900/month and already cannot afford the gas. This would be impossible for me to pay." |
| P202502326 | 4/15/2025 2:37 PM | I do not think we need additional higher rates. This state raises everything. We are struggling as it is. |
| P202502327 | 4/15/2025 2:55 PM | Why should we be paying for this increase? The price of natural gas has been going down! One month this past winter my bill was \$380 and we are senior citizens and on fixed incomes. I know Spire makes money. So how can they justify these high prices? They got an increase in 2024! It's frustrating that it could go up another 14%. |
| P202502328 | 4/15/2025 3:12 PM | "I oppose this rate increase. Not long ago, they raised the price I pay for natural gas. People on a fixed income are very negatively effected by these rate increases. " |
| P202502329 | 4/15/2025 3:13 PM | "I am on a fixed income so \$14 more a month is too much and I can't afford my gas bills now. I am 87 years old and on a fixed income. This is getting out of hand with how they are raising the rates." |
| P202502330 | 4/15/2025 3:25 PM | No, no, no, no, no, no! They've got too much already. My stuff is too expensive as it is. The PSC never says NO. They have got enough and spend too much. |
| P202502331 | 4/15/2025 3:26 PM | Is Spire aware of the BLS consumer price index? The CPI in Missouri is slightly lower than the national CPI. Spire is seeking an enormous 14%-15% rate increase when the CPI has fluctuated between 4% and 7% for the past several years. Just like Spire, I have infrastructure costs also. I replaced my roof this year. There was no damage or insurance coverage. It was just routine replacement for which I planned and paid out of pocket. Why does Spire want a rate increase of between 375% to 214% of the CPI? Will PSC force Spire to pay for my roof? Is PSC doing its job or are you in the pocket of Spire. Please reject or reduce Spire's request to the annual CPI so you can protect consumers and not corporate buddies! |
| P202502332 | 4/15/2025 3:28 PM | "I am against this increase. Also, the only meeting close to me is in downtown KC during rush hour. why can't there be a meeting out in eastern Jackson County?" |
| P202502333 | 4/15/2025 3:36 PM | "I am against this increase. Everything keeps going up except my income. I work 2 jobs and I am a single mom of 2. We are barely floating by. I can't afford food. This has to STOP! |
| P202502334 | 4/15/2025 3:39 PM | I am concerned about the impact of the proposed rate hike on seniors living on a fixed income (such as my parents-in-law). If there was a way to mitigate that impact, it would be much appreciated. As a non-senior myself, I would be willing to take on the some of the extra responsibility in my bill. |
| P202502336 | 4/15/2025 4:11 PM | As a single senior citizen on a fixed income, and given the way our economy is tanking, I can't imagine adding any new charges to my monthly bills. I am hopeful that you consider some relief for senior citizens on fixed incomes in your new rate structures. Thank you for your consideration. Sincerely, Kathleen Lee |
| P202502337 | 4/15/2025 4:26 PM | I urge the Commission to decline the requested rate increase from Spire Missouri Inc. We already pay a high enough rate as it is. The Infrastructure System Replacement Surcharge is just a fancy term for an additional bogus charge to the bill that we are paying now. And Spire wants more. It's ridiculous. My winter gas bill is by far the highest utility bill I pay and if we have a harsh winter, it will be even more. I seriously doubt that the additional \$14.00 per month is accurate. It will probably be much higher. The price of everything has gone up; my Jackson County property and real estate taxes have gone up; inflation is up, but my income is the same. Tell Spire NO! |
| P202502338 | 4/15/2025 4:42 PM | Hello- My comment/question regarding the Spire proposed rate increase is: is the CEO and higher executives of Spire profiting from this increase or will it be a net zero, meaning the increase meets the demand of the labor involved. Utility companies shouldn't profit off of consumers. |
| P202502339 | 4/15/2025 4:45 PM | Spire Missouri wants to increase consumer rates by 14%. As a publicly traded utility, I would suggest that Spire lower the amount of dividends it pays out to its investors instead of bilking the consumer to create the \$236M it seeks. This is a common sense way to control costs and keep rates manageable for consumers. Please add my comments to the official record for this case. Thanks, |
| P202502340 | 4/15/2025 5:00 PM | To the Missouri Public Service Commission: I am an AP Microeconomics teacher in St. Louis, and I am a customer of Spire. I am unable to attend one of the public hearings, but I here offer my comments to the PSC: When I teach students about utilities, I explain that natural monopolies such as Spire are often price-regulated so as to maximize social welfare while preserving the ability of the firm to earn a normal economic profit. In the absence of such price regulation, these sorts of monopolies--again, Spire-- take advantage of their market power to raise rates beyond what is efficient so as to return value to shareholders. However, society is as a whole worse off when we allow this. (See attached PDF) |
| P202502341 | 4/15/2025 7:38 PM | The average person is suffering increased housing and food and property tax rates. We cannot take increased gas rates as well. You are supposed to represent us and serve us, not big corporations. Spire had \$81.3 million in income this first fiscal quarter of 2025. They do not need more money; meanwhile, the people you represent cannot afford these increases. Do not approve the increased rate. |

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| P202502342 | 4/15/2025 10:37 PM | I am attaching my comments opposing the rate increase in the attached word document. |
| P202502343 | 4/16/2025 7:31 AM | Can we please not allow Spire to increase rates? Missourians can't get ahead. We get a 2% raise, then utilities go up 7x what our raise was. I feel like Evergy was approved twice in 2 years to increase rates. This is getting out of hand. These companies make millions as it is. They're not going to hurt. |
| P202502344 | 4/16/2025 7:33 AM | I got a notice in the mail about the proposed rate increase. It was addressed from Spire and everything about it made it appear like it was junk mail. Based on that, I don't trust them. There would be a huge benefit from having their customers not informed, which would be easy to accomplish by making sure the customer thinks they're getting junk mail. Please factor that into your decision-making. Thank you. |
| P202502345 | 4/16/2025 7:38 AM | To whom it may concern, I received notice today from Spire concerning a rate increase. I am unfortunately a customer of Spire and I cannot support a rate increase. My wife and I are of limited funds and any further increase in energy costs will be extremely detrimental to our wellbeing. Please, please consider not approving any rate increases at this time. Regards, |
| P202502346 | 4/16/2025 7:44 AM | To the MO PSC and OPC: The natural gas prices are already a huge burden stressing our budgets. I don't think a lot of us consumers can handle an increase for a long, long time. We have already taken huge budget hits in recent years. Just say "NO!" |
| P202502347 | 4/16/2025 7:47 AM | I am writing in regard to the proposed increase by Spire Gas. We do not have options when it comes to gas service in the Kansas City area. We have to have Spire. A bit of a monopoly. They are requesting a rate increase at a time when our economy and families are struggling to even meet the most basic of needs. \$14 additional cost per month is a lot of money to many families. Is it really necessary at this time? Perhaps one might look at the revenues of Spire. They are profitable. Do they need to be more profitable at the expense of their customers? (see attached PDF) |
| P202502348 | 4/16/2025 7:51 AM | I don't have any questions, but would like the decision-makers to consider our current administration's actions related to tariffs, lost jobs, and how that has or will result in higher prices for consumers on most of our basic needs. Groceries and fuel are already entirely too high. We should not be buying eggs from Aldi at \$4.79 per dozen or Hy-Vee/Price Chopper at \$8.00 to \$11.00 per dozen. We should not be making life's decisions at the fuel pump (do I get gas or pick-up my pharmacy?). (See attached PDF) |
| P202502349 | 4/16/2025 7:54 AM | I'm in receipt of the notification from the PSC regarding Spire Missouri's rate increase request. I just wanted to provide ASC with my reaction to the rate increase: (See attached PDF) |
| P202502350 | 4/16/2025 8:07 AM | I recently moved to Kansas City, MO from Kansas around a year ago. Today, I received a notice in the mail regarding Spire's request to increase the rates. They state this would equate to a \$14 increase in the bill. They provided a list of public hearing dates. However, I am unable to attend those hearing due to work conflicts. I see I can write to you in lieu of attending a public hearing. I understand that in the current environment that costs of materials and labor has increased due to inflation. However, there are issues that cause concern about this significant price hike. (See attached PDF) |
| P202502351 | 4/16/2025 8:11 AM | As a long time customer of SPIRE and a Missouri resident and a voter, I highly object to a rate increase of any percent. But 14%?? I am 74 years old and on fixed income, if you want to call Social Security an income, and can barely squeak out a 2 or 3% increase a year. I don't know when SPIRE last raised their rate, but I would bet it was not 7 or 8 years ago. I would love to see what a different energy company would charge me. Oh, but wait, it's a freaking monopoly, and that goes on forever in every single utility. How about you try to make SPIRE live on the same percent of increase that every senior customer has to settle for? That's all I got. |
| P202502352 | 4/16/2025 8:12 AM | I do not agree with the proposed increased rate. I am against it going forward |
| P202502353 | 4/16/2025 8:17 AM | As a customer of Spire Gas Company and resident of Poplar Bluff, MO I am sending these remarks regarding their rate increase proposal in Case #GR-2025-0107. I am totally opposed to this increase proposal and do not feel it is warranted. Customers over several utility companies are always and frequently requesting the PSC grant their requests without giving the people any consideration. In nearly every case where companies request the PSC to grant their requests, always gets granted. It is time to consider people and their difficulties trying to live and pay their bills and REJECT these ill-gotten gain requests. (see attached PDF) |
| P202502354 | 4/16/2025 8:19 AM | "This year is an assessment year. DCI has approved increases in homeowner's insurance, and now Spire is asking for a rate increase along with many other utility bills going up. My suggestion is to have the commissions communicate and coordinate. There is no sense in hitting families/citizens of Missouri from all angles all at once with a barrage of increases. " |
| P202502355 | 4/16/2025 8:24 AM | We are responding to the mailing you have sent out for the Proposed Increase. This is no way affordable for families with large square footage homes and/or a two story. This is crazy, we need to think of families struggling to make a living with some working two or more jobs just to put food on the table, let alone to supply them with shoes and clothing. (see attached PDF) |
| P202502356 | 4/16/2025 8:25 AM | We are responding to the mailing you have sent out for the Proposed Increase. This is no way affordable for families with large square footage homes and/or a two story. This is crazy, we need to think of families struggling to make a living with some working two or more jobs just to put food on the table, let alone to supply them with shoes and clothing. (see attached PDF) |

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| P202502357 | 4/16/2025 8:42 AM | "I am thinking about going all electric if the rates keep going up. We need to get up to speed and tap into the free energy that is available to us. We the people have the power to change the world. Companies need to retain the consumers by being reasonable in pricing for utilities. " |
| P202502358 | 4/16/2025 8:42 AM | See attached for comments |
| P202502359 | 4/16/2025 8:48 AM | I am not able to make it to the Spire hearings and I am sure my comments do not matter to any of you but I am going to say it anyway, this is ridiculous. I may get a 2-3% annual raise at work per year, (this year I did not get one) yet Spire as well as all of the other utilities and taxes can increase whatever they want, whenever they want. 14% is absolutely ridiculous. How much more can people take.. I do not agree with this proposal, it would be nice if you were looking out for the public |
| P202502360 | 4/16/2025 8:51 AM | First let's start with the letter you mailed out. Nice and inconspicuous of you to send looking like every other peice of junk mail that ends in my mailbox. This could have been done an a post card to make sure people see it and don't just throw it away so that you can have little to no resistance. Second, let's talk about the credits and lifting of sanctions to help you make cheaper energy. *See attached for full comments |
| P202502361 | 4/16/2025 8:54 AM | I am a resident of Poplar Bluff, MO and customer of Spire Gas Company. I am in receipt of letter regarding Spire Gas Company requesting a rate increase in Case # GR-2025-0107 *See attached for full comments |
| P202502362 | 4/16/2025 8:57 AM | See attached for comments |
| P202502365 | 4/16/2025 9:02 AM | See attached for comments |
| P202502366 | 4/16/2025 9:05 AM | See attached for comments |
| P202502367 | 4/16/2025 9:10 AM | Thank you for the opportunity to submit public comment on the subject line rate increase. *See attached for full comments. |
| P202502368 | 4/16/2025 9:12 AM | I strongly oppose the increase in the Spire gas rates under GR-2025-0107. The PSC needs to reject the proposed increase. |
| P202502369 | 4/16/2025 9:13 AM | I am writing to express my strong opposition to Spire Energy's request for a rate increase. The proposed increase will place an undue financial burden on me and many others in my community, especially those on fixed incomes or with limited resources. With the rising cost of living and stagnant wages, an additional increase in utility costs is unreasonable and unaffordable for many Missourians. I urge the Commission to reject this rate hike. |
| P202502370 | 4/16/2025 9:17 AM | Why not? The price of everything else is increasing why not raise every users's rate by an incredible 15%. I know my salary didn't go up. The % increase of my 401K didn't go up by 15%. Only costs. We wouldn't want a monopoly of our gas service to lose out on making another \$200 million. How about they cut costs or optional items like the rest of us? |
| P202502371 | 4/16/2025 9:21 AM | Hello, I am against the proposed rate increase by Spire. Utility rates are already high despite engaging in weatherization programs, and reducing the amount of natural gas consumed. If Spire is unable to deliver service without a rate increase, then another company should be allowed to bid for the work. Let us not oppress the poor any further. Thanks, |
| P202502372 | 4/16/2025 9:24 AM | Dear MO PSC: I am unable to attend a public hearing on the subject because I work full time, so I am submitting these comments. A 15% rate increase is unacceptable. Please provide some reasonable executive summary of Spire's justification of this rate. A giant report prepared by Spire will not satisfy this request. I imagine most employees got raises in the 3-4% range in the last 12 months if they got anything at all. The rate proposed by Spire is harmful to those on a tight budget, my children and parents come to mind. We all contribute to the state's economy, why is Spire justified such a high increase? I look forward to hearing from you and hope this rate is defeated. Gerald A. Beckmann |
| P202502373 | 4/16/2025 9:29 AM | "Spire's proposed increase is grandiose. I get it they joined a project but it's not that impressive to warrant 14%. The price of the commodity is not that high, it's all about the infrastructure. They are not treating the customers well. 14% is silly. I do not agree with this increase. |
| P202502376 | 4/16/2025 9:33 AM | " I am very much against this increase. I am on a fixed income and cannot afford it." |
| P202502377 | 4/16/2025 9:38 AM | "I am already on a payment plan because I am on social security disability. If Spire gets this increase, I guess I'll just have to do without gas." |
| P202502379 | 4/16/2025 9:40 AM | "Why isn't it going down? The cost of oil is going down so natural gas should be going down as well instead of going up. I am against this increase." |

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| P202502380 | 4/16/2025 9:44 AM | As a Kansas City area Spire Customer, here are my comments regarding the proposed rate increase. Can you not? I know that's a pretty big ask for a private corporation to NOT choose the money-grubbing option, but this is a PUBLIC UTILITY. What are people who are already scraping by as is supposed to do with an average of \$15/month increase to their gas price? Go without hot water? Go without heat in the winter? Anyone who green-lit this decision never spent a day in their life wondering where their next meal was coming from, much less had to choose between groceries and paying one's utility bill. Maybe think about tightening the belts around your own enormous waists before telling the starving masses that they stand to lose a couple pounds. |
| P202502381 | 4/16/2025 9:45 AM | We are 73 with very little income. We are not able to pay the bills we have now, and increasing our gas bill will really bury us in more debt that we can't pay. I would support this increase if we had any money to pay it. I think the proposed rate increase should be denied |
| P202502382 | 4/16/2025 9:47 AM | We are 73 with very little income. We are not able to pay the bills we have now, and increasing our gas bill will really bury us in more debt that we can't pay. I would support this increase if we had any money to pay it. I think the proposed rate increase should be denied |
| P202502383 | 4/16/2025 9:48 AM | "Gas prices already skyrocketed. These utility companies are gouging the American people. I have never paid this much for gas as I have this year. They are trying to get these in place before Trump's policies kick in to help lower things. This needs to be shut down quick till we see what his policies do. " |
| P202502384 | 4/16/2025 9:49 AM | I do not support Spire's rate increase of 14% annually as its much higher than current rate of inflation. |
| P202502388 | 4/16/2025 9:57 AM | I am writing to submit my comment for the recent Spire rate hike request. Enough people are already experiencing a tight budget and feel that 15% is too much. I believe all utilities rate increases should be capped at no more than 5% every ten years. They don't need to advertise on TV or sponsor anything since almost no one has no choice in another provider so they should be barred from this kind of spending and other ways they spend money foolishly. That just makes working families struggle that much more. Because of the essentials that utilities are they should be heavily restricted on what and how they spend their money with all of these rate increases. (See attached PDF) |
| P202502389 | 4/16/2025 10:13 AM | "We are against this rate increase. It would be great if this could be pushed off a year or two until prices on groceries, gas, and the cost of living comes down. An average of \$14.00 per customer doesn't seem like much but to a family that is stretching every dollar, \$14.00 could help a lot on their grocery bill to feed their kids or to a senior citizen choosing between bills and medicine. Our wish is that Spire will find other ways to cut costs or put off this increase for a while. " |
| P202502390 | 4/16/2025 10:17 AM | "I oppose this rate increase. This is detrimental to the people who are on fixed incomes." |
| P202502391 | 4/16/2025 10:27 AM | "What are seniors to do? We are on fixed incomes! I had my furnace set at 74 all last winter and froze and still had a \$400 bill one month. There's got to be a stop to this. It's ridiculous. I don't think they need it." |
| P202502392 | 4/15/2025 | Toi is on a fixed income and cannot afford a rate increase. Costs are already high enough and for those on fixed incomes they are not getting enough increase to offset costs with inflation. She would like the PSC to deny Spire's rate increase request. |
| P202502394 | 4/16/2025 10:48 AM | "I am writing to express my strong opposition to the proposed increase in natural gas rates. As a customer and concerned community member, I believe that raising rates at this time would place an undue financial burden on households and small businesses, especially given the current economic pressures many are already facing."* See attached for full comment. |
| P202502395 | 4/16/2025 10:58 AM | "I am a user of Spire. I advocate no increase at this time due to the economic situation that we are currently in. there is too much uncertainty in the short- and medium terms to increase our public services, esp. Spire. I ask that the Commission reject the rate increase for at least 2 or more years until the economy settles." |
| P202502396 | 4/16/2025 11:03 AM | "This really bothers me. What do you think happens when they increase rates 14%? The city gets a windfall in taxes as well. They don't talk about that. They should make a law that when utilities increase they should roll back the taxes. I am against this increase." |
| P202502397 | 4/16/2025 11:10 AM | " I strongly oppose the increase in the Spire gas rates under GR-2025-0107. The PSC needs to reject the proposed increase." |
| P202502398 | 4/16/2025 11:16 AM | "This is no way affordable for families with large square footage homes and/or a two story. This is crazy, we need to think of families struggling to make a living with some working two or more jobs just to put food on the table let alone to supply them with shoes and clothing. I just can't fathom you even considering this proposal when you can see month to month families and seniors struggling to pay their monthly gas bill now and/or they are so far behind you are possibly having to consider shutting the gas off. This is so sad with food prices going up and up and generally the cost of everything now. Sure hoping you will think of the hard working families and seniors and shut down this rate increase. ""See attached for full comment |
| P202502399 | 4/16/2025 11:25 AM | "Bills are high enough as it is. The rates should go down not up." |
| P202502400 | 4/16/2025 11:29 AM | "I am against the proposed rate increase by Spire. Utility rates are already high despite engaging in weatherization programs, and reducing the amount of natural gas consumed. If Spire is unable to deliver service without a rate increase, then another company should be allowed to bid for the work. Let us not oppress the poor any further. |

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| P202502401 | 4/16/2025 11:32 AM | "A 15% rate increase is unacceptable. Please provide some reasonable executive summary of Spire's justification of this rate. A giant report prepared by Spire will not satisfy this request.I imagine most employees got raises in the 3-4% range in the last 12 months if they got anything at all. The rate proposed by Spire is harmful to those on a tight budget, my children and parents come to mind. We all contribute to the state's economy, why is Spire justified such a high increase? I look forward to hearing from you and hope this rate is defeated." |
| P202502402 | 4/16/2025 11:33 AM | " I am not for the increase. I am on a fixed income. Spire just got an increase. How do you expect people to live? They are saying it's to fix this and that but never actually do fix anything. So where is all that money going?" |
| P202502403 | 4/16/2025 11:34 AM | "Gas already went up a month ago. I hope they don't raise it up again." |
| P202502404 | 4/16/2025 11:36 AM | "Thank you for the opportunity to submit public comment on the subject line rate increase. But let's be honest. This is merely a legal formality and MO PSC is going approve the request regardless of public opposition. My feedback is these energy empires should take a look at their money management, particular the ridiculous multi-million dollar salaries and benefit packages they pay their CEOs and other C-level executives and be embarrassed they are are asking for customers, every-day Missourians, to pay \$236 million when millions of dollars go out the door every year to their own employees. We had a rate increase less than 2 years ago, and they are asking for ANOTHER ONE???? Please vote NO. " |
| P202502405 | 4/16/2025 11:36 AM | "People are already struggling to pay their bills and getting shut off. 14% is unheard of and going to really take people down." |
| P202502406 | 4/16/2025 11:39 AM | I strongly oppose any increase in Spires charges. It's robbery to increase customers prices, which are already unfairly high. I pay more in customer charges/ delivery fees and all these made up fees than for the usage itself. The usage of actual gas that I pay for is essentially 1/3rd of my entire bill. It's absolute insanity that anyone allows this to happen. Spire is robbing its customers and there's essentially nothing anyone can do about it. Disgusting that they are applying to increase profits by \$300 million more dollars. It's simply unfair and wrong. |
| P202502407 | 4/16/2025 11:50 AM | We have received Spire's "Notice of Local Public Hearings and Request for Comments Regarding Proposed Increase – GR-2025-0107". We are unable to attend a public hearing. We are senior citizens living on a fixed income and we object to any increase by Spire. Thank you. Harold and Sharon Barron. |
| P202502409 | 4/16/2025 1:17 PM | "No! I do not think they need another increase. They just got a big one last year. They don't need anymore. I'm an older lady. If these keep going up I'm going to have to start choosing between food and my meds." |
| P202502410 | 4/16/2025 1:18 PM | "Rates are already too high. I'm barely making it. I can't afford this increase." |
| P202502411 | 4/16/2025 1:33 PM | " I am reaching out because Spire Missouri plans to increase our bills by 14%. This is a significant increase with no justification provided. They did not give any examples of how they will improve service. In this economy, people cannot afford this increase. Please do not approve. " |
| P202502412 | 4/16/2025 1:37 PM | " I am writing this email in regard to a proposed rate increase by Spire., I implore you to decline this proposed increase in rates. *See attached for full comment. |
| P202502413 | 4/16/2025 1:41 PM | "Why not? The price of everything else is increasing why not raise every users' rate by an incredible 15%. I know my salary didn't go up. The % increase of my 401K didn't go up by 15%. Only costs. We wouldn't want a monopoly of our gas service to lose out on making another \$200 million. How about they cut costs or optional items like the rest of us? |
| P202502414 | 4/16/2025 1:44 PM | "Any increase is costly. I am 88yrs old and don't want to pay anymore than I can afford." |
| P202502415 | 4/16/2025 1:48 PM | I am totally against any rate increase! Already pay high bills and if rates continue to rise no one will be able to afford then what is going to happen? Think the \$20.00 monthly rental fee for the meter is ridiculous. Was not notified of being charged for the meter. |
| P202502417 | 4/16/2025 2:06 PM | "am writing to express my feedback and comments regarding Spire Energy's request for a rate increase. I want to express my strong opposition to Spire Energy's request for a rate increase. The proposed increase will place an undue financial burden on me and many others in my community, especially those on fixed incomes or with limited resources. With the rising cost of living and stagnant wages, an additional increase in utility costs is unreasonable and unaffordable for many Missourians. I urge the Commission to reject this rate hike." |
| P202502418 | 4/16/2025 2:07 PM | I find the rate increase percentage absolutely absurd, the way the economy is going and the way everything has been going for you to increase your rates is absolutely absurd. I hear by rebuke and dispute the rate increase and I am not okay with it so I would like a clear explanation, and a very good explanation as to why you think I should pay more for not changing my style of living |
| P202502419 | 4/16/2025 2:09 PM | "I strongly oppose any increase in Spires charges. It's robbery to increase customers prices, which are already unfairly high. I pay more in customer charges/ delivery fees and all these made up fees than for the usage itself. The usage of actual gas that I pay for is essentially 1/3rd of my entire bill. It's absolute insanity that anyone allows this to happen. Spire is robbing its customers and there's essentially nothing anyone can do about it. Disgusting that they are applying to increase profits by \$300 million more dollars. It's simply unfair and wrong. " |

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| P202502420 | 4/16/2025 2:10 PM | To the MO PSC and OPC: The natural gas prices are already a huge burden stressing our budgets. I don't think a lot of us consumers can handle an increase for a long, long time. We have already taken huge budget hits in recent years. Just say "NO!" |
| P202502421 | 4/16/2025 2:20 PM | "I am writing to express my opposition to the proposed rate increase by Spire Missouri under case number GR-2025-0107. At a time when many households are already facing high utility costs and economic uncertainty, this increase would place an undue burden on Missouri residents. Spire's most recent financial disclosures indicate the company maintains sufficient financial strength and liquidity to operate effectively without placing additional strain on ratepayers. Given this position, the proposed increase appears less a matter of necessity and more a case of opportunistic cost-shifting. I urge the Commission to carefully scrutinize this proposal and prioritize affordability and accountability in its decision-making." |
| P202502422 | 4/16/2025 2:26 PM | "I am writing to express my opposition to the proposed rate increase by Spire Missouri under case number GR-2025-0107. At a time when many households are already facing high utility costs and economic uncertainty, this increase would place an undue burden on Missouri residents, additionally, they increased their rates only 5 months ago. Spire's most recent financial disclosures indicate the company maintains sufficient financial strength and liquidity to operate effectively without placing additional strain on ratepayers. Given this position, the proposed increase appears less a matter of necessity and more a case of opportunistic cost-shifting. I urge the Commission to carefully scrutinize this proposal and prioritize affordability " |
| P202502423 | 4/16/2025 2:29 PM | I wish to oppose the proposed 15% rate increase Spire is requesting. For those of us seniors living on a fixed income, this increase is exorbitant. Our Social Security benefits are certainly not going to increase in an amount sufficient to offset this. I would suggest Spire review its operations more closely and find ways to reduce their costs and propose a more reasonable rate adjustment. |
| P202502424 | 4/16/2025 2:29 PM | "I am writing to express my vehement opposition to the proposed rate increase by Spire Missouri under case number GR-2025-0107. It is absolutely unconscionable that during a time when many households are already facing high utility costs and economic uncertainty that Spire would consider an increase. This increase would place an undue burden on Missouri residents, additionally, they increased their rates only 5 months ago." *See attached for full comment. |
| P202502425 | 4/16/2025 2:31 PM | "I read it. The proposed 15% increase references only residential customers. Will this affect commercial customers as well? Would increase affect usage rates or just 15% of the account cost only?" |
| P202502426 | 4/16/2025 2:35 PM | "I wish to express my strong opposition to Spire Missouri's proposed rate increase (case number GR-2025-0107) due to the negative impact it would have on consumers. Many families in Missouri are already finding it difficult to manage high utility costs in the current economic climate. Imposing another rate increase, particularly so soon after the hike implemented just five months ago, would exacerbate these financial pressures significantly. Spire's reported financial health suggests the company is capable of maintaining its operations without this additional burden on its customers. From a ratepayer perspective, this proposed increase feels less like a necessary adjustment and more like an opportunistic charge."*See Attached |
| P202502427 | 4/16/2025 2:42 PM | "I wish to comment on the proposed increase to my Spire bill, scheduled to be imposed in October 2025. If \$54 million of the proposed \$290 million increase is already being collected, why the request for that full amount?" *See attached for full comment |
| P202502428 | 4/16/2025 2:53 PM | "We are writing to express our strong opposition to the proposed 14% increase in gas rates. As senior citizens living on a fixed income, we are deeply concerned about the burden this increase would place on our already stretched household budget." *See Attached for full comment |
| P202502429 | 4/16/2025 2:58 PM | "I am 89 years old. I think if Spire feels the need it then we need to do what is necessary to keep gas coming to our homes." |
| P202502430 | 4/16/2025 3:00 PM | "I am writing to express my opposition to the proposed rate increase by Spire Missouri under case number GR-2025-0107. Many families are already facing high utility costs and economic uncertainty and this increase would place an even more burden on them. Spire's most recent financial disclosures indicate the company has the financial strength to operate effectively without this rate increase on ratepayers. As such this proposed increase appears less a matter of necessity and more a case of opportunistic cost-shifting. I urge the Commission to carefully examine this proposal and prioritize affordability and accountability in its decision-making in these difficult economic times." |
| P202502431 | 4/16/2025 3:01 PM | "A lot of people can't afford this, I know I can't afford it." |
| P202502432 | 4/16/2025 3:05 PM | "I am writing to express my opposition to the proposed rate increase by Spire #GR-2025-0107. At a time when many households are already facing high utility costs and economic uncertainty, this increase would place an undue burden on Missouri residents, additionally, they increased their rates only 5 months ago. Spire's most recent financial disclosures indicate the company maintains sufficient financial strength and liquidity to operate effectively without placing additional strain on ratepayers. Given this position, the proposed increase appears less a matter of necessity and more a case of opportunistic cost-shifting. I urge you to carefully scrutinize this proposal and prioritize affordability and accountability in its decision-making." |

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| P202502434 | 4/16/2025 4:20 PM | I am writing as a concerned Missouri resident to strongly oppose the proposed gas rate increase. Gas prices are already a significant expense for many households, and any additional increase would place an even heavier burden on families and individuals who are already struggling with the rising cost of living. Heating our homes and cooking meals are basic necessities—not luxuries—and making them more expensive is both unfair and harmful. At a time when so many Missourians are working hard just to make ends meet, I urge you to stand with the people of this state and reject this proposed rate hike. Our public utilities should serve the public good, not prioritize corporate profits. Thank you for time and thoughtful consideration. |
| P202502435 | 4/16/2025 4:22 PM | I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502437 | 4/16/2025 4:28 PM | Dear Missouri Public Service Commission and Office of the Public Counsel, I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502438 | 4/16/2025 4:31 PM | I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502439 | 4/16/2025 4:34 PM | I am a customer of Liberty Utilities. I have concerns with their billing practices. This month I have received 11 of the same bill for my primary residence at 923 E Harrison St Republic MO. Those 11 bills have the same amount due and due date. In addition I have received one bill with different information. I had previously spoke with their billing department (a few months ago) because I was not receiving bills and then ended up having to pay a very large amount all at once. Something is not right about their billing, and the people in customer service are not able to specifically identify the problem or give any solutions. This seems very concerning and worthy of investigation. (see attached PDF) |
| P202502440 | 4/16/2025 4:37 PM | Once again, a monopoly Utility asking for a rate increase. I am sure you will give them some of an approval as always and then later they will ask for another. So eventually they get it all just not at once. Why don't you ALL stand up and deny them. (see attached PDF) |
| P202502441 | 4/16/2025 4:37 PM | Dear Missouri Public Service Commission and Office of the Public Counsel, I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502442 | 4/16/2025 4:38 PM | For those of us seniors living on a fixed income, a rate increase of approximately 15% seems exorbitant! Is there any possibility that our Social Security benefits will increase accordingly? Of course, not! I think Spire should examine its operations more closely and reduce the proposed rate increase to something that their customers can live with. Thank you for your consideration. |
| P202502443 | 4/16/2025 4:40 PM | They have a monopoly where they have crept up costs according to their stock profile. Just a few short years ago their brand new CEO was congratulated by having their most profitable year ever. Instead of gouging customers without choice and paying dividends while firmly patting themselves on the back they can throw some of that back into their own business like everyone else. I condemn spire and all fossil fuels. We should be moving to renewables. |
| P202502444 | 4/16/2025 4:44 PM | As a Saint Louis citizen and forced customer of Spire, do not let them increase their rate on us. The increase in the cost of bills for my family is raising far quicker than our wages and I think I can speak for most people in that aspect. Please deny their request. |
| P202502447 | 4/16/2025 4:56 PM | I would like to offer my opinion on the proposed 14% rate increase. The letter states that for the average residential customer, the proposed increase would be approximately 15% or \$14 per month. I shouldn't have to point that a 14% increase is much more than the average resident will see their base pay rise this year. For those on a fixed income, many of whom are struggling with double digit property tax rate increases, \$170 a year may mean having to cut other basic items and services that they are ill equipped to manage without. (see attached PDF) |

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| P202502448 | 4/16/2025 5:01 PM | I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502449 | 4/16/2025 5:02 PM | I am contesting the rate increase for the Above! ABSOLUTELY NOT! It's bad enough they get to charge more in Summer when too hot and Winter when it's too cold! GIVE ME A BREAK! Do other entities get more money, let's say, At Christmas when workers are wore out from so many transactions? NO Do Restaurants get more money on Holidays because they get busier? NO Why do you get to charge more because of demand? Shame on you! I wish I could contest in person, but I am unable to, due to life's responsibilities. |
| P202502450 | 4/16/2025 5:04 PM | I am writing to express my opposition to the proposed rate increase by Spire. At a time when many households are already facing high utility costs and economic uncertainty, this increase would place an undue burden on Missouri residents. Spire's most recent financial disclosures indicate the company maintains sufficient financial strength and liquidity to operate effectively without placing additional strain on ratepayers. Given this position, the proposed increase appears less a matter of necessity and more a case of opportunistic cost-shifting. I urge the Commission to carefully scrutinize this proposal and prioritize affordability and accountability in its decision-making. Thank you for your attention to this matter. |
| P202502451 | 4/16/2025 5:05 PM | I am writing to express my opposition to the proposed rate increase by Spire. At a time when many households are already facing high utility costs and economic uncertainty, this increase would place an undue burden on Missouri residents. Spire's most recent financial disclosures indicate the company maintains sufficient financial strength and liquidity to operate effectively without placing additional strain on ratepayers. Given this position, the proposed increase appears less a matter of necessity and more a case of opportunistic cost-shifting. I urge the Commission to carefully scrutinize this proposal and prioritize affordability and accountability in its decision-making. Thank you for your attention to this matter, |
| P202502452 | 4/16/2025 5:11 PM | I believe this Spire rate hike for a multi-million dollar company is very pathetic and not in the best interest of any of the consumers. I would like to know has Spire done anything to help this state or its citizens? Do they not make enough profits off our hard-earned money we work for? (See attached PDF) |
| P202502453 | 4/16/2025 5:13 PM | if Spire is a public utility, then their mission is to provide necessary services for citizens, without a need to turn a profit. if Spire is a private for profit business entity, then some years, your don't make a profit because circumstances changed. some years you make a profit but it is not necessarily a greater profit than the previous year. prices have not gone down for anything since Jan 20 for we the consumers. we don't have more and more and more income to pay more and more for every item we buy. utilities are NOT optional- we cannot eliminate them from our budget. and there is no competitor to provide a better deal. NO MORE RATE INCREASES!!!! |
| P202502454 | 4/16/2025 5:14 PM | I do not want this tax increase! We are paying the tax hike now from the last time and my bill has doubled. It's ridiculous, I am on a fixed income and my bill is too expensive as it is. Thank you for letting me express my opinion and concern. |
| P202502455 | 4/16/2025 6:52 PM | Hello, I received a notice that Spire is seeking to increase their rate. I currently have 3 rental properties in Kansas City, Missouri. While this increase would only impact me when my properties are vacant, it would negatively impact my tenants by making their utilities more expensive. Many people are struggling with inflated prices for just about everything. This does not need to be another example of these higher prices. On behalf of any Kansas City residents that become tenants of my properties, I request that this rate increase be rejected and that the rate remains as it is today. Thank you. |
| P202502456 | 4/17/2025 7:51 AM | "Are you guys seriously going to let every single one of our utility companies ask for a 15% increase this year?!! The greed of these companies is astounding! Every single year one or several of them is begging for money and every single time you guys go ahead and approve them. The water company literally held you guys hostage with this whole, "it's either 15% now or 75% increase tomorrow" nonsense, or whatever lame crap they proposed last year. ***See attached for full comment. |
| P202502459 | 4/17/2025 7:59 AM | "We are firmly against any and all increases to Spire Missouri Inc (and its affiliates) rates, surcharges and revenues. Therefore, we are also against the approximate 14% or \$236/\$290 million or 15% or \$14 per month rate increases (we do not support an increase of any amount). The current funds Spire collects should be plenty to cover infrastructure investments and inflationary costs (due to increased cost of service, weather events, conservation impacts, etc). Spire Missouri, Inc. should manage its budget more efficiently, plan better and cut back on executive salaries. Asking customers to pay more is not in our best interests and we do not agree with the increase. " |
| P202502460 | 4/17/2025 8:06 AM | "I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits .I urge you to reject this rate increase. |

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| P202502461 | 4/17/2025 8:10 AM | I'm writing to express my strong opposition to Spire Missouri's proposed 14% rate increase (\$236 million). This would raise the average residential bill by approximately 15% or \$14 monthly, creating a significant financial burden during already challenging economic times. While I understand infrastructure investments are necessary, this increase seems excessive. Many Missouri families, including mine, are struggling with rising costs across all sectors. I urge the PSC to thoroughly examine this request and consider more reasonable alternatives that balance Spire's needs with consumers' financial realities. |
| P202502462 | 4/17/2025 8:13 AM | "I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. |
| P202502463 | 4/17/2025 8:18 AM | "I received a notice that Spire is seeking to increase their rate. I currently have 3 rental properties in Kansas City, Missouri. While this increase would only impact me when my properties are vacant, it would negatively impact my tenants by making their utilities more expensive. Many people are struggling with inflated prices for just about everything. This does not need to be another example of these higher prices. On behalf of any Kansas City residents that become tenants of my properties, I request that this rate increase be rejected and that the rate remains as it is today.." |
| P202502464 | 4/17/2025 8:22 AM | "I am writing once again to voice that I do not want my elected officials to approve rate increases from ANOTHER utility company. Like I said in the email below when Evergy lobbied to increase rates, if Spire cannot responsibly run their business with the money they have and will continue to profit from, being the monopoly they are, they do not deserve a dime more from Missourians." *See attached for full comment. |
| P202502465 | 4/17/2025 8:25 AM | "So, your going to increase our gas price by a whopping 15%! If this is a necessary increase, then the corporation should DECREASE it's bottom line, and upper management (and all salaried employees) should DECREASE their pay and perks by the same amount. This action is only fair; SPIRE. and all corporations, should enact the same strategy. SPIRE may find that this action may offset necessary increases and decrease the percentage increase to it's captive consumers. FAIR is FAIR if an increase is justified then let's all participate; CORPORATIONS, UPPER MANAGEMENT, and salaried employees. Don't just pass it all down to the consumers. " |
| P202502466 | 4/17/2025 8:27 AM | "As a citizen living in Missouri, who has already been subjected to incredible utility rate increases, I would plead that you vote no to Spires request for a 14% rate increase. We are already struggling to get by, and with something essential and non-negotiable like a utility, we can't afford to continue increasing the rates to put money back in the pockets of already very profitable executives. Please consider your citizens above the bottom line. " |
| P202502467 | 4/17/2025 8:30 AM | "I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase." |
| P202502468 | 4/17/2025 8:34 AM | "This spire rate increase is ridiculous. 14%?? I am completely against this. I live in independence, MO, and this would really hurt me and so many others financially. That's \$200 a year This is outrageous " |
| P202502469 | 4/17/2025 8:39 AM | "In the area where we live, our costs for housing, taxes, groceries, and other essentials are rising. Ameren is also seeking a rate increase that will directly affect us. We have two young children and my wife works part time while taking care of them. We work hard to provide a stable environment for our children, and this increase will put an undue strain on us and many other families in our community like us. Heat is not a luxury, it is a necessity in the increasingly cold winters here in Missouri. This rate increase is an unnecessary burden for families like us. There must be another solution to this situation. For the sake of families who live in St. Charles, please reconsider this rate increase." |
| P202502470 | 4/17/2025 8:53 AM | *See attached for comment. |
| P202502471 | 4/17/2025 8:59 AM | "I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase." |
| P202502473 | 4/17/2025 9:06 AM | To file a rate increase for a public company to make more profit is unethical. Especially when consumer have no other choice for their gas supplier. They are forced to pay whatever rates are set by one entity. If there was competition that would be different. Spire's makes plenty of revenue and a \$290M increase is absurd. Someone utilities need to be regulated on what they can charge the public and this request for rate increase should be denied. |

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| P202502474 | 4/17/2025 9:08 AM | "These requests seem to be an all too familiar practice with these utility companies. It seems every year, the residents of Missouri are asked to reach into their pocketbooks & pay more for their services. 14% seems to be quite an increase!!! Did Spire lose 14% of their profits? I'm pretty sure that they, in fact, made a profit. It's time that someone representing the residents of Missouri, stood up to these multi-million dollar utility conglomerates & said no more!!! " |
| P202502475 | 4/17/2025 9:23 AM | "I recently received notice of Spire Missouri's proposed rate increase under case GR-2025-0107, which seeks to raise residential rates by approximately 14%, or \$14 per month. As a customer, I'm writing to express serious concern and request further information regarding the justification for this increase. While the filing references infrastructure investments and inflationary pressures, the size of this proposed hike—especially when coupled with prior ISRS surcharges—feels excessive and burdensome. Many Missourians are already navigating increased living costs across the board. Adding another \$14 per month for a basic utility service like natural gas is not a small matter for households trying to make ends meet..."*See attached |
| P202502476 | 4/17/2025 9:26 AM | "I am 73 and live on a fixed income. When everyone keeps getting raises and increases and with inflation my dollar amount keeps going down. No rate of investment of my money provides a 14% increase so I am slowly losing buying power. It's time to STOP increasing and increasing for no good reason. Find a way to REDUCE COSTS. Increase and increase is all everyone seems to want to do and that increases inflation and reduces the dollar value. It's time to cut costs and cut costs. WORK SMARTER and be MORE EFFICIENT " |
| P202502477 | 4/17/2025 9:54 AM | "Asking for a 14% increase is ludicrous. The customers aren't getting a 14% increase in their pay so this is crazy; especially when they just received an increase in 2022. It doesn't appear that the PSC is doing their jobs for the citizens. |
| P202502478 | 4/17/2025 9:54 AM | "I am linking to a subreddit from concerned Missouri residents regarding the proposed rate increase. I ask that you please take the time to listen to Missourian concerns." https://urldefense.com/v3/_https://www.reddit.com/r/missouri/s/TgT3lcS0a9__;!EErPFA7f--AJOW!D_zowXwnZPgl7w5mQhy8cTtByYTXFnLoaYu0wjvQdiLYwDJZA5H4A6JlZw5DQOozi5q8eqyms_Yf1g6n5NQ\$https://www.reddit.com/r/missouri/s/TgT3lcS0a9 |
| P202502479 | 4/17/2025 9:57 AM | "I understand that Spire wants to increase their rates. Do they not make enough money to cover the cost of their infrastructure maintenance and improvement? We already purchase their product, are we expected to cover their expenses also? This, by definition, would make us all investors, not customers. Is Spire willing to send all of their investors a check for a cut of the profits they are making? I greatly doubt it. Please, no more unjustified increases" |
| P202502480 | 4/17/2025 10:00 AM | "I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration." |
| P202502481 | 4/17/2025 10:45 AM | They practically doubled rates already in the last 2-3 years and they want more? Fuck them. No. I will burn every last tree in Missouri to stay warm before I give them another goddamn percent. |
| P202502483 | 4/17/2025 10:53 AM | Would not object if a AUDIT justified it! |
| P202502484 | 4/17/2025 10:55 AM | Don't need to increase our bills. Need to watch your spending and the employees waste. On loosing things or leaving their tools (equipment) behind on jobs. |
| P202502485 | 4/17/2025 11:04 AM | I would like to know the salaries of the owners of Spire. Is it possible that perhaps a large portion of the proposed increase could be asked of them or maybe a significant percentage of their salary? An average increase of \$168 a year may not seem like much to most people, but to those of us on tight, limited incomes it is a huge amount. Thank you. |
| P202502486 | 4/17/2025 11:07 AM | "I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration." |
| P202502487 | 4/17/2025 11:27 AM | "if Spire is a public utility, then their mission is to provide necessary services for citizens, without a need to turn a profit.if Spire is a private for profit business entity, then some years, your don't make a profit because circumstances changed. some years you make a profit but it is not necessarily a greater profit than the previous year. prices have not gone down for anything since Jan 20 for we the consumers. we don't have more and more and more income to pay more and more for every item we buy. utilities are NOT optional- we cannot eliminate them from our budget. and there is no competitor to provide a better deal. NO MORE RATE INCREASES!!!!!" |
| P202502488 | 4/17/2025 2:11 PM | "SEE ATTACHED FOR COMMENT. |

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| P202502489 | 4/17/2025 2:14 PM | "I'm writing to express my strong opposition to Spire's proposed rate hike. A 14% on a monthly gas bill is an exorbitant increase that will harm the most vulnerable residents of this state. There is no adequate reason for a business like Spire to charge their customers such an exploitative rate for an essential service — particularly since no alternative exists. If Spire seriously needs extra funds to provide their already mediocre service, I would kindly suggest they take some (or all) of it from CEO Steven L. Lindsey's reported \$3.2 million dollars in annual compensation. " |
| P202502490 | 4/17/2025 2:55 PM | "As a Missouri resident in good standing from Kansas City Missouri. I protest this rate increase on the grounds of the public continually being subjected to cover for the high cost of living at the expense of those residents that belong to the higher income bracket that enjoy no compromise to their expenses from private utilities rate increases."*See attached for full comment. |
| P202502491 | 4/17/2025 2:57 PM | "These requests seem to be an all too familiar practice with these utility companies. It seems every year, the residents of Missouri are asked to reach into their pocketbooks & pay more for their services. 14% seems to be quite an increase!!! Did Spire lose 14% of their profits? I'm pretty sure that they, in fact, made a profit. It's time that someone representing the residents of Missouri, stood up to these multi-million dollar utility conglomerates & said no more!!! " |
| P202502492 | 4/17/2025 4:13 PM | "I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase." |
| P202502493 | 4/17/2025 4:15 PM | "We can't afford another price increase. We could barely afford the last price increase. Please, we're begging you to not let this go through.." |
| P202502494 | 4/17/2025 8:09 PM | I oppose the proposed increase. Because Spire is a public utility I believe the ability to recover from investments, as well as inflationary costs, weather and conservation impacts should be done through public taxes. |
| P202502495 | 4/17/2025 8:44 PM | In an increasingly unstable job market, and with an economy showing every sign of a recession, it is imperative that utilities companies remain as affordable as possible. It is dangerous to allow prices to increase this much—an average increase of \$14/mo is ridiculous on top of bills that average \$100/mo or even more for surge pricing. People have a right to heat their homes with more and more unpredictable weather and record lows in the winter; to create this barrier to quality of life for working families is unconscionable. Please, do not allow this increase to affect hardworking Missourians like me, who have no choice but to rely on Spire due to monopolies and renter situations that keep us trapped. |
| P202502496 | 4/18/2025 7:36 AM | "Spire Rate increase (proposed). I would like to comment: The increase seems excessive considering that 'Gas' is one of the United States largest resources. However, with inflation and employee salaries, it may be acceptable. I would like to point out that on any kind of utility rate increase, I have never seen a reduction when the raw resource becomes cheaper. So, if President Trump's efforts to produce MORE gas production, I would expect that Gas customers get a reduction in the future." |
| P202502497 | 4/18/2025 7:40 AM | "I am unable to attend the public hearings regarding the Spire request to increase my gas rates. I oppose a gas price increase. The increase is too high and not affordable for me. Please vote 'no' to any rate hikes." |
| P202502498 | 4/18/2025 7:50 AM | "I oppose a 15% increase on my gas bill. I live on a fixed income and only received a 2.5% increase and with groceries going up that's been eaten up. At best they shouldn't ask for more than a 5% increase and that's even going to be hardship on most individuals." Sent from my iPad |
| P202502499 | 4/18/2025 7:58 AM | "As a MO resident and Spire customer I'm writing to convey my opposition to the proposed gas rate increase. Gas prices are already high, and any further increase would only add to the financial pressure many households are currently facing due to the rising cost of living. Additionally, I don't see what added value we'll be receiving as 'customers' - a term I use very lightly, given we have no other options or agency in choosing our utility provider. People across the state are working hard to cover basic needs. Increasing the cost of an essential service like gas—for heating and cooking—feels both unjust and unnecessary. I urge you to put the needs of Missouri families above corporate gains. Please reject this rate hike. |
| P202502500 | 4/18/2025 8:01 AM | "This is in regard to File No. GR-2025-0107, the proposal to increase rates once again for Spire Natural Gas Service. I am a Missouri resident and beyond APPALLED at the price gouging for this necessary service when so many people are already struggling to get by. I already pay hundreds a month just for one person in a small house, I literally cannot afford a rate increase, and many others will not be able to as well. Greedy Spire does not need more millions while people are suffering and struggling to get by. PLEASE DON'T DO THIS." |
| P202502501 | 4/18/2025 8:07 AM | "I am very disappointed to read that Spire is asking for a \$290 million rate increase. The average residential customer is already reeling with higher prices on everything, including food, utilities and gasoline. While an additional \$14 a month does not sound like much, to those who are struggling to make ends meet, another \$14 a month is significant. For myself, having to pay another \$14 a month to Spire means \$14 less I have to spend on groceries, or, I have to set my thermostat below 65F to keep the costs down. Americans and Missourians are suffering from the higher costs and pending tariffs imposed by the current presidential administration that are set up to make the big companies wealthier. Many, many people are facing,*See attached |

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| P202502502 | 4/18/2025 8:10 AM | "I oppose the rate increase rates are to high as is." |
| P202502503 | 4/18/2025 8:17 AM | "I oppose these increases. They are astronomical increases on people who are already struggling due to inflation." |
| P202502504 | 4/18/2025 8:29 AM | "I wish to voice my objections 15% increase prized by Spire. During a time of economic difficulties for many working and retired families, such an increase would put undo financial burdens on customers. One of my objections is the salaries that the past and present CEO's received. Ms. Sitherwood received a 2022 salary of \$4.97M and a 2023 salary well exceeding \$6.0M. While the present CEO received a 2024 salary of \$3.2M. This is not the time to make the rich richer. While in the letter I received it points out a \$14.00 per month average increase, but even this amount cuts into retirees budgets deeply, given the continual rise in consumer goods .must also point out that with the president's disruptive actions concerning *See attached |
| P202502505 | 4/18/2025 8:32 AM | "I am writing to strongly oppose Spire Missouri's proposed rate increase under Case No. GR-2025-0107, which seeks to raise residential gas rates by approximately 14% or \$14 per month. This proposal is out of touch with the economic realities that Missourians are facing and reflects a disturbing pattern of utilities placing profit above people.,,*See attached for full comment. |
| P202502507 | 4/18/2025 8:42 AM | "How much is the proposed Ameren Taining facility that has been applied for thats coming to Wentzville going to cost Ameren to build? I'm curious if the revenues generated from this rate increase are allocated to pay for this facility in any way? In my consumer frame of mind any money Ameren gets from an increase should be solely used for infrastructure required projects strictly for the purposes of supplying actual utilities coming into our homes and businesses. ,,*See attached for full comment. |
| P202502508 | 4/18/2025 9:02 AM | "I am emailing to let you know I oppose the electric and gas increase. We are all struggling as it is to survive working 50-60 hours a week just to live paycheck to paycheck. Please do not approve this increase. You will have more people losing their homes and not being able to provide the necessities for their families. We are all struggling with the increase of groceries and other necessities let's not make it harder on us to pay our Bills than it already is please!!!!!!" |
| P202502510 | 4/18/2025 9:09 AM | "I received the notification in the mail regarding the 14%-15% rate increase request. Your requested rate increase is not equal to the inflation rate which is reported to be 2.4% stated by the Federal Government. I think most people have a full understanding of inflation as we have all endured the stupidity of government policies. Spire covers Jackson County Missouri and we endured the most ridiculous property tax increase ever, many having a 70-110% increase in their tax rate. The 14%-15% rate increase is excessive and should NOT be allowed." |
| P202502512 | 4/18/2025 9:27 AM | "...the average residential monthly bill for customers across Missouri are expected to increase next FALL by approximately 15% or \$14, compared to current rates, assuming current natural gas market conditions... An increase way beyond my COLA increase on my Social Security, A raise right before winter setting in. Spire should have a DOGE type evaluation because I have a relative that worked for Laclede Gas / Spire and their employees famous line at work was, " what has four wheels, Big and yellow and sleeps three" ? a Laclede Gas truck. I totally resent this massive increase. You provide very little observable customer service. " |
| P202502513 | 4/18/2025 9:28 AM | I strongly oppose Spire Missouri's proposed 14% rate increase. At a time when families are already struggling with inflation and rising costs, adding \$14 more per month for essential gas service is excessive and unjustified. Spire is already collecting \$54 million through ISRS, yet seeks to roll that into base rates while asking for even more. This increase would disproportionately impact low- and fixed-income households. The PSC must protect consumers from unfair rate hikes and ensure utility companies are not prioritizing profits over affordability. Please reject this request. |
| P202502516 | 4/18/2025 9:44 AM | "Respectfully, please do not approve this 15% rate increase for Spire. Historically, requests for rate increases like this one are rubber stamped in favor of the monopolistic Utility Companies and it's time that the pendulum started swinging in favor of the paying public who have endured many of these. Seniors on fixed incomes will be especially affected by this and will have to choose between paying for utilities or food/medicines. Everyone has to 'tighten the belt' during tough times and Utility Companies should not be excluded." |
| P202502517 | 4/18/2025 10:30 AM | File No. GR-2025-0107 is a direct result of bill SB4 signed by Governor Mike Kehoe. It is not in the best interest of Spire customers or the residents of Missouri. The rate increase request proposed in File No. GR-2025-0107 will cause undue burden to my household. |
| P202502518 | 4/18/2025 10:53 AM | "I am writing to submit my comment for the recent Spire rate hike request. Enough people are already experiencing a tight budget and feel that 15% is too much. I believe all utilities rate increases should be capped at no more than 5% every ten years. They don't need to advertise on TV or sponsor anything since almost no one has no choice in another provider so they should be barred from this kind of spending and other ways they spend money foolishly. That just makes working families struggle that much more. Because of the essentials that utilities are they should be heavily restricted on what and how they spend their money with all of these rate increases. It should be heavily scrutinized. This should go for all essential utilities. |
| P202502519 | 4/18/2025 10:57 AM | "Hello- my comment/question regarding the Spire proposed rate increase is: is the CEO and higher executives of Spire profiting from this increase or will it be a net zero, meaning the increase meets the demand of the labor involved. Utility companies shouldn't profit off of consumers." |
| P202502520 | 4/18/2025 11:01 AM | "I do not think we need additional higher rates. This state raises everything. We are struggling as it is." |

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| P202502521 | 4/18/2025 11:05 AM | "IN MY OPINION, LIBERTY UTILITIES DOES NOT DESERVE A RATE INCREASE AT THIS TIME. LIBERTY IS RESPONDING TO CURRENT MARKET LEVELS THAT ARE SEEING A DROP. FOR INSTANCE, CRUDE HAS DROPPED APPROXIMATELY \$10 PER BARREL, WHICH WILL SHOW RESULTS IN LATER THIS QUARTER. , *See attached for full comment |
| P202502522 | 4/18/2025 11:30 AM | "I do not support Spire's rate increase of 14% annually as it's much higher than current rate of inflation," |
| P202502523 | 4/18/2025 11:34 AM | "I believe this Spire rate hike for a multi million dollar company is very pathetic and not in the best interest of any of the consumers. I would like to know has Spire done anything to help this state or its citizens?? Do they not make enough profits off our hard earned money we work for?? I'm sure every board member involved in this company gets bonuses and paid wealthy enough they don't need to milk every last dollar from us and keep this state and country poor just because we don't have other options provided to us for this service... *See attached for full comment. |
| P202502524 | 4/18/2025 11:37 AM | "We are 73 with very little income. We are not able to pay the bills we have now, and increasing our gas bill will really bury us in more debt that we can't pay. I would support this increase if we had any money to pay it. I think the proposed rate increase should be denied " |
| P202502525 | 4/18/2025 11:54 AM | "Can you not? I know that's a pretty big ask for a private corporation to NOT choose the money grubbing option, but this is a PUBLIC UTILITY. What are people who are already scraping by as is supposed to do with an average of \$15/month increase to their gas price? Go without hot water? Go without heat in the winter? Anyone who green-lit this decision never spent a day in their life wondering where their next meal was coming from, much less had to choose between groceries and paying one's utility bill. Maybe think about tightening the belts around your own enormous waists before telling the starving masses that they stand to lose a couple pounds." |
| P202502526 | 4/18/2025 1:21 PM | To the Missouri Public Service Commission, I strongly oppose Spire's proposed rate increase. Raising bills by nearly \$12/month is unfair and burdens Missouri families already struggling with inflation and high living costs. Spire reports strong profits and generous executive pay—why should consumers bear more costs? Utility service is a necessity, not a luxury. Spire must find more efficient ways to manage expenses without shifting the burden onto everyday Missourians. Please reject this unjustified and excessive rate hike and stand with consumers who cannot afford another increase. Respectfully, Melanie Sherman Kansas City, Missouri |
| P202502527 | 4/18/2025 1:40 PM | I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502528 | 4/18/2025 1:42 PM | I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502529 | 4/18/2025 1:47 PM | I would like to share my opinion on this rate increase, and I will try to be brief. These requests seem to be an all too familiar practice with these utility companies. It seems every year, the residents of Missouri are asked to reach into their pocketbooks & pay more for their services. 14% seems to be quite an increase!!! Did Spire lose 14% of their profits? I'm pretty sure that they, in fact, made a profit. It's time that someone representing the residents of Missouri, stood up to these multi-million dollar utility conglomerates & said no more!!! |
| P202502530 | 4/18/2025 1:51 PM | Received notification of rate increase hearings.... If they were justified, I would not be so upset or opposed. But the customer service a person receives from Spire in turbulent chaos and relentless anxiousness is so upsetting because of employees lack of understanding for one thing.... Then a person receives an "apologies" card.....language not appropriate, spelling not correct.... will stop there on that one.... Spire chooses persons of this capability to connect with customers in crisis mode.....????? **See attached for full comments |
| P202502531 | 4/18/2025 2:12 PM | "File No. GR-2025-0107 is a direct result of bill SB4 signed by Governor Mike Kehoe. It is not in the best interest of Spire customers or the residents of Missouri. The rate increase request proposed in File No. GR-2025-0107 will cause undue burden to my household. " |
| P202502532 | 4/18/2025 2:14 PM | "As a customer of Spire services in Independence, MO, I am outraged that Spire believes they are deserving of a 15% increase. Their customer service is lacking and I pay more for the meter and delivery of the gas than the actual gas itself. Also, I am in a new development and the lines and meter were paid for by the developer. If any other business charged for something that somebody else paid for you would shut them down. Quit allowing utility companies to rob the citizens of this state." |
| P202502533 | 4/18/2025 2:17 PM | "I am writing to formally express my opposition to Spire's proposed 14% rate increase for the coming year. While I understand that utilities must invest in infrastructure and maintain reliable service, this rate hike is deeply concerning for several reasons:. 1." *See Attached for full comment. |

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| P202502534 | 4/18/2025 2:20 PM | "This is in regard to Spire Missouri Inc. filing for a rate increase. My household does not believe this should pass, as it seems like a rather hefty hike on a bill that people get every month and do not have the option to not participate in." |
| P202502536 | 4/18/2025 2:25 PM | "Four Reasons Why Spire Missouri's Rate Increase Proposal GR-2025-0107 Is a Bad Idea The proposed 14% rate increase by Spire Missouri represents a significant change in utility costs for Missouri residents. After careful analysis of the proposal details and current regulatory context, there are several compelling reasons to consider this rate increase problematic. : " -See Attached for full comment. |
| P202502537 | 4/18/2025 3:38 PM | See attached. |
| P202502538 | 4/18/2025 3:39 PM | See attached. |
| P202502539 | 4/18/2025 3:40 PM | "I am writing to express my strong opposition to Spire Missouri's proposed natural gas rate increase currently under consideration in case number GR-2025-0107. As a Human Resources Manager of a small business in Missouri, I am deeply concerned about the significant financial burden this increase would place on small businesses across the state. ...*See attached for full comment |
| P202502540 | 4/18/2025 3:39 PM | See attached. |
| P202502541 | 4/18/2025 3:47 PM | "As a gas consumer and customer I find the request by Spire to be unreasonable as it will put further unnecessary burden on a large amount of their consumer base. Additionally, I don't believe it is the consumer base responsibility to fund infrastructure investments or weather and conservation impacts. ...*See attached for full comment |
| P202502542 | 4/18/2025 3:50 PM | "Well here we go again. Every year Spire and Ameren Missouri ask for ridiculous rate increases and get them to some degree. So far over the last 3 years there rates have climbed in the neighborhood of 20 plus percent. Higher than the rate of Inflation and higher than the reported increase in wages for Missouri workers. I am retire and live on a fixed income and am lucky. To get a 2% or 3% raise per year. The PSC is suppose to protect Missourians from this type of greed by public utilities. So are you finally going to tell these greedy Corporation's NO YOU HAVE GOTTEN ENOUGH?Also look at the salaries of the Executive Staff for these groups they each have several member at over 3 million per/year. I guess that's not enough either. Say NO. |
| P202502543 | 4/18/2025 4:03 PM | "I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials, but raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502544 | 4/18/2025 4:06 PM | "We have been ripped off by this Company since the started serving Independence.Mo. They aready have extra fees in added to the already high rate. Their monthly bill for the use is ridiculously high for a coustomer that uses no gas through summer months but still pays \$30 plus as a base rate. Just that amount alone from every home should be more than enough to maintain a safe service. It's not the customers fault this business through money away on poor workers and contracted companies. It took them more than 2 years to replace one line alon Truman Ave , about 1 mile, with work being done a couple days each week leaving the streets destroyed during that time. One of their people came out last winter with a foot ...*See attached |
| P202502545 | 4/18/2025 4:10 PM | "I am writing to formally express my strong opposition to Spire Missouri Inc.'s proposed 15% rate increase. As a concerned ratepayer and resident of Missouri, I find this request particularly troubling given the recent financial data disclosed in Spire Inc.'s SEC filings. Spire Inc., the parent company of Spire Missouri, has consistently reported multi-million-dollar compensation packages for its top executives over the past five years. For instance: |
| P202502547 | 4/18/2025 4:17 PM | "I am currently paying \$172.39 for Spire in March 2025 and I feel this is very high. I am objecting to an additional increase of about 14 or 15% on top of that. I am a senior on a fixed income, so that would be very much. I hope, you will not agree to such a large increase." |
| P202502549 | 4/18/2025 4:26 PM | "Spire is now requesting a very large rate increase of 15% for the average residential customer. Evidently the increase appears to vary depending on the class of customer. Spire gets rate increases every 2 years now. One in 2021 and another 5% increase in 2023 and now they want a 15% increase in 2025. What will it be in 2027? 25-30% increase? We have had a gas line repair on our street that has been on going for quite a while (months), they come out, park there for several hours, do some work and then leave. The job never gets finished as they have come back again to work in the same area several times. I have to question the quality of the repair work being done here. From my experience observing my street I would say *See attached |
| P202502550 | 4/19/2025 11:52 AM | This is in regards to the rate increase Spire has requested. I've never have complained much about rates for utilities, but I'm totally against this increase. Everything is costing more and consumers can barely pay their bills now. I've already stopped getting my meds. My rent just increased by \$147. I will have to give up something else but what can I truly do without. Need food to live. Need utilities to maintain a healthy living environment. Cost of living has increased but minimum wage is still low. Many are still considered to be at poverty level. The homeless numbers are on the rise. With all the things Trump is doing, I'm pleading with you to not grant the increase. We the consumers need a bit of good news and less to worry about |

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| P202502551 | 4/19/2025 4:04 PM | The proposed 14% rate increase significantly exceeds adjustments made by gas companies in neighboring states and lacks justification. A reasonable increase, if any, should fall within 5-7%. For instance, Kansas saw an average 9% rise, with lower-usage customers facing a 10.41% hike, adding approximately \$6.71 per month, while larger users experienced an 8.25% increase, or \$9.48 more per month. Meanwhile, Oklahoma lowered costs of natural gas customers even with a rate hike (due to reduced natural gas cost), reducing the financial burden on residents, with average residential customers saving \$107 (10%) and low-income households saving \$126 (20%) per year. |
| P202502552 | 4/20/2025 10:44 AM | Over the last 5 years, Spire's rate increases have far outpaced the rate of inflation and therefore, the rate of consumer incomes. Again, they are asking for an unnecessary rate increase. I am coming from a two-income household where statistics tell me that I am solidly middle-class, but I can't keep up with these bills anymore. It is not a matter of money management. SB4 has just passed in Senate and things will only get worse for consumers. We just want basic, affordable utilities, not the supervillain layers of greed that come with it. I am imploring you to block these rate increases and abuses of power and stand with people like me. Thousands of people rely on these utilities, but we can't rely on them if we can't afford them. |
| P202502553 | 4/20/2025 12:51 PM | Regarding the GR-2025-0107, I would very much encourage you all to oppose this ridiculous request. Spire has been making a large profit off of those whom are subject to using their services. There is absolutely no need for another increase, especially in this time of uncertainty with the economy. Our bills are already exorbitant. Please shut this down. It is pure greed. |
| P202502554 | 4/20/2025 7:33 PM | i am extremely opposed to Spire Missouri's rate increase with the Missouri PSC regarding GR-2025-0107. I am a hard working Missouri resident, and am already paying for Spire's Infrastructure System Replacement Surcharge, I do not believe that I should subsidize the profit margin of a private company with this rate increase so they are able to protect their profit margin. This rate increase comes from the backs of hardworking Missouri residents in a time of unprecedented economic upheaval. I am incredibly disappointed that I have to take time out of my day to voice my disappointment in this decision. |
| P202502555 | 4/21/2025 7:46 AM | "I am writing as a concerned resident of Missouri to express my strong opposition to Spire Missouri's proposed 15% natural gas rate hike. At a time when many Missouri families are already struggling with inflation, rising utility costs, and economic uncertainty, a 15% increase in gas rates would place an undue burden on households and small businesses. Natural gas is not a luxury—it is an essential service used for heating, cooking, and daily living. This increase could force low- and fixed-income families to choose between keeping their homes warm and other basic necessities...,"**See attached for full comment. |
| P202502556 | 4/21/2025 7:51 AM | "I am writing as a concerned resident of Missouri to express my strong opposition to Spire Missouri's proposed 15% natural gas rate hike. At a time when many Missouri families are already struggling with inflation, rising utility costs, and economic uncertainty, a 15% increase in gas rates would place an undue burden on households and small businesses. Natural gas is not a luxury—it is an essential service used for heating, cooking, and daily living. This increase could force low- and fixed-income families to choose between keeping their homes warm and other basic necessities...,"**See attached for full comment. |
| P202502558 | 4/21/2025 8:00 AM | "This email is in relation to the proposed revenue increase by Spire Missouri Inc. My wife and I who have now lived in St. Louis for over 3 years have seen rate increases every year since moving here. After some careful analysis of Spire as a whole, I believe this revenue increase is another scheme of corporate greed and not the responsibility of taxpayer dollars to fix the issues involving Spire. I am asking that whatever actions can be taken to block or stop this proposal should be taken by local government officials. Thank you and good day! " |
| P202502560 | 4/21/2025 8:31 AM | "File No. GR-2025-0107 is a direct result of bill SB4 signed by Governor Mike Kehoe. It is not in the best interest of Spire customers or the residents of Missouri. The rate increase request proposed in File No. GR-2025-0107 will cause undue burden to my household. " |
| P202502562 | 4/21/2025 8:40 AM | "This is an outrageous increase! Spire's upper executives need to take a pay cut or be let go. Spire also needs to downsize and consolidate employees (weed out employees they don't need) first, instead of charging their customers first! It is NOT my fault that Spire is charging me for natural gas, a mandatory service that customers can't live without, and then turn around and reinvest their customers money into investments, stocks, and whatever else! This is insane, it's not the customers' fault that Spire has made poor investments with customers' money. This should be illegal to reinvestment the customers' money they receive!" |
| P202502563 | 4/21/2025 8:40 AM | Mary sent email to PSC (SEE ATTACHED). She is a senior citizen and is opposed to the increase. |
| P202502564 | 4/21/2025 8:45 AM | Todd sent comments to PSC via email (SEE ATTACHED). He is opposed to the increase. |
| P202502565 | 4/21/2025 8:48 AM | Joe sent emailed comments to PSC (SEE ATTACHED). Please do not approve (or at least limit the amount of increase) the rate hike requested by Spire. They already got a more than 50% gas rate increase within the last couple of years. It's an undue burden on individuals and families. I'm also facing a proposed 35%+ increase on my electric from Liberty. Who can afford all of this? Year after year it's more money out of Missourians pockets. |
| P202502566 | 4/21/2025 8:50 AM | Anne submitted comments via email (SEE ATTACHED). Anne is on a fixed income and is opposed to an increase in rates |
| P202502568 | 4/21/2025 8:52 AM | Sarah submitted comments via email (SEE ATTACHED). Sarah is opposed to the increase and is asking the PSC to deny any increase in rates. |

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| P202502569 | 4/21/2025 8:54 AM | Autumn submitted comments via email (SEE ATTACHED). She is opposed to any increase in rates. |
| P202502570 | 4/21/2025 8:57 AM | Trafton submitted comments via email (SEE ATTACHED). After reviewing the details of this, our family opposes this rate increase for Spire and would like to officially state this since we cannot attend the public meeting. The 14-15% increase is a ridiculous leap from our current bill in this economy. There needs to be a cost control effort within spire as their labor rates are extremely high as I personally know 2 employed in their field staff. Spire needs to be more customer conscious and do a better job with the budget to ensure they're not crippling their customers as we do not have another choice in gas options. |
| P202502571 | 4/21/2025 9:00 AM | Ryan submitted comments via email (SEE ATTACHED). Ryan is opposed to the increase. |
| P202502572 | 4/21/2025 9:02 AM | Devan submitted comments via email (SEE ATTACHED). Devan would like the PSC to reject the rate increase. |
| P202502573 | 4/21/2025 9:04 AM | "Please consider denying the proposal by Gov. Kehoe for a 15% rate increase for Missouri residences. Residence of Missouri of Spire West already experienced a significant rate increase in June 2024 which remains a daily struggle for many families to efficiently utilize gas utilities. Especially during the record low temperatures in February 2025 when the extreme cold warnings and blizzard advisory warnings were in effect. Evidence of the financial hardship experienced by Spire recent rate increases is reflected in the customer assistance funding for low income Missouri residences who are eligible for energy assistance. The proposal for June 2025 is counter intuitive to the MPSC reduction in gas rates under File No. . *See attached. |
| P202502574 | 4/21/2025 9:04 AM | Whitney submitted comments via email (SEE ATTACHED). She is opposed to the rate increase. |
| P202502575 | 4/21/2025 9:06 AM | David submitted comments via email (SEE ATTACHED). David is opposed to increase and would like the PSC to deny Spire's request. |
| P202502576 | 4/21/2025 9:08 AM | "I'm writing to express my strong opposition to Spire Missouri Inc.'s proposed rate increase of approximately 14%, which would raise the average residential customer's bill by around \$14 per month. As a Missouri resident and active participant in my local community, I believe that public utilities should be accountable not just to investors but to the people and families who rely on these services for basic quality of life. Approving a substantial rate hike, particularly one framed as a recovery of inflationary costs, infrastructure investments, and even the effects of conservation, signals a dangerous shift away from public interest and toward corporate insulation... *See attached for full comment. |
| P202502577 | 4/21/2025 9:09 AM | John submitted comments via email (SEE ATTACHED). John is opposed to any increase in rates and would like the PSC to deny Spire's request. |
| P202502578 | 4/21/2025 9:11 AM | Brittany emailed comments to PSC (SEE ATTACHED). She is opposed to the increase and would like the PSC to not approve the proposed rate increase. |
| P202502579 | 4/21/2025 9:14 AM | Allison submitted comments via email (SEE ATTACHED). She is opposed to increase in rates and would like the PSC to reject Spire's proposal. |
| P202502580 | 4/21/2025 9:22 AM | Chris and Jeff emailed consumer comments (SEE ATTACHED). They are opposed to any increase in rates. They would like the PSC to reject Spire's proposal. |
| P202502582 | 4/21/2025 9:24 AM | Kaitlin submitted comments via email (SEE ATTACHED). Kaitlin is opposed to rate increase and would like the PSC to reject Spire's rate increase. |
| P202502583 | 4/21/2025 9:31 AM | "I do not believe Spire should be granted a rate increase for the following reasons: " *See attached for full comment. |
| P202502584 | 4/21/2025 9:36 AM | I am writing in to voice my opinion on the rate increase. We just had a substantial rate increase last year. I get inflation, but to annually continually go so much further that what the average single person with a 4 yr college education makes, is unfair and wrong. At some point the company needs to figure out their own way to cut costs and not pass it on. I sure do not get a wage increase to match inflation and even if I did get a raise annually, which most don't, maybe every two years, it is always less that 10 %. !4% for gas is making it to where the average American single person can't even afford to live.The work, pay taxes and bills and have no extra money for anything of joy. Fight for us people who do pay the taxe..*See attached |
| P202502585 | 4/21/2025 9:37 AM | Vincent submitted comments to PSC via email (SEE ATTACHED). As a senior citizen with a fixed retirement income, I protest and reject ANY increase on ANY utility rates. These companies should have to do what I have to do and that is live (function) within my means/finances. Enough is enough. All I hear is we need a rate increase. My answer is NO. It is about time the MO PSC starts listening to us. |
| P202502586 | 4/21/2025 9:40 AM | Glenda submitted comments via email (SEE ATTACHED). Glenda is opposed to increase and would like the PSC to deny rate increase. |
| P202502587 | 4/21/2025 9:42 AM | Jay submitted comments via email (SEE ATTACHED). I'm writing in opposition to Spire's latest, proposed rate increase. Our rates are high enough already and my gas bill is closing in on \$200 per month. I do not think further rate increases are necessary. |

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| P202502588 | 4/21/2025 9:45 AM | Judy submitted comments via email (SEE ATTACHED). While I do receive excellent service from Spire, a 15% monthly rate increase, approximately \$14 per month, is out of line- especially, when senior citizens' COLA for 2025 was 2.5%. And, of course, they want this rate increase to take effect just as winter rates kick in! Is that being a bit greedy? That leaves quite a deficit for seniors to have to cover from other income sources. Let's be more realistic. |
| P202502589 | 4/21/2025 9:47 AM | Michael submitted comments via email (SEE ATTACHED). The 15% requested rate increase from Spire is too much. I pay over \$35 a month for six or seven months of the year and do not use an ounce of gas then. That is just to have the meter. Too much. Spire spent millions to advertise their new name. Blocked streets with their newly painted trucks. Just to let people know their new name. They have no competition. OMG. Spire has not been prudent with their revenue. A rate increase of 15% in the winter months for an average bill that is already in the hundreds of dollars is not good for the public. A 2 - 3% increase would be more acceptable. |
| P202502590 | 4/21/2025 10:06 AM | "I am writing regarding File No GR-2025-0107 I am against the rate increase for Spire. We moved from Iowa and did not have such HUGE "delivery" fees. Their cost is already too high. Vote no for their increase" |
| P202502591 | 4/21/2025 10:10 AM | "I have had the notice of Public Hearing on my counter for a week. It's time to act! 1.I am a senior citizen...it's that "fixed income thing" you know??? 2.SPIRE wants a 15% increase....hmmm...that fixed income thing hasn't increased that much!3.Where is DOGE when you need them???? I think it's time to have an audit of how our money is being spent...NOW...Both at SPIRE and the PSC!4.Curb your spending...I HAVE to in order to make my ends meet. 5.Thank you for listening! |
| P202502592 | 4/21/2025 10:16 AM | "To Whom: regarding the proposed rate increase for Spire, the 15% increase is well above the current inflation rate. Personally, my Social Security and other income has not increased above 5%. I am aware that there may be other factors for them to request the 15% rate, but still seems excessive." |
| P202502593 | 4/21/2025 10:18 AM | "Hi I would like to voice my dissent on the proposed 15% rate increase for Spire as this is dangerous increase for senior citizens on fixed incomes! " |
| P202502594 | 4/21/2025 10:25 AM | "Dear Missouri Public Service Commission, I'm writing to express my strong opposition to Spire Missouri Inc.'s proposed rate increase of approximately 14%, which would raise the average residential customer's bill by around \$14 per month. As a Missouri resident and active participant in my local community, I believe that public utilities should be accountable not just to investors but to the people and families who rely on these services for basic quality of life. Approving a substantial rate hike, particularly one framed as a recovery of inflationary costs, infrastructure investments, and even the effects of conservation, signals a dangerous shift away from public interest and toward corporate insulation."*See attached for full comment |
| P202502595 | 4/21/2025 10:28 AM | "Thank you for the opportunity to comment on the up-and-coming public hearing regarding Spire's proposed rate increase (GR-2025-0107). After reading through the notice recently sent, I have one question/concern regarding this proposal. As in many rate increases imposed on residences by utilities, we fail to see a reversal of the imposed charges upon project completion. My question is... "If the PSC grants Spire the proposed increase either in full or partial amount, is there or will there be an applicable date & amount that residential customers will see their rates reduced when the current infrastructure improvements are completed?"" |
| P202502596 | 4/21/2025 10:32 AM | "I have received recently a notification of yet another proposed rate increase and would like to better understand additional details, given that we recently have been impacted by the previous increase for the Infrastructure System Replacement Surcharge (ISRS). " |
| P202502597 | 4/21/2025 11:15 AM | "I would like to strongly object to SPIRE's request for a 15% increase in costs. As many people in STL on a fixed income, dependent upon pension/SSA. These monies are now also in danger. The Cost of Living for everyone has been going up, with no end in sight. The Stock Market is crashing. How can SPIRE, which provides heat, hot water, AC and more, in good conscience, raise their costs beyond what people may be able to afford? Cost of living increases in ssi, if any, have been in single digits. And prices for consumer goods are almost 24% more than last year. It also appears that LIHEAP, which assists low income people with heating assistance, is on the chopping block. This is not the time to increase the cost of gas...*See attached |
| P202502598 | 4/21/2025 11:28 AM | *NO! Spire Missouri request to recoup costs of infrastructure investments, etc. - IS THEIR COST OF DOING BUSINESS AND STAYING IN BUSINESS. Rate increase was granted by the Public Service Commission in 2022 for natural gas revenues by approximately \$78 million above the previous increase.." *See attached for full comment |
| P202502599 | 4/21/2025 11:46 AM | "\$14 a month doesn't sound like much but to us it's several meals. We are on social security and if we get an increase it isn't much and everybody else comes and takes it. We simply do not have it. What are we supposed to do? How are we supposed to survive? No one is looking at the seniors. There has got to be an end to this. Just asking for a little leeway." |
| P202502600 | 4/21/2025 11:49 AM | "Everything is getting so expensive. it should be kept low. They get an increase every year. They charge for the meters. 14% is not going to be good. Senior citizens and families are struggling. They are not about helping the people they are about the corporations. Do not allow this to happen." |
| P202502601 | 4/21/2025 11:51 AM | The proposed 14% rate increase is a huge jump, especially for people on fixed incomes. My husband is elderly and we cannot attend a public hearing. Usually when costs rise it is in the range of 2-3%. These increases should be gradual, not a 14% increase all at once. The increase should be in the 2-3% range to help people on fixed incomes afford the service. |
| P202502603 | 4/21/2025 12:26 PM | See attached |

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| P202502604 | 4/21/2025 12:30 PM | We can't afford another price increase. We could barely afford the last price increase. Please, we're begging you to not let this go through. |
| P202502605 | 4/21/2025 12:33 PM | I oppose a rate increase for Spire gas. Gas is already too expensive. Many people are on a budget that does not allow for an increase. An increase would be a hardship on some people. Thanks for your consideration. |
| P202502607 | 4/21/2025 1:05 PM | See attached. |
| P202502608 | 4/21/2025 1:07 PM | See attached. |
| P202502609 | 4/21/2025 1:26 PM | See attached. |
| P202502610 | 4/21/2025 1:29 PM | See attached. |
| P202502611 | 4/21/2025 1:32 PM | See attached. |
| P202502612 | 4/21/2025 1:33 PM | I am writing to provide feedback based on the proposed Spire rate increase of 15%. First, in the current economy, a rate increase, much less 15% seems absurd. Most raises the last few years have been non-existent or a few percent industry wide. Second, in looking at Spire's latest financial report, I see no reason or cash crunches that would justify a rate increase, much less a 15% one (https://s25.q4cdn.com/231862843/files/doc_earnings/2025/q1/earnings-result/SR-Q1-FY25-Earnings-News-Release.pdf). I would strongly recommend not allowing this rate increase to pass and put more pressure on working MO families. |
| P202502613 | 4/21/2025 1:37 PM | See attached. |
| P202502614 | 4/21/2025 1:39 PM | See attached. |
| P202502615 | 4/21/2025 1:44 PM | See attached. |
| P202502617 | 4/21/2025 1:47 PM | See attached. |
| P202502618 | 4/21/2025 1:50 PM | See attached. |
| P202502619 | 4/21/2025 1:54 PM | See attached. |
| P202502620 | 4/21/2025 1:58 PM | See attached. |
| P202502622 | 4/21/2025 2:02 PM | See attached. |
| P202502623 | 4/21/2025 2:06 PM | See attached. |
| P202502624 | 4/21/2025 2:26 PM | I AM WRITING TO SUBMIT A STRONG OPPOSITION TO THE PROPOSED 14% RATE INCREASE THAT WE HAVE BEEN APPRISED OF BY SPIRE GAS COMPANY. THIS IS AN UNCONSCIOUSLY AMOUNT TO ADD TO A MONTHLY BILL THAT THOSE OF US ON FIXED INCOMES, AS WITH SOCIAL SECURITY, CAN BARELY PAY NOW. .**See Attached for full comment. |
| P202502625 | 4/21/2025 2:32 PM | Timothy submitted comments via email (SEE ATTACHED). I like many people who are on fixed incomes, a 14% increase seems excessive especially when the cost of gas is so low. Our incomes are not going up yet utilities, along with food, insurance, health care, etc keep going up at double digit rates. Please sharpen your pencils and try to find cost savings elsewhere before jumping to rate increases. Gas is an essential utility that has few, if any alternatives. |
| P202502626 | 4/21/2025 2:35 PM | Steven submitted comments via email (SEE ATTACHED) I would like to oppose the rate increase for Spire of 14%. In 2024 they had over \$33 million in greater revenue than in 2023 and that is good. They can give cost of living increases to employees, maintain equipment, etc. The 14% increase is based on what need? They are already getting an increase of \$54 million, so a modest CPI increase would be more than enough. Thanks for listening and hopefully looking out for the average user. |
| P202502627 | 4/21/2025 2:42 PM | We are dealing with horrible issues with property tax right now, increase in tariffs which will cause a disaster to our budget. If they raise gas again we will result to going electric as the city gives us discounts for that. 14% is really nuts! |
| P202502628 | 4/21/2025 3:23 PM | "I am really worried about what this increase will do to people who are already struggling with the current economy. I can only speak for myself when I say I struggle to keep up, and I am very frugal with where my money goes..." *See attached for full comment. |

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| P202502629 | 4/21/2025 3:29 PM | "I have concerns about the proposed 15% increased by Spire Natural Gas Co. That is way too much. Heating my home (Spire) already costs more than double what it cost for cooling (Evergy). Gas is our most expensive utility by far. Everything is going up and as cosumers, my family is struggling to keep up. The CEO for Spire has combined earnings in excess of \$3.2 million. Not a good look! I ask for a smaller increase or no increase at all. > Thank you for your time and attention." |
| P202502630 | 4/21/2025 3:41 PM | "Regarding the proposed rate increase by Spire of approximately 14%, I'm wondering how Spire can square this request with the following... • Since December, 2023 (which was their last approved rate increase), the annual inflation rate has been approximately 3.0%. (See https://www.usinflationcalculator.com/inflation/current-inflation-rates/) • During the last 12-months, the Consumer Price Index for energy consumption has dropped -0.2%. Now, this is mainly driven by gasoline, but natural ...""See attached for full comment. |
| P202502632 | 4/22/2025 9:14 AM | I understand things cost more now, including delivering natural gas to the customer. The notice of the projected increase of 15% comes the same day Jackson County says they will increase taxes on property by 15% after 2 years of large increases under their belt already (and a lost court case from last year but no sign of any money coming back to citizens yet)). My request is, please find a way to give relief to those of us who are older (I'm 86) and with a fixed income: Social Security increases are barely enough to cover the increase in health premiums let alone cover all the other inflation caused increases. Thank you for your consideration in this matter; |
| P202502633 | 4/22/2025 9:15 AM | Spire Missouri seeks to add roughly \$236 million in new revenues—about a 14 % hike—raising the average residential bill by 15 % (≈ \$14 per month). This request arrives while wholesale natural gas prices hover at their lowest inflation adjusted level on record (16 % year over year in 2024), and after Spire booked \$250.9 million in net income for fiscal 2024. A double digit increase would therefore shift costs from shareholders to customers—especially low income households already paying a disproportionate share of income for heat—without demonstrable necessity or sufficient consumer safeguards. For the reasons detailed below, I urge the Commission to reject or substantially reduce the requested ..""See attached for full comment |
| P202502634 | 4/22/2025 9:18 AM | File No. GR-2025-0107 is a direct result of bill SB4 signed by Governor Mike Kehoe. It is not in the best interest of Spire customers or the residents of Missouri. The rate increase request proposed in File No. GR-2025-0107 will cause undue burden to my household. |
| P202502635 | 4/22/2025 9:43 AM | As a customer of spire services in Independence, MO, I am outraged that spire believes they are deserving of a 15% increase. Their customer service is lacking and I pay more for the meter and delivery of the gas than the actual gas itself. Also, I am in a new development and the lines and meter were paid for by the developer. If any other business charged for something that somebody else paid for you would shut them down. Quit allowing utility companies to rob the citizens of this state. |
| P202502636 | 4/22/2025 9:49 AM | See attached. |
| P202502637 | 4/22/2025 9:53 AM | We're writing in regards to the letter we received about the Spire rate increase. We'd like to request no increase or a smaller increase if possible. Thank you for taking the time to listen to our concerns. |
| P202502639 | 4/22/2025 9:58 AM | See attached. |
| P202502640 | 4/22/2025 10:05 AM | My name is Joseph Jeffers. I am a Saint Louis County homeowner, a Marine Corps veteran, a husband, and a corporate financial professional. I recently received a letter from Spire Gas requesting feedback regarding their proposed revenue increase, and I have strong concerns I would like to share. **See attached for full comments |
| P202502641 | 4/22/2025 10:07 AM | While I do appreciate excellent service from Spire, I am definitely against this rate increase, especially when it is 15%, about \$14/month, as it is out of line compared to seniors' COLA of 2.5%. That is quite a bit of difference to make up. Not all seniors have multiple sources of income. |
| P202502642 | 4/22/2025 10:09 AM | Hi, the investors have hiked our rates plenty already. The service charge and reader fees are ridiculous already. Please do not allow Spire to raise our rates again. We are struggling already to keep warm water and heat. Please don't allow the hike again. The more you give in, the higher the rates get. We are paying plenty for the rich investors to just get richer. Maybe Elon needs to trim their help that sit back doing nothing. Thx, Margaret Gregory |
| P202502643 | 4/22/2025 10:11 AM | I'm writing as a concerned resident and customer of Spire to express my strong opposition to any proposed increase in gas rates (Case No. GR-2025-0107). Gas is already expensive enough, and increasing rates would place an even greater burden on households that are already navigating high costs of living. Families and individuals across Missouri are doing their best to manage essentials—raising rates for something as basic as heating and cooking feels unfair and unnecessary. Please prioritize the people of this state over corporate profits. I urge you to reject this rate increase. Thank you for your time and consideration. |
| P202502644 | 4/22/2025 10:12 AM | They literally just had an increase WHY SO THEY NEED ANOTHER. ITS ALREADY TOO EXPENSIVE! The last increase was TOO MUCH. AND SO IS THIS ONE. 15%?!?!?!? |
| P202502645 | 4/22/2025 10:17 AM | See attached. |

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| P202502646 | 4/22/2025 10:19 AM | When will enough be enough? Five rate increases in 5 years when the roads they tear up have sat, poorly filled with concrete next to the asphalt, for another five years? The CEO made a 5 million dollar salary and the company made \$81 Million dollar profit. 15% increase is predatory. People will freeze to death without the gas to heat their home. Heat, water and electricity should be basic services in a supposed 1st world country not subject to the whims of a for profit corporation. Absolutely unacceptable. |
| P202502647 | 4/22/2025 10:22 AM | See attached. |
| P202502648 | 4/22/2025 10:24 AM | See attached. |
| P202502649 | 4/22/2025 10:31 AM | See attached. |
| P202502650 | 4/22/2025 10:34 AM | See attached. |
| P202502651 | 4/22/2025 10:37 AM | I write to you regarding the GR-2025-0107 and would very much encourage you all to oppose this ridiculous request. Spire has been making a large profit off of those whom are subject to using their services. There is absolutely no need for another increase, especially in this time of uncertainty with the economy. Our bills are already exorbitant. Please shut this down. It is pure greed. Thank you, A Missouri resident, forced to use Spire services who strongly opposes this request. Sarah Lift |
| P202502652 | 4/22/2025 10:40 AM | See attached. |
| P202502653 | 4/22/2025 10:44 AM | See attached. |
| P202502655 | 4/22/2025 10:50 AM | With the rate request being proposed I do not feel that is appropriate for low income communities. Please, consider that we are living lower than our means as it is based on our income. Maybe you should consider yearly raised rates based on usage and consumption of household sizes. I am reaching out to you due to the rising costs of everything from rent, food, fuel, insurance, etc. I am definitely not looking forward to another increase from any company. Thank you for reading this and hopefully understanding. |
| P202502656 | 4/22/2025 11:12 AM | I understand needs for increases in rates, fees, etc. However, another rate increase of 15% is not acceptable. Inflation has hit most of us since the Chinese pandemic and overspending by the former admin. While a proposed increase averaging \$14 per month may not seem like a lot, it is to some of us who are living on fixed incomes. SSI COLAs do not increase by 15%; retirees like myself have had to deal with paying more for Medicare, as well as taxes, food, insurance and other utilities, etc. I would like to request info on what expenses have been reviewed and if internal paring down, salary cuts have been taken or considered. If you expect users to pay more, perhaps a15% cut in those expenses and salaries should be seriously considered. |
| P202502657 | 4/22/2025 11:18 AM | In regards to SPIRES rate increase proposal, I DO NOT support this request. GR-2025-0107 Many customers cant afford the current rates of increases across the board and this public service is a necessary residential MUST HAVE. The increase request is shady and seems to help SPIRE and nit the consumer. Also, the PCS decides the amount of increase? CORRUPTTION. I DO NOT APPROVE. SAY NO |
| P202502658 | 4/22/2025 11:39 AM | See attached. |
| P202502659 | 4/22/2025 11:44 AM | See attached. |
| P202502660 | 4/22/2025 11:46 AM | See attached. |
| P202502661 | 4/22/2025 11:47 AM | See attached. |
| P202502662 | 4/22/2025 11:48 AM | See attached. |
| P202502663 | 4/22/2025 1:30 PM | " I am tired of the government bureaucracy just raising, raising, raising. We oppose the increase" |
| P202502664 | 4/22/2025 1:36 PM | " i don't think they should have it. They are already getting more money every month. I am on a very fixed income and struggling as it is. Spire needs to manage their money better and stop giving big raises to everyone. I have lived here 59 years and they have never done any upgrading to my location except change the meter. I don't think they need 14%. I don't get 14% increases. I hope they get rejected. |
| P202502665 | 4/22/2025 1:39 PM | "Spire charges plenty. They are already overcharging us. I pay \$200/mo for a tiny home. I am very much against this." |
| P202502666 | 4/22/2025 1:45 PM | "I am 100% against the increase. All they do is go up and up. Spire came and replaced my meter and I okayed it. The contractor the hired to install it came and when he went to relight my water heater he broke it. I had to pay to fix it. I have contacted them about repayment to no avail. They broke it but won't pay for the repair." |

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| P202502667 | 4/22/2025 1:55 PM | "I am shocked! Rate are high enough. I disagree with this increase. \$14 a month is too much. I am low class and can't afford this. Every year or at least every other year the ask/get in increase. How much do they really need? They are taking food out of my child's mouth. I would agree to like \$2 a month but \$14, NO. |
| P202502668 | 4/22/2025 1:58 PM | "I don't like it! I'm old and poor. My rent is going up and if Spire goes up it's more than I can handle." |
| P202502669 | 4/22/2025 2:02 PM | "How in the hell do they expect people to live? I am quite upset. This whole thing is wrong! Why don't they eliminate waste? They need to look at their own house before coming into ours. I could see a 5% MAYBE 7% increase but 14%, no. This is absolutely absurd. I don't understand the insanity." |
| P202502670 | 4/22/2025 2:03 PM | "I don't want this increase." |
| P202502671 | 4/22/2025 2:05 PM | "I am a senior citizen, handicap, and can't work. I'm on a fixed income. How much more can seniors take? Seniors should get a break." |
| P202502672 | 4/22/2025 2:07 PM | "Spire does work diligently but with other utilities going up, food going up and the economy not as strong, please not at this time." |
| P202502673 | 4/22/2025 2:09 PM | " I am 82 years old and on a fixed income. I can't keep up with all of this. It's getting out of hand. Spire needs to find other ways to make money." |
| P202502674 | 4/22/2025 2:53 PM | We are opposed to the amount of increase Spire is requesting. We feel that the average rate of increase for residential customers of 15% is excessive and ask that their request be denied. |
| P202502675 | 4/22/2025 2:56 PM | I am writing in despair that Spire plans to increase rates 15%? Is that right? Most people get a 2-3 % wage increase and utilities want 5 times that amount? I know my social security went down this year due to an increase in Medicare premium! I WISH I could call social security and ask for an increase for PENDING expenses!!! How do you plan on us paying for this? Please be reasonable as costs are so high and Laclede and Ameren can budget better. If I need a big expense, I budget! Why can't companies? Why can't public service commission and OPC make suggestions ? Please, please, please, don't do this to St. Louisans. Allow competition! |
| P202502676 | 4/22/2025 3:19 PM | "We are already charged outrageous amounts and a monthly meter fee. Everyone is hurting bad as it is so you don't need to be taking more from us. I am very against this. I know several people who could not afford this. They Company needs to operate under a more reasonable budget. We are all getting hit hard as it is. |
| P202502677 | 4/22/2025 3:37 PM | "This is outrageous. They are contributing to inflation. Don't these people care?" |
| P202502678 | 4/22/2025 3:43 PM | "I object to Spire's request for increase. Jackson County property taxes have gone up too. Probably to cover the deficiency from Parsons' no property tax for those over age 65. I feel they should wait to see if Trump lowers utility rates." |
| P202502679 | 4/22/2025 4:37 PM | Rebecca submitted comments via email (SEE ATTACHED). She is opposed to the increase |
| P202502680 | 4/22/2025 4:39 PM | Letitia submitted comments via email. (SEE ATTACHED). We are opposed to the amount of increase Spire is requesting. We feel that the average rate of increase for residential customers of 15% is excessive and ask that their request be denied. |
| P202502681 | 4/23/2025 7:54 AM | "Not that it's going to matter, but I'd like to provide my feedback about the price hikes. I don't like it. Even if the prices of gas has gone up for the company, an average of \$14 increase per household? That's ridiculous. People are having a hard enough time getting by without Spire price gouging them." |
| P202502682 | 4/23/2025 7:56 AM | "I am emailing to voice my opinion and vote no on the rate increase. Eventually you guys are going to increase utility bills so high, all the poorer citizens in the community will no longer be able to afford to live. " |
| P202502685 | 4/23/2025 8:21 AM | "A 15% natural gas utility gas increase is incredibly high, especially after a 50% plus real estate (property tax) increase which is not allowed by Missouri State law. Spire is only a gas transmitting company that delivers natural gas. It does not take the risk of drilling natural gas wells. The following current charges are billed: Meter charge \$20.00 - Who asked for it as the older meters were just fine. Winter sage charge - why the heck does this exist? Pipeline upgrade (ISRS) I also pay tax on this fee which is a continual tax for the upgrade. WNAR - What the heck is this charge? ..**See attached for full comment. |
| P202502686 | 4/23/2025 8:24 AM | "I respectfully submit my comments in opposition to Spire Missouri's proposed rate increase (Case No. GR-2025-0107), which seeks to raise customer rates by approximately 14%, or \$14 per month for average residential users. While I understand the need for utility providers to maintain infrastructure and account for inflationary pressures, I urge the Commission to consider that Missouri residents are already facing substantial financial strain." ..**See attached for full comment. |
| P202502690 | 4/23/2025 12:18 PM | "A 14% rate increase for SPIRE is ridiculous. Seems like they ALWAYS inflate their real needs just to negotiate a smaller increase which is also more than they need. It's time for the PSC to take some real action and limit utility increases to the rate of inflation." |

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| P202502691 | 4/23/2025 1:56 PM | "Here are some comments regarding the increase of rates on our Spire bill: 1. We don't understand why we are still having to pay \$20 every month for our meter. Surely, these meters have been paid for many years ago. 2. Why is the 14-15 percent per month needed on our bill? Seems like that is a lot of increase per month per customer. 3. With everything else increasing, this increase will hurt a lot of Spire customers including us. Thank you but we were unable to attend the local public hearing. " |
| P202502692 | 4/23/2025 2:12 PM | See attached. |
| P202502693 | 4/23/2025 2:17 PM | See attached. |
| P202502697 | 4/23/2025 3:52 PM | "I am writing as a concerned resident of Missouri to express my strong opposition to Spire Missouri's proposed 15% natural gas rate hike. At a time when many Missouri families are already struggling with inflation, rising utility costs, and economic uncertainty, a 15% increase in gas rates would place an undue burden on households and small businesses. Natural gas is not a luxury—it is an essential service used for heating, cooking, and daily living. This increase could force low- and fixed-income families to choose between keeping their homes warm and other basic necessities."..*See attached for full comment. |
| P202502698 | 4/24/2025 7:51 AM | "I am against having my gas rate increased. I understand Spire will be working with the water department to capture methane. In my quick review I learned from a source that there is a real possibility of increased income from this action. As a retiree I understand higher costs. I believe utilities who maintain a monopoly should be nonprofit. It really makes me sick to think anyone would profit from a necessity for existence. Methane Abatement Costs in the Oil and Gas Industry: Survey and Synthesis The Belfer Center for Science and International Affairs" |
| P202502699 | 4/24/2025 7:56 AM | "Shame on Spire Missouri Inc. Our increase was more than \$14 per month, more like \$143.00 per month. We went from paying approximately \$90 to \$243.00 per month. We are working on a property we purchased in 2004, and it seldom uses gas. Guess what? The payment there is also \$243.00. SHAME. SHAME. SHAME. Between greed, privatization, and fascism, soon, people will have to do without natural gas. We are considering turning it off because we cannot afford to have natural gas. The people should not be responsible for updating equipment for a private organization. Therefore, the Missouri Public Service Commission should deny the request for an increase, although the rise has already happened. Soon to be gasless in Kansas City. |
| P202502700 | 4/24/2025 8:10 AM | I hope this email finds you well. I am writing to express my concerns regarding the proposed 15% increase in natural gas prices by Spire Gas. As a customer, I have noticed that Spire Gas has raised its prices five times in the past five years, and this latest proposed increase is quite alarming. While I understand that price adjustments may be necessary from time to time, the frequency and magnitude of these increases are placing a significant financial burden on households. Many families are already struggling to make ends meet, and an additional 15% increase in natural gas prices will only exacerbate this situation. I kindly request that the Missouri Public Service Commission thoroughly reviews Spire Gas's proposal ."*See attached |
| P202502701 | 4/24/2025 8:28 AM | "I am contacting you in regards to the rate increase request for Spire Missouri Inc. As a resident of Missouri, I am finding it more and more difficult to keep up with bills just to live. I truly do not feel I can afford the 15% increase. I have already started a second job to pay for my bills. Please consider my plea in consideration of this rate increase." |
| P202502702 | 4/24/2025 9:29 AM | It has come to my attention that Spire has proposed an approximate 15% monthly increase. This is something that I would not support. Missouri is ranked 23 in the highest natural gas prices, yet we are also ranked 39th for the most impoverished. If Missouri is facing more poverty than most states, then the utility prices should be relative. Spire Missouri Inc.'s profit (specifically, consolidated net income) was \$250.9 million in fiscal year 2024, which translates to \$4.19 per share. This was an increase from the \$217.5 million (or \$3.85 per share) net income reported in fiscal year 2023. This is proof that they do not need additional funding. |
| P202502704 | 4/24/2025 10:16 AM | See attached. |
| P202502706 | 4/24/2025 11:03 AM | "I am writing as a concerned resident of Missouri to express my strong opposition to Spire Missouri's proposed 15% natural gas rate hike. As a current Spire customer with no alternative for natural gas services, I believe the proposed increase is a flagrant example of corporate greed. In just the last two months, I've had to call the Spire emergency line four times due to mechanical failure of their required meter updates, and while the responders did come out quickly, they clearly did not fix the problem right away. This is an ongoing issue within their current capabilities, and is not the type of customer service excellence that would warrant a price increase, even a small one." ..*See attached for full comment |
| P202502707 | 4/24/2025 11:14 AM | "I am writing as a concerned resident of Missouri to express my strong opposition to Spire Missouri's proposed 15% natural gas rate hike. At a time when many Missouri families are already struggling with inflation, rising utility costs, and economic uncertainty, a 15% increase in gas rates would place an undue burden on households and small businesses. Natural gas is not a luxury—it is an essential service used for heating, cooking, and daily living. This increase could force low- and fixed-income families to choose between keeping their homes warm and other basic necessities." ..*See attached for full comment. |
| P202502709 | 4/24/2025 12:53 PM | I don't know how the average ccf's usage number in your letter was calculated, but my modest home of 2000 sq ft uses about 67 ccf on average per month thus indicating a monthly increase in cost to us of at least \$20. I am a senior on fixed income and am strongly opposed to this 15% proposed increase in rates. It seems clear that the impact on monthly bills would be greater than Spire suggests. |

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| P202502710 | 4/24/2025 2:48 PM | I would like to deny my support for the proposed 15% increase. This is an unacceptable increase during a period in time that the people of this country are in an economic crisis. The timing and the percentage of the increase is unreasonable and unaffordable. Almost everything has gone up as far as living essentials and many ore struggling to keep from sinking right now, and only expected to get worse, and you are proposing to hit us up with this excessive increase? I cannot afford an increase like this. And your timing is unbelievably not well thought through. You DO NOT have my support for this proposed rate increase because I am already struggling to survive financially as it is right now. I hope you will NOT raise rates at this time. |
| P202502711 | 4/24/2025 6:44 PM | Rate increases are common, and unfair to the customer. There is an rate increase each year. What is the reason for the rate increases? Very difficult for customers that have financial strain. Reconsider this increase. Not everyone can afford another increase. Concerned customer. |
| P202502713 | 4/24/2025 10:07 PM | I'm writing to oppose the proposed gas rate increase. Many families, including mine, are already struggling with rising costs, and higher utility rates will add to the burden. Gas is an essential service, and increases like this can force difficult choices between heat and basic needs. I urge you to reconsider this rate hike and explore alternatives that don't place more strain on customers. Greater transparency in justifying these increases would also be appreciated. |
| P202502714 | 4/25/2025 7:55 AM | "I am writing to express my opposition to any rate increases for SPIRE and any other service. As a senior citizen, I am one of many who cannot financially withstand additional expenses. Too, I haven't seen any real justification for an increase, what are we being offered as customers? Why should this be considered in the current economic environment , especially with this current administration? If this proposed increase were on a ballot, I'd vote NO!!!" |
| P202502715 | 4/25/2025 8:23 AM | I recently received notice at my home that Spire Energy is requesting a 15% rate increase for our gas usage. I obviously want to object to such a request as that seems very unfair to consumers like myself. With the rising costs that everyone is enduring, I feel it is ridiculous that we could be asked for such a massive increase to our bill. Are we not working to decrease the cost of energy in America? I thought that was the new direction of the administration? Please fight on my behalf as well as other gas consumers that continue to fall victim to extremely high rate increases with no reasons given or financial accountability by the gas company. Thank you for your support, |
| P202502716 | 4/25/2025 8:27 AM | This is in reference to the proposed rate hike for Spire to maintain their profit margins. No other business requires customers to pay up front before they make improvements to their infrastructure. Wal-Mart doesn't increase cost before a store is built and this is no different. This should be irrevocably denied without question. Thanks for your time. |
| P202502717 | 4/25/2025 8:33 AM | See attached email for comments |
| P202502718 | 4/25/2025 8:36 AM | My name is Chontelle, I am writing in response to the increase request from your company. At this time your customers do not need another pay rate increase. We are already struggling to maintain a month to month payments. My Spire gas bill at this time is \$288 and at this time I am on social security. Could you please take this into consideration when trying to increase your customers rate every year. The Bible does tell us that in the last days the rich will get richer and the poor will get poorer. At this time it seems to be true. |
| P202502719 | 4/25/2025 8:47 AM | See attached email for comments. |
| P202502721 | 4/25/2025 9:44 AM | "Ordinary People Are Struggling. Spire Is Not. Spire made \$250 million in profits in FY2024. Meanwhile, ordinary people are struggling to survive in a time of skyrocketing prices and a potential recession. To ask for a rate increase is ludicrous. Reject the request. Spire can cut into its profits instead of our wallets. " |
| P202502722 | 4/25/2025 10:01 AM | See attached. |
| P202502723 | 4/25/2025 10:03 AM | See attached. |
| P202502724 | 4/25/2025 10:05 AM | See attached. |
| P202502726 | 4/25/2025 10:11 AM | See attached. |
| P202502727 | 4/25/2025 10:45 AM | "As a consumer of Spire we are appalled at their request to raise customers prices, we feel that in return the CEO, managers and employees should take a 15 percent pay cut to offset their request as I am sure they make more in salaries than the average customer so with all do respect, we ask you to vote this rate hike down until they have proven that Spire is doing everything within their power to cut operational costs." |
| P202502728 | 4/25/2025 10:49 AM | "I am not in favor of the proposed 14% rate increase by Spire. We are retired. We cannot live without the natural gas product provided by Spire. We have no other alternative. Having worked for a public utility, I understand how rate structure is negotiated at the public utility level. All costs of doing business are added to create a basis for the overall prices to the public." ..*See attached for full comment. |
| P202502729 | 4/25/2025 11:17 AM | "I oppose the proposed Spire rate increase. A 14% increase is out of proportion with the cost of living and the responsible management of funds that are public agencies should be accountable for. In a city where so many are struggling to make ends meet, or rate this high is an extraordinary burden for some of our neighbors." |

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| P202502731 | 4/25/2025 11:45 AM | "I am writing to you about the proposed Spire rate increase of approximately 15%. I am sure that Spire will say that the increase is to cover infrastructure, inflation, etc. I am opposed to this increase. My proposal is that they look internally for cost saving measures, starting with reducing the salaries of their top leadership by 15%. The last place they need to look is cutting the pay or jobs of their low level employees, or demanding more money from their customers. If the CEO made approximately \$5 million last year, a 15% pay cut would still net him over \$4 million, while a 15% rate hike might make it difficult for some customers to put food on the table. Thank you. " |
| P202502732 | 4/25/2025 11:53 AM | "I received a letter that Spire intends to request a rate increase of 15%. This is an absurd increase which should not be approved by the MPSC. There is no legitimate reason given for this increase in the letter provided. I request that the PSC deny this ridiculous request from Spire to "increase revenues" . It would not be fair to the local property owners to allow such a request. |
| P202502733 | 4/25/2025 12:06 PM | Increasing rates, even if it is estimated to be just around \$14 for the average customer, is an absolutely absurd proposal in this economic climate. Many people in our state are struggling to afford groceries for their families, diapers and formula for their babies, and other general bills. It would do you good to take a look at the number of customers that are on some sort of a budget billing plan and consider that when debating an increase. If people are already needing budget billing plans to be able to afford gas in their homes, what makes you think they can afford to pay more?! This feels like another way to keep the middle class struggling. We do not need increases in our bills right now. What an absurd time to propose this. |
| P202502734 | 4/25/2025 2:10 PM | I am writing as a concerned customer and resident of Republic, MO, to formally express my opposition to the proposed natural gas rate increase recently announced. **See attached for full comments. |
| P202502735 | 4/25/2025 3:25 PM | See attached. |
| P202502736 | 4/25/2025 5:59 PM | Spire is yet again threatening to raise my natural gas rates. They just did so at least once. Right now I am struggling to pay my bills, have tremendous credit card debt, and cannot afford to pay any additional increase. I do not understand how Spire is being allowed to raise rates yet again, this is ridiculous. |
| P202502737 | 4/26/2025 1:39 PM | I am requesting the PSC deny Spire's current rate case to increase costs by 14% |
| P202502738 | 4/26/2025 4:18 PM | I am opposed to the proposed rate increase. You (Spire) are requesting an increase of \$236M in revenues to cover "recovery of infrastructure investments, inflationary costs since its last case, increased costs of service, and weather and conservation impacts." According to your most recent 10-K filing with the SEC, you had a net income of \$250.9M in 2024. This will leave you with approximately \$14.9M, which I recommend be used to hire better accountants. In conclusion, it's very nice of you to ask, but as someone who has \$0M, I'd rather this come out of your pocket than mine. |
| P202502739 | 4/28/2025 7:55 AM | "For the proposed Spire rate increase ... They are requesting a 15% increase in rates to raise \$236 million for infrastructure projects and other uses (including additional profits listed at 'recovery of infrastructure investments'). According to SEC filings, Spire's Missouri operations netted over \$118 million in profits for their corporate year ending September 30, 2024. That's pure profit, not including inflated corporate salaries, bonuses, self-enriching stock buybacks, etc. My question to Spire would be, how much are they contributing to the project? What percentage of that \$118 million dollar profit are they willing to contribute? Or are they expecting the customers to foot the entire bill while they","**See attached |
| P202502740 | 4/28/2025 8:01 AM | "I am writing in regards to the proposed Spire gas rate increase request of 14%. I do not agree with this increase. The Spire CEO is making 3.4 million per year. CEO and executive salaries need to be reigned in before any more talks of increasing costs to the general public are done. Lower and middle classes are being squeezed on all sides and the ability to build wealth for future generations is dwindling fast while we have people like this making absorbent amounts of money. Some of us work 6 days a week even with masters degrees and licenses in healthcare to make our bills and try and put even a little back or afford a vacation for our kids once a year. I don't care how much experience she/Spire CEO has, no one,","**See attached |
| P202502741 | 4/28/2025 8:06 AM | "I'm a senior on Social Security and Medicare. I am a household of ONE Person and have done everything I can to NOT USE my utilities because of how expensive they are. For example, in the winter my thermostat is on 62 degrees, summer 82. I frequently take showers through my gym membership rather than at home. I have a pilot light going on my furnace, otherwise I use my gas stove to cook a large meal @ once a week. This way I save on gas. Even with these measures I'm spending @ \$500 a month on utilities and my social security is \$22k. I'm 79 years old. Our utilities should be put on a tier system or something more fair to old people..*See attached for full comment. |
| P202502742 | 4/28/2025 8:12 AM | "I am a resident of St. Louis County, Missouri and after receiving a notice in the mail I would like to express my strong opposition to Spire Missouri's proposed 15% natural gas rate hike. I am the sole provider for my family of four, I have a wife and two little girls, we are struggling with inflation, increased costs for groceries, insurance and utility costs and the unknown impact of tariffs on our budget.Everything has been going up in price non-stop since COVID and Spire, Ameren, Missouri American Water and MSD seem to be asking for increases every chance they get for the last 5 years. Spire is not operating in a vacuum, this 15% increase in addition to all the other increases puts a burden on us for something ..**See attached |

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| P202502744 | 4/28/2025 8:24 AM | "I am writing as a concerned resident of Missouri to express my strong opposition to Spire Missouri's proposed 15% natural gas rate hike. At a time when many Missouri families are already struggling with inflation, rising utility costs, and economic uncertainty, a 15% increase in gas rates would place an undue burden on households and small businesses. Natural gas is not a luxury—it is an essential service used for heating, cooking, and daily living. This increase could force low- and fixed-income families to choose between keeping their homes warm and other basic necessities..."*See attached for full comment. |
| P202502746 | 4/28/2025 8:30 AM | "writing to provide comments regarding Spire MO proposed rate increase (file no.: GR-2025-0107) via email submission. As a MO resident in St. Louis county, I do not support residential rate increase. Should a final ruling is made, please could it be notified publicly to MO residents? |
| P202502747 | 4/28/2025 8:37 AM | "As a retired educator in the state of Missouri, Inflation has hit hard. The Public School Retirement System Cola for 2025 was 2%. Other inflation rates for the state of Missouri are as follows: The inflation rate in the St. Louis area for the 12 months ending in February 2025 was 2.0%. The Midwest region's overall inflation rate was 2.7% for the same period. Core inflation in the Midwest was 3.3%. The St. Louis area advanced 0.5% for the two months ending in February 2025. The St. Louis metro area, which includes parts of Missouri and Illinois, saw a 2.0% increase in the CPI-U between February 2024 and February 2025..."*See attached for full comment and chart. |
| P202502748 | 4/28/2025 8:48 AM | "I am retired on a fixed income and am finding it increasingly difficult to make ends meet with the increased cost of everything due to inflation. I am asking that the proposed rate increase for Spire Missouri only apply to those under the age of 65, so that retired homeowners such as myself can continue to live in our homes without the burden of this increased utility cost." |
| P202502749 | 4/28/2025 8:54 AM | "I am not in agreement with any rate increases. Cannot afford a 15 % increase. " |
| P202502750 | 4/28/2025 9:13 AM | See attached email for comments |
| P202502751 | 4/28/2025 9:15 AM | See attached email for comments. |
| P202502752 | 4/28/2025 9:20 AM | Hello - please see attached for my feedback regarding the current Spire rate case and my complete opposition to any increase, especially not the proposed 14%. |
| P202502753 | 4/28/2025 9:44 AM | "Comment: If an increase with Spire should happen, would it be possible to have a Senior Discount for those on Social Security?" |
| P202502754 | 4/28/2025 9:51 AM | " I am 92 years old. Seems they get an increase every year and it just goes to the CEOs. They need to cut salaries not put it on the customers. The Commission needs to quit giving them the increases!" |
| P202502755 | 4/28/2025 10:02 AM | "I can't afford this. I am on SSI. This will put a burden on me. I do not want it to go up." |
| P202502756 | 4/28/2025 10:25 AM | "I am sending an email to state my opposition for the proposed rate increase by spire Missouri, for gr 2025 0107 . In reviewing their tax filings, the company makes more than enough money to cover/contribute additional money required for recovery of infrastructure investments inflationary costs increase cost of service, and weather in conservation impacts." |
| P202502757 | 4/28/2025 10:29 AM | "I am writing to express my opposition to Spire Missouri's proposed 15% increase to residential customer rates, as outlined in Docket No. GR-2025-0107. While I understand that utility companies must occasionally adjust rates to maintain service quality and reliability, a 15% increase — approximately \$14 per month — is simply too large to impose at one time. Many individuals and families in our community are already struggling to manage household budgets amidst rising costs for food, housing, and other essentials. A sudden, significant rate hike would create an additional burden at a time when many can least afford it." *See attached for full comment |
| P202502758 | 4/28/2025 10:41 AM | "I strongly oppose this rate increase. I pay enough already. I am charged \$238.75 per month as it is and I am 97 years old on a fixed income. Where do you all think we, consumers, are getting the money to pay for all of these increases? I speak for myself and on the behalf of my elderly friends and neighbors - WE OBJECT TO THIS PROPOSED INCREASE. |
| P202502759 | 4/28/2025 11:21 AM | See attached. |
| P202502760 | 4/28/2025 11:23 AM | See attached. |
| P202502763 | 4/28/2025 11:30 AM | See attached. |
| P202502765 | 4/28/2025 2:13 PM | As a mere mortal, I received three pages of blah, blah, and more blah, and all I notice is fourteen percent (14%) increase. Seven (7) hearings to determine if a monopoly needs to charge a greater amount for future infrastructure investments is ridiculous regardless of how flowery a future that may entice more investment. How would a customer feel more confident there is no collusion with MPSC? Residential customers live in the present. Customers have greater expectations from a monopoly such as lowering the cost of energy and in this case eliminating the use of dirty fossil fuels. Words such as "renewable" or "biomethane" natural gas emits 90% methane which is a greenhouse gas that damages the climate significantly, and more tha., *See attached |

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| P202502766 | 4/28/2025 2:16 PM | Office of the Public Counsel, Hi I am a resident of Clever, Missouri and am very concerned about the possibility of an increase in our utility rates. I understand that the price of everything is increasing, but 14% is overboard. My wife and I are retired and the expected increase from Social Security is expected to be 3% or LESS. Our rates were already increased and this would hit us very hard. My recommendation would be to pause this request based upon the estimated amount of Natural Gas that is available in the United States. Our current U.S. Government has promised to build new pipelines and issue new permits to extract this commodity within the next few months. This would allow prices for Natural Gas to decrease and all „,*See attached |
| P202502767 | 4/28/2025 2:19 PM | "I Marlan Seahorn, oppose any and all increases." |
| P202502768 | 4/28/2025 3:11 PM | "Our household does not support the requested 14-15% rate increase by Spire Missouri. We do not support any increase, and if one is approved that will decide our voting for the next 20 years. After the personal property tax hits everyone has been taking, you increase this and you will see a full turnover of all elected officials. You better understand your people or you will be voted out. We are all tired of having our money taken from us by local, state, and federal governments. " |
| P202502769 | 4/28/2025 3:22 PM | "What plan is the PSC putting in place for the people who are poor and on a fixed income? Where are we, the elderly, the disabled, supposed to find the money to pay for all of these increases on utilities that we NEED. It is not like we can go without power and heat. What is the PSC doing to take into account these people who are barely making enough money to get by? How can I pay my increasing bill when I do not have money to live?" |
| P202502772 | 4/29/2025 8:00 AM | " I am writing to express my deep concern regarding your recent request to the Missouri Public Service Commission for an additional \$236 million increase in revenues, which would result in an approximate 14% rate hike for customers. As a residential customer, I have already experienced multiple rate increases in 2024. Adding another \$14 per month to my bill — especially after three prior increases within the same year — places an unreasonable financial burden on households like mine. This pattern of frequent increases raises serious concerns about affordability, corporate responsibility, and the fairness of these requests to your customers..**See attached |
| P202502773 | 4/29/2025 8:10 AM | "The 14% proposed rate hike is out of line. The public is going to get hard with tariff increases on product and also on gas prices. How about a 7% rate hike and make other 7% from tariff money? Its gonna be hard for retirees to swallow all of these increase facing the public. Wrđ KCMO" |
| P202502774 | 4/29/2025 8:13 AM | "Missouri Spire residential bills have increased significantly over the last three years, far outpacing both national inflation and local wages. A Spire customer with an average winter consumption of 120 ccf9 has experienced a 109% increase in their winter bill since winter 2020-2021. Please reject any additional increases. They need to tighten their belts just like the residents of MO! Thanks" |
| P202502775 | 4/29/2025 8:16 AM | "I am writing to protest the rate increase for Spire Missouri. I am a widow and single parent. The past two winters I have kept my thermostat at 65 degrees - which is too cold - because I cannot pay the high rates. I am not getting a cost of living raise this year. I know that Missouri has many other citizens who also struggle with the high cost of utilities. Please consider us when making your decision." |
| P202502777 | 4/29/2025 9:32 AM | See attached email for comments |
| P202502778 | 4/29/2025 9:35 AM | See attached for comments |
| P202502780 | 4/29/2025 9:39 AM | See attached. |
| P202502781 | 4/29/2025 12:25 PM | "It has recently come forward that you intend to raise your prices. Again. Your website says that you have been around to "serve people". How is it serving the people to continuously raise your prices and fees, all for the gain of your portfolio? This sounds more like trying to line the pocketbooks of the stockholders, and not trying to help the people that you "serve". I understand that prices do fluctuate, and that there have been some circumstances that would have caused that to happen, but to raise them again after the governor signs SB4 into law. This makes me question your motives. To me this just sounds like corporate greed. While your company and the stockholders may not have had quite the rough time that others,**See attached |
| P202502782 | 4/29/2025 12:27 PM | "I am writing to formally protest Spire Missouri's proposed rate increase of approximately 14%, which amounts to around \$236 million in additional revenue. This proposed increase, if approved, would result in an average monthly increase of \$14 for residential customers, placing an undue financial burden on consumers.,," *See attached for full comment. |
| P202502783 | 4/29/2025 2:26 PM | Spire's proposed rate increase of 14% for KCMO residents would cause hardship to my household were it to go into effect. It would raise my bill by approx. \$180/year. I am on a fixed income. Meeting my costs for health care, food, utilities and taxes is already difficult, requiring careful budgeting and putting off larger expenditures. The proposed increase is too high, and combined with other rising costs, would outpace the annual federal disability benefit amount I expect to receive. Please lower the rate of increase for residents of Kansas City, Missouri. Surely, an increase of this magnitude will significantly contribute to the difficulties many residents, myself included, face when trying to meet basic living costs, paycheck to paycheck |

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| P202502784 | 4/29/2025 2:33 PM | "Please rethink the proposed Spire rate increase at this time. I realize Spire has increasing expenditures of it's own, but so many residences and small businesses are struggling to stay afloat right now. Everything is so costly, everyone has been struggling. I am only one voice, but appreciate the invitation to contact the commission. Thank you." |
| P202502785 | 4/29/2025 2:35 PM | "In an environment of falling energy prices, we need to have discussions about rate reductions rather than rate increases. Why should we lock in a rate increase right at the time rates are starting to fall?" |
| P202502787 | 4/30/2025 7:40 AM | "I wanted to provide comments to enter into the official record opposing Spire Missouri's proposed rate increase. Spire Missouri's net income in 2024 was \$250.9 million. This represents a \$33.4 million increase compared to the \$217.5 million reported in fiscal year 2023. They appear to be doing just fine without the need to increase their rates an average of 14%. In fact, they are doing much better than the customers they serve. These are very challenging and uncertain times and consumers are doing what they can to simply survive. Yet a company with hundreds of millions of dollars in net income is jumping on the "inflation bandwagon" looking for a way to make even more money. Even if they needed extra net income to..."**See Attachech |
| P202502788 | 4/30/2025 7:45 AM | "The requested increase of approximately 14% for residential customers is both unjustified and detrimental to the consumers in Missouri. Economic Impact on Consumers: The proposed increase will significantly burden households, especially those with fixed or low incomes. Many families are already struggling to make ends meet, and an additional 14% increase in their utility bills will exacerbate their financial hardships. This rate hike comes at a time when inflation and living costs are already high, making it even more challenging for consumers to manage their expenses..."**See attached |
| P202502791 | 4/30/2025 11:26 AM | "I'm a KCMo resident since 1967. Recently I received a notification of hearings to be held June 3 and 4 regarding a Spire 14% rate increase request. Since I can't attend and have observed these meetings are ineffective, I write you now with my comments. :""**See Attached for Full Comment |
| P202502792 | 4/30/2025 1:48 PM | "We do not want this increase. We are on a fixed income and can't handle increases all the time." |
| P202502793 | 4/30/2025 2:13 PM | "Why does Spire need to do an substantial rate increase, when goods and services are increasing exponentially? A rate increase at this current time when people are losing their jobs, and income is decreasing will only hurt Spirer's current customers." |
| P202502794 | 4/29/2025 | The customer expressed frustration, stating that Spire should bear the costs rather than homeowners. She feels it is unreasonable for customers to face a tax rate and finds the situation unacceptable. |
| P202502798 | 5/1/2025 9:46 AM | See attached. |
| P202502799 | 5/1/2025 9:46 AM | See attached. |
| P202502800 | 5/1/2025 9:46 AM | See attached. |
| P202502802 | 5/1/2025 10:03 AM | "I hope this message finds you well. I am writing to express my strong opposition to the proposed 15% rate increase that your company is requesting. While I understand the necessity of maintaining and improving infrastructure, this substantial rate hike places a significant financial burden on your customers, especially during an economically challenging time for many households and businesses. A 15% increase in energy costs is not just an inconvenience —it's a serious hardship. Rising costs of living, coupled with inflation, have already strained household budgets. Many individuals and families who rely on affordable natural gas will find it increasingly difficult to meet this additional strain.'..*See Attached for full comment. |
| P202502803 | 5/1/2025 12:19 PM | We are often asked to approve natural gas increases and it feels like there is nothing we can do to stop it. Does Spire ever look into cost-cutting measures so that we do not have to have consistent increases to our bills? I would like to see some effort on behalf of the utility companies to let consumers know what they have tried to do to reduce costs before raising rates (which seem to always be approved). When costs increase on individual households, not only with utilities, we must find ways to reduce our overall costs, but it seems like Spire is not being held to this expectation, although they could and should be. |
| P202502804 | 5/1/2025 1:46 PM | I'm writing about the proposed rate increase for Spire. I am against it. Not only has Spire gotten many rate increases and various other financial support from the state, but there is no valid reason for another rate increase. This is a huge jump in monthly costs for us as customers while we are entering a time of economic uncertainty and financial impact to our city and country from a reckless, heartless administration. The reasons Spire listed for a rate increase do not match a critical need on their company's part. Under the items this extra \$236 million will apply to, nothing seems critical to their continued service levels. It's likely a way for Spire to enhance the pockets of their shareholders and c-suite, not customers. I oppose. |
| P202502807 | 5/1/2025 3:01 PM | Please see the attachment for full comment. |
| P202502810 | 5/2/2025 7:36 AM | "I'm writing about public hearing . I'm not going to be able to make it. So I'm writing to let you know that I'm on a fixed income so I'm asking that you not raise my gas bill please." |

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| P202502811 | 5/2/2025 7:49 AM | "In regards to this increase, I pay the same monthly amount every month. This last winter my amount dropped to \$60.00 a month because I had been paying to much the year before and had almost a \$500.00 credit. When the yearly adjustment came they raised my amount from \$60.00 to \$80.00 even with a credit. Then I get a notice that Spire wants to raise my rates. My temperature in the house last winter as set at 64. I'm 73 years old. I can't keep paying with all the rate increases. I've had to get 2 new house insurance companies in the last year. Rates have gone up. Water rates go up, electric rates go up. Electric wants to charge for new stuff that isn't even built yet. Groceries keep going up. I'm to the point..""See Attached |
| P202502812 | 5/2/2025 9:50 AM | "At a time when Trump's Terrible Tariffs, and the continuing squeeze by every utility company, city tax add-ons (plus increases in food, et al; increase in the entire home repair industries' rates, and all such) -- to get "blood out of turnips" or stones, or in our case, bones, WE DO NOT NEED ANOTHER RATE INCREASE FROM SPIRE. .." *see attached for full comment |
| P202502813 | 5/2/2025 12:15 PM | "I strongly oppose the 15% increase Spire has requested. With the rising costs of essentials like food, household goods, and medical expenses, many individuals in our community, particularly seniors on fixed incomes, find it extremely challenging to absorb additional expenses. Spire attributes the proposed increase to factors such as inflation, infrastructure investments, and the impacts of weather and conservation on customer usage. However, it's crucial for the Missouri Public Service Commission (PSC) to consider the financial strain this may place on customers." |
| P202502814 | 5/2/2025 12:17 PM | "I am against any rate increase. When is all this going to stop. 15-25% rate increase request each year by each type of Utility. Citizens are stuck with Monopolies as there are no other choices for our utilities. At some point folks won't be able to afford basic needs..""See attached for full comment. |
| P202502815 | 5/2/2025 1:21 PM | See attached |
| P202502816 | 5/2/2025 1:26 PM | See attached email for comments |
| P202502818 | 5/3/2025 3:49 PM | Firstly, You are going to miss a MANY comments because people are going to accidentally choose "Spire Inc" instead of correctly choosing "Spire Missouri Inc". I'm hoping this is not by design. Lastly, I do not want this price increase to pass. My spire gas bill nearly tripled when I started paying for "the transportation of the gas" to my home, which is located in a major city. That just seems ridiculous. Spire needs to increase profits by making their business more efficient, not charging the consumer 10 different fees on, what should be, an affordable utility. |
| P202502819 | 5/5/2025 7:37 AM | "As a customer I'm very concerned about the constant increases that Spire continuously asks for year after year. Spire has been granted increases since 2011, along with additional fees for their services. This is starting to prove too much. How many times can you replace parts on meters? Then decide to move the meters outside again. This is a waste of time and money for customers and should be put on Spire. To continuously ask for these increases are crazy and no one will be able to afford to do anything if this continues." |
| P202502820 | 5/5/2025 7:43 AM | "It is my understanding that spire energy will be potentially raising their rates? I firmly Disagree with the energy company raising their rates at this time. The consumer already Pays high rates. To raise our rates by 14% is by far in a way higher than any inflationary rays or merit increase from work would be there to compensate this potential raise. Please do all you can to stop spire energy from raising their rates. Thank you." |
| P202502821 | 5/2/2025 | James is a senior citizen on a fixed income. He cannot afford any increase in rates. Spire has had too many rate increases recently and already make way too much in profit and salaries. Asking PSC to not grant any increase in rates. |
| P202502823 | 5/5/2025 9:23 AM | "GR:2025-0107, Spires request for the rate increase needs to be denied. Our story with Spire, since moving to Nixa, Mo. In 2019 we went on level pay an our monthly will was \$90 per month. But Spire in 3022 raise our rate to \$155 per month due to what they said was the price increase for Natural Gas at the time. Well in 2024 they were still charging \$155 per month even though Natural Gas prices had dropped. So, I called Spire and finally got someone. I explained that Natural Gas prices had come down and was Spire going to lower their prices. They had no information that there was going to be a price reduction." *See Attached for full comment |
| P202502824 | 5/5/2025 9:27 AM | "I am a Missouri citizen writing to oppose Spire Energy's rate increase request. I own a small two bedroom home and don't turn my thermostat up past 69 in the winter (turning it down to 62 at night), but my gas bills were over \$150 several months this winter. I can't imagine what they looked like for larger homes or people who need to keep their homes warmer. I shouldn't have to spend the equivalent of my monthly food budget just to keep myself warm. Meanwhile, Spire raked in a net income of \$250 million last year and paid their CEO millions in total compensation. ""See attached for full comment |
| P202502826 | 5/5/2025 10:32 AM | "I am writing to express my opposition to any rate increase requested by Spire. They hold all "power", as we are not able to "shop around" for natural gas service and they should not be allowed to price gouge for this service." |
| P202502827 | 5/5/2025 10:56 AM | "Hundreds have lost their job in MO due to DOGE, tariffs and other inflationary pressures are driving up the costs of living in MO and Spire wants to increase its rates by 15%????? This is not right. Stop putting the whims of billionaires ahead of the very real needs of working people, their children and their elders. Deny this request for an increase in gas bills, or expect consequences in the form of higher morbidity and mortality of MO residents, and increasingly volatile election results as the people search for representation that considers the best interests of ALL Missourians. " |

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| P202502828 | 5/5/2025 12:51 PM | See attached. |
| P202502829 | 5/5/2025 12:57 PM | See attached. |
| P202502830 | 5/5/2025 1:00 PM | See attached. |
| P202502831 | 5/5/2025 1:03 PM | See attached. |
| P202502834 | 5/6/2025 12:04 PM | I do not endorse this rate increase. |
| P202502839 | 5/6/2025 8:10 PM | Considering the current economic climate, I am opposed to approving the rate increase. Those with fixed incomes like my parents or ongoing medical conditions like my wife are unable to pay more for utilities without causing financial issues that may impact our ability to care for the immediate physical and medical needs for our families. I would also consider it somewhat unethical to pass all cost increases onto consumers. The effects of the poor economy should be shared by companies with reduction in profits and postponement of investments so that we can all get through the economic climate until things improve. |
| P202502840 | 5/7/2025 7:35 AM | "As a senior citizen and a retired Missouri teacher, I am not for the 14%-15% rate increase requested by Spire. Right now, our economy is in absolute turmoil and to add a considerable rate hike at this time, would not be fair to those of us who were struggling before tariffs! I might consider a 5% rate hike at this time and maybe another 5% in 2 years," |
| P202502841 | 5/7/2025 7:39 AM | "I am writing to you to oppose the Spire request for a rate increase within Missouri. While I appreciate the cost of business has gone up, Missouri families are being increasingly squeezed for ever increasing fees, charges, and percentages. I thank you for taking the time to read this, admittedly short, email. I wish I had more time to write more eloquently but I have to get back to working on ways to budget my ever dwindling savings and fiscal reserves." |
| P202502842 | 5/7/2025 9:16 AM | See attached. |
| P202502843 | 5/7/2025 9:19 AM | See attached. |
| P202502844 | 5/7/2025 9:21 AM | *Please see attached for comment |
| P202502845 | 5/7/2025 2:19 PM | I strongly oppose the proposed rate increase of 14%. Not only will this impact elderly residents on fixed incomes and the poor, it is a large increase. No one can afford a year over year increase of 10% or more. Spire is a for profit company with investors, that is the real reason for rate increases, they want to look good to their investors. Raising rates in this current climate of financial insecurity and increasing costs across the board is a financial hardship for everyone. The People of Missouri don't get to vote on how Spire spends it's money on "infrastructure" and therefore the company itself (which isn't hurting in the slightest) must cover it's own costs, not pass them on to the consumer. |
| P202502846 | 5/9/2025 8:41 AM | "I am a citizen of Greene County and an owner of a small business in Ash Grove, MO. The price of doing business in Greene County and the surrounding area has become such a hardship on residents and local small businesses, many of us won't make it. I believe Spire knows that gas prices are coming down due to the Trump administration and they are trying to line their pockets before they see a reduction in revenue." „,*See attached for full comment. |
| P202502847 | 5/9/2025 8:47 AM | "I'm submitting public comment asking you to please NOT approve the proposed Spire Missouri increase because of the detrimental impact. Increasing Spire revenues by \$290 million is too extreme and the resulting 15% increase an unfair burden to consumers attempting to manage sustainable budgets for their home and businesses.".. *See attached for full comment |
| P202502848 | 5/9/2025 8:53 AM | "I would to complain about Spire gas trying to raise rates again. How much more can they bleed from there customers to pay for there service and employees? I really get tired of seeing multiple employees standing around watching one person do a job. Giving a rate increase so employees can get a raise isn't fair to the customers. They want money for upgrades well they got plenty from the government for up grades so where did that money go? How about giving the customers a brake. We can hardly pay for heat in the winter now. Stop allowing the utility companies to rob there customers of service. " |
| P202502849 | 5/9/2025 8:55 AM | "My wife and I are retired and living on a fixed income. A 14% rate increase is too large an increase at one time. It would help to spread this increase over two years, at least. Although the monthly estimate of \$14 per month is not large in and of itself, most of the increase would show up during the coldest two or three months. Thank you for your consideration." |
| P202502850 | 5/9/2025 8:57 AM | "In case no one is paying attention, the current federal administration is tanking the economy. Prices are rising on necessary goods (food, etc) and those of us on disability are barely keeping our heads above water. Tell Spire to wait for the US government to facilitate the lowering of prices before asking for a rate increase." |
| P202502851 | 5/9/2025 1:46 PM | The residents of this address disapprove Spire Missouri's requested increase of approximately 14%. This should not be approved or passed. Social Security only received a 2% increase this year. Your increase should not be even as much as that so everyone is able to afford gas service. Thank you. |

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| P202502852 | 5/9/2025 4:12 PM | *Please see the TWO attachments for multiple comments. |
| P202502853 | 5/9/2025 4:18 PM | "To a potentially useful government employee, Let's just call this what it is: a blatant money grab. Spire wants to jack up rates by 15%, that's \$14 more a month for the average household, while regular folks are already drowning in higher grocery bills, rent, insurance, and everything else under the sun. Meanwhile, Spire's raking in profits, expanding like crazy, and cutting fat checks to its top execs. They're not some struggling utility, they're a monopoly, and they're milking it."..*See attached for full comment and additional comment. |
| P202502854 | 5/9/2025 4:30 PM | *See attached for comment. |
| P202502855 | 5/12/2025 7:57 AM | "I encourage the public service commission to reject Spire's latest request for another huge rate increase. I feel Spire is not very well managed and there are several instances I have seen where the employees are just standing around watching one person work. Could they not maybe tighten their ship first before just asking for another rate increase? We the older people in Missouri are counting on the public service commission to look out for our best interests, and at this time I do not believe another rate increase is the answer." |
| P202502856 | 5/12/2025 8:20 AM | I am writing to ask you to not raise the rates for customers. To have a single increase in total of 15% is not acceptable. Americans are already strapped on taxes and payments as it is. This is just another way for families to fund what infrastructure and improvements the company wants to make. Is there no other way, or budgetary management the company can consider to proceed without it falling on the customers? I feel we pay plenty in our rates without an up to 15% increase. Families are barely getting by as it is, with the cost of everything. Please do not increase. |
| P202502857 | 5/12/2025 8:22 AM | As a senior citizen and retired MO teacher I am not for the possible 14%-15% rate hike requested by Spire. I try to manage my natural gas bill by keeping my home at 64* during the winter months....my bill averages between \$80-\$117 a month at that time. It's doable but the idea that having to keep my house at 64 in order for payments to be "doable" is not right....and now they want to increase their rate by 14%-15%!!! I believe that if they asked for 5% now and another %5 in 2 years, I could agree to that...NOT the flat out 14%-15%! |
| P202502858 | 5/12/2025 8:23 AM | In case no one is paying attention, the current federal administration is tanking the economy. Prices are rising on necessary goods (food, etc) and those of us on disability are barely keeping our heads above water. Tell Spire to wait for the US government to facilitate the lowering of prices before asking for a rate increase. |
| P202502859 | 5/12/2025 8:26 AM | See attached email for comments |
| P202502860 | 5/12/2025 8:30 AM | See attached email for comments |
| P202502863 | 5/12/2025 1:39 PM | See attached. |
| P202502864 | 5/12/2025 2:27 PM | I have no confidence that spire's rates will not go up. However, as a current spire customer, I pay them a flat \$20 every month just to be a customer. My ask is that: when the rate increases can we stop paying the monthly \$20 to be a customer fee? I have no sympathy for the rate increase as my wife and I work in healthcare and we are not getting raises to keep up with the economy and inflation, we are struggling more than ever before. I have been working three jobs to acquire the overtime needed to keep us afloat. I'd love to see the \$20 monthly customer fee go away if the rates are going to go up. |
| P202502866 | 5/12/2025 2:59 PM | "I am writing to say that I am against any rate increase for Spire. This should come before the people on a ballot. I am not in favor." |
| P202502867 | 5/12/2025 3:01 PM | "In the last 5 years or so, check the percentage increase of the price of natural gas and the percentage increase that Spire customers are seeing on their bills." |
| P202502868 | 5/12/2025 3:05 PM | "Regarding the rate increase for spire. I do not think a rate increase is needed considering the profit of over millions. Salary ranging from 19.25 and hour and up. I did not make that much a hour ever. The delivery charge is greater than the amount of gas used. Even trying to use less gas as possible it is still rising. I am on a mixed salary. It has not gone up with inflation." |
| P202502869 | 5/12/2025 3:10 PM | "On behalf of Olivet Assembly, we respectfully submit this letter to express our opposition to the proposed natural gas rate increase by Spire Missouri under docket number GR-2025-0107."**See attached for full comment |
| P202502870 | 5/12/2025 4:10 PM | *See attached for full comment. |
| P202502872 | 5/13/2025 9:33 AM | See attached email for comments |
| P202502873 | 5/13/2025 9:35 AM | See attached email for comments |

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| P202502874 | 5/13/2025 9:41 AM | Hello, I received a letter talking about the rate increases. They were in the double digits. As someone who works in education, I never get a salary increase in the double digits. I typically get about a 2% increase in salary per year, although sometimes it's frozen and doesn't go up from year to year. The biggest salary increase I've ever received in a year was 5%. I cannot afford everything going up by double digits all at once. Thank you. |
| P202502880 | 5/13/2025 2:43 PM | "Please, when considering the Spire rate increase, the possible caping of cost to seniors living on a fixed income. The approximate increase of 15% (\$14) does not sound burdensome, but it has to be a deduction from the same monthly Social Security check. An extra \$14 per month is a lot to a widow trying to maintain her home. Please show some compassion to MO seniors. We've paid a lifetime of bills. Thank you for your work and understanding, Diane Shatto " |
| P202502881 | 5/13/2025 2:45 PM | "My name is Benjamin Hossa and I wanted to write to communicate my view being against any proposed rate increases. It would also be nice to see a pareto of current costs and topics with prices relating to the proposed increase (more detail than the infrastructure investments, inflationary costs, costs of service, weather and conservation impacts). Please feel free to reachout with any questions. " |
| P202502882 | 5/13/2025 2:50 PM | "To whom it may concern I would like to provide a comment and feedback to the spiers proposed fee increases. I believe the increase is way too high. In a time when inflation has increased. Insurance rates are raised. Property taxes are raised. Food prices are outrageous. And income stays the same especially for fixed income persons like myself and my sisters and my other family members. We cannot afford another increase at this time not at a 14% especially.The cost of living is already causing families to live together just to afford housing. Young people graduating trying to get a job and a place of Their Own is at an all-time low because they are remaining at home. Please consider reducing their requested price increase." |
| P202502883 | 5/13/2025 4:31 PM | "This letter pertains to the recent notice the citizens of Aurora, MO, have received about the Spire Energy natural gas rate hikes. Within less than a year we have had rate hikes in our water and electric bills. Now Spire wants to add on top of our already overpriced energy bills a 15% rate hike. This is supposed to help pay for their Infrastructure System Replacement."..*See attached for full comment. |
| P202502888 | 5/16/2025 10:24 AM | See attached. |
| P202502889 | 5/16/2025 11:12 AM | "I am writing to express my opposition of the Missouri GR-2025-0107 increase in Spire Gas prices. Our gas bill is already very expensive, cost of living is going up all around us due to inflation, and families are barely getting by. The proposed increase is nothing more than price gouging to line the pockets of the company and its highest paid employees who get hundreds of thousands in bonuses each year. Eliminate raises, eliminate bonuses, cut down on non-essential costs, and you will find that the money is there and it does not need to come from the pockets of the consumers." |
| P202502890 | 5/16/2025 11:31 AM | "This letter comes to you in opposition to the proposed rate increase by the energy company known as Spire Missouri, Inc. (Spire). Spire is asking that their revenues be increased by \$236 million per year and that Missouri consumers pay an average of fourteen percent more for the same services they are already receiving." *See attached for full comment |
| P202502891 | 5/16/2025 11:37 AM | I am opposed to the Spire rate increase per this PSC request from Spire. Spire just had a large rate increase 1 year ago and should not be granted this increase. A two or three percent increase is justifiable due to inflation, but not the proposed 14 to 15 percent. Spire must learn to live within it's current income just as we citizens have a budget and stick to it likewise. |
| P202502892 | 5/16/2025 11:42 AM | "We are retired and on a fixed income. We cannot afford a rate increase with everything else increasing also especially in the winter. Spire has plenty of money, USE it and stop the GREED." |
| P202502894 | 5/16/2025 12:10 PM | "I am opposed to the Spire rate increase per this PSC request from Spire. Spire just had a large rate increase 1 year ago and should not be granted this increase. A two or three percent increase is justifiable due to inflation, but not the proposed 14 to 15 percent. Spire must learn to live within it's current income just as we citizens have a budget and stick to it likewise." |
| P202502897 | 5/19/2025 11:58 AM | I am against a rate increase for customers. I recognize that there are reasons that an increase is being requested, such as inflationary costs, increased costs of service, etc, but it should not be forgotten that those costs are already affecting customers in all areas of life. Inflation and costs are high and Missouri/ American salaries have not increased to match. I suggest finding alternative sources of increased revenue rather than putting the cost on Missouri consumers who are already struggling with high bills across the board. |
| P202502898 | 5/19/2025 12:22 PM | The proposed 15% increase in cost for Jackson Cty HO's will cause financial hardship to retired senior on fixed income sources that do not keep up with inflation costs for living expenses and have a negative impact on the local economy. The Mo PSC must reject this significant increase based on this fact and for the hardship this will cause for lower income HO's. The Spire executives, board of directors and stockholders should be held accountable for managing their corporate finances and reduce spending and dividends to its shareholders and reduce dividend payouts and benefits for its pension recipients. Consumers receiving COL increases far < than 12-15% are no able to maintain their home and household and cannot afford this increase. |

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| P202502901 | 5/19/2025 4:25 PM | Dear Ms./Sir: Where do I begin. In short, we will be converting all of our gas utilities to electric with this latest request by Spire to increase rates by 14%. Why? Well let's see, my bills in the winter are over \$300 and never used to be. Second, you want to increase those rates...come on. No, this is not tenable and we have two incomes. Third, utilities in general need to be either government owned with rate caps or 5013c organizations required to operate within rate limits. Also, what is happening with the renewed "drill baby drill" initiative happening with the current administration? I say wait the rate hike out and see where that lands. Regardless, we're getting rid of our gas appliances. |
| P202502902 | 5/20/2025 10:42 AM | I write this day to express my opposition to the proposed rate increase for Spire Energy. It seems every time I turn around, Spire wants another increase for one "reason" or another. According to recent government reporting, energy costs have declined by 3% since this administration took office. Energy costs are decreasing, yet Spire wants an increase? The math just doesn't add up. I think the question should not be if a rate increase should be granted, but rather, when can we expect to see that 3% decline in our monthly gas bills? Thank you for your attention to this matter. |
| P202502903 | 5/20/2025 11:09 AM | See attached. |
| P202502904 | 5/20/2025 11:09 AM | See attached. |
| P202502906 | 5/20/2025 6:15 PM | As a long-time St. Louis resident, I oppose the proposed rate increase for Spire. Spire has acted counter to the interests of the rate payers. E.g., Spire misled customers and the commission about the need for the StL pipeline, which ratepayers then had to pay for. In addition, increasing evidence is showing that indoor gas appliance, such as gas stoves and gas furnaces, are highly detrimental to human health. I have seen this myself - whenever my cousin uses her gas stove, her air purifier (which detects poor air quality) turns on within 3 minutes. Lastly, gas companies have tried to downplay their contributions to climate change, which leads to worse and unpredictable storms, like the tornado in St. Louis 3 days ago. |
| P202502907 | 5/21/2025 7:34 AM | "As a 92 year old homeowner I certainly hope you will decline the rate hike. The rates have constantly gone up. they ask for a high increase in rates and are not always given that amount, so the commissions feel they are doing a great job and Spire gets the amount they want. They need to decrease the CEO and officers who make millions in salaries and invest back in the company, so they don't have to keep raising rates and can make improvements. Please vote NO" |
| P202502908 | 5/21/2025 7:41 AM | "As a long-time St. Louis resident, I oppose the proposed rate increase for Spire. Spire has acted counter to the interests of the rate payers in a number of ways. E.g., Spire misled customers and the commission about the need for the StL pipeline, which ratepayers then had to pay for. In addition, increasing evidence is showing that indoor gas appliance, such as gas stoves and gas furnaces, are highly detrimental to human health. I have seen this myself - whenever my cousin uses her gas stove, her air purifier (which detects poor air quality) turns on within 3 minutes. Lastly, gas companies have tried to downplay their contributions to climate change, which leads to worse and unpredictable storms, like the tornado.."-See attached |
| P202502915 | 5/22/2025 4:02 PM | "Spire Gas is currently seeking a 15% rate increase. Within the last 5 years Spire West was granted two increases of 16% and 22%. A third rate hike would total approximately 53% over the last 5 years, if approved. Any increase like this should not be allowed." |
| P202502918 | 5/23/2025 8:04 AM | "This is the second increase requested by Spire in a 2-year timeframe. It's beyond ridiculous to expect customers to just sit by and accept it. If Spire can't manage their existing money, then the County needs to find a different provider. Or better yet, break up the monopoly that Spire has, and let other gas companies come in and compete for the business. The taxpayers of the County can't be expected to absorb all of the increases every company wants to implement. Groceries are still up, gas is still up, property taxes have skyrocketed; it isn't fair to allow yet another increase by the gas company. Please do not approve this rate hike, rates are already too high as it is. Thank you." |
| P202502919 | 5/23/2025 9:04 AM | "Please, please, please do not increase rates on us. I'm a small business owner and WE ALL cannot bear ANY MORE financial burdens. We need all the things to actually go down in price or at least plateau so we can get our footings back in order. 14% is a lot. Is there nothing internally that can be looked at? Adjusted? Versus just passing on to all of us consumers. We can't take much more. Small businesses are the backbone of our country, and we are being smothered by financial hardships from all angles. Please don't be another one of those burdens for us! " |
| P202502920 | 5/23/2025 10:39 AM | ", I received a notice from Spire regarding an increase in future billing. I will not be able to attend this hearing, and would like to add questions regarding my bill for the future. 1. Why will my bill increase due to the matter of Spire filing for increase? 2. What's the reasoning for Spire to request an increase to billing? 3. Will this increase be a temporary increase? |
| P202502922 | 5/24/2025 7:24 PM | I do NOT support the rate increase request! Tell them to reallocate the funds dedicated to their annual bonuses. I also don't understand why I need to create an account to submit a comment. Seems like this process is not in favor of the general public. Instructions to get here should also be updated to be more precise. |
| P202502923 | 5/25/2025 12:02 PM | I oppose Spire's proposed rate increase. As a regulated utility providing a fuel that residents depend on to heat their homes, Spire should not be allowed to raise rates year after year simply to increase profits for shareholders. Many families are already struggling with rising costs for basic necessities. Approving another rate hike, especially from a for-profit company, places an unfair burden on those who have no choice but to rely on natural gas for heat. Utilities should not treat essential services as opportunities for continuous financial gain. I urge the commission to prioritize affordability, fairness, and accountability by rejecting this proposed increase. |

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| P202502924 | 5/26/2025 9:31 AM | This is in regard to Spire's rate increase request. My husband and I humbly request the PSC deny this request based on the amount estimated per month. We are both retired, in our upper 70's and are not in the best of health. Requested additional \$14/month will pose quite a hardship on us, not to mention those who live solely on SS. We are not opposed to all increases; however, a more reasonable amount should be considered, i.e., \$5/month vs \$14/month. Thank you. |
| P202502925 | 5/27/2025 8:08 AM | We believe an increase in the cost for natural gas is unwarranted for several reasons. Everyone is well aware of natural gas prices going down. When a company has financial problems, they first look internally for a possible solution. Spire's top two senior management earn more than \$3 million per year which could be the first place to look for lowered cost. I'm curious how Nebraska and Iowa are more manageable in cost since they are a colder climate than Kansas City. Published data from Spire doesn't provide sufficient justification for an increase in rates. We appreciate your close scrutiny in resolving this issue. |
| P202502933 | 5/27/2025 9:06 AM | Concerning the rate increase. I understand that things are more expensive, but for a company that states they are for the community, it is quite disappointing to have an increase with all the issues that are happening in the area. For a company that appears to have sufficient income and reserves an increase like this could hurt many families. Maybe Spire needs to review what is most important making more profits or caring for the community. This note I know will not change anything, but it would be nice if companies would put its customer before its profits. Concern and Disappointed |
| P202502934 | 5/27/2025 9:39 AM | See attached. |
| P202502936 | 5/27/2025 10:08 AM | I oppose Spire's proposed rate increase. As a regulated utility providing a fuel that residents depend on to heat their homes, Spire should not be allowed to raise rates year after year simply to increase profits for shareholders. Many families are already struggling with rising costs for basic necessities. Approving another rate hike, especially from a for-profit company, places an unfair burden on those who have no choice but to rely on natural gas for heat. Utilities should not treat essential services as opportunities for continuous financial gain. I urge the commission to prioritize affordability, fairness, and accountability by rejecting this proposed increase. |
| P202502942 | 5/27/2025 3:49 PM | I am opposed to Spire's request for an infrastructure increase. They already have a surcharge for this and I have been here for 20 years and nothing has been upgraded around here. They should not be passing this cost on to the customers. We should not have an increase of 150 dollars a year and we are not benefiting. |
| P202502945 | 5/28/2025 7:42 AM | I am writing to comment on the Spire increase, Case No GR-2025-0107. My wife and I strongly disapprove of the rate increase for Spire customers. With the weather changes, and no real reason for an increase disclosed to the public, I don't believe we should be paying more. Inflation is out of control. We are in a borderline recession, and yet we are asked to pay more. It's insanity. |
| P202502946 | 5/28/2025 7:44 AM | We want to register our objection to the proposed increase in Spire Missouri rates. We REALLY want a capitalistic system where we have CHOICES for our utilities, just like other states do. Please work on that. Thanks. |
| P202502948 | 5/28/2025 8:00 AM | I am completely AGAINST this hike. With everyone struggling so badly right now Spire wants US, the poor people, to fund their operations even more when they can absorb the cost of the increases way more than we can. I do not believe it all goes back into the company...it is lining the executives' pockets with way over million-dollar salaries and bonuses. Really???? Forego that bonus and give back to the company to help the people that really need it. What a horrible look for this company to hike prices when we can't afford it as it is now!!!! Executives raking in money. Disgusting! Horrible look for this company and shows it cares LITERALLY NOTHING about the consumers that can't afford the cost NOW! |
| P202502956 | 5/28/2025 12:08 PM | To whom it may concern: Spire West should not get the rate increase they requested GR-2025-0107. |
| P202502957 | 5/28/2025 12:14 PM | To put it plainly, I am in Jackson County, where we are barely keeping up with these unlawful tax increases that we simply cannot afford to have utilities increase AGAIN. Jackson County is stuck in a monopoly for all of our utilities. This price gouging has to end before a dangerous precedent is set that these corporations are able to mismanage their wealth and then push the misuse of funds onto the little guy. This is a monopoly. Please do right by the citizens for we have no choice in the matter. Spire West should not get the rate increase they requested in GR-2025-0107. (see attached PDF) |
| P202502958 | 5/28/2025 2:11 PM | Spire West should Not get the rate increase requested for GR-2025-0107 |
| P202502964 | 5/29/2025 10:59 AM | SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES: GR-2021-0108, made effective December 2021, 16.21% GR-2022-0179, made effective December 2022, 22.09%. GR-2025-0107, proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years |
| P202502965 | 5/29/2025 11:02 AM | As a 74 year old Missourian with a wife of 72 I am appalled by these rate increases which greatly affect our retirement savings and livelihood GR-2021-0108 made effective December 2021 16.21% GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107 Proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years (This information was received from the Missouri Public Service commission on recent and proposed gas rates) Thanks for your help in this matter. |

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| P202502966 | 5/29/2025 11:03 AM | "Spire West should not get the rate increase they requested GR-2025-0107". SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES: GR-2021-0108 made effective December 2021 16.21%, GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107. Proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years Spire is a Monopoly who is profiting off of the residents of Missouri because they do not have any other choice. They have also hired shoddy contractors to update their system that have left our roads, sidewalks, and yards a shambles over the past 3 or 4 years. Tell Spire enough is enough. Scott J Burton |
| P202502967 | 5/29/2025 11:08 AM | "Spire West should not get the rate increase they requested GR-2025-0107" |
| P202502968 | 5/29/2025 11:09 AM | Spire West should not get the rate increase they requested GR-2025-0107" |
| P202502969 | 5/29/2025 11:10 AM | Spire West should not get the rate increase they requested GR-2025-0107 |
| P202502970 | 5/29/2025 11:11 AM | Spire West should not get the rate increase they requested GR-2025-0107. SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES: GR-2021-0108 made effective December 2021: 16.21% GR-2022-0179 made effective December 2022: 22.09% They now want GR-2025-0107 Proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years. With higher costs of living due to inflation, mortgage rate increases, insurance increases, a gas rate increase would only add to the financial burden Americans are cope with everyday. If you want the economy to grow, Americans will need more disposable income, not less. |
| P202502971 | 5/29/2025 11:12 AM | "Spire West should NOT get the rate increase they requested GR-2024-0107" |
| P202502972 | 5/29/2025 11:13 AM | Spire West should not be granted the rate increase they requested GR-2025-0107 If this increase is approved, the total increase would be approximately 52% within 4 years. That is absolutely absurd. Sincerely, A working class mother |
| P202502974 | 5/29/2025 11:30 AM | Spire West should not get the rate increase they requested GR-2025-0107 Their rates have increased over the last 4 years by over 50%. I don't see my retirement increasing like that and I doubt that their expenses are going up that rate. Thank you. |
| P202502975 | 5/29/2025 11:47 AM | HONESTLY WE THE PEOPLE OF MISSOURI [IN THIS COUNTRY] ARE ALREADY PAYING ENOUGH ON OUR GAS BILL WITH SPIRE. FOR THE LOVE OF GOD PLEASE STOP THE INCREASE . WE CAN NOT TAKE IT ANY MORE. FAMILIES NEED TO LIVE AND MANY ARE BARELY SURVIVING. |
| P202502977 | 5/30/2025 8:12 AM | Please consider my strong opposition to the Spire Missouri, Inc. rate increase GR-2025-0107 as outlined in the attached document. |
| P202502980 | 5/30/2025 8:20 AM | Please consider my strong opposition to the Spire Missouri, Inc. proposed increase GR-2025-0107 as outlined in the attached document. Thank you. |
| P202502981 | 5/30/2025 8:22 AM | Please do not allow the rate increase to go through. Citizens cannot afford more money for this utility service. It will mean cold homes for young children, the disabled, older folks, and families. Reality check: Less money for food, rent, mortgage, medicine, medical emergencies, regular doctor visits, regular shots to prevent disease. SPIRE makes a good profit already. It makes no sense to hurt citizens. Say no to this increase. THANK you. |
| P202502984 | 5/30/2025 10:52 AM | SPIRE GAS RATES "Spire West should not get the rate increase they requested GR-2025-0107" SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES: GR-2021-0108 made effective December 2021 16.21% GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107 Proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years (This information was received from the Missouri Public Service commission on recent and proposed gas rates) |
| P202502985 | 5/30/2025 10:55 AM | We live in Saint Paul and have been advised that Spire, our gas provider, has petitioned for a rate increase of up to 15% for homeowners. We are confused. Why is Spire asking homeowners for a 15% increase when they only need 14%? One percent may not mean much, but to retirees, like us, it can mean the difference between paying our gas bill and buying food. Is that fair? We feel that this amount is excessive given the increases in prices across the board for everything. Smaller increases over would make it easier for us to adjust over time. |
| P202502987 | 5/30/2025 12:46 PM | Rate increase opposed. This increase is excessive in passing costs to consumers while the company boasts record profits year over year. Those profits should be reinvested to cover infrastructure investments, inflationary costs, and increased costs of service, weather, and conservation impacts. That is the cost of doing business and should not be further subsidized by the consumer year over year. |
| P202502988 | 5/30/2025 1:09 PM | I am opposed to Spire raising their rates. I am a broke college student and the gas prices are already so high. This will poorly impact lower income families and individuals in the area. If spire isn't using the money I give them wisely, that is not the consumer's problem. |

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| P202502990 | 5/30/2025 1:20 PM | I acknowledge the need to raise rates to cover CapEx. I disagree with the 15% increase being requested. according to Spire's annual 10K filing with the SEC, their operating income has average 19.0% of revenue the past 5 years. This is a 200 bps increase vs the prior 4 years and demonstrates they have been able to find ways to maximize operational profitability which should help fund some CapEx. This 15% request is egregious based on their existing financial standing. Something in the 7-9% range is a more appropriate request and will likely allow Spire to maintain a strong financial foundation while investing in capital improvements. |
| P202502991 | 5/30/2025 1:40 PM | I am writing to formally oppose Spire Missouri's proposed rate increase under case number GR-2025-0107. Many residents, including myself, are already struggling to afford basic necessities. We are struggling to put food on the table for our children. The proposed increase would exacerbate financial hardships for our local households. Such increases are unsustainable and deeply concerning. While Spire cites infrastructure investments and inflationary costs as reasons for the rate hike, it is crucial to consider the broader economic impact on consumers. Many are already at financial breaking points, and further increases could lead to difficult choices between paying utility bills and other essential expenses. (see attached PDF) |
| P202502992 | 5/30/2025 1:40 PM | The rate increase Spire Missouri Inc. is asking for in GR-2025-0107 will cause undue financial burden to my household and many others. This rate increase may cause many Missouri families to go without heat this winter and/or to lose their housing. |
| P202502993 | 5/30/2025 1:42 PM | With SPIRE Energy making a \$250 million profit last year, on top of the monies customers already paid for infrastructure I don't see why the increase is necessary. I don't see where the additional money is to be used other than recouping infrastructure cost, which customers are already paying and not included in the profit reported. |
| P202502994 | 5/30/2025 1:45 PM | In a time where rents are in the thousands of dollars and food prices are at all time highs to dare to try and justify a rate increase with no realistic and tangible reason other than CEO greed. People are hurting in your community. Your neighbors and your families are hurting, and you don't care. You can't see outside your little bubble of greed. I know this will fall on deaf, uncaring ears but you need to know that you are letting the people you claim to serve and work hard for down. (see attached PDF) |
| P202502995 | 5/30/2025 1:47 PM | I'm a customer of Spire. I'm deeply concerned that their proposed 15% rate increase—an extra \$14 a month on average—doesn't appear to offer customers any meaningful benefits like increased natural gas supply or improved service reliability. Instead, it simply raises revenue for Spire to cover existing costs, with no commitment to expanding capacity or ensuring stable prices for customers. (see attached PDF) |
| P202502996 | 5/30/2025 1:49 PM | As a customer in the service area, I am requesting a detailed breakdown of the expenses justifying Spire's proposed 14% rate increase. Please clarify which specific costs (infrastructure, inflation, etc.) make up the bulk of this increase, and how much—if any—is profit. County residents deserve transparency before this large increase impacts our bills. Thank you for considering our concerns before a decision is made. Additionally, I'd like to know how much of the increased costs will directly benefit customers through improved service or reliability, and if any independent review of Spire's financials will be shared with the public prior to the decision. |
| P202502997 | 5/30/2025 1:49 PM | I am writing to strongly oppose Spire Missouri Inc.'s proposed \$236 million rate increase, which would impose a 14% hike on customer bills, translating to an average \$14 monthly increase for residential customers. This significant burden—on top of the \$54 million already collected through the Infrastructure System Replacement Surcharge (ISRS)—is unacceptable, particularly for Missouri families, seniors, and low-income households already struggling with rising costs. (see attached PDF) |
| P202502998 | 5/30/2025 1:52 PM | I received the notice of the upcoming Hearing on Proposed Spire rate increase. GR-2025-0107. I am unable to attend but figured I would send a quick email to help with the number of hopefully many citizens not wanting an increase. They are claiming that they want to increase the rates due to Inflation and costs of services due to weather and conservation impacts. I feel that their proposal should be denied. (see attached PDF) |
| P202502999 | 5/30/2025 1:54 PM | Do not approve Spire's requested increase of 15%. They self-reported a net income of just over \$250 million in 2024, a 13% increase over 2023 (https://s25.q4cdn.com/231862843/files/doc_downloads/proxy/2024/SR014_10-K_2024_HD_Web.pdf). The inflation rate for 2024 was only 2.9% and my job only gave me a 2% pay increase, which doesn't match inflation and doesn't even come close to what Spire is asking for. My spouse only received a 1.5% salary increase. Prices on everything are high and they do not need to continue to increase profits at our expense. They have a monopoly as there are no other choices for gas service in the area. I feel if they did, that prices would be more competitive. Thanks. |
| P202503000 | 5/30/2025 1:58 PM | This decision to increase the residential rates would devastate many families. In St. Louis. There has already been a devastating impact, because of the tornado that impacted many families. Please do not oppress the state of Missouri by allowing all of these increases and changes to keep the struggling families poor and the rich richer. It does not help the state of Missouri in any way. I will be attending the hearing and letting all of the residential citizens know what we are facing with this amongst all of the other changes designed to hurt hard-working families in the state of Missouri. |

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| P202503001 | 5/30/2025 2:00 PM | Regarding Spire's rate increase request, it is difficult to understand how a \$14-\$15 per month charge is in the best interests of the consumer in light of the current economic environment. Since CEOs of major corporations (like Spire,a monopoly no less) earned on average 10 percent raises last year, how is taxing the consumer the first resource for raising funds rather than an internal review of administrative costs? Please remember your name is PUBLIC SERVICE Commission, not public corporation commission, and represent the public's best interest. No justification for the amount of the requested price increase. This is just another chapter in excessive, improperly managed costs being borne by consumers. |
| P202503002 | 5/30/2025 2:03 PM | I am writing in response to Case No. GR-2025-0107 concerning Spire Missouri's request to increase residential natural gas rates by approximately 15%. I believe this request exceeds what is "just and reasonable" under RSMo §393.130. Spire has failed to adequately justify this increase with detailed, itemized data. Vague inflation references and attempts to shift conservation-related revenue losses onto consumers are not sufficient legal grounds for rate adjustments. Additionally, folding ISRS into base rates without clear reduction of the surcharge may constitute unlawful double recovery under Missouri law. (See attached PDF) |
| P202503003 | 5/30/2025 2:05 PM | I am reaching out to voice my concern over Spire Missouri's plan to boost natural gas bills by 15 percent as noted in case GR-2025-0107. As a retiree on a fixed budget, this jump of about 14 dollars monthly hits hard, especially after a similar raise a few years back. My funds are already tight, and this will cut into basics like food and medicine. (see attached PDF) |
| P202503004 | 5/30/2025 2:09 PM | "Spire West should not get the rate increase they requested GR-2025-0107" |
| P202503005 | 5/30/2025 2:10 PM | Energy prices are decreasing and there is absolutely no reason that Spire should be increasing their gas prices. Especially by 15 percent. Consumers are just getting by in many cases and raising utility rates when they are not warranted is NOT helpful. Please say no to this exorbitant increase. |
| P202503006 | 5/30/2025 2:15 PM | I have no way of knowing is we are being overcharged or not. My question is why they can't offer discounts to people on Social Security under a certain income level and also low income working people. |
| P202503007 | 5/30/2025 2:43 PM | What in the world, another rate increase? This is ridiculous we pay too much now for gas and if you keep wanting rate increases the people are not going to be able to afford to keep their homes warm in the winter since you hike the price and then we have to pay rent on the meter which is \$20 more on top of the usage. If you take the \$20 off the bill that would help a little. Totally against the rate increase. Needs to stop sometime! |
| P202503009 | 5/30/2025 3:48 PM | Seems like every utility outfit is seeking rate increases! Wish I could get a 14% raise in Social Security or more to help with these increases everyone is seeking. There are so many hidden charges on Spire along with waste charges makes one's head spin! Of course it is futile to complain as it will be the back room boys approval with champagne and cigars!! |
| P202503010 | 5/30/2025 4:12 PM | Spire Missouri Inc. ("Spire Missouri") has filed a rate increase request with the Missouri Public Service Commission ("PSC"). The requested increase over current revenues is approximately \$236 million, or an approximate increase of 14%. For the average residential customer, the proposed increase would be approximately 15% or \$14 per month. We request that YOU DO NOT APPROVE THE RATE INCREASE. As a consumer of energy in Raytown Missouri and living as a senior with very limited income we struggle to pay the current gas bill as it is. An increase of 14% would be a huge burden financially to us, one that we cannot afford. Thank you please make this comment part of the public record OPPOSING the proposed increase. |
| P202503011 | 5/30/2025 4:13 PM | Spire Missouri Inc. ("Spire Missouri") has filed a rate increase request with the Missouri Public Service Commission ("PSC"). The requested increase over current revenues is approximately \$236 million, or an approximate increase of 14%. For the average residential customer, the proposed increase would be approximately 15% or \$14 per month. We request that YOU DO NOT APPROVE THE RATE INCREASE. As a consumer of energy in Raytown Missouri and living as a senior with very limited income we struggle to pay the current gas bill as it is. An increase of 14% would be a huge burden financially to us, one that we cannot afford. Thank you please make this comment part of the public record OPPOSING the proposed increase. |
| P202503012 | 5/30/2025 4:15 PM | I own 5 retail stores in St Louis and saw the notice of the proposed rate increase. If the increase is approved and it raises my rates 15%, it will cost me over \$2,000 extra per year. I realize that the costs of everything are increasing. I'd just ask that the PSC ensure that Spire is cutting any wasteful spending to maintain the lowest rates possible. Thank you. |
| P202503013 | 5/30/2025 4:16 PM | Missouri Public Service Commission: For those of us on fixed income, such a large increase becomes a choice of what we will do without. This is to request that Spire find a way to live with a smaller increase. |
| P202503015 | 5/30/2025 4:22 PM | I oppose to this 15% increase as it is out of touch with reality. Such increase will impact the most vulnerable populations. If you approve, we all lose, including you, as I believe you are members of the city. |
| P202503016 | 5/30/2025 4:30 PM | Spire gas should not get the increase requested |
| P202503018 | 5/31/2025 9:25 AM | no renewables, no increase |

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| P202503019 | 5/31/2025 11:29 AM | I oppose Spire's proposed 15% rate increase. My gas bill has already risen drastically, up to 109% for some customers since 2020, far outpacing wages and inflation. Spire reports consistent profits, growing earnings, and pays dividends yearly. Like any household, they should budget for maintenance instead of pushing costs to ratepayers. This increase unfairly burdens Missouri families while benefiting shareholders. The PSC must reject this request to protect affordability and ensure accountability. |
| P202503021 | 5/31/2025 2:52 PM | Dear Missouri Public Service Commission, I urge you to deny Spire's proposed 15.5% gas rate increase. At a time when many families are struggling financially, raising bills without any plan for renewable energy is unfair and burdensome. Methane gas is extremely harmful to public health and the climate, trapping 82.5 times more heat than CO ₂ . Asking taxpayers to pay more for a dangerous fossil fuel without a commitment to cleaner energy risks both their health and finances. Please protect Missouri families by rejecting this rate hike until Spire commits to a sustainable, affordable energy future. Sincerely, Aaron Itczak |
| P202503022 | 6/2/2025 12:16 AM | Letter attached disputing the necessity of the rate increase |
| P202503023 | 6/2/2025 5:26 AM | No renewables. No increase. I am writing to oppose Spire's requested a 15.5% rate increase to continue it's 100% fossil fuel powered operations it's fossil fuel traps 82.5 times more heat in the atmosphere than carbon dioxide. |
| P202503024 | 6/2/2025 5:32 AM | I am writing to oppose Spire's requested 15.5% rate increase to continue it's 100% fossil fuel powered operations since its fuel traps 82.5 times more heat in the atmosphere than carbon dioxide. If there is no renewable fuel, there should be no increase. |
| P202503028 | 6/2/2025 7:57 AM | Dear Commissioners, I'm writing to formally oppose Spire's proposed rate increase (File No. GR-2025-0107). This would raise average residential gas bills at a time when many Missourians are already struggling with rising costs, from food to energy and beyond. (see attached PDF) |
| P202503035 | 6/2/2025 8:11 AM | "I oppose this rate increase. The price of everything is going up. We cannot afford another increase." |
| P202503037 | 6/2/2025 8:17 AM | Thank you for the opportunity to provide comments regarding the subject proposed rate increase (GR 2025-0107). I have been a Spire customer since moving to Liberty, Missouri, in 2016. My account # is 4988751492. I am writing to voice my strenuous objection to Spire Missouri's proposed increase, estimated to be approximately 14% to the consumers. (see attached PDF) |
| P202503038 | 6/2/2025 8:19 AM | State Commission: I urge you to reject the Spire gas rate increase! Folks' bills for basics like groceries, rent and other utilities are already high! This would put many over the edge and may result in people losing their homes. You must reject this increase! |
| P202503040 | 6/2/2025 8:24 AM | To Whom It May Concern, We are opposed to the proposed rate hikes for "Spire Missouri Inc". People are struggling with rising rental costs, as well as the costs of everything else (food, gas, etc). How are 'regular' citizens to pay their bills? This rate increase is too much. |
| P202503041 | 6/2/2025 8:29 AM | See attached PDF |
| P202503042 | 6/2/2025 8:30 AM | Every company, State, Store, and Industry has been raising their rates due to inflation. What about the people? Can we raise our pay? Can we raise our rates? No. You and other companies need to do wha the people have to do. Tighten your belts and stop spending money. Stop punishing your customers when we can't afford your rates. How about stop increasing your salaries and help with our salaries. We cant afford your rates. We cant afford anything. I make almost \$100k a year! I cant afford my utilities, my house insurance, my property taxes, or even food onto the table for my kids. Imagine that! |
| P202503043 | 6/2/2025 8:30 AM | As a resident and homeowner in Kansas City, Missouri, I am asking you to not allow Spire to increase the rate by 15.5% to continue their 100% fossil fuel powered operations. I've seen my bills steadily climb with rate increases over the last decade, to the point that I'm paying nearly twice as much in a year now as I did 10 years ago. This is untenable financially, and I'm asking the state to put the needs of the people of Missouri ahead of the profits of a company. Further, I am concerned about the climate impacts of Spire's fossil fuel operations and hope that the PSC will require more climate friendly energy sources before rate increases are approved. |
| P202503044 | 6/2/2025 8:32 AM | "Spire West should not get the rate increase they requested GR-2025-0107"(see attached PDF) |
| P202503045 | 6/2/2025 8:50 AM | "I am opposed to this increase. I think all of these rate hikes are going to put a huge burden on the rate payer. The utilities are basically regulating themselves and getting to set their own prices. I am also really opposed to the smart meters and I should not have to pay the \$30 opt-out fee; especially since I have cancer. These 5G meters are not good for everybody. Also, their higher-ups make millions of dollars a year. It is not right to pass this onto the customers." |
| P202503046 | 6/2/2025 8:55 AM | I understand that Spire has requested a 15% rate increase to continue it's 100% fossil fuel powered operations. My wife and I are OPPOSED to this rate increase because it continues using a fossil fuel that traps almost 10x more heat in the atmosphere than carbon dioxide. |
| P202503048 | 6/2/2025 9:04 AM | "Spire West should not get the rate increase they requested" |

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| P202503049 | 6/2/2025 9:08 AM | "Spire Missouri Inc is requesting a rate increase that would absolutely be impossible for people to pay. They just had an increase and this is ridiculous. Everyone is opposed to this. " |
| P202503050 | 6/2/2025 9:10 AM | "Spire West should not get the rate increase they requested GR-2025-0107" |
| P202503051 | 6/2/2025 9:23 AM | ""Spire West should not get the rate increase they requested GR-2025-0107" SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES: GR-2021-0108 made effective December 2021 16.21% GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107 Proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years " |
| P202503054 | 6/2/2025 9:40 AM | "Spire West should not get the rate increase they requested GR-2025-0107" |
| P202503055 | 6/2/2025 10:14 AM | See attached file. |
| P202503056 | 6/2/2025 10:25 AM | "Spire is once again seeking an unjustified 14% rate increase for its MO customers—an alarming move that can't be justified given the company's strong financial performance. Spire continues to report solid profits and maintain a healthy stock price, reflecting its stable and growing revenue base. Despite already receiving multiple rate increases in recent years, Spire now asks hard-working Missourians to shoulder yet another financial burden. At a time when many households are struggling with inflation and high utility costs, it is unconscionable for a profitable, publicly traded utility to prioritize shareholder returns over customer affordability. This is excessive, unnecessary, and reflects a troubling pattern of ..*See attached. |
| P202503059 | 6/2/2025 10:34 AM | Disgusted isn't even the right word. How much do your top executives make a year? Bonuses? Where is this posted? You don't need a rate increase you need morals. You rip us off already figure out how to fix your problem without causing more for us. Greedy bastards |
| P202503060 | 6/2/2025 10:34 AM | "Spire West should not get the rate increase they requested GR-2025-0107" Over 50% in 4 years is too much. Most people have NOT gotten that kind of income increase in this time and groceries and utilities are breaking us. |
| P202503061 | 6/2/2025 10:40 AM | I do not support any increase in our gas bills. Spire Gas already charges high enough monthly service fees. **See attached for full comments |
| P202503062 | 6/2/2025 10:46 AM | "I am writing to express my strong opposition to the proposed rate increase requested by Spire West under docket GR-2025-0107.Spire West customers have already endured substantial rate hikes over the past few years: „*See attached for full comment. |
| P202503063 | 6/2/2025 10:48 AM | I am writing as a concerned resident of Missouri to express my strong opposition to Spire Missouri's proposed 15% natural gas rate hike. **See attached for full comments |
| P202503064 | 6/2/2025 10:51 AM | For those of us on fixed income, such a large increase becomes a choice of what we will do without. This is to request that Spire find a way to live with a smaller increase. |
| P202503068 | 6/2/2025 11:13 AM | Here we go again - another high rate increase 7X the targeted US inflation rate. The PSC needs to stand up and stop this BS. Maybe they'll listen to comments coming through OPC because they don't listed to comments sent directly. |
| P202503069 | 6/2/2025 11:18 AM | "The price of everything is going up and a 14% increase is a steep amount; especially in the winter. We have no option to switch to different utility company which is unfair." |
| P202503070 | 6/2/2025 12:07 PM | Greetings, recently we received a notice that Spire gas services wanted to approve a rate increase for my Independence, Mo. area. I am unable to attend the meetings to protest these raises in rates. I can only speak for my family, but I know the rate increase would likely put us in a hardship position. I am the only one working in my household of three. I have an adult disabled child and a recently disabled husband whom of which is waiting on disability determination. I work full time as an educator and have three other part time jobs. We have older cars, live in an 85 yr old bungalow, no streaming service, we don't smoke, nor drink alcohol. I don't knows where we could cut expenses. WE SAY NO TO A RATE INCREASE FOR SPIRE GAS. |
| P202503071 | 6/2/2025 12:08 PM | Please stop letting spire increase their rates. We are just normal everyday people, and they will end up making us leave the state if this continues. We cannot afford this. Please. |
| P202503073 | 6/2/2025 12:11 PM | I am against this rate increase as this is excessive and shows poor management. Thank you. |
| P202503074 | 6/2/2025 1:45 PM | "Spire West should not get the rate increase they requested GR-2025-0107" Please send the above sentence in quotes (or a similar one) to the Missouri Public Service Commission by e-mail at consumerservices@psc.mo.gov Please send the above sentence in quotes (or a similar one) to Missouri Lieutenant Governor by email ltgovinfo@ltgov.mo.gov Missouri governor Mike Kehoe doesn't have a direct email SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES: GR-20210108 made effective December 2021 16.21% GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107 Proposed rate increase from Spire approximately 14% .Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 yrs." |
| P202503075 | 6/2/2025 1:50 PM | *See attached for comment. |

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| P202503076 | 6/2/2025 1:52 PM | "Every company, State, Store, and Industry has been raising their rates due to inflation. What about the people? Can we raise our pay? Can we raise our rates? No. You and other companies need to do wha the people have to do. Tighten your belts and stop spending money. Stop punishing your customers when we can't afford your rates. How about stop increasing your salaries and help with our salaries. We cant afford your rates. We cant afford anything. I make almost \$100k a year! I cant afford my utilities, my house insurance, my property taxes, or even food onto the table for my kids. Imagine that! " |
| P202503077 | 6/2/2025 1:56 PM | SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES:GR-2021-0108 made effective December 2021 16.21% GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107 Proposed rate increase from Spire approximately 14% .Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years |
| P202503078 | 6/2/2025 1:58 PM | Spire gas should not get the increase requested |
| P202503079 | 6/2/2025 2:00 PM | Seems like every utility outfit is seeking rate increases! Wish I could get a 14% raise in Social Security or more to help with these increases everyone is seeking. There are so many hidden charges on Spire along with waste charges makes ones head spin! Of course it is futile to complain as it will be the back room boys approval with champagne and cigars!! |
| P202503080 | 6/2/2025 2:06 PM | Energy prices are decreasing and there is absolutely no reason that Spire should be increasing their gas prices. Especially by 15 percent. Consumers are just getting by in many cases and raising utility rates when they are not warranted is NOT helpful. Please say no to this exorbitant increase. |
| P202503081 | 6/2/2025 2:08 PM | "Spire West should not get the rate increase they requested GR-2025-0107" |
| P202503082 | 6/2/2025 2:10 PM | Spire West should not get the rate increase they requested GR-2025-0107" Please send the above sentence in quotes (or a similar one) to the Missouri Public Service Commission by e-mail at consumerservices@psc.mo.gov Please send the above sentence in quotes (or a similar one) to Missouri Lieutenant Governor by email ltgovinfo@ltgov.mo.gov Missouri governor Mike Kehoe doesn't have a direct email SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES: GR-2021-0108 made effective December 2021 16.21% GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107 Proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years, |
| P202503084 | 6/2/2025 2:15 PM | Spire West should not get the rate increase they requested GR-2025-0107 Their rates have increased over the last 4 years by over 50%. I don't see my retirement increasing like that and I doubt that their expenses are going up that rate. |
| P202503085 | 6/2/2025 2:16 PM | Spire West should not be granted the rate increase they requested GR-2025-0107 If this increase is approved, the total increase would be approximately 52% within 4 years. That is absolutely absurd. |
| P202503087 | 6/2/2025 2:32 PM | Spire West should not get the rate increase they requested GR-2025-0107" SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES: GR-2021-0108 made effective December 2021 16.21% GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107 Proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years. This will be an undue hardship on people already under duress from high taxation including the property tax boondoggle of Jackson County MO. Please consider this and say NO to any further increase. We will be watching and remembering your actions at election time. |
| P202503088 | 6/2/2025 2:34 PM | This letter expresses dire concern and advocates for Spire to not raise or increase taxes on Missouri residents. Missouri residents, especially the majority in poverty, are already struggling. The removal of LIHEAP proves that the current legislature will not improve or help our communities in need. This is despicable! Furthermore, to learn that Spire wants to increase 14% tax is beyond crazy. If residents cannot currently pay, why charge more? Infact, my bill was exponentially more in tax & storage (over 50%), not due to my actual usage. It is absolutely crazy to charge your customers more in taxes and in fees than usage. STOP GASLIGHTING MISSOURI RESIDENTS and find other ways to fund your infrastructure. |
| P202503089 | 6/2/2025 2:37 PM | I really don't know why you waste everyone's time on rate increase hearings you always roll over in favor of the utility companies. |
| P202503090 | 6/2/2025 2:39 PM | This rate increase is too much. Our utilities are so high already! The workers are spending a lot of time moving gas meters, which is cool, but those costs should be borne by the federal funds for the gas work. For us, an increase of 1-2 percent would be doable, but this increase is more than 11%, and that is not right! Gas heat equipment is getting more efficient so our rate increase should be small if at all. An increase this size would suck up more than half of my raises for this year, and this is only one utility! |
| P202503091 | 6/2/2025 2:41 PM | Dear Commissioners, the cost of basic utilities are already crushing working families and the most vulnerable elderly in our communities. I have a good income and my utility bills are having a significant impact on me. Please do not permit a rate increase by Spire! |
| P202503092 | 6/2/2025 2:44 PM | I am opposed to the rate increase, doesn't even align with current inflation. I am tired of the burden being placed solely on backs of consumers. I dare to say there are many ways to improve efficiency without cost increase. |

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| P202503093 | 6/2/2025 2:55 PM | "The Company makes a lot of money every year; why do they need more? Their public records are easily accessible online and it shows that their returns covered exactly the amount they're asking for. They shouldn't be able to ask customers to fund their costs of business." |
| P202503101 | 6/2/2025 4:09 PM | See attached. |
| P202503105 | 6/2/2025 5:23 PM | Attached are comments shared by tenants & neighbors of Tower Grove Community Development Corp. |
| P202503107 | 6/2/2025 | The customer stated that Spire gets gas for free by tapping into it and he can manage with a 10% charge, but he is not pleased with anything over that as he doesn't feel it's justified. |
| P202503108 | 6/3/2025 8:14 AM | Spire West should not get the rate increase they requested GR-2025-0107-SPIRE WEST GOT THE FOLLOWING RECENT RATE INCREASES:GR-2021-0108 made effective December 2021 16.21% GR-2022-0179 made effective December 2022 22.09% and wants: GR-2025-0107 Proposed rate increase from Spire approximately 14% Total gas rate increase (if GR-2025-0107 is approved) would be about 52% in approximately 4 years |
| P202503110 | 6/3/2025 8:38 AM | We can't afford this, and there's nothing about Spire's service that says they need this. This is just another cash grab for the people at the top of Spire. Please don't implement this. |
| P202503112 | 6/3/2025 8:45 AM | "Spire West should not get the rate increase they requested GR-2025-0107" |
| P202503113 | 6/3/2025 8:49 AM | This is just a cash grab on an already exploited population for a company that refuses to innovate or provide better services to reflect their higher prices. Strongly oppose. |
| P202503114 | 6/3/2025 8:50 AM | Rates keep 8ncreas8ng, but service does not. This is another cash grab by greedy CEOs. |
| P202503115 | 6/3/2025 8:56 AM | Spire simply does not provide the quality of service to justify this price hike. Especially not during a cost of living crisis. Any sane person living in Jackson County, who hasn't been completely enveloped in the worship of naked avarice, will be able to recognize that this proposal is absurd. |
| P202503116 | 6/3/2025 9:01 AM | We're paying more and getting less. These absurd rate hikes aren't about better service, they're simply about padding executive bonuses. Make that make sense. |
| P202503117 | 6/3/2025 9:06 AM | As all our publicly needed utilities increase their rate, where do we as consumers see the benefits of our hiked rate? What detailed plan has spire provided to show how our money will benefit the public? If Spire is struggling to operate and build new infrastructure why do they not tap their 2.593 billion dollar revenue stream (which they claim only gave them a net income of 250million mind you)? We should not allow Spire to nickel and dime us without a detailed plan of how they plan to utilize our money including accounting for the rate hike in a transparent way. Costs everywhere are rising, raising commodity prices such as gas only puts more pressure on those already most at risk of losing everything. We should not allow the rate inc |
| P202503118 | 6/3/2025 9:08 AM | we oppose rate increases vehemently. |
| P202503120 | 6/3/2025 9:19 AM | *See attached |
| P202503121 | 6/3/2025 9:21 AM | Please do not let Spire increase their rates again. Spire should be audited as they receive sufficient revenue already, and they should be able to budget accordingly. Most Missourians are struggling in this economy to be able to afford basic necessities, including utilities and we have to try to do more with less money. Maybe Spire should have to do the same. |
| P202503122 | 6/3/2025 9:21 AM | Is there a legitimate reason for this price increase? Doubtful. Lining the pockets of C-suite employees doesn't count. |
| P202503123 | 6/3/2025 9:24 AM | Resident against Spire rate increase. Looks like yet another cash grab for company executives and stockholders. |
| P202503124 | 6/3/2025 9:24 AM | *Deep Sigh*. And that's four out of four. All four utilities are asking for a 15% rate increase this year. **See attached for full comments |
| P202503125 | 6/3/2025 9:25 AM | This is ridiculous. The fact that rate increases happen literally every year shows this organization is not competently ran. This is a public utility, not some "pump and dump" crypto that gives huge returns in short time. Treat this as what it is - critical infrastructure that literally could cause people to lose their lives if they have to go without it. Stop the greed madness that is infecting our country and state. |
| P202503126 | 6/3/2025 9:25 AM | Price gouging Missouri residents just because you can isn't an effective way to gain public support. People are already suffering and struggling to pay bills. It's shameful to do this now. What a disgrace. |
| P202503127 | 6/3/2025 9:32 AM | I oppose a rate increase. Spire essentially has a monopoly on gas service for many customers, and forcing us to pay more for the same service really should be criminal. No rate increases. Let's get some rate decreases! |
| P202503128 | 6/3/2025 9:34 AM | I am a current Spire customer, I am opposed to the rate increase GR-2025-0107. |

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| P202503129 | 6/3/2025 9:35 AM | Spire has had a \$200 million+ profit in both 2023 and 2024, there is absolutely no reason, other than greed, to be raising their rates. This is a utility that people NEED and they are trying to take advantage of the fact that people need this service and the fact that they have monopoly on gas service in the area. People are already hurting with the state of the economy (SPIRE is STILL making money hand over fist of course, gas service being a need in the mid west and all) so this is only going to hurt the average consumer while lining spires bank accounts. |
| P202503130 | 6/3/2025 9:39 AM | They keep asking for rate hikes, but the service never increases. They are asking for more money in bad faith. This is a blatant cash grab. |
| P202503131 | 6/3/2025 9:44 AM | Rate increases but service does not. I oppose the rate increase. |
| P202503132 | 6/3/2025 10:00 AM | I strongly oppose a rate increase from Spire. Their fees have doubled our gas bill since they took over our area, and their service is still deplorable. This is nothing but a greedy cash grab for the CEO and the shareholders who enjoy their increased quarterly dividend payout. |
| P202503133 | 6/3/2025 10:10 AM | My rates should not increase so a greedy CEO can get a bonus. Investigate the salaries of the executives. Enough is enough. The people deserve better. |
| P202503134 | 6/3/2025 10:22 AM | Rates keep increasing and service does not improve; this is how monopolies work. Do not approve of this rate hike, taxpayers should not be subsidizing millionaires. |
| P202503135 | 6/3/2025 10:30 AM | Anyone with a brain can see this is nothing more than a cash grab by yet another GREEDY CORPORATION. Spire increased their market cap by 24% last year and currently is valued at 9 billion dollars yet they need an extra 15% from their customer base? This is obvious corruption. Spire has a natural gas monopoly, therefore how can this even be considered legal when their customers dont have another option? If this passes, I will strongly consider moving out of state, as there doesn't seem to be a limit to what corporations are allowed to do. Do better Missouri. |
| P202503136 | 6/3/2025 10:37 AM | I work for the state and will not getting a raise that will be able to cover this increase. Public utilities should not increase more than state employees' raises or we will be priced out of living. Shareholders and CEOs should take a pay cut before working class people pay more. |
| P202503137 | 6/3/2025 10:39 AM | In opposition of a rate increase for Spire. If a business is not run properly and misses its profit goals, it is not the responsibility of the customer to make up for their poor planning and inability to forecast. Investing comes with risks, you can't expect to reap rewards but never experience loss especially when foolish biases and greed lead to irresponsible decisions. Spire is not entitled to increase rates. Do not allow them to make up for their shortcomings the easy way. If they want to make more profits they need to improve their business practices not simply strong arm more money out of their customers. People used to believe their name and actions meant something. |
| P202503138 | 6/3/2025 10:45 AM | I am writing to express my strong opposition to Spire Missouri's proposed rate increase in case File No. GR-2025-0107. Many Missourians are already struggling with the rising costs of living, including housing, groceries, and healthcare. And while Spire's rates keep increasing, their service does not. This is nothing more than a cash grab by greedy people who are already making billions from hard working Missourians. |
| P202503139 | 6/3/2025 10:48 AM | Rates keep increasing, but service does not. |
| P202503141 | 6/3/2025 10:54 AM | See attached. |
| P202503142 | 6/3/2025 10:55 AM | Deny this unwarranted rate increase! Corporate greed to the detriment to our citizenry must be stopped. |
| P202503143 | 6/3/2025 10:55 AM | Deny this unwarranted rate increase! Corporate greed to the detriment to our citizenry must be stopped. |
| P202503144 | 6/3/2025 10:55 AM | Deny this unwarranted rate increase! Corporate greed to the detriment to our citizenry must be stopped. |
| P202503146 | 6/3/2025 11:11 AM | Rates keep going up and service keeps going down. We do not need rate hikes at this time. Keep the rates where they are at! |
| P202503147 | 6/3/2025 11:22 AM | Natural gas prices are dropping, so why do they insist on continually raising rates every year? Because they're a monopoly on what should be a basic public utility. We have no choice in utility provider, so they can promise shareholders continuous profitability. The CEO received \$5.5 million in salary and bonuses in 2024, which is 3x higher than what she was paid in 2012. Have salaries for all employees tripled at Spire since 2012? Also Spire committed fraud to get approval to open a new gas pipeline, so how can we believe anything they say? Please deny this increase. Thank you. |
| P202503148 | 6/3/2025 11:28 AM | Please do not allow Spire an increase, Missouri's environment deserves better. |
| P202503149 | 6/3/2025 11:30 AM | I don't understand why you feel it necessary to raise our rates when they are already too high. Has the CEO taken a lesser salary to help with the shortage that Spire is claiming they have, which I seriously doubt it? Plus, what about trimming down the amount of people in the administration. There are other ways to get more money without harming your consumers. I strongly object to increasing our rates. Cut the CEO's salary, and the "upper echelon" salaries as well. |

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| P202503150 | 6/3/2025 11:34 AM | I am opposed to Spire's 15.5% rate increase for two reasons: an increase of this size will be a financial hardship for many customers-myself included; and because Spire will continue to use 100% fossil fuels to produce it's energy. Such a large increase in rates should be an investment in renewable energy. We can't continue in current, 19th century methods to supply utilities to customers. |
| P202503152 | 6/3/2025 11:37 AM | We have had multiple rate increases with no actual justification. The consumers are continuing to take the hit and we have no other choice. The private corporation needs to be reigned in. |
| P202503153 | 6/3/2025 11:43 AM | Why? Was 5 MILLION dollars not enough for the ceo? Jackson county is already paying a FORTUNE to these monopolies, who seize the moment of every catastrophe as a way to make a quick buck off of us. Ridiculous and I hope our elected officials can tell them NO. GROW A SPINE. |
| P202503154 | 6/3/2025 11:51 AM | AS a spire customer I don't understand how increasing rates AGAIN will be needed. Homes and businesses should be moving to Electric heating so we can stop wasting money on this objectively worse way to heat things. Phase out natural gas and Spire! |
| P202503156 | 6/3/2025 12:03 PM | I'm a consumer against the proposed rate increase. Working people of Kansas City who largely make just enough to get by should not have to bear this burden while a few people at the top of the organization continue to get richer on our dime. Gas is a necessity and it's hard enough for most of us to keep a roof up over our heads on a low income. |
| P202503157 | 6/3/2025 12:05 PM | I do not support the rates increase. Spire needs to invest its current instead of taking more money out of the customers' pockets. A 16% increase on customers that are already struggling to make ends meet is greedy and inappropriate. |
| P202503158 | 6/3/2025 12:07 PM | Rates keep increasing, but service does not. This is plain and simple; a cash grab from MO citizens to a greedy corporation. |
| P202503161 | 6/3/2025 12:15 PM | Raise rates in this economy? Sorry, it's not really something we can afford right now. Guess Spire will have to pull themselves up by their bootstraps and not pay their CEO \$3.2 million a year. |
| P202503162 | 6/3/2025 12:15 PM | Customers cannot keep absorbing rate increases while payouts to executives keep going up. This is getting ridiculous. |
| P202503163 | 6/3/2025 12:18 PM | Rates keep increasing, but service does not. This is a cash grab for greedy CEOs Please stop utilities from overcharging for basic services. Especially since we have no second option for utilities. |
| P202503164 | 6/3/2025 12:19 PM | I am strongly opposed to this rate increase. I haven't seen the service increase by any measurable metric yet they are regularly asking for more and more money. This is unsustainable, unconscionable, and I implore you to put public interest in front of corporate greed. |
| P202503165 | 6/3/2025 12:20 PM | Rates keep increasing, but service does not. This is a cash grab for greedy CEOs |
| P202503166 | 6/3/2025 12:22 PM | Due to the absence of any sort of competition in this space, this price hike amounts to extortion for the sake of corporate profits. There is no actual improvement associated with the provided service. |
| P202503167 | 6/3/2025 12:34 PM | Spire's proposed 15% residential rate increase is excessive and unjustified. It places a heavy burden on families already facing rising costs for basic needs. Spire has not shown that current rates fail to cover its costs or that efficiency efforts have been exhausted. Customers have not seen clear service improvements to warrant this increase. Rate hikes should reflect necessity, not convenience. I urge the Commission to deny or significantly reduce this request in the interest of fairness and public trust. Please see full argument attached. |
| P202503168 | 6/3/2025 12:34 PM | I am opposed to Spire's rate increases. Their service has not improved and the continual rate increases with nothing to show for it is just a money grab. |
| P202503169 | 6/3/2025 12:38 PM | I'm a current Spire customer and I don't understand why a rate increase is needed when customers aren't going to be provided additional service. In other words, why are consumers being asked to pay for corporate greed? Maybe they could save money by paying their executives less. |
| P202503170 | 6/3/2025 12:39 PM | Rates keep increasing, but service does not. I am on a fixed income. This is a cash grab for greedy investors. No additional fees. |
| P202503171 | 6/3/2025 12:46 PM | I disagree with allowing Spire Missouri to raise rates for customers. I do not appreciate companies taking advantage of customers in a time when everyone is facing financial hardship. Spire should reconsider their budget and how they can cut costs before requesting to raise rates for customers. A 15% increase is absolutely insane. I would consider a 1-3% increase okay. Please do not allow Spire to raise rates 15%. The people of Missouri cannot afford higher costs. |
| P202503172 | 6/3/2025 12:51 PM | Strongly oppose rate increases. Rising costs are everywhere, and adding another rate increase will cripple many in our community. Most executives at Spire are paid well over \$1,000,000 , and most in the community are not making \$100,000 . This is another example of a greedy corporation taking advantage of their consumers and trying to make their shareholders happy. |
| P202503173 | 6/3/2025 1:01 PM | I'm writing to voice opposition to GR-2025-0107. I'm a Spire customer and the rates are already quite high due to their lack of competition in the area. A rate increase without increased services is just a greedy cashgrab during a time when everyone is hurting financially. If Spire wants a better bottom line, they should consider cutting the pay of their executives before they increase rates for their customers. |

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| P202503174 | 6/3/2025 1:02 PM | Spire's last 'update' to my home is a meter than has leaked gas from the day it was installed. Every call made my myself or a neighbor has done nothing to change the situation. Until Spire improves the quality of their work to help insure the safety of their customers, they should not be granted another cash grab from Missouri citizens. |
| P202503175 | 6/3/2025 1:07 PM | Residents, workers, taxpayers, we are not getting an increase in salary. Therefore this is a jab to the consumer when all other prices are rising in an insecure economy. I believe the executives should take a paycut or freeze first. They get more raises, we do not. This is inconsiderate to those on a fixed income. There was already an increase in 2022. Consumers have no choice but to use spire, it's a monopoly. Do not raise our rates, this is pushing consumers down without our pay going up. The executives yearly compensations are raised and are already in the millions! VERY unfair to the consumer, please have them take from their salary to help the regular man. Our dreams diminish while your profits rise. Do not raise our rates AGAIN. |
| P202503176 | 6/3/2025 1:33 PM | I am strongly opposed to the rate increase. We continually see increases in rates but no improved service when it is needed. This rate increase benefits Spire executives more than it does the customers. |
| P202503177 | 6/3/2025 1:54 PM | As a utility company, it should not be ethical to continue to raise rates in an effort to increase profits. Every person with Spire has doesn't have a choice to pick who their energy provider is. At most, they can decide which appliances run on gas vs electric, and even then it's expensive to change appliances. This rate increase proposal is unnecessary and unfair to the residents Spire serves. Many people are on fixed incomes, and those who aren't, will likely never see raises in the same percentages that Spire is asking for now. Public utility companies should be operating with minimal profits. It's unfair to make shareholders profits while crushing the little guys, us, the customers who rely on Spire and have no choice in the matter. |
| P202503179 | 6/3/2025 2:07 PM | I object strenuously to this increase. Spire wants to increase their profits without increasing any benefit to their customers. We do not have any choice in our utility providers, and depend on the PSC to be our only line of defense against unfair pricing. In addition, rate increases will negatively affect the most vulnerable members of our community the most. Many families are already struggling to pay their bills in the current climate. I find it borderline unethical for Spire to seek this rate increase and urge the PSC to put the public first. |
| P202503180 | 6/3/2025 2:07 PM | I am writing to mention my shock and disapproval at the massive increase of rates for natural gas by Spire. I think keep the increases to 1-5% are reasonable. |
| P202503181 | 6/3/2025 2:17 PM | To whom it may concern, I oppose the rate increase proposed by Spire. This is GR-2025-0107 Case Number. Spire cannot share their financial earnings when asked during the hearing today. We need more justification on this rate increase. I oppose it please. |
| P202503182 | 6/3/2025 2:19 PM | I am sending this email to let you know that I am completely against raising the price of gas in any percentage at this time. High costs for clothing, food and gasoline are still very much with us right now. I think the commission should wait at least a few more months to consider this step. I remind you that the majority of your customers do not have money growing on a tree in their respective yards and that, presumably, Spire Gas should have a decent cushion of cash to offset any problems. And you should consider also that many of your customers are in the over 65-70 age group or in the 0-10 age group who may not be responding to your letter because they can't. Kindly have some heart. |
| P202503184 | 6/3/2025 2:24 PM | Spire is out of their minds if they think they need more money from me. Absolutely the fuck not. Maybe the CEO could own a few less homes. |
| P202503185 | 6/3/2025 2:25 PM | I strongly oppose GR-2025-0107. I'm a Spire customer and the rates are already incredibly high due to the lack of competition in the area. A rate increase without increased services is a greedy cashgrab during a time when everyone is hurting financially. If Spire wants a better bottom line, they should consider cutting the pay of their executives before they increase rates for their customers. |
| P202503186 | 6/3/2025 2:26 PM | I am highly opposed to Spire's request for a rate increase. Given the financial reporting of Spire, this moves seems calculated to raise funds for the C Suite salaries and line shareholder pockets, rather than benefit the average Missourian. Please do not approve this rate increase. |
| P202503187 | 6/3/2025 2:36 PM | Rates keep going up, yet service/benefits do not. This is a pretty blatant cash grab. |
| P202503188 | 6/3/2025 2:51 PM | I am opposed to any rate hikes by Spire under the current conditions. There have been no increase in services that customers have received. If this is to make up profits from issues arising from the cold snap in Texas years ago that caused rates to skyrocket, volatility in the natural gas market, or higher costs due to deferred maintenance or new construction, that should not fall on consumers. If profits aren't as high as in previous years, that's on the shareholders to absorb - that is the risk of buying stocks. Execs at Spire should sacrifice their own compensation before pushing this on consumers who have no other option for their Natural Gas usage. |
| P202503189 | 6/3/2025 2:52 PM | Consumers are being asked to pay for corporate greed - maybe they can pay their executives less? Wages certainly haven't gone up for 14% in the past year for most of the working class. |
| P202503190 | 6/3/2025 3:06 PM | Spire should NOT be allowed to raise their prices in the current economy. Things are so hard for people out here. A public utility should not be concerned with raising their bottom line on the backs of all the rest of us. Shame on them for asking everyday citizens to sacrifice their own health and well being to subsidize CEO yachts and private jets. They already have a monopoly on the market. Its not like we have the option to switch to a different provider. Public utilities should only be concerned with safety and providing people a way to cook and stay warm. |

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| P202503191 | 6/3/2025 3:14 PM | There is no justification to the rate increase proposed by Spire except for their own corporate greed. Why governments allow such greedy companies to run monopolies is beyond me but to continue to squeeze every last cent out of residents of Missouri while Spire is already raking in record profits make no sense. They made a 17% increase from 2023 to 2024. \$200 million in PROFIT followed by a year with \$220.8 million in PROFIT. Reject this rate increase. Send a message that the corporate greed has to stop somewhere. |
| P202503192 | 6/3/2025 3:15 PM | I strongly oppose this rate increase. This is yet another attempt at a cash grab by a greedy utility company. |
| P202503193 | 6/3/2025 3:19 PM | I strongly oppose this. Rates keep increasing but the service does not. Consumers are being asked to pay for corporate greed - maybe they can pay their executives less? Wages certainly haven't gone up for 14% in the past year for most of the working class. |
| P202503195 | 6/3/2025 3:37 PM | I vehemently disagree with the necessity of a rate increase while the company is still posting large profits for it's shareholders. They are not in distress and stripping this money from taxpayers for necessary utilities is not appropriate. |
| P202503196 | 6/3/2025 3:44 PM | I strongly oppose Spire's proposed rate increase of 15.5%. It is utterly shortsighted and cruel to propose a rate hike for a non-renewable energy source during a dual climate and cost of living crisis. This is exactly the sort of policy decision which pushes people out of Missouri, or further into poverty. I propose a 0% aka NO rate increase, especially for a company that earned \$250.9 MILLION in the last year alone. |
| P202503198 | 6/3/2025 3:45 PM | *See Attached |
| P202503200 | 6/3/2025 3:58 PM | The rates continue to increase yet the service does not reflect this constant increase. I will not continue to pay for your corporate greed. This has to STOP. |
| P202503201 | 6/3/2025 4:01 PM | Price have been raised too much to be affordable, they keep going up but the service does not get better and we never hear of plans to lower rates if certain things can be done. This is price gouging as we have no other option. Investors and the Blackrock owners should not be making profit off of raising our rates. |
| P202503203 | 6/3/2025 4:03 PM | I as a Spire customer don't believe we need an another rate hike to put more profits in CEO hands! |
| P202503205 | 6/3/2025 4:22 PM | Opposes rate increase. Rates are already high enough. Would like the PSC to deny Spire's request. |
| P202503206 | 6/3/2025 4:23 PM | "Not One Cent More": KC Residents Mobilize to Block Spire's Gas Price Hike: https://kansascitydefender.com/climate/kc-residents-mobilize-to-block-spires-gas-price-hike/ |
| P202503207 | 6/3/2025 4:25 PM | Our family is at our wits end when it comes to utility costs. The proposal by Spire to raise our rates again cannot stand. I can barely afford to keep the gas and electricity on and food costs are killing our family. The next thing to go is we will need to sell the house in order to afford all the bills. This has gotten out of control and somebody has to say NO to this corporations and their never ending price hikes. There is no option when it comes to the monopoly they hold over our heads. Please Say No. |
| P202503208 | 6/3/2025 4:25 PM | This is THE WORST YEAR to raise rates. There are layoffs and hiring freezes at many companies. My nephew (college-educated, steadily employed) was laid off a few months ago. Consider the undue burden you are putting upon average, hardworking people, that through no fault of their own, have lost their jobs and can't afford to pay more. Families are already struggling with increases across the board and another one might just break them. For seniors on a fixed income like my mom, \$14 is a lot of money. Remember the sayings, "Never judge a man until you've walked in his shoes" and "Don't beat a man when he's down." People are really suffering; your rate increases will only make it worse. |
| P202503210 | 6/3/2025 4:28 PM | I attended the June 3, 2025, virtual public hearing at 12pm. I was unable to stay for the public testimony portion and would like to provide my comments here. I strongly urge you all to completely deny the request for Spire, Inc. to increase the rates. I was recently laid off and prior to that I was living paycheck to paycheck. (see attached PDF) |
| P202503211 | 6/3/2025 4:28 PM | Spire should NOT be allowed to raise their prices in the current economy. Things are so hard for people out here. A public utility should not be concerned with raising their bottom line on the backs of all the rest of us. Shame on them for asking everyday citizens to sacrifice their own health and well being to subsidize CEO yachts and private jets. They already have a monopoly on the market. Its not like we have the option to switch to a different provider. Public utilities should only be concerned with safety and providing people a way to cook and stay warm. |
| P202503212 | 6/3/2025 4:30 PM | I am retired on a fixed income and very much opposed to the proposed rate increase. I seem to recall that Spire had an increase within the past year that was supposed to quench it's thirst for more revenue. Yet here they are again-back to nickle and dime regular Missouri residential rate payers. The cost of inflation is down, management needs to better grasp increased costs both for itself and labor. Any exorbitant cost overruns exceeding budget expectations due to weather can be addressed by a temporary surcharge after damage assessment. Conservation efforts should be rewarded, not gigged for that penny saved. Thank you. |

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| P202503213 | 6/3/2025 4:31 PM | I am retired on a fixed income and very much opposed to the proposed rate increase. I seem to recall that Spire had an increase within the past year that was supposed to quench it's thirst for more revenue. Yet here they are again-back to nickle and dime regular Missouri residential rate payers. The cost of inflation is down, management needs to better grasp increased costs both for itself and labor. Any exorbitant cost overruns exceeding budget expectations due to weather can be addressed by a temporary surcharge after damage assessment. Conservation efforts should be rewarded, not gigged for that penny saved. Thank you. |
| P202503215 | 6/3/2025 4:59 PM | The price increase Spire is planning to implement upon its customers is criminal and unwarranted. The only reason for their proposed increase is to create profits for their shareholders. Natural gas should be a public utility, not controlled by societal leeches. There will not be a single noticeable improvement in quality of service, quality of life or quality of product from this increase. Its pure purpose is greed and nothing more. I condemn this proposal and any other proposal Spire brings forward as "good faith," to their customers. |
| P202503216 | 6/3/2025 5:27 PM | The CEO makes an astronomical bonus. Spire is a monopoly and makes astronomical profits. Services are not improved in any way, there is nothing in this at all which serves as a benefit to the customer. Greed, plain and simple. |
| P202503217 | 6/3/2025 6:32 PM | As a consumer of Spire, I oppose the price increases. The services have not been any better and in this economy it is not doable. |
| P202503218 | 6/3/2025 7:59 PM | I am unclear as to why the revenue targets of a utility company are the consumers' problem. Spire has once again proposed rate increases without improving service, deliverables, or any other benefits to the people subsidizing these revenues. If anything natural gas costs should be going down and those savings should be passed on. |
| P202503219 | 6/3/2025 8:12 PM | The people of the city are struggling already. We DO NOT WANT a rate increase just to boost Spire's profits while so many of us already live paycheck to paycheck. |
| P202503220 | 6/4/2025 1:03 AM | I am a new Spire customer and I am whole heartedly against this rate increase. I couldn't believe the rates they have now, but there are no other options in gas companies so I am forced against my will to use them. This is unamerican. |
| P202503221 | 6/4/2025 7:11 AM | The cost of living is ever rising without justification and the people who pay the price are those of us with set incomes. Spire raising the rates for heating is inappropriate and it smacks of them wanting to jump on the bandwagon with companies like Everygy who raise rates without a care for whom it impacts. Raising the rates by 15% just further shows that Spire is out to squeeze as much as it can out of people. I am sure they will try to justify it as needing to cover their increased costs, but if they are truly feeling the pinch like the rest of us, they would reduce the pay package to their CEO first. Please do not permit this rate increase to go forward and hurt our community further. REJECT Spire's rate hike. Not one cent more! |
| P202503222 | 6/4/2025 7:14 AM | I would strongly urge you to reject Spire's request for a 15 percent rate hike. Our current winter bills (often between \$200 and \$600, according to the CCO email I received) are already too high. This is unnecessary and targets low-income customers the most. |
| P202503223 | 6/4/2025 7:14 AM | Dear Commissioner, I am opposed to a rate increase. I don't want even more of my money going to Spire! |
| P202503224 | 6/4/2025 7:16 AM | Thank you for allowing me to lend my voice to matters of the Request for Comments Regarding Proposed Increase GR-2025-0107. While I truly appreciate Spire and all that is done to bring gas utility to us, as I surely can not imagine all that that entails and I am not against paying my "fair" share. (?) I have no idea what is fair, TBH, I'm just respectfully sharing feelings about a rate increase esp. as it relates to all Utilities and their rate increases, as well as taxation. If you would please bear with me, I promise there is a point buried in here. (see attached PDF) |
| P202503225 | 6/4/2025 7:18 AM | I am writing to formally express my strong opposition to the proposed 14% increase in natural gas rates. As a customer who relies on your services for basic needs such as heating, cooking, and hot water, I am deeply concerned about how such a significant rate hike will impact families, especially those already struggling to make ends meet. (see attached PDF) |
| P202503226 | 6/4/2025 7:20 AM | I am writing to express my strong opposition to the proposed rate increase requested by Spire West under docket GR-2025-0107. (see attached PDF) |
| P202503227 | 6/4/2025 7:21 AM | Another rate increase?? Are you going to rob residents of food and rent money? Shame on you! |
| P202503228 | 6/4/2025 7:37 AM | Spire already massively increased rates a couple years ago and has made their service borderline unaffordable. Now, when natural gas prices have DECREASED, they are requesting another rate hike. This is a greedy cash grab by the CEO and its majority shareholder BlackRock (who was responsible for driving up home prices). Utilities are necessities, and Spire has failed to demonstrate how it has increased services despite the price increases. |
| P202503231 | 6/4/2025 8:50 AM | The price of natural gas is less than half of what it was at its height in 2022. What justifies the proposed fee increase? |
| P202503233 | 6/4/2025 8:59 AM | First of all thank you for providing a forum to allow concerned consumers to raise their concerns, I understand that a aging infrastructure needs to be repaired. However I think a better management of the existing resources may allow for the current vendors budget to achieve some of these goal instead of asking for a such a large rate increase. for example I see a new fleet of work vehicles, which I'm sure wasn't a low cost item to replace. If this was a personal budget and I had to stretch my income, I would have kept the vehicles another year. So when Spire Missouri asks for a 14-15% increase in rates, I ask myself .. what if you take longer to achieve the end goals of upgrading the infrastructure, what if ..*See Attached |

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| P202503234 | 6/4/2025 9:02 AM | I sat in on the virtual meeting yesterday but due to the storm in Kansas City had to leave prior to be able to give my public testimony. Therefore, I am submitting my testimony via this e-mail: Mr. Abbott, during the Q & A, said the commission's objective is to determine if Spire has a "good reason for asking for a rate increase." And if there is good reason, the commission is to determine what is "an appropriate rate increase." ..*See Attached for full comment |
| P202503237 | 6/4/2025 9:53 AM | I object to the increase because I believe that the proposed increases are mostly due to mismanagement of bottlenecks and prioritizing board incentives over sustainability. |
| P202503241 | 6/4/2025 10:11 AM | I ask the commission to deny Spire what they are asking. Spire shows plenty of revenue to get through inflation costs. They already over charge and those excessive costs have already made it difficult for consumers to keep up. Adding more cost when Spire can spend smartly to take away inflation problems. If they are being smart about how they spend they can still invest in infrastructure and keep up with demand. *See Attached for full comment |
| P202503243 | 6/4/2025 11:02 AM | We can't keep raising rates ... Expenses are spiraling out of control Soon all properties will be owned by corporations as private property will be much too expensive to keep I certainly hope that the developers are billed for any new investments required to let them make their millions |
| P202503245 | 6/4/2025 11:34 AM | I am writing to vehemently oppose Spire's rate increases. The People are FED up with being strangled by rising costs, when too many are already struggling to meet their basic needs! With all due respect, the Mo Public Service Commission, needs to stop allowing these monopolies from putting Profits over Customers! |
| P202503247 | 6/4/2025 12:40 PM | I am writing to vehemently oppose Spire's requested rate hike. With our winter gas bills already topping more then \$200 or \$300 a month, I can't fathom why this increase is needed – or even warranted. As you are well aware, Spire's executive leadership salaries are more than some residents will see in a lifetime. Why do we need to be squeezed out of every dollar in our household budget while Spire executives rake in millions each year? Instead of submitting a rinse-and-repeat rate request, perhaps Spire should focus on getting — and keeping — a CEO. In these very unpredictable economic times, please consider the challenges that constituents are currently facing when evaluating this ridiculous request from a mega corporation. Thank you |
| P202503248 | 6/4/2025 1:06 PM | Once again we have a utility company that is asking for a high rate increase. This in a time where so many US citizens are losing their jobs, losing their homes, losing their health care insurance. Food prices are on the rise. Energy prices for us just keep increasing every year. Utility companies make the consumer pay for EVERYTHING that their companies do. Including all of the pay raises for the C Suite staff. (see attached PDF) |
| P202503249 | 6/4/2025 1:49 PM | Every year, sometimes multiple times a year, Spire requests a rate increase. Customers are unable to keep shelling out money to greedy corporations for for the same level of service. When Spire took over for Missouri Gas & Energy (MGE) customers were forced to also pay a "Franchise" fee just because a new company took over. These rate increases are becoming absurd and quite common. I believe that if these practices continue energy companies will continue to monopolize the market and increase shareholder value instead of providing a public service for Americans. SERVICES SHOULD NOT BE PROFITABLE! It should be understood that they are necessary for citizens and should not be profited off of by greedy business executives! |
| P202503251 | 6/4/2025 2:10 PM | *See attached |
| P202503253 | 6/4/2025 2:27 PM | Stop the rate hike! We already have had a huge rate increase with electricity. |
| P202503255 | 6/4/2025 2:42 PM | To the Missouri Public Service Commission, I strongly oppose Spire's proposed natural gas rate increase (Case No. GR-2025-0107). A 15% (\$14) increase on monthly bills is an unacceptable burden on struggling families and individuals. While Spire cites infrastructure and operating costs, customers shouldn't bear the sole responsibility. This hike will worsen the affordability crisis, disproportionately impacting low-income households and seniors. I urge the Commission to reject this increase. Instead, thoroughly audit Spire's claims, explore internal cost-cutting measures, and find alternative funding for investments that don't solely rely on customer rates. Prioritize the financial well-being of Missouri residents. |
| P202503256 | 6/4/2025 3:01 PM | I am writing to register my disagreement with the proposed rate increase for Spire. I attended the call-in hearings yesterday and heard many people point out that this is a publicly traded company that has a monopoly, that us customers have no recourse, and that they have had all their rate increases approved over the years. Spire should have built into their financial and budget outlook the cost of infrastructure upgrades, not use a proposed rate increase as an excuse to have to finance those. They are making extremely high profits off of the backs of consumers who are living close to the edge of bankruptcy, insolvency, of being kicked out of their ..*See attached. |
| P202503257 | 6/4/2025 3:02 PM | Gas bills are already tough enough as it is to keep up with, shareholders do not come before the citizens of our city. The bills are high enough, I and many others reject this proposal. |
| P202503258 | 6/4/2025 3:05 PM | Please do not let Spire West increase their rates. It really impacts people who live on limited income. |
| P202503259 | 6/4/2025 3:08 PM | Spire should not be able to raise rates. Their increases have already been way too much over last few years! We can't afford prices already and older people on social security in no way are getting enough money to pay these hikes either. |

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| P202503260 | 6/4/2025 3:24 PM | I am writing to vehemently oppose Spire's rate increases. The People are FED up with being strangled by rising costs, when too many are already struggling to meet their basic needs! With all due respect, the Mo Public Service Commission, needs to stop allowing these monopolies from putting Profits over Customers! |
| P202503261 | 6/4/2025 3:26 PM | Spire is publicly traded and their stock price has increased 26% over the past year. Therefore, with inflation what it is for all citizens, I do not see the need for Spire to increase their rates and would request that the public utility commissioners deny this request. |
| P202503262 | 6/4/2025 3:57 PM | I strongly oppose raising rates. You literally just raised them... and for what? How did that help consumers, or your blue collar workers? |
| P202503263 | 6/4/2025 4:10 PM | We can't afford more increases - this is just corporate greed at this point. |
| P202503264 | 6/4/2025 4:16 PM | The answer is simply no. Spire is taking advantage of customers with this blatant money grab. Provide a better product/service first. |
| P202503265 | 6/4/2025 5:59 PM | I strongly oppose Spire's proposed rate increase. It should not be a burden of the consumer to foot the bill for updated gas pipelines. This is also an expense that many cannot handle on top on an already expensive gas bill that disproportionately impacts low income communities already. And Spire currently operates only using methane gas which is disastrous for our environment and human health. Until Spire has a plan for renewable energy, there should be no asking for handouts. |
| P202503266 | 6/4/2025 7:54 PM | I oppose this rate increase. Their CEO, Scott Doyle, has a base salary of \$800,000 and considering bonus and stock options of the prior CEO, Steven Lindsey in 2024, Doyle stands to make over \$3 million this year. That is over 43 times higher than the median income for a household in MO of \$68,920. Which is 12% lower than the our countries median household income. Spires fiscal 2024 net income of \$250.9 million, which is over \$33 million higher than their prior year. I think it is safe to say that Spire has enough of their own earnings to attract the necessary capital to invest and borrow towards projects before they reach deeper into our wallets. That is a luxury that we, the residents of Missouri and customers of spire, do not. |
| P202503267 | 6/4/2025 10:27 PM | This is a cash grab for greedy selfish CEOs. How can the rates increase but the service remains poor? You know of a great way to save money? Cut the cost of the salaries of those CEOs. |
| P202503268 | 6/4/2025 11:48 PM | I am against the Spire proposal of a 15% increase because of the non-tiered rate structure. Any increase should be a \$0 cost for the working poor and a higher percentage cost for the rich. I am a clinician, and many of my patients are making too much to qualify for Spire's help programs but are making to low to pay for house repairs like cost-efficient insulation and windows. If this proposal goes through, it will disproportionately target marginalized groups who are already high risk for Social Determinants of Health needs. |
| P202503269 | 6/5/2025 7:01 AM | Another rate increase with no additional service. This is yet another attempt by private equity firms to extract more wealth from the working and middle classes, and the PSC should not tolerate it. Opposed to this increase. |
| P202503270 | 6/5/2025 7:55 AM | Lily is opposed to any increase in rates. Rates are already high enough. Spire has had several recent rate increase already. Cooperate Greed. Wants PSC to deny any increase in rates. |
| P202503273 | 6/5/2025 8:23 AM | *See attached for comment |
| P202503274 | 6/5/2025 8:26 AM | As a resident of Kansas City, I respectfully ask that the Missouri Public Service Commission reject Spire's rate case. My average Spire bill from December 2024 to March 2025 was over \$240 monthly to heat our 2200 square foot house. A 15% increase would create a hardship for my family as well as for many others in our community. Spire has made record profits in recent years and paid their executives millions in bonuses. In February, Spire announced an increased quarterly common stock dividend of \$0.785 per share, marking the 22nd consecutive year of increased annualized dividends. Clearly a 15% rate increase is not needed to continue to make a profit and serve Missouri residents. |
| P202503275 | 6/5/2025 8:29 AM | I am writing to urge the Missouri Public Service Commission to reject Spire's 15% rate hike. *See attached for full comment. |
| P202503280 | 6/5/2025 10:05 AM | People are barely making due making gas bill payments as we speak. The hike in Spire has company bill would be detrimental. This would be inhumane and outright catastrophic. Please reconsider what is about to take place. Thank you. |
| P202503282 | 6/5/2025 11:18 AM | As a resident of Missouri, I have about had it with the rate increases. First we have to subsidize the water infrastructure because the people in charge failed to allocate money for maintenance, then we just had a rate increase for electric, and now you want to jump on the rate increase train. I don't see where the executives have taken a 14% cut from their salaries, and I would assume they are going to make more this year than last. The government and the utilities are the only entities that don't seem to know how to budget because they don't have to, they just raise the rates. A 14% increase is significant and rather than your elevator speech of why you need more more, I would suggest you bring the receipts of why you *See attached |
| P202503285 | 6/5/2025 1:26 PM | Spire is going to two 2 man crew for technicians that respond to emergencies or other field work in the Entire area. For them to ask for an increase while cutting their workforce, especially when that could jeopardize the safety of the community is insane. |

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| P202503287 | 6/5/2025 2:33 PM | I am truly disgusted with this possible price increase. The customers can't control the weather and that is the main reason I feel this is being done. Warmer temperatures are staying longer and spire isn't getting their money. The winter is a shorter season in MO now and that needs to just be considered when budgeting. There are plenty of options and cuts that can be made instead of increasing prices on customers. Like for instance, maybe the CEO, Scott Doyle could take a salary cut! Does he need over \$3 million or at least get rid of his over \$700,000 bonus! *See attached for full comment |
| P202503289 | 6/5/2025 3:09 PM | Since I was unable to attend any of your local public hearings, please consider my attached written comments and add them to the record. Thank you. *See attached |
| P202503290 | 6/5/2025 3:12 PM | Vehemently opposed to the hike. Please consider executive salary and bonuses and the corporate profits after last year's increase and the current state of the economy. 77% of Americans are struggling to make monthly payments. I would suggest a freeze on all executive salary increases and bonuses. |
| P202503293 | 6/5/2025 3:25 PM | I'm writing to request that the commission does NOT approve the rate increase that Spire is requesting. Why would the commissioners consider approving it? Thank you for your help in serving Missouri residents, and reducing hand-outs to this government-approved monopoly. |
| P202503294 | 6/5/2025 3:28 PM | I urge the Commission to deny Spire Energy's rate increase. I am a senior citizen on a fixed income. My Spire budget billing amount rose 19% last fall: from \$106/mo to \$126/mo. I already attempt to curb my natural gas usage: My two-story house is chilly all day in winter, since I keep the thermostat at 68 degrees in the day and 66 degrees at night. I limit my time in the shower, run my dishwasher only every four days, and always use cold water for laundry. I worry about the actions I would need to take should my bill increase another 15%. *See attached for full comment |
| P202503296 | 6/5/2025 3:38 PM | This 15% increase is so harmful for all households. No one receives a 15% cost of living increase and more of us than not, don't get COL increases at all. We are all already trying to manage higher cost for the basics. I am so disheartened, angry and terrified by Spire's mere contemplation of this. This is detrimental to households trying to make ends meet and to Seniors. Please do not allow an increase of any kind, not now, not while we are all dealing with economic chaos and please never let a 15% increase happen, ever. |
| P202503297 | 6/5/2025 4:13 PM | Please reject this rate hike! As a senior on social security this is just too much! |
| P202503299 | 6/6/2025 9:03 AM | I am writing to oppose Spire's rate increases. The consumers can not afford another rate increase. With all due respect, the Mo Public Service Commission, needs to stop allowing these monopolies from putting Profits over Customers! Please make adjustments to your budget to prevent this cost from going to your consumers. |
| P202503300 | 6/6/2025 9:10 AM | Although I understand, in some measure, the request for a rate increase proposed by Spire Missouri Inc., I must oppose both the petition and the projected date of implementation. As someone who is attempting to survive with cancer and other disabling disorders on a fixed SSDI income in an inflationary and volatile economy, I cannot afford —with already instituted price hikes for groceries, utilities and medical expenses—yet another requisite expenditure. With no subsidy, no benefactor and nothing left to cut from an already meager budget, I am, like so many low-income Americans suffering financial hardship, barely scraping by as it is. Yet another price increase, however small, will devastate us if we have not..*See attached for full comment |
| P202503313 | 6/6/2025 10:54 AM | Kansas City is already one of the highest in gss service bill rate. This increase with the current rate is ridiculous for this city. Type of city. I am a Single person, house fully insulated, exterior walls with 6in insulation. Completely renovated. only using a small amount of gas. The admin and service fees are quadruple what I am actually using. No increase, communicate with the actual neighbor citizen , as myself. |
| P202503315 | 6/6/2025 11:15 AM | We can't keep raising rates ... Expenses are spiraling out of control Soon all properties will be owned by corporations as private property will be much too expensive to keep I certainly hope that the developers are billed for any new investments required to let them make their millions |
| P202503317 | 6/6/2025 11:34 AM | Please don't raise the rate for consumers. 14% to 15% is quite a bit. We are told oh it is only about \$15.00 extra a month. That is a lot and if Spire's so stock is up 11% YTD that is a good return to their company. Why not take some of those profits and start to repair/upgrade with their profits. Why is it always the customer that has to pay for a company's upgrades? Every company out there has their hand out for more and more from the common person. I understand you may as a company have some cost increases but when will it ever end and the bubble bursts? It is very sad what is taking place with all the big corporations as it seems profit is their one and only concern and how but that profit is.Im pretty sure this is a waste of my time |
| P202503318 | 6/6/2025 11:38 AM | I am writing to express my strong opposition to the proposed rate increase requested by Spire West under docket GR-2025-0107. We are a family of five already struggling. We haven't recovered from the price increase in groceries. Literally, everything has increased in price, and we can't keep up with it all. Please think of all the families instead of the large corporations. They have enough. This will really affect us. *See attached for full comment |
| P202503319 | 6/6/2025 11:40 AM | Commenting "NO" on Spire rate increase request. Applicant has not shown need, especially for suggested 14% rate increase; Applicant has already stated the ability to recapture funds for latest work improvement project. Since Applicant has admitted covering costs for latest project, this amounts to nothing more than a money grab and poaching your customers. Therefore please deny Applicant their rate increase proposal. |
| P202503323 | 6/6/2025 2:06 PM | "Spire West should not get the rate increase they requested GR-2025-0107" |

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| P202503329 | 6/7/2025 11:07 AM | The Missouri Public Service Commissioners should DENY this rate increase for Spire! I want to add my voice to the overwhelming public outcry over the "automatic" approval of these utility rate increases while the utilities and their executives continue to make record profit. I remind the commissioners that they are members of the PUBLIC Service Commission, and as such, must keep the interests of the citizens that are serviced by the utilities as TOP priority! |
| P202503331 | 6/8/2025 12:08 PM | I urge you not to grant Spire their requested rate increase.They have a monopoly on Missouri natural gas customers, with rates consistently higher than Kansas, as well as rates nationwide for over a decade (KC Star, June 2, 2025). We have no choice but to use them for our natural gas needs. Spire has \$290 million in additional revenue, but only \$54 million is tied to legally mandated upgrades. Their income is profit mainly. This does not serve the public interest. A 2022 Federal Court found Spire's \$287 million St. Louis pipeline (customer-funded) was "self-dealing at the expense of captive gas customers." Spire has had record profits in recent years. DO NOT approve. Seniors and middle class can't afford this. |
| P202503332 | 6/8/2025 3:07 PM | The customer scheduled a meter upgrade appointment with Spire from 7:30–8 a.m., but they never showed up. When Spire finally called, they only provided a 12.5-hour time window, with no alternative time slots available through September. The customer finds it frustrating to have to wait all day with other responsibilities to attend to. They are coming today, but the lack of a more reasonable time frame is an issue. |
| P202503333 | 6/9/2025 7:47 AM | A 15% increase seems exorbitant. It will be a burden on many customers. Spire made a good profit last year. It's time companies took more interest in their customers instead of their stock holders. |
| P202503335 | 6/9/2025 8:11 AM | This is in regards to Spire Energy wanting to increase our gas rates. And the reason of why is not ACCEPTABLE. We already are paying TOO MUCH for monthly gas. Even the cost to get the gas to us is exorbitant. I AM OPPOSED TO ANY GAS HIKE. Everything is out of control, i.e. prices of groceries, fuel, clothing, to name a few. And those of us on fixed income, where we do not see increases in incoming monetary payments, whose with families, barely getting by, another unnecessary increase in fuel (just to pad someone's wallet), is unacceptable. Begin to take into consideration your customers. |
| P202503336 | 6/9/2025 8:13 AM | I am writing this email to urge you to deny Spire's request for a rate increase. Until my paycheck increases "to recover a portion of higher costs incurred by inflation and interest rates", I consider Spire's request as another example of despicable corporate greed. It seems as if everyone is trying to make money at the expense of middle class Americans. Please stop Spire's attempt and deny the rate increase. |
| P202503340 | 6/9/2025 10:17 AM | I was unable to attend the local meeting at noon due to having to work so I attended the virtual public hearing on 6/3/25 at 6:00 p.m. I appreciate all of the representatives of Spire, PSC, and OPC for taking questions and answering them in a very professional and kind demeanor. This is the 2nd rate increase for a utility this year. Missouri American Water proposed an increase of about \$18 per month and I attended and provided testimony at the local public hearing but as I'm sure you all know, the increase went into effect in May. I think it was less than what American Water wanted but still increased. One of the reasons for the increase was for pipes that are over 25 or more years old. *See attached for full comment |
| P202503345 | 6/9/2025 11:59 AM | Please see attached comment on behalf of Legal Services of Eastern Missouri. |
| P202503348 | 6/9/2025 1:41 PM | I know that budget billing is available and I was on that for awhile, then I was paying around \$60/month for just hot water and not heat. I thought it didn't make sense to do that, so I opted out of budget billing and paid monthly from then on. If the rates must go up, I'd hope it's not much. |
| P202503349 | 6/9/2025 1:50 PM | I wholeheartedly oppose the increase although I understand that costs for labor, materials, and supplies have increased. In my opinion the economy is in a holy mess right now. It is a time to slow down construction, make necessary repairs and improvements, and if that means no new residential construction, place a moratorium on new homes in the Republic, MO area for a period of time, so be it. Republic residents are facing higher water/sewer costs (no fault of yours) and property taxes. Fixed income seniors' income is not keeping up with higher utility, grocery, gas, rent price increases. Where does it stop? |
| P202503352 | 6/9/2025 3:44 PM | I feel like the rate increase of 15 is extremely too much. People on a fixed income will be negatively affected. I understand the need to update equipment ect., however; they need to be more resourceful with what they have and possibly take less of an increase. |
| P202503357 | 6/9/2025 4:33 PM | As a resident of St. Louis for over 15 years I vehemently oppose the 14% rate increase proposed by Spire. Most of my experiences with Spire have been negative. Anywhere from incompetent service people responding to claims of gas leaks to the careless workers putting the gas meters in highly visible places on the front of homes, to the already ridiculous charges and fees that are being incurred for merely having the gas connected to your home. I have always been left with a sour taste in my mouth when interacting with Spire. One time I came home from work after the gas lines were moved from the basement to the front of my apartment right by my bedroom window and my whole apartment was full of gas. *see attached |
| P202503360 | 6/9/2025 4:48 PM | I reject spires 15% hike on utility rates. This is a corporate money grab by a billion dollar company that already has a monopoly on natural gas in Missouri. |
| P202503361 | 6/9/2025 4:52 PM | The PSC must vote no on this requested increase. Spire's choice of fuel is unsustainable and unnecessary when renewable energy is cheaper, able to be domestically produced, and more reliable. |

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| P202503363 | 6/9/2025 5:00 PM | I urge you not to grant Spire their requested rate increase. They have a monopoly on Missouri natural gas customers, and their rates are consistently higher than Kansas next door, as well as to rates nationwide for over a decade (KC Star, June 2, 2025). We have no choice but to use them for our natural gas needs. Spire has \$290 million in additional revenue, but of that, only \$54 million is tied to legally mandated upgrades. Their income is profit mainly. This does not serve the public interest.*See attached for full comment |
| P202503365 | 6/9/2025 | See attached. |
| P202503380 | 6/10/2025 12:12 PM | I am OPPOSED to the rate increase LEVEL requested by Spire (case# GR-2025-0107). While I understand some costs have risen, a 14% increase is excessive. These large increases make it especially difficult for low- income individuals and those on fixed incomes and, of course, drive up other costs in the system. Spire needs to do what we all do during times of rising prices...cut their costs. I understand there may be some valid infrastructure costs not covered by ISRS that need to be recovered. But as to the other items..."increased costs of service" & "inflationary costs" sound pretty similar & vague. I find it hard to believe that "weather costs" are much different than they ever are & why does Spire suddenly *See attached |
| P202503385 | 6/10/2025 3:22 PM | To whom it may concern: My name is Anne Cloud. I live in Republic, MO, and have Liberty Utilities. I am a customer of many years. I have found their service and billing to be reasonable and logical. I believe their billing is right on track. Furthermore, I would like to state that Spire Gas of St Louis, MO needs to be investigated for their prices and billing. Thank you sincerely, Anne Cloud Sent from my iPhone |
| P202503386 | 6/10/2025 3:24 PM | Doubt full this will help, but have to try. I'll make it short. How much more money can seniors and the poor be expected to pay. Of course, all have to pay it to have it especially in the winter time. There should be lower rates for these people as not everyone here is rolling in dough. |
| P202503414 | 6/11/2025 9:02 AM | A 15% increase seems exorbitant. It will be a burden on many customers. Spire made a good profit last year. It's time companies took more interest in their customers instead of their stock holders. |
| P202503415 | 6/11/2025 9:05 AM | Please accept the attached comments opposing the Spire increase in rates. |
| P202503418 | 6/11/2025 9:22 AM | The Kansas City Chapter of the Green Party strongly opposes Spire Missouri's rate increase proposal. (see attached PDF) |
| P202503419 | 6/11/2025 10:11 AM | To whom it may concern: Why could not this increase be applied incrementally. 14% (average \$14/mo increase) may not seem to be a big deal to some but for people living on social security and savings, it is a big deal. Why can't you start by raising it 7%, then 9% etc over the years. That would make it easier. Thank you. |
| P202503420 | 6/11/2025 10:15 AM | Spire has requested the PSC to allow them to increase rates. At this time the vast majority of my bill stems from delivery charges, convenience fees etc... the gas itself is reasonably priced, the other items are not. (see attached pdf) |
| P202503425 | 6/11/2025 12:13 PM | I never received a USPS letter notifying me of Spire's proposed 14% rate increase. The only notice was an email sent May 30, 2025, announcing meetings starting the very next business week—leaving citizens with just days to prepare. Both email and mailed notices should be required at least a month in advance. Ideally, emails should be sent multiple times, as there's little to no cost involved. The last-minute timing and inconvenient meeting locations appear calculated to limit public participation. My main concern is the proposed 14% rate increase itself, made worse by Spire's lack of transparency and accessibility. Why not reject the entire increase for once? Spire may be satisfied with a lower hike, but how about 0% for a change? |
| P202503431 | 6/11/2025 2:53 PM | See attached. |
| P202503444 | 6/12/2025 12:30 PM | Spire is asking for a 14% rate increase. Liberty is asking for a similar increase. Jasper County just raised by home property tax by 12%. Medicare goes up every year, etc, etc. I am retired on a fixed income. Social Security went up a paltry 3% this year and likely will be that again. I started eating lunch at the Carl Junction Senior Center M-F to save money. The CEO's of Public Utilities get 6 or even 7 figure salaries. Please keep all this in mind as you consider their, in my opinion, outrageous request. |
| P202503464 | 6/13/2025 8:26 AM | I believe that the rate increase requested is excessive. A 14% increase would be rather difficult for low income or those on social security to be able to absorb. Each increase means that more and more have to choose between living in cold conditions as thier heat is turned down to a level that they can afford rather than at a comfortable level. This will just add to the already overwhelmed assistance programs for low income. I think this and all other rate increases should be linked to the same index as is used for social security and the increase should go into effect at the same time. This would allow those on low incomes to be able to maintain their service. |
| P202503481 | 6/13/2025 3:05 PM | See attached. |
| P202503489 | 6/4/2025 | The customer called to report that the front page of her bill was blank, making it less readable than before. When she attempted to contact customer service, she found no email or chat option available, only a PO box and phone number, which went to voicemail. |

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| P202503490 | 6/16/2025 12:48 AM | SPIRE'S RATE INCREASE PROPOSAL FROM 2022 WILL BE GOING UP FROM \$10.89 TO \$14.00. THIS IS UNACCEPTABLE FOR THE AVERAGE CONSUMER. THEY MADE \$110MIL LAST YEAR IN REVENUES AND SHOULD BE TRYING TO HELP THEIR CUSTOMERS OUT INSTEAD OF MASKING WAYS TO RATE HIKE DUE WEATHER, COMPETITION, ETC. WE ASK THE PCS TO DENY THIS REQUEST AND ASK THEM TO FIND ALTERNATE WAYS TO GET THEM TO USE THEIR OWN MONEY TO REGULATE OUR BILLS WE SENT TO THEM. WE DO NOT GET MULTI-MILLION BONUSES AT THE END OF THE YEAR AND WOULD INSTEAD LIKE TO SEE A REFUND OR BILL BREAK TO SHOW THAT THEY ARE ON OUR SIDE FOR A CHANGE. OTHER COMPANIES SPECTRUM, ETC. ARE STARTING TO RAISE THEIR RATES SLOWLY AND IT'S UNFAIR WE SHOULD SUFFER FOR AMBIGUOUS DECISION MAKING ON THEIR PART. |
| P202503495 | 6/16/2025 8:00 AM | My name is Luke Dickhaus and I am a citizen of Saint Louis county in Affton, Missouri who is threatened by the spire price increase, we do not want this to go through. The utility bills try to climb each year and they don't provide their services anymore efficiently than the year before. We would like you to fight against this! Luke Dickhaus, A concerned citizen, |
| P202503500 | 6/16/2025 3:37 PM | Consumers are being price gouged everywhere and now we have to deal with them raising their prices as well? Their top 5 highest paid c-suite people make \$9.4 million combined. 5 people make almost \$10,000,000 a year. How about they cut their salaries instead of increasing our rates. I am 100% against this, but seeing as spire holds a monopoly, im beholden to them and their scam services. https://www1.salary.com/SPIRE-INC-Executive-Salaries.html |
| P202503502 | 6/16/2025 4:22 PM | My name is Jessica Foster, and I reside in Independence, MO. I have 2 houses which means I have two spire bills each month. I do not have a smart meter on either unit. My issue with Spire Energy is the fact that we got an increase last year on our bill and now allegedly getting another increase in October. How is this fair when jobs don't even give at least a 15 percent increase. (see attached PDF) |
| P202503503 | 6/16/2025 8:06 PM | We, as ordinary citizens of KCMO, are tired of price increases for large corporations when service does not get better but in fact gets worse. It is exhausting jumping through the hoops to try and prevent our pockets from getting smaller and smaller while service doesn't improve and the corporations squeeze more and more money out of us. I urge whomever has the power to listen to the people and prevent more money coming out of the average person's wallet to a worsening service. |
| P202503505 | 6/17/2025 8:58 AM | We, as ordinary citizens of KCMO, are tired of price increases for large corporations when service does not get better but in fact gets worse. It is exhausting jumping through the hoops to try and prevent our pockets from getting smaller and smaller while service doesn't improve and the corporations squeeze more and more money out of us. I urge whomever has the power to listen to the people and prevent more money coming out of the average person's wallet to a worsening service. |
| P202503512 | 6/17/2025 4:10 PM | I see that Spire wants to raise the cost of our gas again. I'm not smart enough to read all their financial papers to figure out how much profit the company makes each year. From what I can gather is that their CEO got a compensation package worth over \$1.8 million. I also read that the shares paid out in 2024 were higher than the shares paid out in 2023. I'm told they want the increase to pay for infrastructure, maintenance and technology upgrades. You allowed them to increase their rates by 9% in 2022 and now they want another 14% increase.*See attached for full comment |
| P202503516 | 6/18/2025 7:50 AM | Like SPIRE, I too would love to recoup expenses due to price hikes for home/car maintenance & repairs as well as everyday increased costs. Like most, I have to decrease or eliminate expenditures in other areas. Before SPIRE tacks on an estimated \$14 per month, \$168 annually, I want to know what SPIRE has done to control their costs and waste. I also want to know EXACTLY where the money they're requesting will go; not just general blah, blah blah category buckets. (see attached PDF) |
| P202503517 | 6/18/2025 8:42 AM | My name is Luke Dickhaus and I am a citizen of Saint Louis county in Affton, Missouri who is threatened by the spire price increase, we do not want this to go through. The utility bills try to climb each year and they don't provide their services anymore efficiently than the year before. We do not want this to pass and our spire bills be raised! |
| P202503522 | 6/18/2025 10:25 AM | see attached |
| P202503523 | 6/18/2025 10:27 AM | See attached |
| P202503525 | 6/18/2025 10:35 AM | See attached |
| P202503526 | 6/18/2025 10:35 AM | See attached |
| P202503534 | 6/18/2025 3:56 PM | I oppose the rate increase. The increase will supposedly improve safety. While safety may improve for some people, a large increase in cost will leave people being unable to pay their bills. It is less safe to have an unheated home in the winter than to have a small risk of a gas leaks. I question whether this will truly improve the net safety of all consumers. Moreover, I specifically oppose the increase in the customer charge. In warm months, this is already 2/3 of my bill, which is excessive. At the public hearing, the company said part of it goes toward their low income program, but gave no further clarification. This should come from taxes, not the company uniformly taking extra money from all customers independent of their usage. |

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| P202503535 | 6/17/2025 | See attached. |
| P202503538 | 6/17/2025 | See attached. |
| P202503543 | 6/19/2025 8:37 AM | Spire Missouri is seeking approval to raise the delivery charge on residential gas bills by about \$14 per month—a roughly 15% increase—which would translate into an additional \$236 million annually beyond the \$54 million already collected through the Infrastructure System Replacement Surcharge. This comes even though average natural gas prices have recently dropped, meaning total customer bills remain lower than last year's under current market conditions. However, Missouri already pays more for residential natural gas than both Kansas and the national average, a disparity that has stood for over a decade. With Spire operating as a monopoly statewide and posting strong profits and increasing market value, the proposed increase would further |
| P202503546 | 6/20/2025 10:56 AM | See attached. |
| P202503550 | 6/20/2025 12:53 PM | See attached. |
| P202503561 | 6/23/2025 9:34 AM | I am hoping that you will reject Spire's proposed 15 percent increase. Senior citizens, such as I, cannot afford this proposed extra monthly amount for natural gas. Tell them that they must look for other ways to finance the proposed activities such as eliminating waste and unnecessary expenditures and reducing salaries for some of the executives. |
| P202503579 | 6/25/2025 8:12 AM | I was not able to attend the hearings. However, I would like to to express my opposition to the proposed increase. |
| P202503582 | 6/25/2025 10:25 AM | It truly seems that increase, increase, increase. All utility companies keep increasing bills. DON'T LIKE! You NEED to give a much better simpler reason to the public, we all need gas services. Also not sure why Spire as well as most utilities can't come up with a bond/spending procedure that might make this request easier and make clear how this would work. |
| P202503583 | 6/25/2025 10:29 AM | I'm very upset to hear about another proposed spire increase. It's already hard to keep up at the current rates. Please consider the people's input on this proposed bill increase. It's absolutely opposed in very large numbers. Thank you. |
| P202503584 | 6/25/2025 10:31 AM | The increase Spire wants is too much for seniors. Especially with the cost of everything else going up. This will also be hard on single parents. Not everyone is wealthy enough to afford this. A 14% increase is a lot. Please dop it down or don't raise rates at all. I cannot afford this. |
| P202503585 | 6/25/2025 10:32 AM | Please do not approve this rate increase. Last year my bill already went up quite a bit, with no change in my usage. Even though I'm on budget bill, I'm still charged \$140 per month. And they say I also owe them another \$300. |
| P202503586 | 6/25/2025 10:35 AM | See attached |
| P202503589 | 6/25/2025 2:11 PM | Spire's proposed rate increase is excessive and burdensome to consumer. The Consumers Council of Missouri, Strategen Consulting, Inc., found that the average Spire East customer has experienced a +62% increase in their winter bill since winter 2020-2021. Rates for Missouri Spire's purchase gas adjustment rider, the mechanism the utility uses to recover commodity costs, have also increased over the last three years. See: Ameren and Spire Rate Increases: Exceed Recent Inflation and Wages, prepared by Strategen, May 2024. Please be a voice for consumers and deny Spire's proposed and excessive rate increase. Enough is enough. |
| P202503597 | 6/26/2025 11:56 AM | Regarding the upcoming increase in gas rates. I'm sure the rates will be increased, as they always are, but at some point, the consumer will be unable to pay for he utilities and services that we need. My bill has already increased this year due to my usage, according to Spire. To add additional fees at the end of this year is disheartening, to say the least, but the company will be granted what they've requested regardless of what the consumer says or the impact it will have on each household. (see attched PDF) |
| P202503598 | 6/26/2025 1:22 PM | " I am against the Spire increase. It is nothing but legalized thievery. The service is terrible I would switch to propane if I could. I am praying you do not allow this increase. I am 76yrs old, disabled and on a very fixed income. I have to choose between food, meds or freeze. They do not deserve this raise. The commission needs to think of the people. It's going to cause homelessness. |
| P202503600 | 6/26/2025 3:10 PM | "It's unbelievable that we were only given 10 days notice of the local public hearings. The PSC informed me that is the decision of the judge. There should have been more notice than that. It should be up to regulation not a judge. It's all rigged." |
| P202503601 | 6/26/2025 3:10 PM | Stephen does not like the notice requirement regarding Spire notifying customers at least 10 days prior to LPH's starting. He believes more notice (30-60 days) should be required. Informal complaint CI202501904 was taken prior to filing this comment. Investigation determined Spire provided all required notification to Stephen as ordered in the rate case. |
| P202503603 | 6/27/2025 11:28 AM | My wife and I respectfully request that you deny the Sprie Gas request for the proposed rate increase. Those of us who are on a fixed income should not be responsible for the infrastructure investments and inflationary cost of the company. We have no recourse when our utility costs increase because of unusual weather or wear and tear experienced on our homes. We have to be prepared for these situations by good business decisions or just suck it up and reduce expenditures in other areas to pay our bills. |

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| P202503606 | 6/30/2025 7:57 AM | I am a Spire customer in Kansas City, Missouri, and I would like to register my opposition to a rate increase now or in the near future. |