

**From:** [Busch, Jim](#)  
**Sent:** Tuesday, April 6, 2021 1:51 PM  
**To:** [Harris, Andrew](#)  
**Subject:** RE: I-70 Mobile City Inc. Bates City

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She did not talk to a Commissioner.

Chances are, they are probably operating legally, but we need to understand the entire billing situation.

**From:** Harris, Andrew <[Andrew.Harris@psc.mo.gov](mailto:Andrew.Harris@psc.mo.gov)>  
**Sent:** Tuesday, April 06, 2021 1:14 PM  
**To:** Busch, Jim <[jim.busch@psc.mo.gov](mailto:jim.busch@psc.mo.gov)>  
**Subject:** RE: I-70 Mobile City Inc. Bates City

Update – Just got off phone with [REDACTED]. Asked if she can email a copy of tenant agreement section regarding water billing and a copy of any water bill. She says spoke with a “Commissioner” a week ago and was told there isn’t anything we can do there. But she didn’t recall a Commissioner name.

Says her water bill averages \$120/month (water only, wow) and she is \$400 behind; claims being evicted. But also said water and sewer is part of lot rent. We’ll see.

From MHP website and DNR system info, MHP purchases water from Lafayette County PWSD and submeters the customers.

**From:** Busch, Jim <[jim.busch@psc.mo.gov](mailto:jim.busch@psc.mo.gov)>  
**Sent:** Tuesday, April 6, 2021 7:46 AM  
**To:** Harris, Andrew <[Andrew.Harris@psc.mo.gov](mailto:Andrew.Harris@psc.mo.gov)>  
**Subject:** RE: I-70 Mobile City Inc. Bates City

Thanks.

**From:** Harris, Andrew <[Andrew.Harris@psc.mo.gov](mailto:Andrew.Harris@psc.mo.gov)>  
**Sent:** Tuesday, April 06, 2021 7:29 AM  
**To:** Busch, Jim <[jim.busch@psc.mo.gov](mailto:jim.busch@psc.mo.gov)>  
**Subject:** RE: I-70 Mobile City Inc. Bates City

Will check it out.

**From:** Busch, Jim <[jim.busch@psc.mo.gov](mailto:jim.busch@psc.mo.gov)>  
**Sent:** Monday, April 5, 2021 4:48 PM  
**To:** Harris, Andrew <[Andrew.Harris@psc.mo.gov](mailto:Andrew.Harris@psc.mo.gov)>  
**Subject:** FW: I-70 Mobile City Inc. Bates City

Andy,

I need you to check into this situation and help determine if we need to investigate as to whether or not someone is illegally charging for service.

**From:** Fear, Doug <Doug.Fear@psc.mo.gov>

**Sent:** Thursday, April 01, 2021 1:38 PM

**To:** Busch, Jim <jim.busch@psc.mo.gov>

**Subject:** I-70 Mobile City Inc. Bates City

Per our phone conversation. Customer's name is [REDACTED] Her number is [REDACTED]

Doug Fear, Jr.  
Consumer Services Specialist I  
Missouri Public Service Commission  
573-526-5568