

**Kerr, Carolyn**

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**From:** Harris, Andrew  
**Sent:** Wednesday, April 20, 2022 9:03 AM  
**To:** Kerr, Carolyn  
**Subject:** FW: Water Dispurement Inquiry  
**Attachments:** Screenshot\_20210329-220320\_Samsung Internet.jpg; Screenshot\_20210329-220151\_Samsung Internet.jpg; Screenshot\_20210329-220250\_Samsung Internet.jpg; Screenshot\_20210329-180324\_Drive.jpg; Screenshot\_20210329-152031\_Drive.jpg; Resized\_20210329\_172127.jpg

**From:** Harris, Andrew  
**Sent:** Tuesday, April 20, 2021 7:57 AM  
**To:** Johnson, Mark <Mark.Johnson@psc.mo.gov>  
**Subject:** FW: Water Dispurement Inquiry

Customer sent these screen shots and among them is some sort of electronic bill summary but not the billing detail we are looking for from the company. Customer acknowledges that the \$300+ amount includes more than one month and that there is a leak somewhere.

**From:** [REDACTED]  
**Sent:** Tuesday, April 6, 2021 1:58 PM  
**To:** Harris, Andrew <Andrew.Harris@psc.mo.gov>  
**Subject:** Water Dispurement Inquiry

Thank you for your time today. These are the documents I had available. If there is progress with the situation I would love to hear back. Enjoy your day!