

The complaint Should have down it because it was my right to file BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Bobby and Margarett Armour,)
Complainant,)
V.) File No. GC-2025-0252
Spire Missouri Inc. d/b/a Spire,)
Respondent.	

ORDER DIRECTING COMPLAINANTS TO SHOW CAUSE WHY COMPLAINT SHOULD NOT BE DISMISSED

Issue Date: May 1, 2025

Effective Date: May 1, 2025

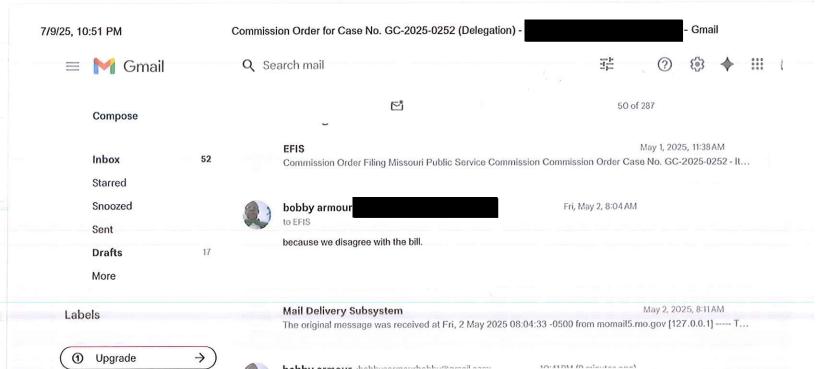
On April 15, 2025,¹ the Commission issued an order directing Bobby and Margarett Armour (Complainants) to file a more definite statement regarding their allegations by April 30. Nothing was filed in response to this order.

Per Commisssion Rule 20 CSR 4240-2.116(3), "A party may be dismissed from a case for failure to comply with any order issued by the commission, including failure to appear at any scheduled proceeding such as a public hearing, prehearing conference, hearing, or mediation session." Further, Commission Rule 20 CSR 4240-2.070(7) states: "The commission, on its own motion or on the motion of a party, may after notice dismiss a complaint for failure to state a claim on which relief may be granted or failure to comply with any provision of these rules or an order of the commission, or may strike irrelevant allegations."

08-04 AM. WE LISOSKEE WITH THE GILL
08-04 AM. MAY DERI 2025 8.04. 33.0500

On Thu, MAY. 15T. 2015, Because WE Bisages With The Bill PUBLIC

¹ All dates refer to the year 2025 unless otherwise indicated.



FORMAL COMPLAINT FORM

Attach extra pages as necessary.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Cobby J Agmo	UR ,)	
(Tour Hame Here)	Complainant,)	
V. Spr Cas (Utility's name here)	Respondent,) File No.)))))	(PSC fills this in)
	FORMAI	COMPLAIN	г
Complainan (Address of complainant) (Address of complainant)	t resides at:		
(City)	(State)		(Zip Code)
•	ervice complained of was		
b. A diffe	erent address:		
(Address where service is provide	d, if different from Complainant's add	lress)	
(City)	(State)	8	(Zip Code)

3. Respondent's address is:
Spire Gas
(Address of complainant)
Saint Louis Missouri 63171
(City) (State) (Zip Code)
4. Respondent is a public utility under the jurisdiction of the Missouri Public
Service Commission.
5. The amount at issue is: \$
(If your complaint is about money state how much is in dispute here.)
6. Complainant now requests the following relief:
(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)
this company has a problem with the billing process, and we do not agree with the last billing,
however we are filing this report.
7. The relief requested is appropriate because Respondent has violated a
statute, tariff, or Commission regulation or order, as follows:
(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)
because if the amount is wrong why would you go alone with it.

8. The Complainant has taken the following steps to present this matter to he Respondent:		
	ve already taken to resolve this complaint.)	
None filing a complaint a	about this problem.	
7/8/2025		
	bobby armour	
	Signature of Complainant	
Deliber Manager 440	Dahlar I Assessed	
Bobby /Margarett/Armour	Bobby J Armour	
plainant's Phone Number	Complainant's Printed Full Name	

Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not send originals of any supporting documentation.

Hetail





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MISSOURI PUBLIC SERVICES COMMISSION

STREET.

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P. O. BOX CITY MO. 65102-0360

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