



Search mail



Compose



50 of 287

Inbox

52

EFIS

May 1, 2025, 11:38 AM

Commission Order Filing Missouri Public Service Commission Commission Order Case No. GC-2025-0252 - It...

Starred

Snoozed

Sent

Drafts

17

More



bobby armour [REDACTED]

May 2, 2025, 8:04 AM

to EFIS

because we disagree with the bill.

FILED
July 16, 2025
Missouri Public
Service Commission

Labels

Mail Delivery Subsystem <MAILER-DAEMON@momail5.mo.gov> Fri, May 2, 8:11 AM

to me

The original message was received at Fri, 2 May 2025 08:04:33 -0500

from [REDACTED] [127.0.0.1]

Upgrade →

*The complaint should have been it
because it was my RIGHT TO FILE*

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Bobby and Margaret Armour,)
)
 Complainant,)
)
 v.)
)
 Spire Missouri Inc. d/b/a Spire,)
)
 Respondent.)

File No. GC-2025-0252

**ORDER DIRECTING COMPLAINANTS TO SHOW CAUSE
WHY COMPLAINT SHOULD NOT BE DISMISSED**

Issue Date: May 1, 2025

Effective Date: May 1, 2025

On April 15, 2025,¹ the Commission issued an order directing Bobby and Margaret Armour (Complainants) to file a more definite statement regarding their allegations by April 30. Nothing was filed in response to this order.

Per Commission Rule 20 CSR 4240-2.116(3), "A party may be dismissed from a case for failure to comply with any order issued by the commission, including failure to appear at any scheduled proceeding such as a public hearing, prehearing conference, hearing, or mediation session." Further, Commission Rule 20 CSR 4240-2.070(7) states: "The commission, on its own motion or on the motion of a party, may after notice dismiss a complaint for failure to state a claim on which relief may be granted or failure to comply with any provision of these rules or an order of the commission, or may strike irrelevant allegations."

*08-04 AM. WE DISAGREE WITH THE BILL
MAY 2 FRI 2025 8.04. 83-0500*

¹ All dates refer to the year 2025 unless otherwise indicated.

*ON THU, MAY 1ST 2025, BECAUSE WE DISAGREE WITH THE BILL
PUBLIC*



Search mail



Compose



50 of 287

Inbox

52

EFIS

May 1, 2025, 11:38 AM

Commission Order Filing Missouri Public Service Commission Commission Order Case No. GC-2025-0252 - It...

Starred

Snoozed

Sent

Drafts

17

More



bobby armour [REDACTED]

to EFIS

Fri, May 2, 8:04 AM

because we disagree with the bill.

Labels

Mail Delivery Subsystem

May 2, 2025, 8:11 AM

The original message was received at Fri, 2 May 2025 08:04:33 -0500 from momail5.mo.gov [127.0.0.1] ----- T...

① Upgrade →



bobby armour bobbyarmourbobby@gmail.com

10:41 AM (6 minutes ago)

FORMAL COMPLAINT FORM

Attach extra pages as necessary.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Bobby J. Aemour
(Your name here)
Complainant,
v.
SPIR Gas
(Utility's name here)
Respondent,

File No.

(PSC fills this in)

FORMAL COMPLAINT

1. Complainant resides at:

[Redacted]
(Address of complainant)

[Redacted] (City) [Redacted] (State) [Redacted] (Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

[Redacted]
(Address where service is provided, if different from Complainant's address)

[Redacted] (City) [Redacted] (State) [Redacted] (Zip Code)

3. Respondent's address is:

Spire Gas

(Address of complainant)

Saint Louis Missouri 63171

(City)

(State)

(Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$



(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

<p>this company has a problem with the billing process, and we do not agree with the last billing, however we are filing this report.</p>

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

<p>because if the amount is wrong why would you go alone with it.</p>

8. The Complainant has taken the following steps to present this matter to the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

None	filing a complaint about this problem.

7/8/2025

bobby armour

Date _____

Signature of Complainant _____

Bobby /Margarett/Armour

Bobby J Armour

Complainant's Phone Number _____

Complainant's Printed Full Name _____



Alternate Contact Number _____

Complainant's E-mail Address _____

Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not send originals of any supporting documentation.

066

Retail



65102

U.S. POSTAGE PAID
FCM LG ENV
SAINT LOUIS, MO 63114
JUL 11, 2025

\$1.77

S2324P503784-8

RDC 99

MISSOURI PUBLIC SERVICE Commission
200 Madison STREET.
P.O. BOX 360
JEFFERSON CITY MO. 65102-0360

RECEIVED

JUL 16 2025

MO PUBLIC SERVICE COMMISSION
MAIL ROOM

