

EC-2026-0004

Complaint files a response to Staffs Informal filing. Once again, Staff's very own filing regurgitates the same exact lies that Ameren Missouri and the Informal division of the Commission states. Nothing in their filing shows that any e-check was returned or reversed. In fact, Mr. Felber provided a screen shot showing that funds were deducted from Mr. Felber's bank on June 2, 2025 and cleared on June 3, 2025. In fact, Mr. Felber was willing to provide Ameren Missouri a copy of a bank statement showing and sufficing even more proof, in which Ameren Missouri or Mrs. Krcmar in email that sending in a bank statement wouldn't suffice.

In addition, the paperwork staff has submitted shows only screen shots, not email or emails generated from an outbox or inbox and the actual time sent. Those screen shots are altered documents, that fail to include certain headers, encryption status and referencing an AM/PM to them. Emails don't also show the exact seconds, just the date, time, whether AM or PM, plus encryption details.

After receiving those documents, they were each ran through counterfeit detection software such as KlearStack, Snappt and Hyperverge in which they came back encoded as forged documents and counterfeit documents.

In addition, Data Recovery Service Consultants, who is registered to do business in the State of Missouri immediately informed the Cole

County Sheriff's Office regarding the documents, or numerous counterfeit documents.

Even in Staffs own filing, it admits that is called a invalid and wrong number and never reached a voicemail or correct corresponding phone number. As for the disconnect letters, there's no valid proof that those were even conclusively sent. Ameren should attach first class mail tracking numbers to suffice any proof.

Mr. Felber is requesting that the Commission establish a protective order, therefore Mr. Felber can send each corresponding statement or document into the Commission to suffice any additional proof, on top of the proof or exhibits he has already submitted attached to his complaint. In addition, the audio correspondence clearly shows Mr. Felber is correct and his complaint is valid and Ameren Missouri did in fact violate numerous Commission rules, regulations and tariffs, along with Missouri State Statutes and Federal Statutes. Mr. Felber has a right to any confidential documents, such as bank statements, police reports filed against Ameren Missouri, along with investigations into their counterfeit documents deemed necessary protected from others.

This is no more than the Staff of the Commission, wishing to ignore the actual facts, protect Ameren Missouri and themselves because the Cole County Sheriff's Office is aware of a counterfeit payment agreement that was submitted in EC-2023-0395 and the counterfeit

documents that were presented to Mr. Felber prior to the filing of a formal complaint.

The Staff of the Commission and Ameren Missouri are playing no more than a mental manipulation game like they always do. By asking for the Complainants documents, but then when the complainant asks for Ameren Missouri's documents, he is either denied by Ameren Missouri or as in audio where Justin from the PSC stated Ameren isn't required to. Staff wishes to build a mental theory of what they feel the documents state and what they feel they should state, however those documents Mr. Felber has presented already and has in his possession state otherwise.

Keep in mind, Data Recovery Service Consultants is the party taking the lead on any criminal complaints filed with the Cole County Sheriff's Office and until Ameren Missouri and Staff clear those documents out that are counterfeit. Data Recovery Service Consultants will proceed with any prosecution against both Ameren Missouri and certain staff members of the Commission that continue to participate in manipulating documents and submitting forged counterfeit documents.

Brett Felber

7/15/2025