

In the Matter of Raytown Water                     )  
Company's Request for Annual Operating        )  
Revenue Increase                                      )

**File No. WR-2020-0264**

C. Please explain the relationship between the agreed-to increase of \$482,575, and the result of Staff's recommended revenue requirement increase calculation, which is reported by the auditing unit as \$419,859.

D. Agreement Provision 12(iv) states that the company shall adopt a policy that “all leaks ... will be completed within eight (8) months of the Company discovering the problem, weather permitting.” Does the provision require that Raytown Water adopt a policy that all leaks be repaired within eight months of discovery? Does such requirement apply to leaks discovered in the annual leak survey mentioned in Agreement Provision 12(vii)?

E. In regard to the annual leak detection survey in Agreement Provision 12(vii): What percentage of Raytown Water’s system is surveyed each year? How many years will it take to survey the whole system? How does Raytown Water determine what segments to survey?

F. In regard to water loss: What is Raytown Water’s current water loss percentage? Will reports of “benefits realized” to be reported under Agreement Provision 12(iii) include reductions in water loss? How will reductions in water loss be measured?

G. Notes in Raytown Water’s financial statements, filed with Raytown Water’s letter requesting an increase in operating revenues, indicate Raytown’s president and chairman of the board of directors owns a car wash that is “used periodically” by Raytown Water. Please disclose if the car wash is on Raytown Water’s water distribution system. If so, is the car wash metered and billed at the tariffed rate?

**THE COMMISSION ORDERS THAT:**

1. No later than August 20, 2020, the parties shall respond to the Commission’s inquiries above. Responses may be made as joint filings, if appropriate.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 13th day of August, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13<sup>th</sup> day of August, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**August 13, 2020**

**File/Case No. WR-2020-0264**

**Missouri Public Service  
Commission**

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**Raytown Water Company, The**

Legal Department  
10017 E. 63rd Street  
Raytown, MO 64133

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.