

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

The Staff of the Missouri Public Service )  
Commission, )  
 )  
Complainant, )  
 )  
v. )  
 )  
American Broadband and )  
Telecommunications Company d/b/a )  
American Assistance )

**File No. LC-2020-0277**

## ORDER DIRECTING RESPONSE

Issue Date: August 24, 2020

Effective Date: August 24, 2020

On March 9, 2020, the Commission's Staff filed a complaint against American Broadband and Telecommunications Company d/b/a American Assistance (American Assistance), alleging that American Assistance has failed to comply with Lifeline requirements and eligible telecommunications carrier (ETC) reporting requirements. Staff asked the Commission to revoke American Assistance's eligible telecommunications carrier status.

American Assistance filed its *Answer and Affirmative Defense* on April 9, 2020. That pleading denied Staff's allegations, but indicated American Assistance's desire to terminate its ETC designation in Missouri. American Assistance's ETC designation in Missouri was subsequently terminated in file number TA-2020-0343, effective as of July 2, 2020. No filing has been made in this complaint case since American Assistance filed notice of the relinquishment of its ETC designation on May 1, 2020.

With American Assistance's ETC designation in Missouri having been terminated, it appears that no further relief can be granted in response to Staff's complaint. The Commission will direct Staff to either dismiss its complaint or submit a pleading setting forth any additional relief it seeks.

**THE COMMISSION ORDERS THAT:**

1. Staff shall respond to this order no later than September 8, 2020.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri  
on this 24<sup>th</sup> day of August, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 24<sup>th</sup> day of August, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**August 24, 2020**

**File/Case No. LC-2020-0277**

**Missouri Public Service  
Commission**

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**Missouri Public Service  
Commission**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.