

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Fonality, Inc.'s Request for)
Cancellation of Certificate of Service) **Case No. DD-2026-0016**
Authority)

ORDER CANCELLING REGISTRATION

Issue Date: July 22, 2025

Effective Date: August 1, 2025

On July 11, 2025, Fonality, Inc. filed a letter notifying the Commission that it no longer wished to retain its registration to provide Interconnected Voice over Internet Protocol (IVoIP) services in Missouri. The letter states that Fonality is ceasing to exist as an IVoIP provider due to it being consolidated into Sangoma US Inc., its parent company. The Commission granted Fonality its IVoIP registration in the State of Missouri in Case No. DA-2019-0322.

Commission Rule 20 CSR 4240-28.011(3) permits a company to cancel a certificate of service authority or registration by filing a letter signed by the company's official that identifies when and which certificate, registration, and any applicable tariff to cancel. Based on the request of Fonality, the Commission finds that the IVoIP registration granted to it shall be canceled.

THE COMMISSION ORDERS THAT:

1. The registration to provide Interconnected Voice over Internet Protocol services, granted to Fonality, Inc. in Case Number DA-2019-0322, is cancelled.
2. This order shall become effective on August 1, 2025.
3. This case may be closed on August 2, 2025.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 22nd day of July, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 22nd day of July 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

July 22, 2025

File/Case No. DD-2026-0016

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.