

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Barbara Edwards,

Complainant

v.

Evergy Missouri West, Inc.  
d/b/a Evergy Missouri West,

Respondent

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**File No. EC-2020-0252**

**ORDER ON POST-HEARING BRIEFS AND EXHIBITS**

Issue Date: September 28, 2020

Effective Date: September 28, 2020

On September 24, 2020, the Commission conducted an evidentiary hearing in Barbara Edwards' complaint against Evergy Missouri West, Inc. d/b/a Evergy Missouri West (Evergy West). During the hearing, the regulatory law judge directed the parties to submit exhibits and post-hearing briefs and instructed the parties that an order would be forthcoming on those issues.

The parties agreed to submission of additional exhibits after the hearing, subject to possible objection. Evergy West shall submit an exhibit, to be labeled Exhibit No. 105, to include the billing records for Ms. Edwards' Evergy West account beginning January 2018 through and including September 11, 2020. Such exhibit shall include copies of the billing statements issued by Evergy West to Ms. Edwards.

In addition, Evergy West shall submit an exhibit, to be labeled Exhibit No. 106, which shall include a record of Ms. Edwards' electricity consumption on an annual basis from 2017, 2018 and through September 11, 2019. Such statement should reflect the electricity use determined by Evergy West based on direct reads of Ms. Edwards' meter

by the company during that period and may also incorporate Ms. Edwards' self-reads reported to the company. To the extent explanation is required to provide a foundation or interpretation for the documents, Evergy West may submit an affidavit, which will be subject to objection.

Exhibits shall be submitted by filing the documents described above in the Commission's electronic filing and information system (EFIS) by no later than October 9, 2020. Any objection to the admission of such documents on the record shall be submitted by filing no later than October 23, 2020.

Exhibits offered by the parties during the hearing and accepted on the record will be filed in EFIS by the Commission's adjudication staff. An additional order will confirm for the parties when such filing is complete and will provide a specified period to allow parties to identify errors in the filing.

The procedural order in this case called for post-hearing briefs on October 15, 2020. Because of testimony during the hearing that referenced the regulation of "smart meters" in other states, the Commission will direct the parties to summarize in post-hearing briefs whether, to what extent, and on what grounds, public utility regulating agencies in other states have disapproved or restricted Advanced Meter Infrastructure devices that use radio frequency technology. As agreed by the parties during the hearing, post-hearing briefs should be filed no later than November 16, 2020.

**THE COMMISSION ORDERS THAT:**

1. Evergy West shall file documents comprising Exhibit Nos. 105 and 106, as described above, no later than October 9, 2020.

2. Objections to admission on the record of Exhibit Nos. 105 and 106 shall be filed no later than October 23, 2020. Complainant may make such filing online through EFIS or by mail to:

Secretary  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

Submission by mail must be received no later than October 23, 2020, and will be posted to EFIS. Should Complainant object, Complainant shall provide a copy of her objection to Every West and Staff to comply with Commission Rule 20 CSR 4240-2.080(15),(16).

3. Post-hearing briefs shall be filed by the parties no later than November 16, 2020.

4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 28th day of September, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 28<sup>th</sup> day of September, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**September 28, 2020**

**File/Case No. EC-2020-0252**

**Missouri Public Service  
Commission**

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**Missouri Public Service  
Commission**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**

  
**Morris L. Woodruff**  
**Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.