BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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In the Matter of Missouri-American Water Company for Certificates of Convenience and Necessity Authorizing it to Install, Own, Acquire, Construct, Operate, Control, Manage and Maintain a Sewer System in an area of St. Louis County, Missouri (Radcliffe Place).

File No. SA-2018-0068

SUGGESTIONS AS TO NOTICE TO CUSTOMERS

COMES NOW Missouri-American Water Company (MAWC) and, in response to the Order Directing Notice and Setting Dates for Submission of Intervention Requests and Staff Recommendation, states as follows to the Missouri Public Service Commission (Commission):

1. On September 8, 2017, the Commission issued its *Order Directing Notice and*

Setting Dates for Submission of Intervention Requests and Staff Recommendation, which, among other things, directed that "No later than September 22, 2017, Missouri-American Water Company and the Radcliffe Place Community Services Association, Inc., shall file suggestions on how to provide notice to the customers affected by the proposed transaction."

2. First, MAWC would like to describe the notice that has been provided thus far to the customers. On July 10, 2017, a postcard was mailed by Radcliffe Place Community Services Association, Inc. to all the residents in the subdivision notifying them of a July 20, 2017 meeting. The purpose of the meeting was solely to discuss the proposed sale of the wastewater system to Missouri-American Water Company. A follow up email was also sent out to the homeowners by the Association announcing the meeting. The meeting was held on July 20, 2017 as scheduled, and forty-one homeowners attended the meeting.

3. The annual Association meeting is scheduled for November 14, 2017. The Association plans to notify the residents with regard to the status of the sale of the wastewater system at that meeting. MAWC plans on having a representative present at that meeting to answer any questions about the proposed sale of the wastewater system.

4. Finally, because the residents of Radcliffe Place are currently water customers of MAWC, MAWC will be able to provide notice by mail, if deemed necessary as to future communications.

WHEREFORE, MAWC requests the Commission consider this response to comply

with that part of the Commission's Order Directing Notice and Setting Dates for Submission of

Intervention Requests and Staff Recommendation cited above.

Respectfully submitted,

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ATTORNEYS FOR MISSOURI-AMERICAN WATER COMPANY

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 13th day of September, 2017, to:

General Counsel's Office staffcounselservice@psc.mo.gov

Office of the Public Counsel <u>opcservice@ded.mo.gov</u>

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