

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Barbara Edwards,

Complainant

v.

Evergy Missouri West, Inc.
d/b/a Evergy Missouri West,

Respondent

File No. EC-2020-0252

ORDER DIRECTING FILING OF AFFIDAVITS

Issue Date: October 26, 2020

Effective Date: October 26, 2020

On September 24, 2020, the Commission conducted an evidentiary hearing in Barbara Edwards' complaint against Evergy Missouri West, Inc. d/b/a Evergy Missouri West (Evergy West). During the hearing, the regulatory law judge directed the parties to submit additional exhibits after the hearing, subject to possible objection.

On September 28, 2020, the Commission directed Evergy West to submit an exhibit, to be labeled Exhibit No. 105, to include the billing statements issued by Evergy West to Complainant Barbara Edwards, for Ms. Edwards' Evergy West account, beginning January 2018 through and including September 11, 2020.

On October 9, 2020, Evergy West filed documents labeled Exhibit No. 105. Evergy West's proposed exhibit includes billing statements with dates beginning in January 2017 and continuing through September 11, 2020. Because the additional documents may be useful and have been provided, they will be accepted as part of the proposed exhibit.

Also on September 28, 2020, and as amended by order on October 1, 2020, the Commission directed Evergy West to submit an exhibit, to be labeled Exhibit No. 106, to

include a record of Ms. Edwards' electricity consumption on an annual basis from 2017, 2018 and 2019.

On October 9, 2020, Evergy West filed a document labeled Exhibit No. 106, which reports "kWh usage" on a monthly and annual basis for a period from January 13, 2017, through September 11, 2020.

Additional information is required to help the Commission understand and use the proposed exhibits. Therefore, the Commission will direct Evergy West to submit affidavits in relation to the proposed exhibits. The Commission directs Evergy West to submit affidavits, made under oath, from the individuals who are the custodians of the records compiled and consulted in relation to Exhibit Nos. 105 and 106, as well as the individuals responsible for performing the calculations in Exhibit No. 106.

In regard to Exhibit No. 105, the affidavit(s) should include basic information about each affiant's experience and knowledge regarding Evergy West's billing system and an explanation about how billing statements are generated and preserved by Evergy West and how they were recovered for purposes of providing the documents to the Commission. In addition, the Commission requests an explanation regarding why multiple statements, stating a variety of amounts due and amounts credited, are dated June 25, 2019. Finally, the Commission requests that an affidavit explain whether all of the statements were mailed to Ms. Edwards in the ordinary course of business, or whether some of the statements were generated but not mailed.

In regard to Exhibit No. 106, the affidavit(s) should include basic information about each affiant's experience and knowledge regarding Evergy West's system for tracking and recording energy consumption. Such affidavits should explain what records were

consulted to recover the consumption information reflected in Exhibit No. 105, how any calculations were performed by the affiant(s) and how the dates stated relate, if at all, to dates indicated in billing statements provided in Exhibit No. 105.

THE COMMISSION ORDERS THAT:

1. Everyg West shall file affidavits as described above no later than November 6, 2020.

2. Any objection to such affidavits shall be filed no later than November 16, 2020. Complainant may make such filing online through EFIS or by mail to:

Secretary
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Submission by mail must be received no later than November 16, 2020, and will be posted to EFIS. Should Complainant object, Complainant shall provide a copy of her objection to Everyg West and Staff to comply with Commission Rule 20 CSR 4240-2.080(15),(16).

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 26th day of October, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 26th day of October, 2020.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

October 26, 2020

File/Case No. EC-2020-0252

**Missouri Public Service
Commission**

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**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.